



Rogers Accessories Portal Walkthrough

Accessories Portal

Welcome Uptown | My Account | Logout

Home | Browse

Store Search

View Cart

JAM OUT WITH JAMBOX™

It's simply the smallest, best sounding wireless speaker and speakerphone on the planet.

CLEARANCE ITEMS!

SHOP OUR DEALS!

FEATURED PRODUCTS

iPhone 5 Sandblasted Hardshell Case - Red
\$4.68

Jawbone JAMBOX BLACK bluetooth Speaker / Speaker phone
\$166.87

Moshi iGlaze for iPhone 5, Black
\$14.85

PROMOS&REWARDS

Batteries

Bluetooth Headsets

Cases

Chargers

Handsfree

Memory Cards

Screen Protector

Speakers

TriPack

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Login / Logout

Login

Please enter your email address and password to log in, or register here.

Email or Username

Password

[Forgotten your password?](#)

Login

Login

To Login to the Rogers Accessories Portal, enter your Username and Password and click the Login button.

Forgot Password

If you have forgotten your password, click the “Forgotten your password” link. Enter the e-mail address that you used and click the “Forgotten your password?” link.

Password Helper

Your password will be sent to you via e-mail.

E-Mail Address

Send Password

Enter your E-Mail Address and click the “Send Password” button.

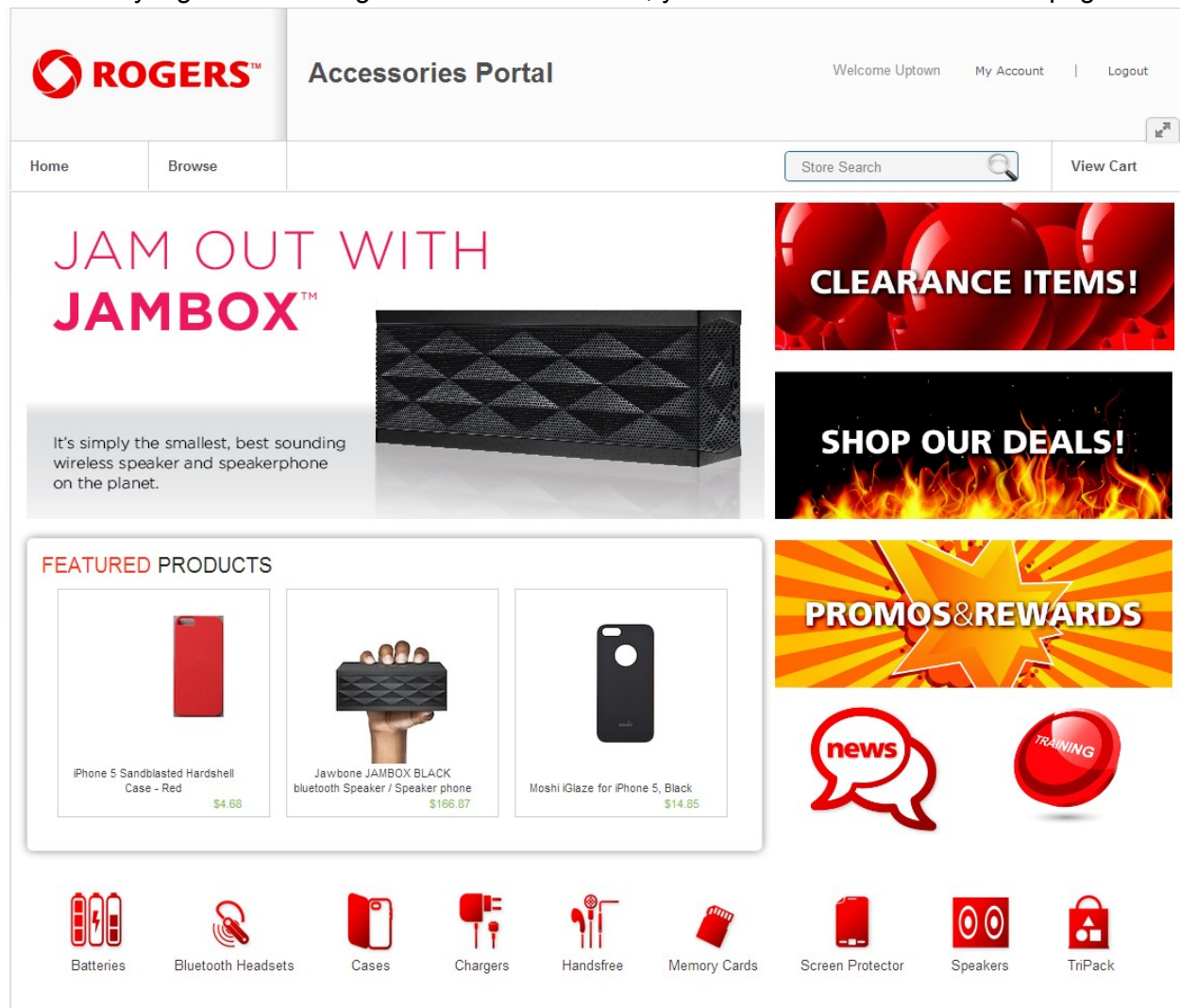
An e-mail will be sent to you with the instructions on how to reset your password.

Logout

To logout, click the "Logout" link in the top right corner of the screen.

The Main Screen

After successfully login into the Rogers Accessories Portal, you will be directed to the main page:



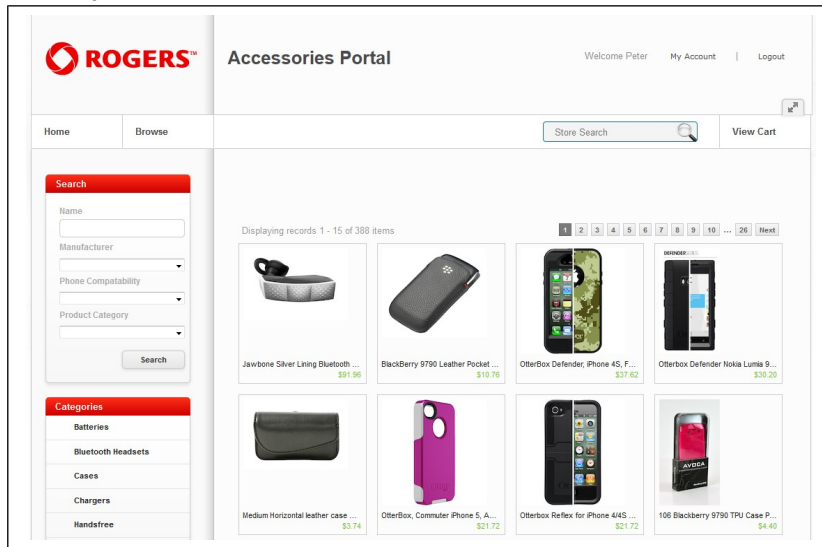
From this point you can:

- Browse products including
 - View Clearance Items
 - View Deals
- Create an order
- View your Cart
- View Your Profile in which you can:
 - View past orders
 - Manage your information
 - View your Support Tickets
- and Much more

Browse Products

A rectangular button with a thin border and the word "Browse" in a blue, sans-serif font.

Click on the Browse button and you will be directed to a list of available products.



The main product page will display the first page of all available products.

Browse Options

When browsing products you have different options available.

1. Page-by-Page Browsing
2. Categories
3. Phone Compatibility
4. Search

Page-by-Page Browsing



- Use the page navigation to browse the products page-by-page.

Categories

Categories
Batteries
Bluetooth Headsets
Cases
Chargers
Handsfree
Show all...

- Choose a Category on the left side to narrow your search for products to a specific category.

Phone Compatibility

Phone Compatibility
Apple
iPhone 4
iPhone 4S
iPhone 5
Blackberry
Playbook
9900
9360
<i>More Blackberry</i>
HTC
One S
One X

- From the list of phones, click on a phone and the available products for that type of phone will be shown.

Search

Search

Name

Manufacturer

Phone Compatibility

Product Category


Search

- Use “Search” to search for specific products.
- Use one or as many different search categories to narrow your search.

Adding to Your Cart.

When you want to view a product, just click on the product you would like to view.

OtterBox Defender, iPhone 4S, Forest Camo



The Otterbox Defender series is a fully-interactive case that enables complete usability of the phone's functions, while offering best in class protection . This case is ideal for travelers, business professionals and everyday enthusiasts. All ports on the phone remain accessible through convenient silicone plugs that protect the buttons. Rugged holster keeps the device within easy reach.

Layer 1 Screen Protector
Layer 2 Hi Impact Polycarbonate cover
Layer 3 Outer layer impact absorbing silicone



Product Price

\$XX.XX

1 **Add to Cart**

Current Stock: 999

UPC: 660543011989
MSRP: 69.99
Manufacturer: Otterbox

From this view, you can do the following:




- View the product information.
- Add the Item to your Shopping Cart by:
 - Choosing the quantity that you would like to order
 - Clicking the “Add to Cart” Button.

1 **Add to Cart**

- Note: As you add an item to your shopping cart, you will be directed to your shopping cart so that you can see the item added and your updated cart.

Your Shopping Cart

Your cart: Update Your Cart

Description	Quantity	Remove
 OtterBox Defender, iPhone 4S, Forest Camo	<input type="text" value="8"/>	<input type="checkbox"/>
 Sony Smart Watch	<input type="text" value="6"/>	<input type="checkbox"/>
 PLAY Leather Pouch Black Roxfit	<input type="text" value="8"/>	<input type="checkbox"/>

Gift Certificate/Coupon Code (one per order):

Subtotal: \$X,XXX.XX

Begin Checkout
[Continue Shopping](#)

Once items are in your cart, you can:

- View and Update your Cart
- Update Quantities
- Remove Items
- Complete your Order
- Continue Shopping

View and Update your Cart

View Cart

At any time you would like to see what is currently in your Shopping Cart, click the “View Cart” button.

Update Quantities

To update one or more quantities, type in the new quantity into the boxes for each product that you would like to update and then click “Update your Cart” button.

Quantity

10

Remove Item

To remove one or more items, check off the box under Remove and click “Update your Cart “ button.

Remove

☐

Save Wish List

If you would like to add your shopping cart items to a "Wish List," click the "Save Wish List" button.

Save Wish List

To view your wish lists, you will find them in your My Account section.

Note: This option may not be available.


Continue Shopping

Click the “Continue Shopping” link, located under the “Begin Checkout” button and to return back to the Rogers Accessories Portal home page. Click the Browse button to view more products.

Completing your order

When your order is ready, you can now Complete Your Order by following these steps:

Begin Checkout button

A rectangular button with rounded corners, a light gray background, and a thin gray border. The text "Begin Checkout" is centered in a bold, black, sans-serif font.

To start the checkout process, click the "Begin Checkout" button.

Enter your Shipping and Contact Info

Please enter your **shipping and contact** information:
Select From Existing: ▼

First Name	Last Name
<input type="text" value="Your"/>	<input type="text" value="Name"/>

Store Name:

Address

Address 2 (optional)

City	State or Province
<input type="text" value="Your City"/>	<input type="text" value="Ontario"/>

Zip or Postal Code	Country
<input type="text" value="M1M 1M1"/>	<input type="text" value="Canada"/>

Email	Phone Number
<input type="text" value="youremail@company.com"/>	<input type="text" value="416-555-1212"/>

Fax Number (optional)

Continue

1. Enter your contact information.
Note: If you have an existing address that you would like to use, use the "Select from Existing" drop down list and choose an address. Note: Any new addresses entered, using the form, will be available in the drop down list for the next order.
2. Click Continue after all of the information has been provided.

Shipping Details

Shipping Details

You order will normally ship in 24-48 hours.

Shipping: Standard Delivery For Orders Over \$200

[I'm ready, proceed to checkout](#)

1. The shipping details explain when your order should be shipped and if any shipping costs will occur.
2. Click the "I'm ready, proceed to checkout" button to continue.

Order Summary

The cost of your order is:

Subtotal:	\$x,xxx.xx
Shipping:	\$xx.xx
GST	\$xxx.xx
PST	\$xxx.xx
Total:	\$x,xxx.xx

Please choose a payment method below.

Credit Card

Credit Card Type: Master Card ▼

Card Number: CSV:

Expiration Date: ▼ / ▼

Billing Details

☒ Same as Shipping

Purchase Order Number (optional)

Your Purchase Order Number

Address

123 Main Street

Address 2

City

Your City

State or Province

ON

Zip or Postal Code

M1M 1M1

Country

Canada

Notes:

Your additional notes.

Review your order and the total prices (including all applicable taxes).

Completing Your Order

1. To pay by Credit Card, enter the Credit Card Information in the boxes provided:



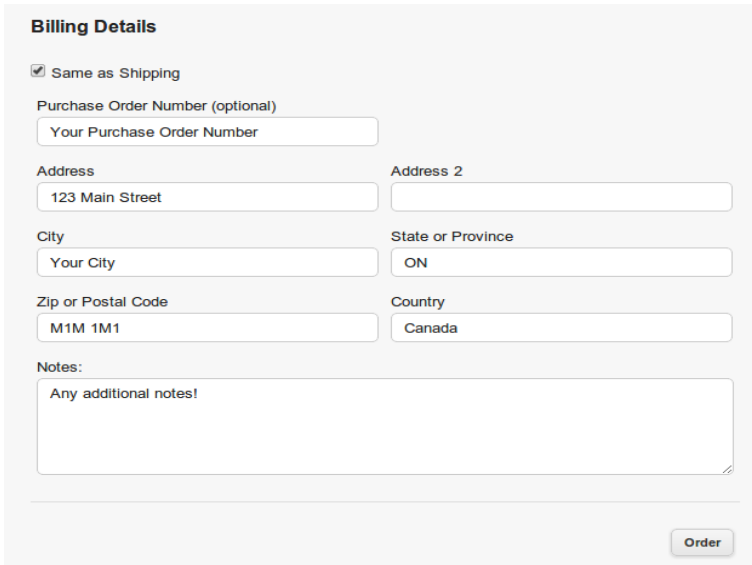
Credit Card

Credit Card Type: Master Card ▼

Card Number: CSV:

Expiration Date: ▼ / ▼

- i. Choose your Credit Card Type
 - ii. Type in your Credit Card Number
 - iii. Enter the CSV number (from the back of your card)
 - iv. Enter the Expiration Date
2. If your Shipping information is the same as your billing information, check the "Same as Shipping" box. This will update the shipping information with your profile information.
 3. If your Billing information is different than your shipping information, enter your shipping information in the boxes provided.



Billing Details

☒ Same as Shipping

Purchase Order Number (optional)

Address Address 2

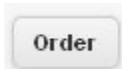
City State or Province

Zip or Postal Code Country

Notes:

4. Optionally, you can enter your Purchase order number.
5. If you have any notes about your order, enter them in the Notes section.
1. Click the "Order" button when all of the information has been entered and is correct.

Note: Do not click the button twice.

**Finish your Order**

1. Once you click the "Order" button, a Thank You page will be displayed with your order information.

My Account

In the “My Account” section, you can manage your account.

To access the “My Account” section, click on the “My Account” link in the top right corner of your browser.

My Account

My Account
Profile
Change Password
Order History
Wish List
Support Tickets
Preferences

Account Profile Info

My Account
Profile

If you need to update your information, enter your First Name, Last Name, E-mail Address and Address Fields in the specified fields and click the "Save Changes" Button.

Save Changes

Change Password

[Change Password](#)

If you need to change your password, click on the "Change Password" link on the left side.

Password Settings

Update your password information

Password:

••••••••

Retype Password:

Cancel

Save

Enter your new password and re-type the same password and click the save button.

Note: Passwords are case sensitive.

Your Address Lists

[Address List](#)

If you would like to update your address lists, click the "Address List" on the left side.

Add New Address

[Add New Address](#)

If you would like to add a new address to your list, click the "Add New Address" button.

Add New Address

Name

Store Number

Address 1

Address 2

City

Country

State/Province

Zip/Postal Code

Phone

[Submit Query](#)

Enter the values for each field and then click the "Submit Query" button.

Note: The "Name" field will be field that will be displayed later on when you need to use this new address.

Update Address

To update an existing address, click on an existing address to update.

Update Address

Name

Store Number

Address 1

Address 2

City

Country

State/Province

Zip/Postal Code

Phone

Submit Query

Enter/change the values for each field and then click the "Submit Query" button to update an address.

Order History

[Order History](#)

To view your Order History, click on the "Order History" link on the left side.
Your order(s) will now be displayed.

My Orders

Order #	Order #	Shipping Status	Status
WEB0050007	WEB0050007		Authorized
WEB0050004	WEB0050004		Authorized
WEB0050010	WEB0050010		Rejected
WEB0050005	WEB0050005		Authorized
WEB0050009	WEB0050009		Rejected
WEB0050011	WEB0050011		Authorized
WEB0050006	WEB0050006		Rejected
WEB0050008	WEB0050008		Rejected

View My Past Orders

Click on an order to view the order history.

Order #WEB0050007

Re-order this

2013-02-04 13:50:49 -0500

Authorized

Customer:
 Your Name
 123 Main Street
 Suite 123
 Toronto , ON M4K 3B8 Canada
 Phone: 647-977-8258
 Email: you@company.com

Ship to:
 123 Main Street
 Suite 123
 Toronto, ON M4K 3B8 Canada

Order Details:

Product ID	Item SKU	Quantity	Shipment Status
8GB microSDHC Card With Adapter	SDSDQ008GC11M	8	Shipped
ScreenGuardz HD Film Set Lumia 710	BZHNL70112	10	Will ship in 24-48 hours
iSkin earTones in Pink/Black	ETNEPK3	4	Shipped

Authorized \$XXX.XX to Your CC
 Expiration date: 07/13
 Notes:

Shipping History

Order ID: WEB0050007

Order Status: Partially Shipped

Shipment Details per Product.

Product ID	Quantity Ordered	Waybill Number	Quantity Shipped
8GB microSDHC Card With Adapter	8	TRACK#TEST	8
ScreenGuardz HD Film Set Lumia 710	10	TRACK#TEST	0
iSkin earTones in Pink/Black	4	TRACK#TEST	4

Shipment Details per Waybill.

Waybill Number	Product ID	Quantity Shipped
TRACK#TEST	8GB microSDHC Card With Adapter	8
	ScreenGuardz HD Film Set Lumia 710	0
	iSkin earTones in Pink/Black	4

Re-Orders

If you would like to re-order the exact same products, click the Re-Order button.

Re-order this

All of the products will be added to your Shopping Cart and you will be taken directly to your Shopping Cart.

Order Details

The Order History is broken into 3 sections:

1. Shipping/Billing Details

2013-02-04 13:50:49 -0500

Authorized

Customer:

Your Store Location

123 Main Street

Suite 123

Toronto , ON M4K 3B8 Canada

Phone: 647-977-8258

Email: you@company.com

Ship to:

123 Main Street

Suite 123


Toronto, ON M4K 3B8 Canada

- The Shipping/Billing Details section shows the Order Date, Shipping info and Billing information.

2. Order Details

Order details:

Product ID	Item SKU	Quantity	Shipment Status
8GB microSDHC Card With Adapter	SDSDQ008GC11M	8	Shipped
ScreenGuardz HD Film Set Lumia 710	BZHNL70112	10	Will ship in 24-48 hours
iSkin earTones in Pink/Black	ETNEPK3	4	Shipped

- The Order Details section lists all of the products ordered with their SKU, Quantity Ordered and their Shipping Status
- Note: Click the “+ Button”  to view the product information.




Shipping History

Shipping History


Order ID: WEB0050007


Order Status: Partially Shipped

Shipment Details per Product.

Product ID	Quantity Ordered	Waybill Number	Quantity Shipped
 8GB microSDHC Card With Adapter	8	TRACK#TEST	8
 ScreenGuardz HD Film Set Lumia 710	10	TRACK#TEST	0
 iSkin earTones in Pink/Black	4	TRACK#TEST	4

Shipment Details per Waybill.

Waybill Number	Product ID	Quantity Shipped
 TRACK#TEST	8GB microSDHC Card With Adapter	8
	ScreenGuardz HD Film Set Lumia 710	0
	iSkin earTones in Pink/Black	4

- The Shipping History section lists the Order Status, the Shipping Details per Product and Shipment Details per Waybill.
- Note: Click the  to view the Product information and Waybill information.

Wish Lists

[Wish List](#)

To view all of your Wish Lists, click the "Wish List" link on the left side.
If you have any saved Wish Lists, they will be displayed here.

Support Tickets

[Support Tickets](#)

To view your Support Tickets, click the "Support Tickets" link on the left side.

This will itemize any Support Tickets that you have as well as display a list of ALL of your current tickets (Open and Closed).

Support Tickets

[Add New Ticket](#)

Product	Request Type	Ticket Status
I-Phone Adapter	New Product Submission	Open
I-Phone Adapter	New Product Submission	Open
I-Phone Adapter	New Product Submission	Open

View Existing Tickets

If you click on an Existing Ticket item, it will bring up the ticket's details.

The Existing Ticket details are broken into 2 sections:

1. Ticket History

Ticket History

Date	Owner	Ticket Status	Ticket Type	Notes
1/31/13	Peter Floyd	Closed	New Product Submission	New product has been submitted.
1/31/13	Peter Floyd	Closed	Update Product	Product has been updated.

- This displays the current history for this current ticket.

Update Current Ticket

Status: ☒ Open ☐ Closed

Notes: Current Note: New Note:

New product has been submitted.

Update this ticket

[Add New Ticket](#)

Get Support

Request Type

Most Recent Note

Source

B *I* |

Submit Query