

ERIC RAMSEY

CONTACT

(315)-569-9904

ERIC.M.RAMSEY@OUTLOOK.COM

WWW.LINKEDIN.COM/IN/ERICRAMSEY/

WWW.GITHUB.COM/ERICMRAMSEY

PROFILE

I'm an individual experienced with various technologies and software development techniques. Being a quick learner, my goal is to be surrounded by and learn from successful individuals in the industry.

SKILLS

- Java
- Python
- SQL
- JavaScript
- React
- HTML
- CSS
- Object Oriented Software Development
- Data Structures
- Active Directory
- CommandLine
- Microsoft Office
- Problem Solving
- Technical Support
- Troubleshooting
- Technological Integration

EDUCATION

BACHELOR OF SCIENCE, MAJOR IN COMPUTER SCIENCE
LOUISIANA STATE UNIVERSITY | 2023 - 2024

ASSOCIATE OF SCIENCE, MAJOR IN COMPUTER SCIENCE
FINGER LAKES COMMUNITY COLLEGE | 2020 - 2022

BACHELOR OF SCIENCE, MAJOR IN RECORDING ARTS
FULL SAIL UNIVERSITY | 2014 - 2015

GPA: 3.11

EXPERIENCE

INFORMATION TECHNOLOGY CO-OP
BORGWARNER | JAN 2022 - PRESENT

- Imaged PC's to required company formats and Encrypted data using BitLocker, as well as managing the transfer of employee data to requested/approved PC Upgrades.
- Experience using Active Directory, CommandLine and utilized other IT Remote Tools to successfully handle the responsibilities of a level one IT Technician.
- Remotely installed Engineering software applications on client devices while managing company license distribution accurately.
- Completed the authorization and setup of company phones both for new hires and current employees which required use and knowledge of company portal and protocols for data transfer.
- Responsible for IT Helpdesk inbound calls and solving technical issues over the phone and in person in a fast paced environment.
- Managed PC issues and software issues on productions pc's effectively and in a timely manner to ensure production schedules stayed accurate.

SOFTWARE ENGINEER INTERN
TECH FOR GOOD INC. | JUN 2021 - AUG 2021

- Designed, developed and installed software solutions
- Followed and learned more about the software development life-cycle, from conception, detailed design, scoping, planning, implementation, testing to documentation, and delivery.
- Documented and demonstrated solutions by developing documentation, flowcharts, layouts, diagrams, charts, and clear, commented code.
- Development Tools Used: Python, SQL, JavaScript, React, HTML, CSS

AUDIO VISUAL TECHNICIAN II
CORNING INCORPORATED | SEP 2018 - AUG 2020

- Performed audio-visual technology installations and integrated Crestron software with SIMPL+ programming, Biamp, AMX and ClearOne hardware
- Supported customers with technological issues over the phone and in person
- Worked alongside a high performance team which required excellent communication skills, the ability to prioritize tasks, multitask and remain efficient during high-pressure situations Required knowledge of computer operating systems, audio-visual systems, various software, hardware and having the ability to troubleshoot and repair systems when malfunctions occurred