re:Invent

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Achieving extreme resiliency through recovery-oriented architectures

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Principal Solutions Architect Amazon Web Services



Agenda

- 1. Designing for failure and automated recovery (15 mins)
- 2. Amazon Route 53 application recovery controller (5 mins)
- 3. Q&A (35 mins)



Build on the principle that failure will happen

"Everything fails, all the time."

Dr. Werner Vogels, VP and CTO, Amazon



Build on the principle that failure will happen

"Everything fails, all the time."
Werner Vogels, VP and CTO, Amazon

Centers on limiting and coping with failure



Build on the principle that failure will happen

"Everything fails, all the time."
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Centers on limiting and coping with failure

Focus on recovery readiness and control



Insulating from a failure is faster than fixing it



Insulating from a failure is faster than fixing it

Recovery actions are more broadly applicable



Insulating from a failure is faster than fixing it

Recovery actions are more broadly applicable

Recovery can be automated to reduce time and errors

Recovery can be tested to build confidence



Reliable



Reliable Safe



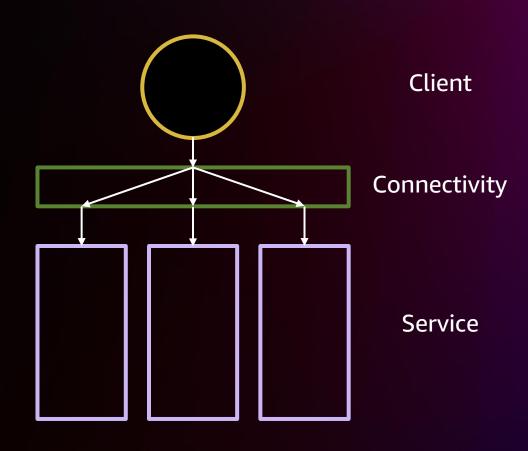
Reliable
Safe
Fast



Reliable
Safe
Fast
Categorical

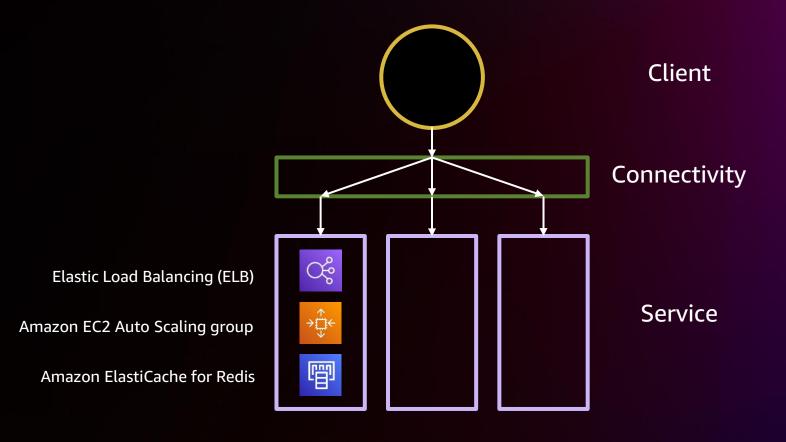


Recovery-oriented architecture



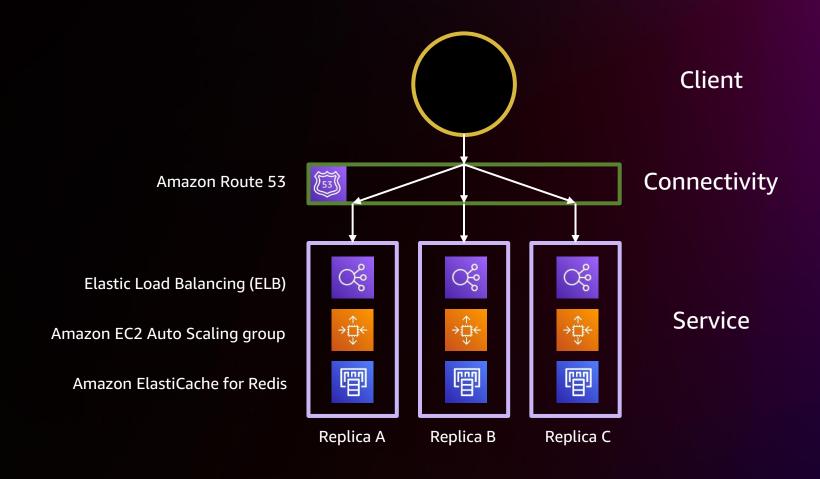


Recovery-oriented architecture





Recovery-oriented architecture



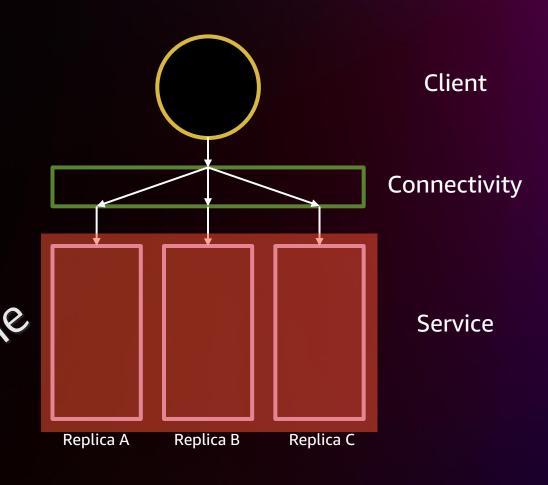


How can we manage failure?



Categories of failure

Code and configuration

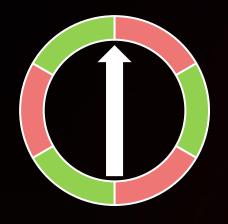


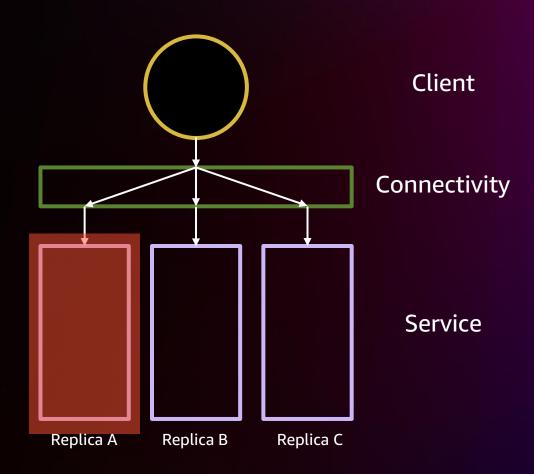


DEPLOY TO ONE REPLICA AT A TIME

Categories of failure

Code and configuration





DEPLOY TO ONE REPLICA AT A TIME

Categories of failure

Code and configuration

Code and configuration failures:

- Bad code deployments
- Application misconfiguration
- Security group misconfiguration
- Routing policy misconfiguration
- TLS certificates misconfiguration
- Cert and credential expiration

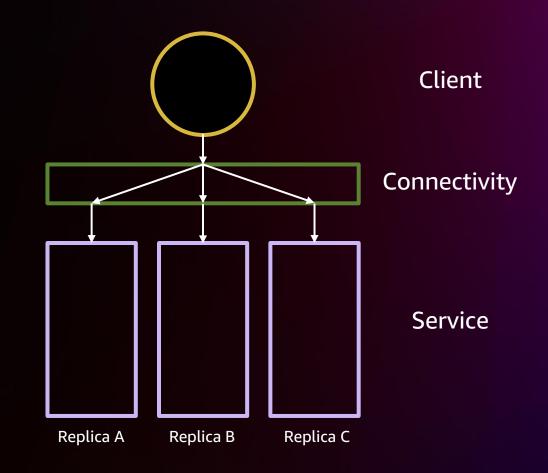
Certification and credential expiration



Categories of failure

Code and configuration

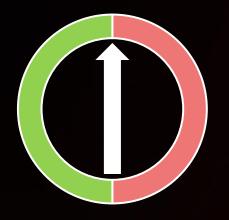
Infrastructure

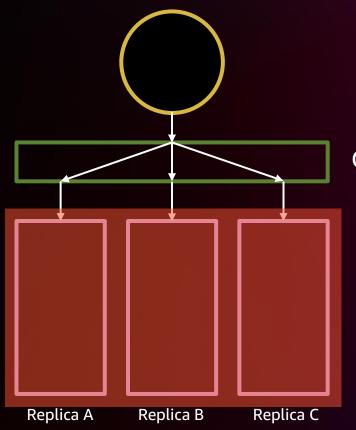


Categories of failure

Code and configuration

Infrastructure





Client

Connectivity

Service

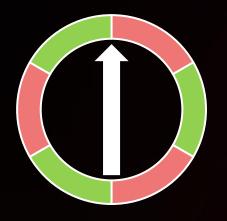


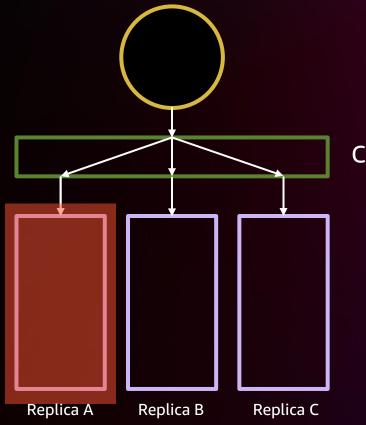
PLACE REPLICAS ON INDEPENDENT INFRASTRUCTURE

Categories of failure

Code and configuration

Infrastructure





Client

Connectivity

Service

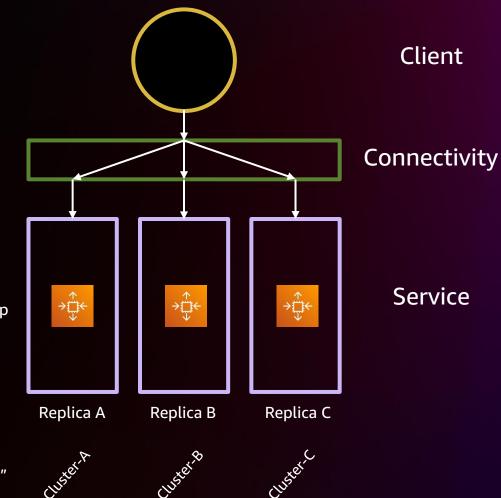
PLACE REPLICAS ON INDEPENDENT INFRASTRUCTURE

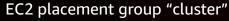
EC2 placement groups

Availability Zones

Regions

Amazon EC2 Auto Scaling group







PLACE REPLICAS ON INDEPENDENT INFRASTRUCTURE

EC2 placement groups

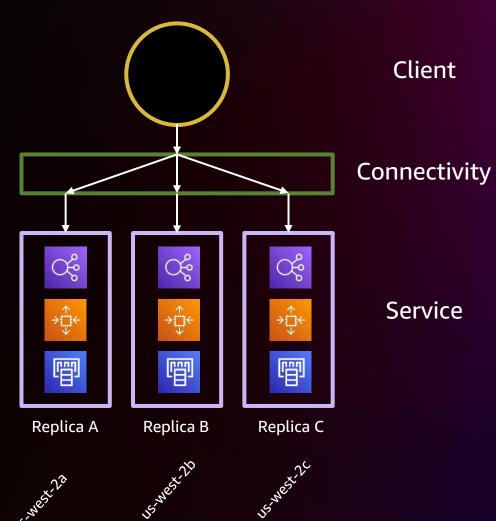
Availability Zones

Regions

Elastic Load Balancing (ELB)

Amazon EC2 Auto Scaling group

Amazon ElastiCache for Redis





PLACE REPLICAS ON INDEPENDENT INFRASTRUCTURE

EC2 placement groups

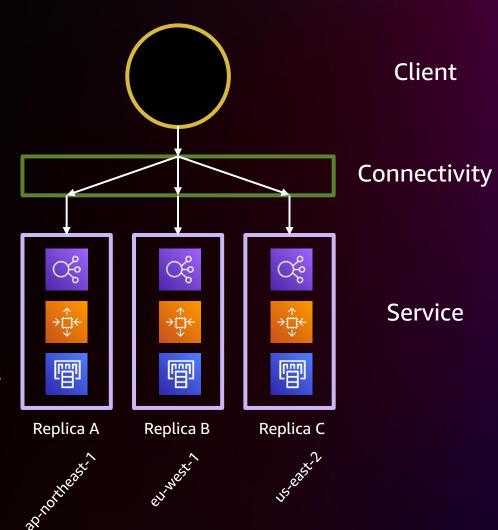
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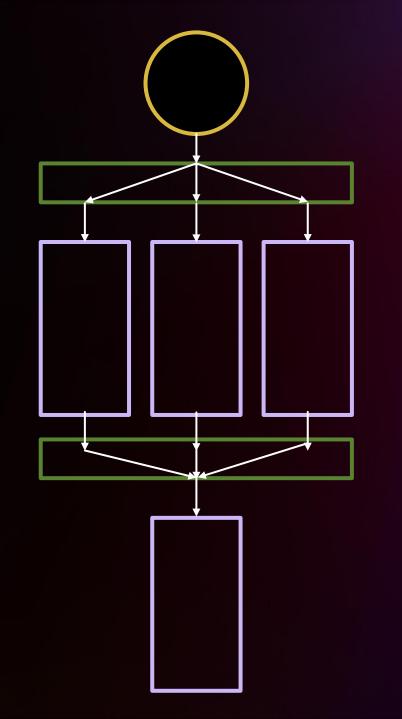


Categories of failure

Code and configuration

Infrastructure

Dependencies



Client

Connectivity

Service

Connectivity

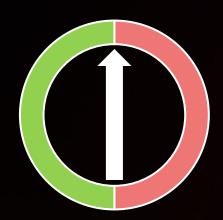
Dependency

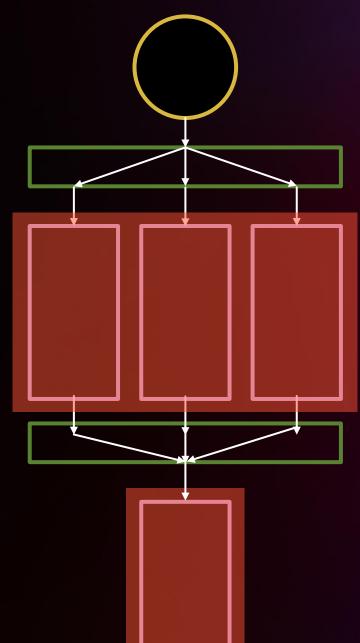
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Connectivity

Service

Connectivity

Dependency



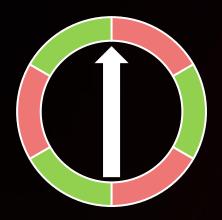
USE INDEPENDENT DEPENDENCIES

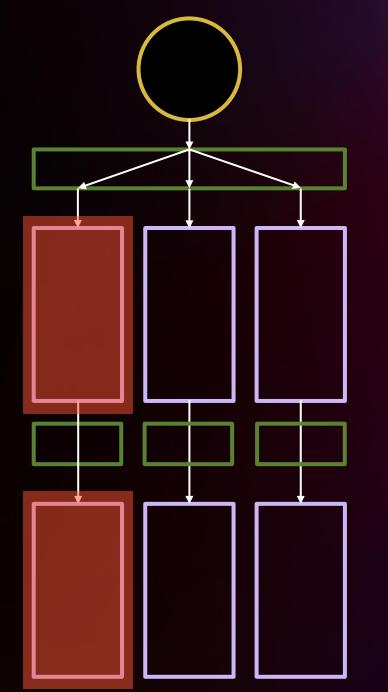
Categories of failure

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Connectivity

Service

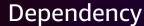
Connectivity

Dependency



USE INDEPENDENT DEPENDENCIES

Client Amazon Route 53 Connectivity (E) Œ, Elastic Load Balancing (ELB) $\xrightarrow{\uparrow} \leftarrow$ Service Amazon EC2 Auto Scaling group 闡 冒 闡 Amazon ElastiCache for Redis Connectivity Elastic Load Balancing (ELB) Amazon EC2 Auto Scaling group 冒 闡 冒 Amazon ElastiCache for Redis





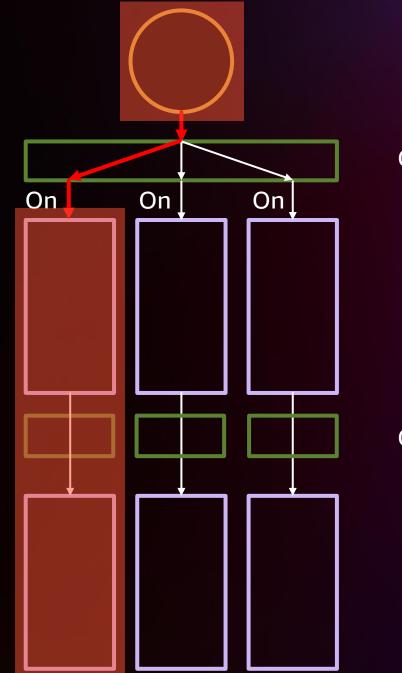
Amazon Relational Database Service (Amazon RDS)

Categories of failure

Code and configuration

Infrastructure

Dependencies



Client

Connectivity

Service

Connectivity

Service

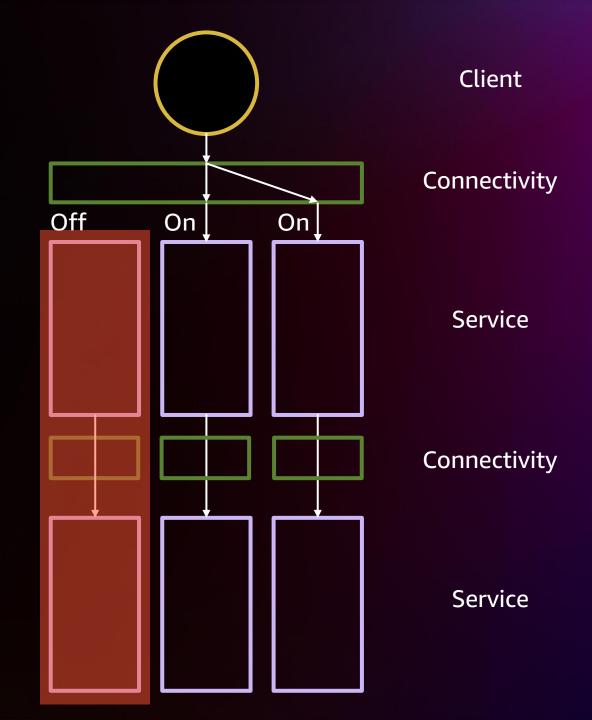


Categories of failure

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Dependencies





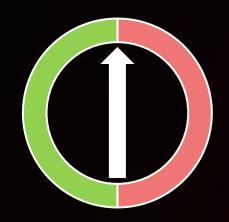
Categories of failure

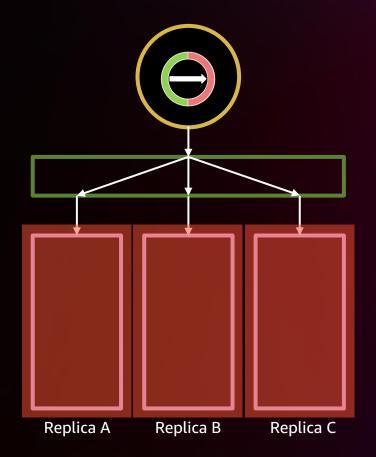
Code and configuration

Infrastructure

Dependencies

Data and State





Client

Connectivity

Service



SHARD WORKLOADS AND DATA

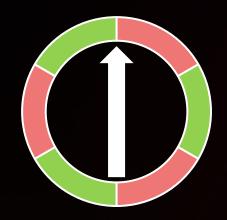
Categories of failure

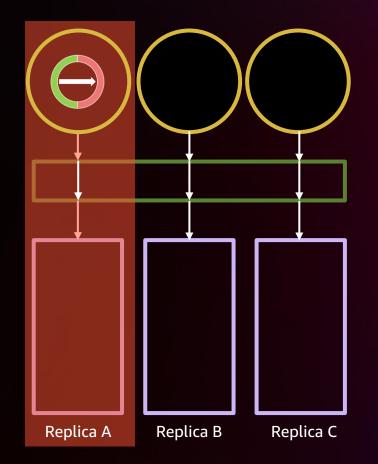
Code and configuration

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SHARD WORKLOADS AND DATA

Amazon Builders' Library: Workload isolation using shuffle-sharding

AWS re:Invent 2018: How AWS Minimizes the Blast Radius of Failures (ARC338)



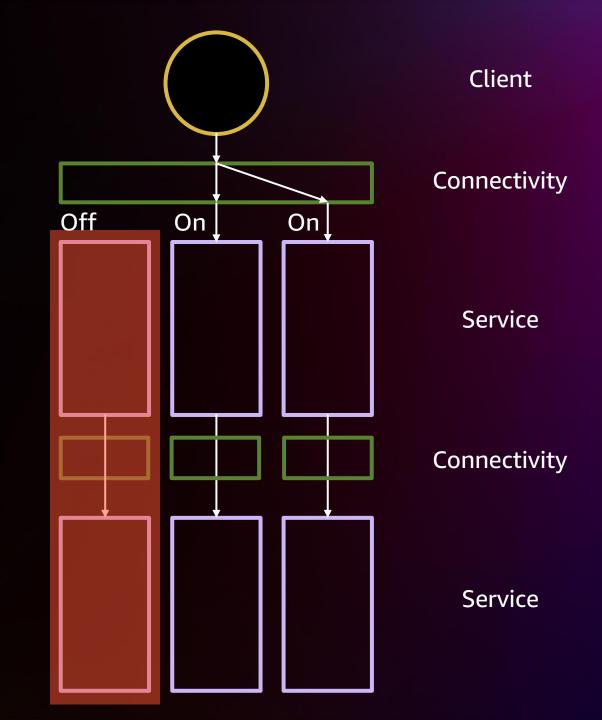
Categories of failure

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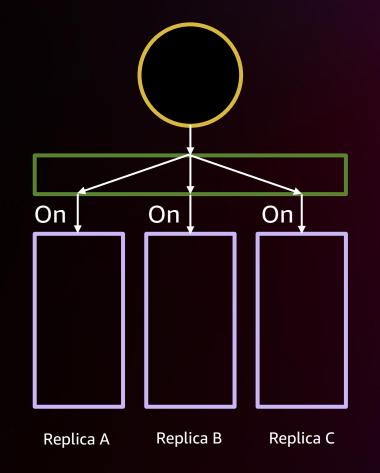
Data and State





Automatic failure recovery requires automatic failure detection

Correlating specific failures to specific recovery mechanisms is difficult



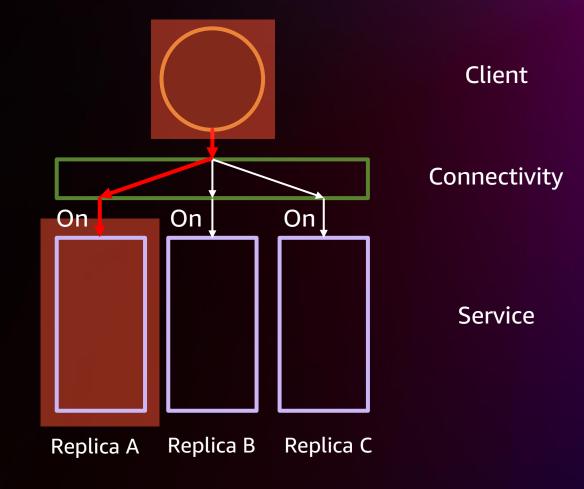
Client

Connectivity

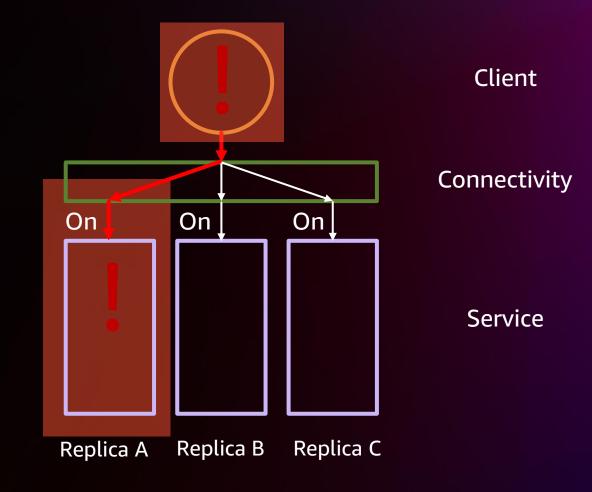
Service



1. A replica failure impacts clients

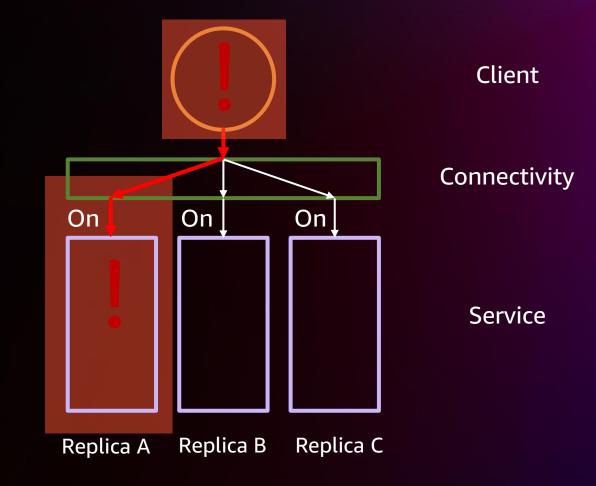


- 1. A replica failure impacts clients
- 2. Application monitors alert:
 - a) Client impact



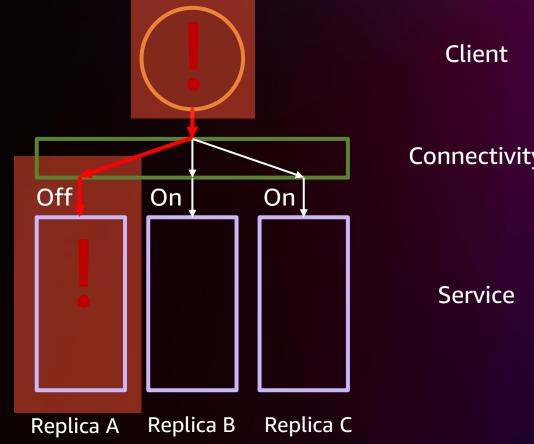


- 1. A replica failure impacts clients
- 2. Application monitors alert:
 - a) Client impact
 - b) Replica A failure



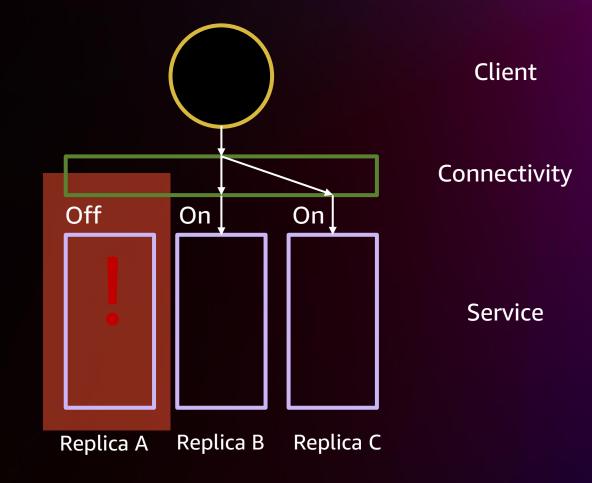


- 1. A replica failure impacts clients
- 2. Application monitors alert:
 - a) Client impact
 - b) Replica A failure
- 3. Disable Replica A

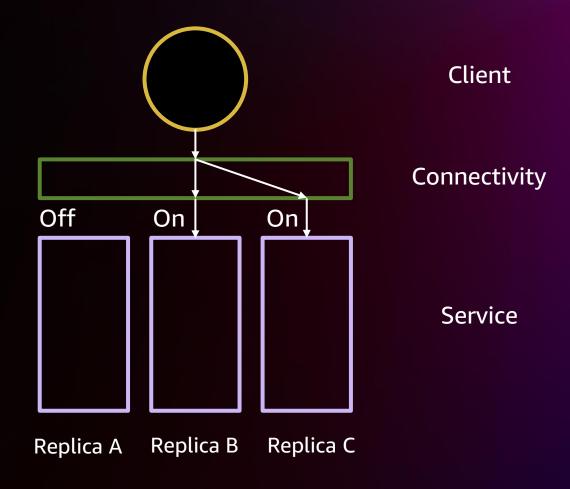


Connectivity

- 1. A replica failure impacts clients
- 2. Application monitors alert:
 - a) Client impact
 - b) Replica A failure
- 3. Disable Replica A
- 4. Client impact mitigated; alarm clears

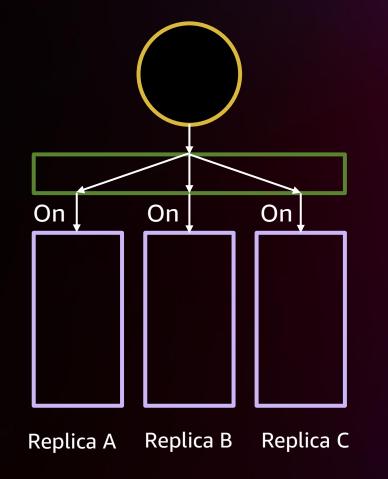


- 1. A replica failure impacts clients
- 2. Application monitors alert:
 - a) Client impact
 - b) Replica A failure
- 3. Disable Replica A
- 4. Client impact mitigated, alarm clears
- 5. Replica A rollback or repair; alarm clears





- 1. A replica failure impacts clients
- 2. Application monitors alert:
 - a) Client impact
 - b) Replica A failure
- 3. Disable Replica A
- 4. Client impact mitigated, alarm clears
- 5. Replica A rollback or repair, alarm clears
- 6. Return Replica A to service

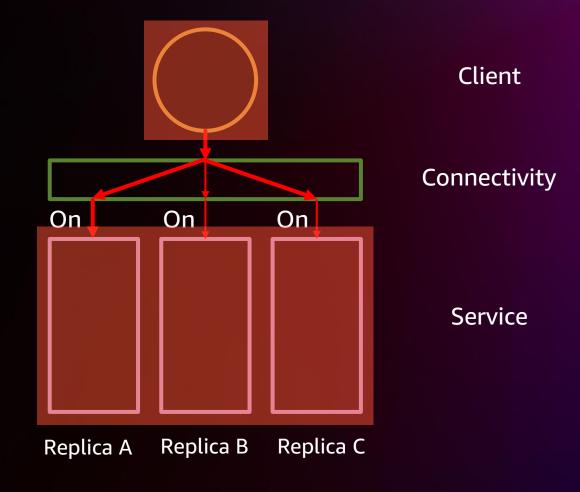


Client

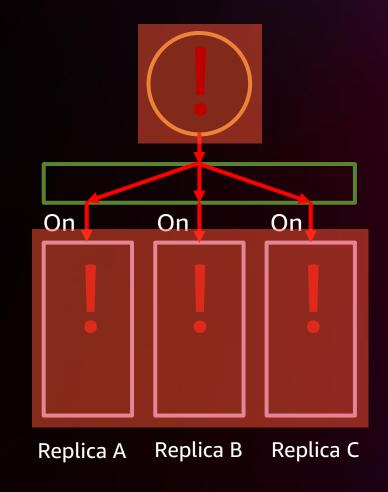
Connectivity

Service

- **1.** Multi-replica failure impacts clients
- 2. Application monitors alert:
 - a) Client impact
 - b) All replicas impacted



- 1. Multi-replica failure impacts clients
- 2. Application monitors alert:
 - a) Client impact
 - b) All replicas impacted
- 3. Disable change and deploy pipelines
- 4. Disable automated recovery
- 5. Page operator



Client

Connectivity

Service

Synthetic canaries



Synthetic canaries

Replicate real customer requests

Full API coverage

Target individual replicas



Monitor	Alarm threshold (automated detection)
Synthetic canaries	2 consecutive or 2 of last 10
Faults/5xx	>1% or >10 in 1 min
Errors/4xx	>75%
Request volume/2xx	>90% drop
Latency	10x @ 90th percentile



Monitor	Alarm threshold (automated detection)
Synthetic canaries	2 consecutive or 2 of last 10
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Per-replica metrics **and** whole-service metrics



Recovering from failure

Amazon Route 53 Application Recovery Controller



Readiness check

Confirms application replicas are able to take traffic



Routing control

Redirects traffic to a healthy application replica at the press of a button



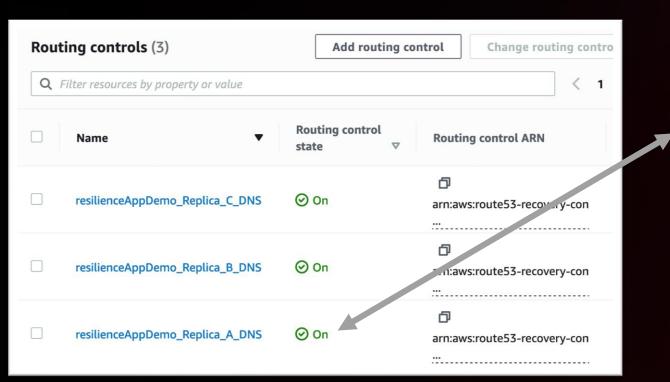
Safety rules

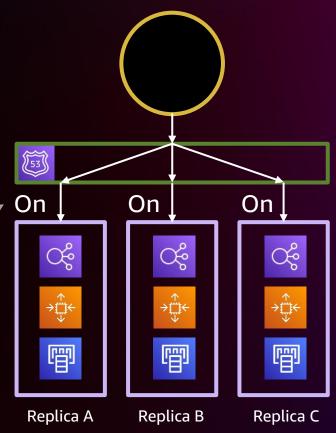
Defines and ensures application replica failover criteria are met before executing a recovery



Route 53 Application Recovery Controller

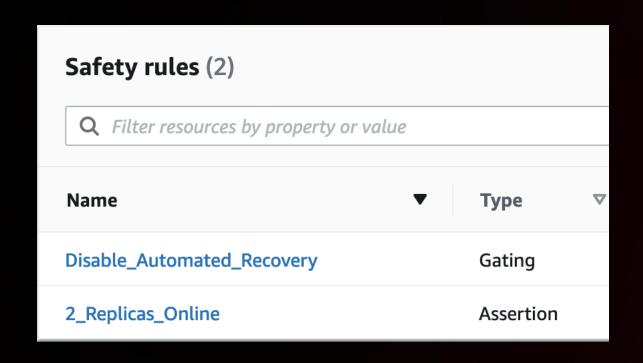
ROUTING CONTROLS

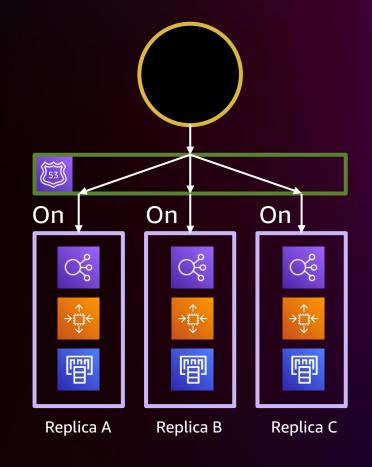




Route 53 Application Recovery Controller

SAFETY RULES



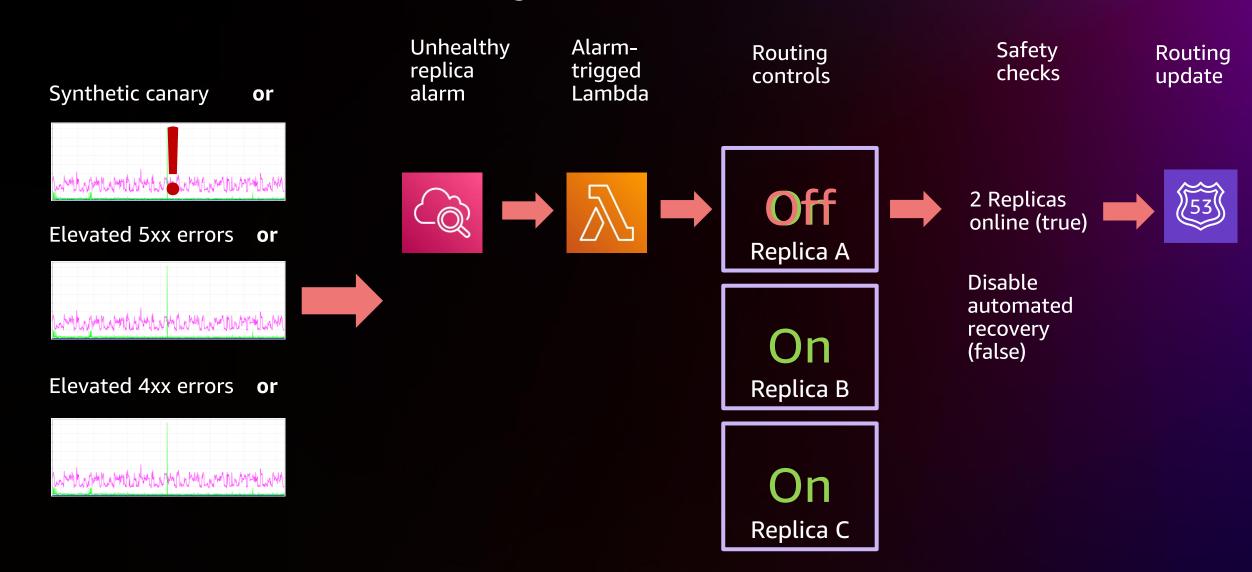


Automated recovery in under 3 minutes

Unhealthy Alarm-Safety Routing Routing replica trigged checks controls update Synthetic canary alarm Lambda or 2 Replicas On online (true) Elevated 5xx errors Replica A Disable automated recovery On (false) Elevated 4xx errors Replica B On Replica C



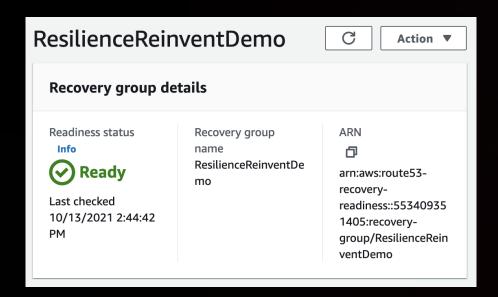
Automated recovery in under 3 minutes

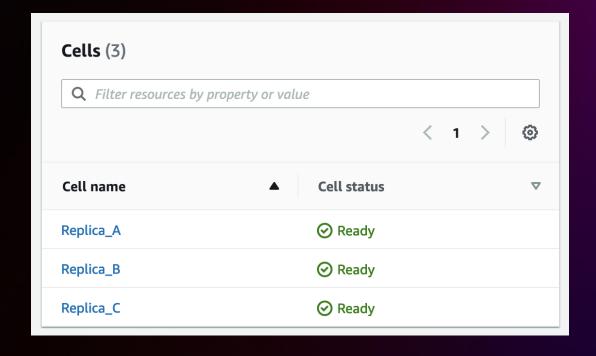




Route 53 Application Recovery Controller

READINESS CHECKS





Let's chalk and talk



Recap and next steps

Expect failure and design for it

Partition your app and dependencies to limit blast radius

Automate recovery controls and test them regularly

Target individual partitions with deep automated metrics

Take a look at Route 53 Application Recovery Controller



Team Sessions

Please check out other sessions by our team

ARC304 Build for resilience using Amazon Route 53 Application Recovery Controller

ARC322 Networking lens on resiliency architectures

ARC306 Multi-region patterns and best practices

ARC329 Operating highly available Multi-AZ applications



Thank you!

James Lamanna lamannaj@amazon.com Steven Hooper hoopsta@amazon.co.uk



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