

Fletcher McConnell

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OBJECTIVE

As a self motivated and organized professional, I strive to work in an environment of integrity and challenge that allows me to contribute individually and collaboratively.

WORK EXPERIENCE

Brand Enhanced (Hotel Virginia) - Santa Barbara, Ca 10/2022 - 07/2023

Valet / Bell Service

- Greet guests as they arrive, assist with luggage and guide them to the lobby; carefully park their car and catalog the information in a database
- Respond promptly to guest requests and provide any helpful information
- Treat guest possessions and cars with utmost respect and care, while maintaining a joyful demeanor

SAIC (Navy Marine Mammal Program) – San Diego, CA 09/2018 – 05/2022

Marine Mammal Operations - Full Time

- Catalog and perform daily animal training exercises and health checks to achieve a high level of success; assist veterinary staff with routine and emergency medical procedures
- Work jointly with our government customer to develop future training goals
- Perform SCUBA operations in varied sea states to collect performance data; complete above and below water maintenance on training equipment
- Operate 18' to 33' watercraft in San Diego Bay and open ocean on a daily basis

Bren School of Environmental Science & Management - Santa Barbara, CA 11/2014 – 11/2017

Computer Team - 20 hrs. / week

- Provide excellent customer service by responding to tickets received on our IT Help Desk; install desktop systems for new staff and students and keep systems up to date
- Assist in implementation of software programs such as Zoom and Box, and educate users on how to properly utilize these programs
- Deliver IT support during lectures to ensure the smooth functioning of audio, video, lighting and other presentation tools
- Routinely track and catalog electronics inventory throughout the building

INTERN EXPERIENCE

Channel Islands National Marine Sanctuary - Santa Barbara, CA 01/2017 – 06/2017

Scientific Research Intern - 12 hrs. / week

- Conduct extensive research to support and strengthen ongoing conservation projects
- Assist in facilitating Sanctuary Advisory Council meetings
- Contribute to implementing the 2017 Vessel Speed Reduction incentive program
- Collaborate with stakeholders and staff on publishing official NOAA reports, including one analyzing national data on large whale entanglements, as well as an informational document containing sustainable guidelines aimed at the local spiny lobster fishery
- Participate in various nautical and aerial whale-counts, island clean-ups, and expeditions in and around the Santa Barbara Channel

EDUCATION

University of California Santa Barbara - Santa Barbara, CA 09/2014 – 06/2018

- B.S. Environmental Studies, Cumulative GPA 3.66