Fletcher McConnell

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EDUCATION

Master of Environmental Data Science (Expected June 2024)
Bren School of Environmental Science & Management – University of California, Santa Barbara (UCSB)

Bachelor of Science in Environmental Studies, 3.66 GPA (June 2018)
UCSB, Santa Barbara, CA

EXPERIENCE

Valet On-Site Supervisor (10/22–07/23)
Brand Enhanced (Hotel Virginia), Santa Barbara, CA
- Communicate effectively between guests, hotel staff and team members to ensure a pleasant experience for guests; assist guests through entire arrival process
- Interview and provide on the job training for new employees
- Lead meetings to ensure protocols are being followed; included one on one and group settings
- Respond promptly and accurately to guest requests and provide any helpful information

Marine Mammal Technician (09/18–05/22)
SAIC, San Diego, CA
- Design and perform daily animal training exercises and health checks to achieve a high level of success; assist veterinary staff with routine and emergency medical procedures
- Work jointly with our government customer to develop future training goals
- Perform SCUBA operations in varied sea states to collect performance data; complete above and below water maintenance on training equipment
- Operate 18' to 33' watercraft in San Diego Bay and open ocean on a daily basis

Computer Team (11/14–11/17)
Bren School of Environmental Science & Management, Santa Barbara, CA
- Provide excellent customer service by responding to tickets received on an IT Help Desk
- Install desktop systems for new staff and students and keep systems up to date
- Assist in implementation of software programs such as Zoom and Box, and educate users on how to properly utilize these programs
- Deliver IT support during lectures to ensure the smooth functioning of audio, video, lighting and other presentation tools

Scientific Research Intern (01/17–06/17)
Channel Islands National Marine Sanctuary, Santa Barbara, CA
- Conduct extensive research to support and strengthen ongoing conservation projects
- Contribute to implementing the 2017 Vessel Speed Reduction incentive program
- Collaborate with stakeholders and staff on publishing official NOAA reports; topics included analysis of large whale entanglement data and best practices for Spiny Lobster fishermen
- Participate in various nautical and aerial whale-counts, island clean-ups, and expeditions in and around the Santa Barbara Channel

SKILLS (Or SKILLS AND XXX)

Technical: known programming languages: R, Python
Certifications: SCUBA Advanced Open Water certified
Affiliations: Bren School of Environmental Science and Management