## Lessons learned from teaching Data Science

Gianluca Campanella 21st April 2018 Hello!

My name is **Gianluca** [dʒanˈluːka]

#### What I do nowadays

I'm a Data Scientist at



in Algorithms and Data Science

## What I do nowadays

## I also run my own company



that provides

Data Science training and mentoring

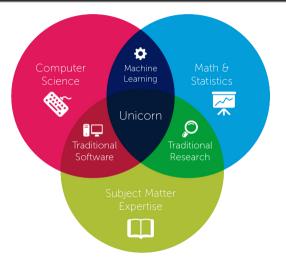
#### How I got into teaching

# It all started at Imperial College London

## Today I want to talk to you about...

- 1. The skills gap in Data Science
- 2. The Data Science potential
- 3. How we implement all this

#### What I mean by 'Data Science'



From S. Geringer (originally from D. Conway)

## What I mean by 'Data Science'

## Data-driven decision-making

- Focus is on the problem-solving process
- Multidisciplinary but domain-centric
- Tools are secondary

## The Data Science skills gap

The shortage of data scientists is becoming a serious constraint in some sectors.

T. H. Davenport and D. J. Patil Harvard Business Review (2012)

#### How do we close the skills gap?

## **Higher Ed**

'Traditional' degrees

- Lots of theory
- Take a while to catch up
- More recognition?

## **Up-skilling**

Bootcamps, MOOCs...

- Mostly hands-on
- Adapt faster
- 'Show your skills'

## How do we close the skills gap?

How do we ensure...

- Relevance?
- Quality?
- Consistency?

## The *actual* question

How do we realise the potential of Data Science?

## The *actual* question

How do we realise
What even is
the potential of Data Science?

## The Data Science potential

## Data Science promises...

- Automation
- Risk minimisation
- Innovation

## How do we realise this potential?

# Data Science needs to be **embedded**

within companies and processes

## How do we realise this potential?

#### This means...

- Build, don't buy
- Cultivate internally, don't outsource
- Humans in the loop

## How do we realise this potential?

- 1. Numeracy
- 2. Culture
- 3. Adoption

#### Numeracy



IN CS, IT CAN BE HARD TO EXPLAIN THE DIFFERENCE BETWEEN THE EASY AND THE VIRTUALLY IMPOSSIBLE.

From xkcd

#### **Numeracy**

- Realise what's possible
- Determine existing capacity
- Understand the Data Science process

#### Don't try to run before you can walk

AI, DEEP LEARNING

A/B TESTING, EXPERIMENTATION, SIMPLE ML ALGORITHMS

ANALYTICS, METRICS, SEGMENTS, AGGREGATES, FEATURES, TRAINING DATA

CLEANING, ANOMALY DETECTION, PREP

RELIABLE DATA FLOW, INFRASTRUCTURE, PIPELINES, ETL, STRUCTURED AND UNSTRUCTURED DATA STORAGE

INSTRUMENTATION, LOGGING, SENSORS, EXTERNAL DATA, USER GENERATED CONTENT

#### Culture

## The ROI of Data Science projects is very difficult to predict!

- Power law-like distribution of returns
- Failure is *always* an option

#### Culture

## Embrace a high-risk, high-reward innovation culture

- ullet Iterate quickly o fail fast
- Operationalise

## **Adoption**

If it's not used in production...

## **Adoption**

If it's not used in production...

It never happened!

## How to realise the Data Science potential

- Embed Data Science starting at the top
- Build and re-build... fast
- Actually use it!

## How to realise the Data Science potential

How?

## How to realise the Data Science potential

# You need good people and good teams

## Attracting and retaining good people

- Have a roadmap
- Hire for potential
- Let them choose their tools
- Give them resources
- Nurture their curiosity

## Training good people

## **Data Analyst**

- Understands the business
- Values automation
- → Teach them the pragmatism of the Software Engineer

## **Software Engineer**

- Understands the tech
- Knows automation
- → Train them to recognise what matters to the business

#### Training good people

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Are we up-skilling them properly?

#### **Teamwork**

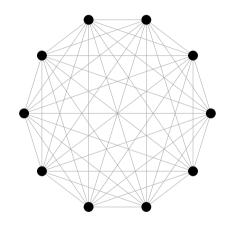
## A successful Data Science team is...

- Diverse
- Flexible
- Collaborative

## Communication complexity

Communication complexity is **quadratic** 

in the number of team members



## Communication complexity

# Make sure there's shared understanding

#### Particularly of...

- The Data Science workflow
- Good Software Engineering practices

#### Take-aways

- Embed Data Science and its process
- Have a roadmap
- Don't look for unicorns