Assignment 9 - Video Re-recording Helena Rasche 2022-05-11

I hereby submit an updated version of A9. First is a response to a specific piece of feedback, followed by the body of the report. Please scroll to "Classroom Management" to skip to the report, it is included.

Feedback

I specifically wish to address this feedback, because I worry the assessor is not up to date on the equity and inclusion issues present

But if you give students the freedom to hide behind a closed camera, it can have negative consequences for your students and for you. It's not good for their bonding with you and their peers. And it's not good for their engagement in class. And it offers you less insight into your students and therefore less feeling about whether what you do with it, does land with them.

The potentially resulting cyberbullying, racism, and ableism, lead me to consciously make different choices.

Hypothetical

Consider first the *Gedankenexperiment*: if seeing students is of such paramount importance, then we should **immediately** fire blind and visually impaired teachers, as they cannot be effective as teachers.

This I think is obviously the wrong answer, and demands that we search for altenative, inclusive solutions, as blind and visually impaired teachers can absolutely still be effective [Afzal and Rafiq, 2021].

Home Invasion

Requiring that cameras be on risks intruding into the personal lives of students' homes (or lack thereof), putting learners education second and their personal lives front and center, on display for their fellow students. This risks highlighting disparities between students. Many students do not have the luxury of a "blank" space they can show, and the constantly visible cameras may be distracting or even voyeuristic [Reed, 2020, Ng, 2020] thus intruding into their personal lives and opening the doors for cyberbullying from their peers.

I personally have a pride flag hanging in one room, this feels like unnecessary oversharing of my personal life with students. However, because I am privileged, and between my partner and I, we have a flat with multiple rooms, I am able to find a less distracting and personal background from which to teach.

Virtual backgrounds are a common retort here, but they are inconsistent, and not available across all platforms. Until recently, Zoom required chromakeying (a greenscreen, with extra cost) to do virtual backgrounds on Linux¹, and teams likewise does not support it on all platforms.

The simplest, most effective solution to this issue, while the ongoing pandemic forces us online, is to simply not demand it, and seek out alternative solutions. In the future we'll all be able to return to classrooms, and this issue will not be present.

Neurodiversity

Some, neurodiverse students may not learn best while sitting still, and be distracted by the social pressure to, or may not want classmates to know they prefer to move around while following the lecture Duncan, 2021].

Anecdotally, in my personal experiences within Bioinformatics (which I teach) and Computer Science (a closely affiliated discipline), the incidence rates of neurodiverse peers is significantly higher than in other fields, as the environments and jobs available often are very suited to folks whose brains work differently, but just as well as the rest of us.

Why won't they?

Students worry actively about things in their home, siblings, pets, or their appearance being distracting.

[Castelli and Sarvary, 2021] surveyed students and found the following reasons

- I was concerned about my appearance [A, B]
- I was concerned about other people being seen behind me [A]
- I was concerned about my physical location being seen behind me [A, B]
- I was concerned about distracting my classmates

Where A are things that affect under represented minorities more than Cis/Het/White students, and B are items that affect female students more than male students. None of these are desireable feelings that students should experience, and this concern is easily removed by not requiring cameras.

What can we really tell?

When even teens are able to subvert the camera [Cole, 2020] and use looped videos á la heist movies, the value of obsessing over this is very suspect. It's not our job to police their behaviour, and even if we try to, what can we really tell?

This is not an activity I wish to dedicate my time to, discering the

¹ in bioinformatics, many students use Linux instead of Windows or Apple's OSX, as it is more appropriate.





1) Texting or taking handwritten notes?



3) Not paying attention or trying to listen & avoid distracting webcam images?



2) Listening deeply or napping?



4) Paying close attention or reading on-screen email? Figure 1: Example from [Marquart and Russel, 2021] highlighting the sheer difficulty in reading a student's body language

body language of students and making uneducated guesses at what their behaviour represents. I'd love for them to pay attention, but they are adults, they will make their own choices.

Classroom Management

Overall the classroom is fine, I have essentially zero issues with misbehaviour or disruptive behaviour. They're all adults by this point in their career, they know what's expected of them, and they're starting to understand the independence that's expected of them in the workplace. What really works for me is treating them like adults and holding them to the same standards I'm held to in meetings I attend; if I want my camera off it stays off, if my back-to-back meetings mean I need to eat then I do with mic and camera off. Additionally it is important to note that this classroom is a *subset* of the interactions I have with these students, but by only submitting the classroom recording as evidence, a very limited picture is given of relationships with students and out of class interactions. I am regularly in communication with them via email, teams, and other meetings which provide for different interaction modalities.

Intervention: FastCups

Per feedback from the assessors who *rightly* point out the lack of student feedback, I've sought out other methodologies. I absolutely agree that it is vital to understand how students are feeling about a topic and if they are successfully keeping up with the material.

To that end, I've introduced the use of fastcups, which mimics a technique I had previously used in in-person programming classes. There we used post-it notes (sticky notes), and would have students swap them out based on how they were feeling. Red for "I'm struggling!", yellow for "I could use more repetition", and green for "It's all good!"

This methodology works exceedingly well, and better than relying on facial expressions for a significant number of subcases. As an instructor I am not familiar with all of the variance in cultural differences of my students, what individual facial expressions mean for one student may



mean a completely different thing for another, based on background, or, nothing at all. Additionally neurotypical (NT) and neurodivergent (ND)² students may have a different appearance when focusing, ND students may sometimes look off into nowhere while listening hard, to avoid distraction. To an NT teacher this looks like being ignored and can lead to negative interactions and ableism³.

Thus letting students self report their feelings of the class provides significantly better data than making a guess based off of their appearance.

Effects on students

Students were much more able to communicate their feelings back to me as a teacher, and the addition of the anonymity allows them to be more honest in their reviewing[10.1016/j.jesp.2014.07.014]. When the teacher view of the tool was on screen, students could see the responses of their classmates (in aggregate) and feel more comfortable in not being the only person feeling behind or needing more explanation.

As a teacher I was really pleased with the effect of the tool; I could

- 1. Ask students "please update fast cups, how do you feel?"
- 2. See the result trend towards yellow and red
- 3. Then slow down and re-explain the topic
- 4. Ask again
- 5. And see more green.

This really quick interaction turnaround time produced a more efficient classroom. I'm not waiting for students to unmute and respond in front of their classmates, they're able to tell me instantaneously, with no loss of privacy. And for me as a teacher, that instantaneous feedback is invaluable, especially since it is provided in a way that does not disrupt the flow of the lesson.

Lessons Learned

If I am to continue in my preferred modality, and even if not (given inability to read faces with any accuracy, as a new teacher), I should absolutely be employing this tool consistently throughout my classes to get feedback from students on how they are experiencing the class. I think this gave students significantly more options for interaction throughout the lesson in ways that work for them, based on Assignment 8. Additionally given the context of the type of person attracted towards a computer science based curriculum and their learning preferences, versus say the type in a business course, this methodology meshes well with the students.

² Here I mostly focus on neurodivergencies like ADHD and ASD which are both co-morbid, and often visible in computer science education.



Tips & Tops & the future

Top: Seeing student responses go from yellow and red to green (and some yellow) following an explanation was a great feeling, and gave me significant confidence in the methodology, that I could react so quickly to their feelings. Additionally having the student responses on screen occasionally, combined with anonymity, perhaps gave them more confidence in asswering that they were having difficulties. It is common across teaching, I believe, for students to feel alone in being slow or behind, when in fact everyone is, and it only becomes apparent during discussions.

Tip: During the course I developed a concern for low response rate, that perhaps students were not actively updating their "cups", and in a future revision I will explore implementing a "clear" function, to allow deleting their responses and then requesting them freshly, to make sure the majority of students are responding. Additionally I should make sure that the interface is always visible so I can appear to be more responsive to it. I was watching my phone with the interface, but, this may not have been apparent to students.

References

- Ayesha Afzal and Shahid Rafiq. Sighted students' perceptions about the effectiveness of university teachers with visual impairment: A case study. Journal of Inclusive Education, $5(1):131-148,\ 2021.$
- Frank R. Castelli and Mark A. Sarvary. Why students do not turn on their video cameras during online classes and an equitable and inclusive plan to encourage them to do so. Ecology and Evolution, 11 (8):3565-3576, 2021. DOI: https://doi.org/10.1002/ece3.7123. URL https://onlinelibrary.wiley.com/doi/abs/10.1002/ece3.7123.
- Samantha Cole. People are looping videos to fake paying attention in zoom meetings, Mar 2020. URL https://www.vice.com/en/article/ 7kzq5x/looping-videos-to-fake-paying-attention-in-zoom-meetings.
- Sarah Duncan. In defense of the black zoom screen square, Dec 2021. URL https://monsteringmag.com/magazine/in-defense-of-the-blackzoom-screen-square.
- Matthea Marquart and Roxanne Russel. Dear professors: Don't let student webcams trick you, 2021. URL https://er.educause.edu/ blogs/2020/9/dear-professors-dont-let-student-webcams-trick-you.
- Chiew Hong Ng. Communicative language teaching (clt) through synchronous online teaching in english language preservice teacher education. International Journal of TESOL Studies, 2(2):62-73, 2020.
- URL https://www.insidehighered.com/ Matt Reed, May 2020. blogs/confessions-community-college-dean/should-showing-facesbe-mandatory.

