Airline's Data Overview

Average Delay in Arrival (Minutes)

15.18

Most preferred Class

Average Delay in **Departure (Minutes)**

14.75



neutral or

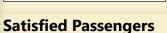
satisfied

Business travel

Personal Travel

disloyal Customer

Loyal Customer





Most Frequent Rating of Airline Amenities

4 Baggage_handling Checkin service

Cleanliness Departure/Arrival_ti...

3

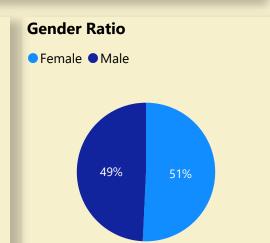
Food_and_drink Ease_of_online_bo...

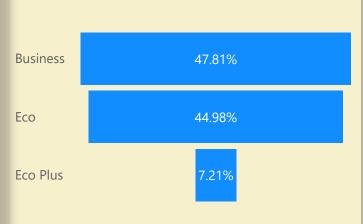
Gate_location Inflight_entertainment

Inflight_service Inflight_wifi_service

Leg_room_service On-borad service

Online_boarding Seat comfort





Purpose of Travel Business travelPersonal Travel

Type of Customers

■ Loyal Customer■ disloyal Customer

18.28%

81.72%

