Hoang Ba Huynh

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Web developer with experience creating innovative websites for many business applications, including banking and content sharing

SUMMARY OF ACCOMPLISHMENTS AND SKILLS

- **Web Development:** Created the entire frontend and some of the backend for website for banking applications. Individually developed website (frontend and backend) for photo uploading and sharing, and provided ideas for making food delivery and internal employee websites more user friendly.
- **User Relations:** Consistently made websites engaging, intuitive, and easy to use. Leveraged sales and customer support experience to understand how to engage website visitors and achieve high conversion rates.
- **Project Management:** Scheduled and managed several workflows at the same time, and met all key timelines and budgeting goals.
- **Communication:** Wrote functionality documents for web development. Interfaced with hundreds of customers, and resolved issues. Exceeded goals while selling consumer products (including high-tech).

Web Development • User Relations • Object-oriented Design • Server-side Web Programming
Data Structures • Algorithms Project Management • Formal Languages • Computability
Database Technology • Information Security • Customer Relations
HTML/CSS • JavaScript • PHP • Python • jQuery • React.js • Java • SQL • XAMPP • Photoshop Lightroom

EDUCATION

B.S., Computer Science, San Jose State University, San Jose, CA (Fall 2019)
Academic Projects
Website for online banking,
- Worked as the frontend specialist in team that developed website for online banking. Helped include many functions in the site, including balance transfers, deposit & withdraw histories, photo uploading, and location search; made them user friendly. Also developed the search bar from scratch, and helped provide announcements if users entered incorrect information.
- Decided the look & feel of the site, including the home page and the login page.
- Developed some backend software in Java to connect database to the frontend to enable the site to recognize reentries.

Website for uploading photos,
- Individually developed entire website for uploading and sharing photos, using PHP and HTML. Added payment function, and enabled site to track images bought and sold.
- Enabled users to search for photos, based on category.

Mancala Board Game Software,
- Developed mancala board game with an engaging GUI, using Java and Eclipse.
- Used object-oriented methodology for system design.

WORK EXPERIENCE

DoorDash, *Delivery Driver* (May 2018–Present)
- Gave advice for making company's website more user friendly for customers, including enabling them to more easily find information and adding hotline for deliveries.
- Conducted 25–30 deliveries per week from restaurants. Entered post-delivery information into the system.
- Analyzed customers' needs, answered their questions about shipments, and resolved complaints.

Marshalls, San Jose, CA, *Sales Associate* (May 2019-November 2019)
- Exceeded sales goals by explaining products to customers, including wireless devices and high-tech accessories.
- Helped organize merchandise to optimize customers' propensities to buy.