7 Considerations for Accessibility in Course Development

Presented by Dawn Watkins, Accessibility Consultant Siteimprove

7 Steps for Accessibility

- 1. Know the rules
- 2. Determine the platform
- 3. Start with the end in mind
- 4. Think win/win
- 5. Understand user needs
- 6. Check for compliance
- 7. Continue learning

Know the rules

7 Considerations for Digital Accessibility for Course Development







Global Legislation



- O Australia The Disability Discrimination Act
- O Canada Canadian Human Rights Act of 1977 and The Canadian Charter of Rights and Freedoms
- 9 European Union Directive (EU) 2016/2102
- O United States of America Section 508 of the Rehabilitation Act of 1973 and Americans with Disabilities Act (ADA)

Web Content Accessibility Guidelines

WCAG 2.0

Principles	Guidelines	Level A	Level AA	Level AAA
1. Perceivable	1.1 Text Alternatives1.2 Time-based Media1.3 Adaptable1.4 Distinguishable	9	5	8
2. Operable	2.1 Keyboard Accessible2.2 Enough Time2.3 Seizures2.4 Navigable	9	3	8
3. Understandable	3.1 Readable3.2 Predictable3.3 Input Assistance	5	5	7
4. Robust	4.1 Compatible	2		

Determine the platform

7 Considerations for Digital Accessibility for Course Development



- O Webpage
- **O** Document
- **9** Email
- **9** Social media



Docs

Email

HTML

Social

Documents

- **9** Scanned
- **9** Tagged
- **9 Versions**





Email

- **O Subject Line**
- **9 Balance and Structure**
- **9 Images and Color**
- **O Meaningful Link Text**
- **9 Plain-Text vs HTML**

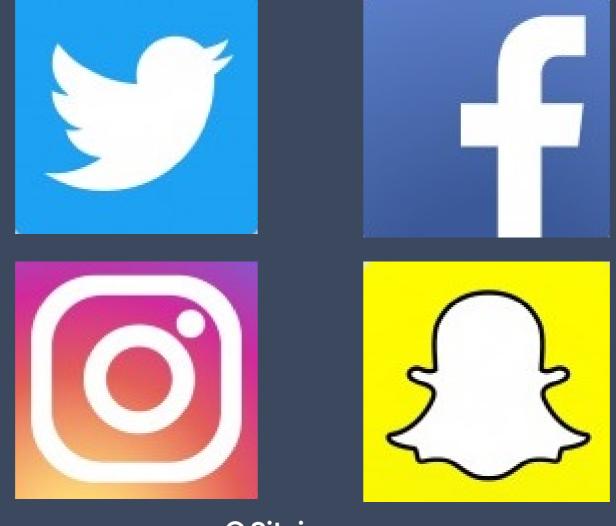


HTML

- **9** Templates
- **O User Interface**
- **9 Internal vs External**
- **9 Strengths and Weaknesses**







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Start with end in mind

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- **O** Language
- **9** Reading level
- **O Defining words**
- **O Clear fonts**
- **9** Headings add value
- **9** Using alignment



Apply Accessibility Principles

- ☐ Styles
- ☐ Lists
- □ Images
- □ Hyperlinks
- □ Colors
- □ Tables
- **□** Structure
- □ Document Properties



Use Headings

- Heading <1>
- Heading <2>
- Heading <2>
- Heading <3>
- Heading <1>
- **Heading <2>**
- Heading <3>
- **Heading <3>**

Heading <1>

Heading <2>

Heading <2>

Heading <3>

Heading <1>

Heading <2>

Heading <2>

Heading <3>

Think win/win

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- O Calls to action
- **9 Visual interest**
- Supporting data

Stand Out

Where should I click?

In this paragraph, links are identified only by color which can be hard for users to see if they have a color deficiency.

Where should I click?

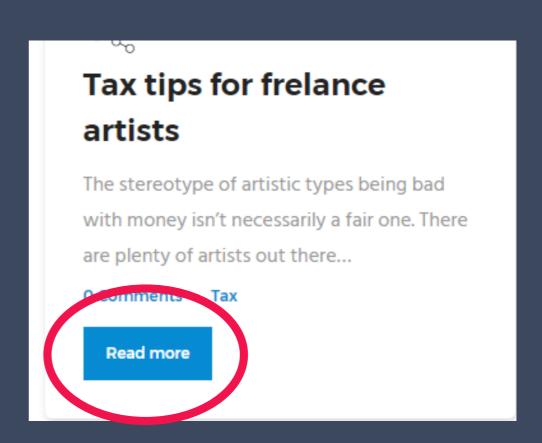
In this paragraph, links are identified by color and underline to help users to easily scan the content for links.

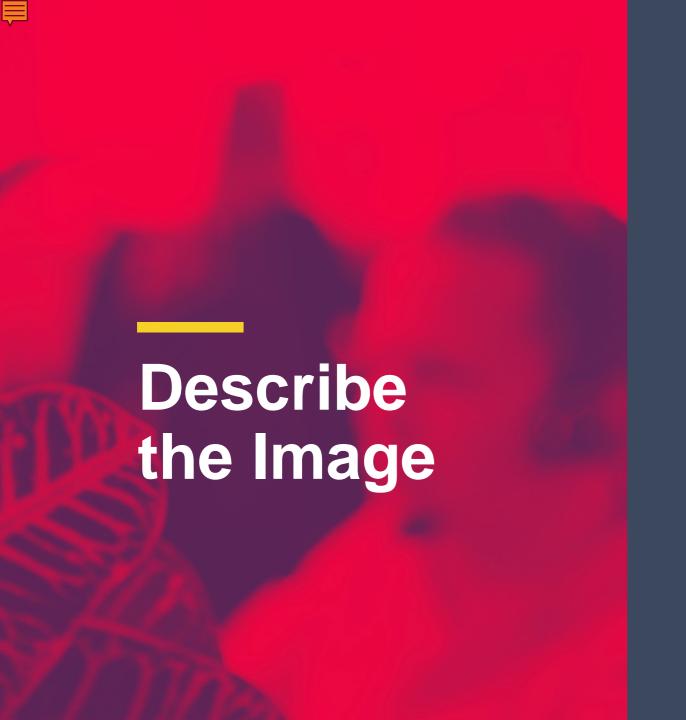


Distinctive Links

"Nobody searches for 'click here' or 'read more."

- Lucy Greco, University of California



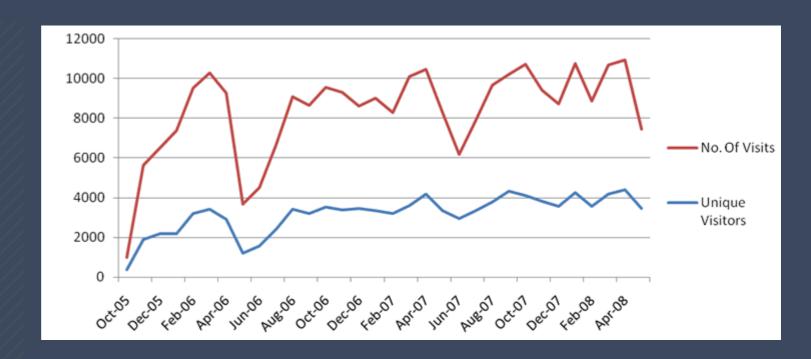






Informative Images







Text Inside Images



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Data Table

Caption: This table is comparing healthcare costs between 2016 and 2017.

Dorticipont	Healthcare Costs		
Participant	2016	2017	
Self	\$300.00	\$400.00	
Self and spouse	\$500.00	\$600.00	
Self and child	\$400.00	\$500.00	
Self and family	\$700.00	\$800.00	

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Understand user needs

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Assistive Technology

- **O Screen Readers**
- **O Alternative Keyboards**
- O Magnifiers
- **9** Device Sizes





Using Color

Low Contrast #FFFF00 and #FFFFFF Not Compliant 1.07 Ratio High Contrast #OA34EO and #FFFF00 Compliant 7.58 Ratio

Low Contrast
#FF8000 and #FFFFFF
Not Compliant
2.52 Ratio

High Contrast #757575 and #FFFFFF Compliant 4.61 Ratio



Color to Convey Meaning







Audio and Video Accessibility

- **9 Transcripts**
- **O Closed captioning**
- **9** Audio descriptions

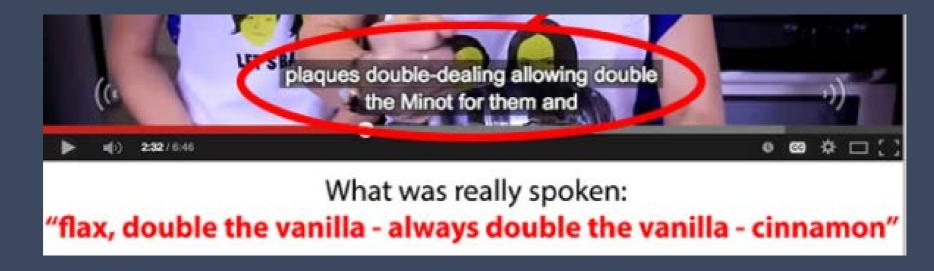


Note:

Do not design content that is known to cause seizures.



Automated captions



- O Automated captions are often only 60-70% accuracy
- O Incorrect captions can cause major issues in a learning
- O Captioned videos can be indexed and increase SEO.

Check for compliance

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Format Options

Document

- Versions
- Requires software

PDF

- Image files (scans)
- Untagged
- Tagged
- Forms

ePub

- Device specific
- Interactive

HTML

- Most accessible
- Mobile friendly



Testing

- **9** Automated tests
 - **O** Applications
 - **O Browser extensions**
 - **9** Software
- **9 Manual tests**
 - **O** Browser extensions
 - **O** Checklists
- **O User tests**



Continue learning

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Thank you!



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