## Jiho Sohn

# Digital Project Manager | UX/UI Front-End Developer

South Florida | isohndata@gmail.com | 410-428-6363 | Linkedin | Github | Website

Programming Languages: TypeScript | JavaScript | HTML/CSS | Sass
Technologies: React.js/Next.js | MySQL | MongoDB | GCP | Express | Git | Bootstrap | TailwindCSS
Creative: Generative AI | Figma | Adobe Creative Suite

## **PROFESSIONAL SUMMARY**

Combined **20+ years** of experience in web development, design, and project management. Expertise in the **MERN/LAMP** tech stack, with a specialization in enterprise-level applications for the financial, tourism, and higher education industries. Launched impactful solutions that have transformed operations and user experiences in these sectors. Passionate about **servant leadership**, **human development**, and **Generative AI**.

#### WORK EXPERIENCE

## **Boca Code - Senior Software Engineer Instructor**

Boca Raton, FL | May 2022 - Present

- Spearheaded the initiative for three internships: UX/UI, UX/UI MERN, and Wordpress/PHP. The goal is to **empower graduates** with an in-depth grasp of software engineering principles, utilizing Generative AI, visual design concept, and project management leadership, **fostering an Agile mindset** through an **immersive agency-style experience**. The program has helped graduates launch their careers in software engineering, with **83.3% of interns being hired** thus far.
- Cultivated strong business relationships, leading to the successful hiring of 15 talented graduates for junior positions.
- Collaborate cross-functionally to plan and execute open houses, resulting in a revenue boost of \$112,000 within 4 months.
- Elevated student project standards and **raised the bar** at the school by emphasizing modern UX/UI and mobile responsiveness through a method similar to Project Lead The Way (PLTW) with a spiral approach.
- Pioneered the school's first **Generative AI** class, emphasizing **prompt engineering** and video synthesis, enhanced further through the utilization of **Natural Language Processing (NLP)**.
- Curriculum: HTML/CSS, JavaScript, MongoDB, MySQL, Express.js, React.js, Bootstrap, Sass, Gen AI, Git, Agile, PM

## Banyan Hill - Web Project Manager / Front-End Developer

Boynton Beach, FL | Dec 2019 - Dec 2022

- Successfully **collaborated with cross-functional teams**, including Internal Marketing, e-Commerce Team, Creative, and Customer Service, to orchestrate webinar campaigns and marketing invites. Resulting in \$12.6 million in gross revenue.
- Initiated and executed a comprehensive revamp of a flagship website with over **375,000** subscribers, including **site architecture redesign**, **UI enhancements**, and the successful launch of the beta-version homepage.
- Transformed interdepartmental communication and workflows across 4 departments by introducing a project management tool, supporting **Agile methodologies**, resulting in the replacement of outdated methods, and **achieving significant time and cost savings**.
- Co-founded JavaScript Propulsion Lesson, a program aimed to mentor staff members with JavaScript and React skills.
- Technology: HTML/CSS, JavaScript, PHP, WordPress, React.js, Bootstrap, Asana, Git, SEO, Adobe Creative Suite

#### Lake Powell Adventure - Director of Creative and Technology

Page, AZ | Dec 2018 - Jan 2022

- Generated close to \$1 million in gross revenue over 3 years without any marketing expenses. Resulting in achieving first-page
  ranking for our website, initiating organic social media strategies, and increasing SEO and web traffic.
- Leveraged collaborative efforts with Page City council members and local businesses to establish a powerful network of 14
  local businesses that collectively promoted tourism, resulting in enhanced visibility and increased visitor attraction.
- Managed technology and creative aspects of the business, including websites and social media materials.
- Technology: HTML/CSS, JavaScript, PHP, WordPress, Adobe Creative Suite, Social Media, SEO, Photography, Video

#### **Legacy Research Group - Web Product Owner and Strategist**

Delray Beach, FL | Oct 2018 - Dec 2019

- Collaborated cross-functionally with Editorial, Marketing, and Customer Service to successfully launch 12 products, optimizing inter-departmental protocols for improved efficiency.
- Implemented and optimized an Ad Management System for the Marketing team, utilizing intuitive naming conventions
  and used industry best practices. Resulting in streamlining and optimized workflow protocol inefficiencies.
- Mentored team members on solving problems from technical issues to creative. And at times simply lent a listening ear for team morale
- Technology: HTML/CSS, JavaScript, React.js, WordPress, SEO, Jira, Git

## Hidden Canyon Kayak - Head of Creative and Technology

- Page, AZ | Jun 2012 May 2018
- Transformed the company's financial performance, increasing revenue from less than \$200k to an ARR of \$900k, resulting in a 4X in growth and profitability. Worked with the crew in-person to identify pain points and address their unique needs.
- Worked closely with the owner to create efficient protocols between kayak guides, designers and vendors to improve overall
  communication and workflow.
- In the field worked **side-by-side** as a kayak guide assistant to better understand the business and customer needs in a progressively changing landscape both geographically and technologically.
- Technology: HTML/CSS, JavaScript, PHP, WordPress, Adobe Creative Suite, Social Media, SEO, Photography, Video

## The Oxford Club - Web Project Manager

## Baltimore, MD | Apr 2016 - Feb 2018

- Orchestrated a multi-departmental campaign effort—creative, editorial, marketing, retention and The Call Center (TCC)—to launch The Oxford Club's new exclusive member website for over **150,000** subscribers.
- Spearheaded the site development schedule, content migration strategy for 9,800 plus published materials, enterprise-level deployment strategy, post-launch QA prioritization, bug tracking and staff support/training of the new system.
- Technology: WordPress, Asana, Photography

## NCSDO - Back-End Web Developer

## Baltimore, MD | May 2002 - Feb 2013

- Worked with WordPress and Drupal for The Campaign for UPENN, Stanford, The Hope College Campaign, the Williams
  College admission site, and recruitment for St. John's College and Barnard College.
- Developed a lead generation admissions marketing program using personalized emails and urls to track student engagement and interest. Email listings ranged from 75,000 to 300,000 contacts.
- Technology: HTML/CSS, MySQL, WordPress, Drupal, Asana, Adobe Creative Suite, Photography, Video

Full work experience and recommendations are listed on <u>jsohndata.com/linkedin</u>.

## **EDUCATION**

Rhode Island School of Design - Bachelors of Fine Arts (BFA)

Providence, RI | Aug 2001

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