

#1: Visibility of system status - There is a clear indicator of the system’s current status i.e. locked vs unlocked.

1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree
	2			

#2: Match between system and the real world - The system uses terms and concepts that are familiar to the user or, at the very least, easy to grasp.

1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree
			4	

#3: User control and freedom - The system makes the user feel trapped (this could be in a particular window or popup or any other state).

1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree
			4	

#4: Consistency and standards - The terms used are consistent through the software.

1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree

#5: Error prevention - There are minimal error-prone conditions in this version of the software.

1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree
2				

#6: Recognition rather than recall - Any particular window does not require any information from windows other than that particular window.

1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree
				5

#7: Flexibility and efficiency of use - The user feels this system can be configured very quickly for any desired group of settings.

1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree
			4	

#8: Aesthetic and minimalist design - The application presents itself in an aesthetically pleasing/visually satisfying form.

1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree
			4	

#9: Help users recognize, diagnose, and recover from errors - Any unexpected errors are explained by neat and concise error messages.

1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree
2				

#10: Help and documentation - The user manual is easy to understand and follow.

1 - Strongly Disagree	2 - Disagree	3 - Neutral	4 - Agree	5 - Strongly Agree
			4	