

Observer Briefing

We will be doing usability testing on 2 prototypes. Your main tasks as an observer are to observe the participants and take notes.

We have developed some guidelines that we ask you to follow to make this experience as smooth as possible for you and the participants:

- Please sit out of the participants' line of sight and try to be completely silent.
- Smile in a friendly way and watch carefully while taking notes.
- During and before the sessions, don't engage participants in conversation, offer advice, correct them, or answer their questions, because introducing new information or giving unintentional clues can bias the research results and even invalidate that session's data.
- Please do not distract anyone.
- Assist the user when in need of assistance.

Should you have any questions, please contact our development team as they will be present in the next room.

Thank you for helping us with our tests!