

Task 1: Define and calculate the **"New Customers 7-Day Order Rate for the App Channel"** using the provided dataset.

1. **New Customers:** Number of users who app install on a date (**af_install_time_d**) and then place their order via app -> first app order

First app date:

- **Already registered user:** signup date before the app install -> app install date, uid
- **New registration:** signup date on and after the app install -> app install date, af_device_id / uid
- **Guest user:** no signup date only af_device_id -> app install date, af_device_id

2. **7-Day Order Rate:** % of new customers who placed at least one order in the next 7 days of install date which is app acquisition date.

Calculate how many % of new customers placed at least one order in the next 7 days (including install date).

Metric	Definition
New Customers 7-Day Order Rate for the App Channel	$\left(\frac{\text{Number of new users with first app date who placed at least one order via the app in the next 7 days}}{\text{Number of new users with first app date}} \right) * 100$
Weekly New Customers 7-Day Order Rate for the App Channel	$\left(\frac{\text{Number of new users with first app date during a week and placed at least one order via the app in the next 7 days}}{\text{Number of new users with first app date during a week}} \right) * 100$
Monthly New Customers 7-Day Order Rate for the App Channel	$\left(\frac{\text{Number of new users who with first app date in a month and placed at least one order via the app in the next 7 days}}{\text{Number of new users with first app date in a month}} \right) * 100$

Note: The 7-day order window is always counted from each individual user's install date, not from the start of the week or month.

Why? -> To understand new app user behavior:

At least one order: Defines when a new app user becomes an app customer.

7-Day window: Captures how effectively the app converts new users quickly.

Growth funnel: app install/signup → activation (order within 7 days)

To understand drop off new users from signup to placing an order

New Customer Order Journey Funnel:

Stage	Description
1. First time on app	Number of app users with first app date
2. Visit App	Number of those app users who visited the app within 7 days of installing
3. Visit Product Pages	Number of those app users who visited the app product pages within 7 days of installing
4. Order via App	Number of those users who placed at least one order via the app within 7 days of installing

Note:

- If the user is registered: Match on both `uid` and `af_device_id` to ensure the visit is from the same user via the app from the `install_and_order_data`.
- Metric is calculated for every country code.
- Didn't consider guest users. Only registered users are included for accurate order rates.

SQL:	
New Customers 7-Day Order Rate for the App Channel	<pre>with app_user as (Select uid, af_country_code, min(af_install_time_d) as first_app_date from install_and_order_data group by 1,2) final as (Select a.af_country_code, first_app_date, count(distinct a.uid) as new_customers, count(distinct b.uid) as next_7_day_customer from app_user as a left join install_and_order_data as b on a.uid = b.uid and a.af_country_code = b.af_country_code and orderdate between first_app_date and first_app_date + interval '7' day group by 1,2) Select af_country_code, first_app_date, new_customers, (next_7_day_customer/new_customers) * 100 from final</pre>

**New Customers 7-Day Order Rate
for the App Channel -> Split by User
Type**

```
with app_user as (
Select uid, af_country_code, min(af_install_time_d) as
first_app_date
from install_and_order_data
group by 1,2
),
app_signup as (
Select af_country_code, first_app_date, a.uid,
af_device_id,
case when signup_date < af_install_time_d then 'existing
registered'
when signup_date >= af_install_time_d then 'new
registration'
end as user_type
from app_user a
left join user_signup_data b
on a.uid=b.uid
),
final as (
Select af_country_code, first_app_date, user_type,
count(distinct a.uid) as new_customers,
count(distinct b.uid) as next_7_day_customer
from app_signup as a
left join install_and_order_data as b
on a.uid = b.uid and a.af_country_code =
b.af_country_code
and orderdate between first_app_date and first_app_date
+ interval '7' day
group by 1,2,3
)
Select af_country_code,first_app_date,user_type,
new_customers,
(next_7_day_customer/new_customers) * 100
from final
```

New Customer Order Journey Funnel

1. First time on app
2. Visit App within 7 Days
3. Order via App within 7 Days

```
with app_user as (
Select uid, af_country_code, af_device_id,first_app_date
from
(Select uid, af_country_code, min(af_install_time_d) as
first_app_date
from install_and_order_data
group by 1,2) a
left join install_and_order_data b
on a.uid = b.uid and
a.af_country_code=b.af_country_code
),
visit_product_page as (
Select visit_date, uid, deviceid
from user_visit_table
where page_product_type in ('H','F','T')
),
```

```

final as (
Select af_country_code,first_app_date,
count(distinct a.uid) as installs,
count(distinct b.uid) as visitors,
count(distinct p.uid) as visit_product_page,
count(distinct c.uid) as order_placed
from app_user a
left join user_visit_table b
on (a.uid = b.uid and a.af_device_id = b.deviceid)
and b.visit_date between first_app_date and
first_app_date + interval '7' day
left join visit_product_page p
on (a.uid = p.uid and a.af_device_id = p.deviceid)
and p.visit_date between first_app_date and
first_app_date + interval '7' day
left join install_and_order_data as c
on a.uid = c.uid and orderdate between first_app_date
and first_app_date + interval '7' day
and a.af_country_code = c.af_country_code
group by 1,2
)
Select af_country_code, first_app_date, installs, visitors,
order_placed,
(visitors/installs) * 100 as visitor_rate_7day,
(visit_product_page/installs) * 100 as
visitor_product_page_7day,
(order_placed/installs) * 100
as conversion_rate_7day
from final

```

Task 2: Define the "New Customers 7-Day Flight Order Rate for the App Channel" using the provided dataset.

For the above defined new customers, Calculate how many % of new customers placed at least one **flight order** in the next 7 days (including install date).

Metric	Definition
New Customers 7-Day Flight Order Rate for the App Channel	(Number of new users with first app date who placed at least one flight order via the app in the next 7 days / Number of new users with first app date) * 100
Weekly New Customers 7-Day Flight Order Rate for the App Channel	(Number of new users with first app date during a week and placed at least one flight order via the app in the next 7 days / Number of new users with first app date during a week) * 100
Monthly New Customers 7-Day Flight Order Rate for the App Channel	(Number of new users who with first app date in a month and placed at least one flight order via the app in the next 7 days / Number of new users with first app date in a month) * 100

SQL:	
New Customers 7-Day Flight Order Rate for the App Channel	<pre> with app_user as (Select uid, af_country_code, min(af_install_time_d) as first_app_date from install_and_order_data group by 1,2), final as (Select a.af_country_code, first_app_date, count(distinct a.uid) as new_customers, count(distinct case when ordertype='F' then b.uid end) as next_7_day_customer from app_user as a left join install_and_order_data as b on a.uid = b.uid and a.af_country_code = b.af_country_code and orderdate between first_app_date and first_app_date + interval '7' day group by 1,2) Select af_country_code, first_app_date, new_customers, (next_7_day_customer/new_customers) * 100 from final </pre>

**New Customers 7-Day Flight Order
Rate for the App Channel -> Split by
User Type**

```
with app_user as (  
  Select uid, af_country_code, min(af_install_time_d) as  
  first_app_date  
  from install_and_order_data  
  group by 1,2  
,  
  app_signup as (  
  Select af_country_code, first_app_date, a.uid,  
  af_device_id,  
  case when signup_date < af_install_time_d then 'existing  
  registered'  
  when signup_date >= af_install_time_d then 'new  
  registration'  
  end as user_type  
  from app_user a  
  left join user_signup_data b  
  on a.uid=b.uid  
,  
  final as (  
  Select af_country_code, first_app_date, user_type,  
  count(distinct a.uid) as new_customers,  
  count(distinct case when ordertype='F' then  
  b.uid end) as next_7_day_customer  
  from app_signup as a  
  left join install_and_order_data as b  
  on a.uid = b.uid  
  and a.af_country_code = b.af_country_code  
  and orderdate between first_app_date and  
  first_app_date + interval '7' day  
  group by 1,2,3  
)  
  Select af_country_code,first_app_date,user_type,  
  new_customers,  
  (next_7_day_customer/new_customers) * 100  
  from final
```