



[Hyva Faq](#)

FEATURES

- **Categorized Questions:** FAQs are often grouped into categories or topics to help users navigate to the relevant information more easily. This is particularly useful when there are numerous questions.
- **Accordion or Expand/Collapse Sections:** Some FAQ pages use an accordion-style layout where questions can be clicked to reveal their answers. This saves space and keeps the page clean.
- **Add FAQs using PDP page:** To add a Frequently Asked Questions (FAQ) section to a Product Detail Page (PDP) using a popup.
- **Navigation of Categories:** Include navigation of categories for users to manually navigate the category page through slides.
- **Auto-play Category slider:** Allow users to enable or disable auto-play of the slider, along with options to control the auto-play interval.
- **Faq List page:** Allow users to read all faqs using faq list page
- **Allow functionality for loggedin user :** Its provide functionality for display particular faq only for logged in users .
- **Multi-store Support:** Provide support for multi-store setups in Magento, allowing different FAQ to be configured for different store views.

Ultimate Guide for Magento 2 Hyva FAQ

Ultimate Guide for Magento 2 FAQ, where we'll explore how to effectively implement and manage a Frequently Asked Questions (FAQ) section on your Magento 2 e-commerce store. A well-structured FAQ can provide valuable information to your customers and improve their overall shopping experience. Let's dive into the key features and functionalities of creating an exceptional FAQ section.

- **Categorization:** Organize your FAQs into categories or topics to help users quickly locate relevant information. This structure streamlines navigation and saves users time.
- **Expandable Sections:** Use expandable or collapsible sections for answers to longer questions. This keeps the FAQ page neat and allows users to focus on the questions that matter to them.
- **Integration with Product Pages:** Consider integrating FAQs into your product detail pages (PDP) to provide product-specific information, increasing user engagement and conversion rates.

How to install the extension

1. Install via composer (recommend)

- Enable maintenance mode **php bin/magento maintenance:enable**
- Run the command **composer require mageinic/hyva-faq**
- Run the command **php bin/magento module:enable MagelNIC_Core Hyva_MagelNICFaq**
- Run the command **php bin/magento setup:upgrade** to install the extension
- Run the command **php bin/magento cache:clean** to clean the cache
- Disable maintenance mode **php bin/magento maintenance:disable**
- Check the store environment if everything is working properly. If, at any point, the store displays an error, check the Magento logger for more details.

2. Upload via ZIP/Archive

- Back up your store's database and web directory
- Download the extension zip file and extract the zip file
- Transfer the **MagelNIC** folder to the Magento 2 **app/code/** directory on the server
- Enable maintenance mode **php bin/magento maintenance:enable**
- Run the command **php bin/magento module:enable MagelNIC_Core Hyva_MagelNICFaq**
- Run the command **php bin/magento setup:upgrade** to install the extension
- Run the command **php bin/magento cache:clean** to clean the cache
- Disable maintenance mode **php bin/magento maintenance:disable**
- Check the store environment if everything is working properly. If, at any point, the store displays an error, check the Magento logger for more details.

Extension Configuration

To configure the extension configuration, Please go to **Stores → Settings → Configuration → MagelNIC → FAQ**

General

The screenshot shows the Magento Admin interface with the MageNIC sidebar on the left. The sidebar has a 'MAGEINIC' section highlighted with a red box. Red arrows point from the sidebar to the corresponding sections in the main content area:

- FAQ Questions - Manage FAQ Question List
- FAQ Categories - Manage FAQ Categories
- Configuration - Manage FAQ Configuration

The main content area displays the FAQ section. It includes a 'Reload Data' button, a 'Go to Advanced Reporting' button, and a table of items. The table has columns for 'Items' and 'Total'.

Items	Total
1	\$34.00
1	\$34.00
1	\$49.00
1	\$0.00
1	\$29.00

Below the table, there is a 'Last Search Terms' section with a table of search terms, results, and uses.

Search Term	Results	Uses
testing	1	1
24-WG080	35	1

General Settings

The screenshot shows the Magento Admin interface with the General Settings page for the FAQ Configuration. The sidebar has a 'MAGEINIC' section highlighted with a red box. Red arrows point from the sidebar to the corresponding settings in the main content area:

- Enable - Enable/Disable Extension. Yes for Enable Extension and No for Disable Extension.
- Number of questions to display - Add number for display FAQ Questions.
- Footer Link Display - Enable/Disable Footer Link.
- Page Title - FAQ's page category title.
- Meta Keywords - For Meta Keywords.
- Meta Description - For Meta Description.

The main content area displays the FAQ Configuration settings. It includes a 'Save Config' button, a 'Slider Management' section, and a table of items.

Items	Total
1	\$34.00
1	\$34.00
1	\$49.00
1	\$0.00
1	\$29.00

Enable - Enable/Disable Functionality for FAQ Extension. Yes for Enable Extension and No for Disable Extension.

Number of questions to display - Add number for display FAQ Questions.

Footer Link Display - Enable/Disable Functionality for FAQ Extension Footer Link.

Page Title - Add FAQ Page Title.

Meta Keywords - Add for Meta Keywords

Meta description - Add for Meta Description.

Slider Management

Configuration Search 1 admin

Scope: Default Config ? Save Config

GENERAL

CATALOG

SECURITY

CUSTOMERS

SALES

HYVA THEMES

SERVICES

MAGEINIC

FAQ

ADVANCED

FAQ Configuration

Slider Management

Settings for Slider for FAQ categories

Enable Slider (store view)

Yes

Enable Slider

Slider Title (store view)

FAQ Category

Slides to Default (store view)

1

Slicks to scroll Default (store view)

1

Slider speed (store view)

400

Enable infinite looping (store view)

Yes

Auto play slider (store view)

Yes

Arrows (store view)

Yes

Dots (store view)

Yes

Auto play slider speed (store view)

2000

Breakpoints (store view)

Breakpoint	Slides to Show	Slides to Scroll	Dots	Action
1024	1	1	Yes	
992	1	1	Yes	
480	1	1	Yes	
Add Row				

- **Enable Slider** - Enable/Disable Slider settings
- **Slider Title** - Add Title for Category Slider
- **Arrow for slider** - Enable arrow on slider via the Yes/No option
- **Dots for slider** - Enable dots on slider via the Yes/No option
- **Enable infinite looping** - Enable infinite looping on slider via the Yes/No option
- **Autoplay Slider** - Enable autoplay on slider via the Yes/No option
- **Autoplay Slider speed** - Set autoplay slider speed.
- **Slides to Default** - Set category per slide.
- **Slicks to scroll Default** - Set category per slick.
- **Slider speed** - Set Slider speed.
- **Breakpoints** - Set Breakpoints to create responsive sliders for different sizes of windows(screens).

- **Breakpoint** - Set Breakpoint value
- **Slides to scroll** - Set FAQ per slide.
- **Slicks to scroll**- Set FAQ per slick.
- **Dots** - Enable dots on the category via the Yes/No option

Extension Usage

Manage FAQ Questions

Please go to **MagelNIC** → **FAQ** → **FAQ Questions**.

Failed to synchronize data to the Magento Business Intelligence service. [Retry Synchronization](#)

System Messages: 1

FAQ Question

Manage FAQ Questions

Add New

Search by keyword

Filters

Default View

Columns

Actions

11 records found

20 per page

1 of 1

	ID	Title	Category Name	Status	Visibility	Created	Modified	Action	Sender Name	Sender Email
<input type="checkbox"/>	1	is this banner slider extension	New Category	Enable	Public	May 10, 2023 5:16:33 AM	May 10, 2023 5:16:33 AM	Select	joe	test@gmail.com
<input type="checkbox"/>	2	is this title for faq question?	New Category	Enable	For logged in only	Sep 12, 2023 6:13:06 AM	Sep 12, 2023 6:13:06 AM	Select	sender	your.email@example.com

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Add the FAQ Question From the Backend

New Faq

Search, Notifications, User: admin

Back Save and Continue Edit Save

Status ☒ Yes Enable Disable FAQ status

Add FAQ Title → Title *

Add Sort Order For FAQ → Sort Order *

Set Categories → Faq -- Select Category(s) --

Most Frequently Yes Set FAQ as Most Frequently Question

Answer Add FAQ Answer

Edit with Page Builder

Drag Row, Columns, Tabs, Block, Dynamic Block or HTML Code here

Visibility Public Set FAQ Visibility

Set Store View → Store View *

Sender Name *

Sender Email *

Search Engine Optimization

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Please go to **Add New Faq** on the FAQ grid page.

- **Status** - Enable the FAQ via the Yes/No option
- **Title** - Add Question as a title.
- **Faq** - Select FAQ categories.
- **Most Frequently** - select for question display on Most Frequently FAQ section.
- **Answer** - Add Answer of FAQ.
- **Visibility** - Visibility for FAQ display for publicly or a logged in user.
- **Store View** - Set Store View.
- **Sender Name** - Add Sender Name.
- **Sender Email** - Set Sender Email.
- **Search Engine Optimization** - Set Search Engine Optimization URL key.

Manage FAQ Categories

Please go to **MageINIC** → **FAQ Categories**→ **Manage Categories**.

Failed to synchronize data to the Magento Business Intelligence service. [Retry Synchronization](#)

System Messages: 1

Category

Search by keyword

Filters

Default View


Columns

Actions

1 records found

20 per page

1 of 1

	ID	Category Name	Category Image	Status	Store View	Created	Modified	Action
<input type="checkbox"/>	1	Faq category		Enable	All Store Views	Dec 11, 2023 11:03:08 PM	Dec 11, 2023 11:03:08 PM	Select

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Add the FAQ Categories From the Backend

New Faq

← Back Save and Continue Edit Save

Status ☒ Yes Enable Disable FAQ status

Add FAQ Title → Title *

Add Sort Order For FAQ → Sort Order *

Set Categories → Faq -- Select Category(s) --

Most Frequently Yes Set FAQ as Most Frequently Question

Answer → Add FAQ Answer

Edit with Page Builder

Drag Row, Columns, Tabs, Block, Dynamic Block or HTML Code here

Visibility Public Set FAQ Visibility

Set Store View → Store View *

Set Sender Name → Sender Name *

Set Sender Email → Sender Email *

Search Engine Optimization

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Please go to **Add New Category** on the FAQ Categories grid page.

- **Status** - Enable the FAQ categories via the Yes/No option
- **Category Name** - Add Category Name.
- **Store View** - Set Store View.
- **Category Image** - Add Category Image To Show in slider.
- **Search Engine Optimization** - Set Search Engine Optimization URL key.

Add a FAQ Questions via Product Detail Admin Form

Please go to **Catalog → Products**.

Test Simple Product

Search, Notifications, Admin

Scope: All Store Views

Back

Add Attribute

Save

Enable Product ☒ Yes

Attribute Set: Default

Product Name: Test Simple Product

SKU: Test Simple Product

Price: \$ 100.00

[Advanced Pricing](#)

Tax Class: Taxable Goods

Quantity: 6

[Advanced Inventory](#)

Stock Status: In Stock

Weight: 10 lbs This item has weight

Categories: Default Category Products

New Category

Visibility: Catalog Search

Set Product as New From To

Country of Manufacture: India

Enable Custom Data Patch: Yes

Color

Content

Configurations

Configurable products allow customers to choose options (Ex: shirt color). You need to create a simple product for each configuration (Ex: a product for each color).

Create Configurations

Product Reviews

Images And Videos

Faq

FAQs Questions

Product FAQs Questions used to provide product related documents.

Add FAQs Questions

20 per page 1 of 1

ID	status	Answer	Title	Actions
1	1	Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer to	This is a simple product	Remove
3	1	Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer to	is this banner slider extension	Remove

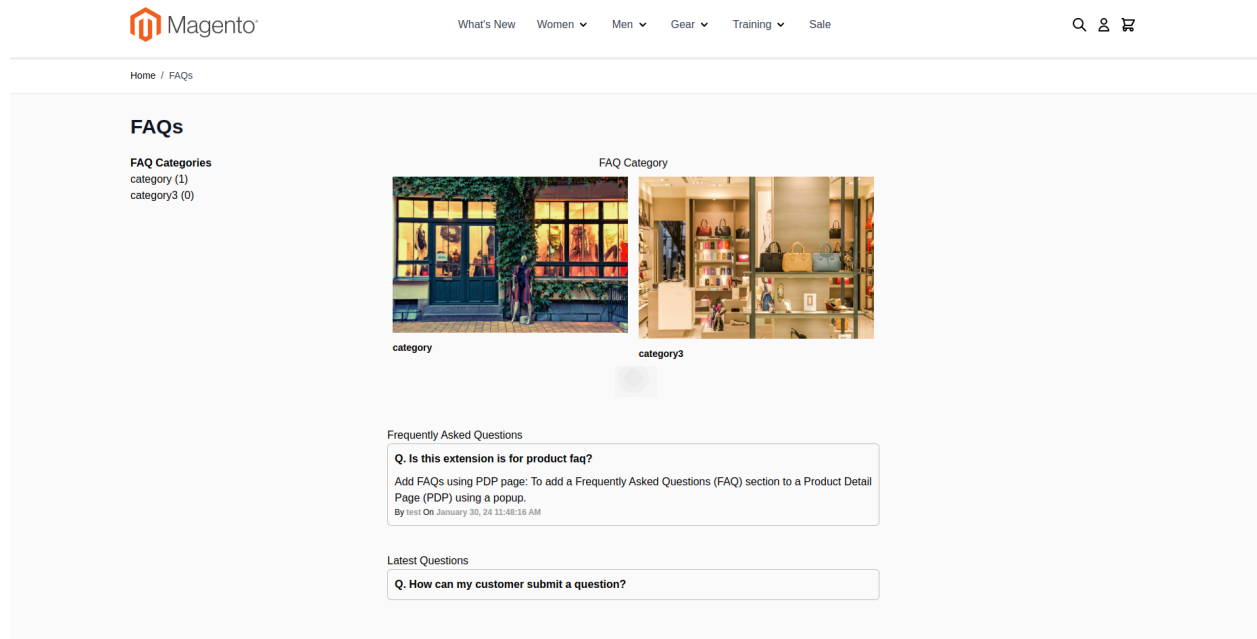
Search Engine Optimization

Related Products, Up-Sells, and Cross-Sells

Product Alerts

- **Add FAQs Questions** - Add Faq question for particular Products Select Questions and save product.

FAQs Category Page on Frontend Side



Particular Category Page on Frontend Side

category

FAQ Categories

category (4)

category3 (0)

Q. Is this extension is for product faq?

Q. How can my customer submit a question?

Q. Is there a way for users to navigate between different FAQ categories or topics?

Q. How can I restrict certain FAQs to be visible only to logged-in users?

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LEGAL

[Privacy](#)

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SELECT STORE

Main Website Store

NEWSLETTER

Enter your email address

Subscribe

FAQs on Product Deatils Page

Description / Joust Duffle Bag

The sporty Joust Duffle Bag can't be beat - not in the gym, not on the luggage carousel, not anywhere. Big enough to haul a basketball or soccer ball and some sneakers with plenty of room to spare, it's ideal for athletes with places to go.

- Dual top handles.
- Adjustable shoulder strap.
- Full-length zipper.
- L 29" x W 13" x H 11".

FAQ


Read More All Questions and Answers

Have a Question?

Get Answer from experts and customer who have used this item.

[Ask a Questions](#)


Customer Reviews

Rating 

I use it a lot

Review by **Filiberto** 11/1/23

It's a good size and I use it a lot. My only issue with it was I wanted the handles to be longer so I can wear it on my back.

Rating 

I prefer more compartments

Review by **Chi** 11/1/23

I prefer more compartments. If you don't mind putting everything in one space, it's fine. Good for the gym.

Add FAQs on Product Deatils Page

Description / Joust Duffle Bag

FAQ

The sporty Joust Duffle Bag can't be beat - not in the gym, not on the luggage carousel, not anywhere. Big enough to haul a basketball or soccer ball and some sneakers with plenty of room to spare, it's ideal for athletes with places to go.

- Dual top handles.
- Adjustable shoulder strap.
- Full-length zipper.
- L 29" x W 13" x H 11".

Customer Reviews

Rating ★★★★★

I use it a lot

Review by **Filiberto** 11/1/23

It's a good size and I use it a lot. My only issue with it was I wanted the handles to be longer so I can wear it on my back.

Write Your Own Question

Name

Email Address

Question

Submit

Questions and Answers

Question?

experts and customer who have used this item.

ans