

Maggie Messer

Integration & Systems Analyst | Project Manager | Full-Stack MERN Developer

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Highly motivated and results-oriented professional with extensive experience in the insurance industry and a proven track record of success in data analysis, project management, and operations management. Skilled in organizing data for system integrations and adept at innovative problem-solving. Possesses a Bachelor of Science degree from Florida State University and a Certificate in Full Stack Web Development from the University of Central Florida.

TECHNICAL SKILLS

React, JavaScript ES6+, CSS3, HTML5, SQL, NoSQL, Git, GitHub, MongoDB, MySQL, Express, Mongoose, Node, Handlebars, jQuery, Bootstrap, Tailwinds, Vite, Heroku, Stripe, JWT, Visual Studio Code, Asana, Monday, Smartsheet, Excel, Microsoft Suite, SharePoint Admin, Epic, Tam, and AMS360, and Sagitta

EXPERIENCE

Mergers and Acquisitions Integration and Systems Analyst **2024-Present**
AssuredPartners Orlando, FL

Promoted to Analyst and helped to shape the newly created role for the Field Operations Integration Team, handling hundreds of acquisitions annually. Key Accomplishments:

- Supported the Integration Tower and M&A Systems Manager in conducting system analysis of all incoming M&As to identify misalignments to data, system quality, and structure with Integration Office leadership.
- Serve as a backup for Manager, M&A Integration – Systems.
- Continue with duties below and added managerial duties and serve as backup of third-party employees in administrative duties and project coordination.

Project Coordinator **2021-2024**
AssuredPartners Orlando, FL

Served as a Jr. Project Manager to the PMO on data conversions and script implementation. Developed SOPs, Smartsheet project plans and reports, and helped to shape the rapidly growing PMO. Key Accomplishments:

- Provided comprehensive Operations Support for all Corporate initiatives to enhance operational efficiency. Additionally, solely managed corporate conference events with increased attendance (25%), A-ratings of events and saved \$40,000 in negotiated contracts.
- Managed data scripts and data conversion projects with primary focus on driving deliverables.
- Managed database access and licensing for over 100 databases.
- Oversaw the offshore data team of 40 working on multiple projects. Implemented a daily stand-up meeting with offshore team to touch base on project statuses.
- Managed all invoices for Corporate Operations, including contractor payroll.

Claims Examiner	2017-2021
Alacrity Solutions	Orlando, FL
<ul style="list-style-type: none"> Served as the main point of contact with clients, communicating timelines/schedules, expenses, and coverage details. Worked closely with clients, management, and vendors to communicate accurate statuses as well as risks or roadblocks and solutions. Ensure that expectations and milestones are met for each client's product. 	

Claims Examiner	2016-2017
Claims Administrator	2015-2016
Lighthouse Property Insurance	Orlando, FL
<ul style="list-style-type: none"> Promoted from Claims Administrator to Claims Examiner within 6 months. Served on a large software development project team for implementation of company-wide software. Trained all claims staff on the new system including Supervisors and Managers. 	

PROJECTS

Georgia Evergreens | <https://github.com/magmesser/georgia-evergreens> | <https://georgia-evergreens.herokuapp.com/>

- Summary: A collaborative MERN-stack single-page application using a real-world Customer to create an updated mobile-forward site.
- Application uses MongoDB back end, a GraphQL API, and an Express.js and Node.js server with a React front end, implementing user authentication with JWT.
- Role: Focused on server, auth and security, collaborative UI and Project Management through Kanban and issues.
- Tools: React, Tailwinds, JavaScript, Express, Node, GraphQL/Apollo, MongoDB, Mongoose, JWT, Vite, Heroku, Stripe, EmailJS

EDUCATION

Certificate in Full Stack Web Development	2022-2023
University of Central Florida	Orlando, FL
<ul style="list-style-type: none"> 24-week intensive program focused on gaining skills in Computer Science Applied to JavaScript, Browser Based Technologies, API Design, Databases, Deployment and Delivery, Server-Side Development 	

Google Project Management Certificate	2021-2021
Coursera	Orlando, FL

Bachelor of Science in Anthropology	2006-2010
Florida State University	Tallahassee, FL