## **Assistance Score**

This parameter will represent information pertaining to **the degree of assistance a user can expect** from the StackOverflow Portal once he/she starts the implementation process.

## Contributing Variables are:

1. N: No. of questions related to the user's query which have "accepted answer" (Type A Questions) tags normalized by the number of total questions.

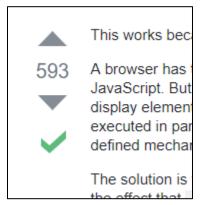


Figure 1: Accepted Mark and Upvotes

- 2. A: Number of answerers (Type A Answerers) whose answers have received an "accepted tag" as well as more than k upvotes (see figure 1) normalized by total number of unique answerers. The value of k can be set by the user.
- 3. E: An estimate of the response time for Type A Questions. A simple approach: taking x number of acceptable days and normalizing it by the average of all those response days (Ravg). For calculating the response time, the original entry's time stamps can be used. The value of x can be set by the user.



Figure 2: Time Stamps

The final formula for assistance score may look something like this:

Assistance Score = 
$$A.S. = N + A + E$$

Where,

 $0.0 \le A.S. \le 3.0$ 

 $0.0 \le N \le 1.0$ 

 $0.0 \le A \le 1.0$ 

 $0.0 \le E \le 1.0$ 

If  $R_{avg} \le x$ , the value of E will be E = 1, else it will be  $E = \frac{x}{R_{avg}}$ .

A list of top Type A Answerers with their reputation points, last active time, and website URL (if available) can also be displayed as an accessory.

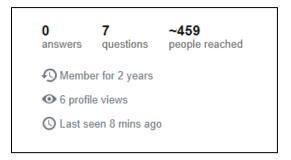


Figure 3: User Data