Responsible Digital Housekeeping

How to be 'at home' with smart devices

A Guide

10 Facts on People and Technology

1. How interesting or appealing a device appears is entirely subjective.

2. It is common to share personal devices and use shared devices at home.

3. Our past experience influences how well we 'get on' with new devices.

4. Solving others' problems *without* their involvement induces dependence.

5. Technology design entices playful behaviour to discover features and services.

6. Using smart technology responsibly is difficult for adults and children.

7. Despite best efforts, unanticipated problems occur and need to be dealt with.

8. Smart technology requires regular housekeeping. Housekeeping takes time.

9. People find their own creative ways of using smart devices.

10. Not interacting with technology does not mean not caring about what it does.

Make Things Run Smoothly

Good news! – There is a lot you can do during setup, configuration, and use to make tech work for everyone!
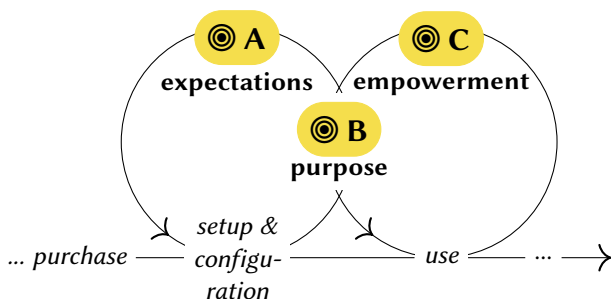
Your Personal Goals

A Understanding **Expectations** of those living with you is essential in making a device work for the community.

→ **Talk to them!**

B Establishing **Purpose** for the use of a specific device is key to meet expectations.

→ **Unsure? Discuss.**

C Community member **Empowerment** is key. Help others to understand how *devices mediate their relationships* online and offline. Be *responsible and responsive.*

→ **How? Be approachable.**

Take Action! *With your household ...*

A Understand what the product does.

Discuss how the product might be beneficial for your household.

Envision how the product could be used.

B Establish an agreement over a purpose of use (e.g. to monitor a cat).

Identify whether and how individual goals align with the purpose.

Discuss what constitutes purposeful use of the specific device.

Understand that deviating from this purpose requires a new agreement.

C Identify and discuss data controls (e.g. location sharing) and visualisations (e.g. logs).

Approach relationships that are affected by a device: (a) discuss what data is collected and why; or (b) do not collect the data.

Recognise your responsibility as digital house keeper. Be responsible and responsive.

Support others by ...

- showing them how you use devices.

- creating situations in which they can succeed.

- encouraging and supporting their efforts.

- creating a friendly environment.

Are you ...

🏠 using smart devices at home?

🏠 'taking care' of these devices?

🏠 the 'go-to person' if something does not work?

🏠 facing disagreement over the use of these devices?

To make smart tech work for your home, read on.