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University of Michigan □

Expected April 2019

Bachelor of Science in Information

User Experience (UX) Track

Overall GPA: **3.72/4.00**

Major GPA: **3.92/4.00**

Experience

Web App Developer | NASA Ames Research Center | June to Aug. 2017 | Mountain View, CA

- Collaborated with other interns to develop a web application that visualizes agriculture and climate data on a 3D globe, allowing users to interact with both types of data and combine them to show correlations.
- Designed a minimalistic, customizable user interface using CSS3, JavaScript, jQuery, and jQuery UI.
- Conducted user testing of the app with users of varying levels of computer and scientific proficiency.
- Awarded first place in the 2017 NASA Europa Challenge and winner in GODAN Open Data Challenge at Helsinki, Finland. Visit github.com/NASAWorldWindResearch/AgroSphere to view the project,

Research Assistant | UM School of Information | Sep. 2016 to Present | Ann Arbor, MI

- Study the behavior and experiences of immigrants to understand the possible benefits and challenges of People-Nearby Applications (PNAs), which are platforms that connect people together using location information. Examples include Tinder, OKCupid, and Bumble..
- Conduct and analyze semi-structured interviews with immigrants and community volunteers, and interpret survey data of general PNA users using Qualtrics survey software, Python, and MS Excel.

Program Assistant | Community Action Network | Aug. 2016 to Sep. 2017 | Ann Arbor, MI

- Oversee Bryant Community Center for fellowship and religious meetings, which include Alcoholics Anonymous and Narcotics Anonymous.
- Register clients, including low-income families, for weekly food pantry using Apricot CRM software.

Summer Research Assistant | UM Ford School of Public Policy | June 2016 | Ann Arbor, MI

- Evaluated educational and policy standards of Michigan charter schools for statewide comparison models using Microsoft Excel and analyzed statistical differences of data between public and charter schools. Some standards include academic performance, student attendance rates, number of tutoring programs, and years of instructional experience.
- Studied research publications to gather details on charter schools and to produce summaries of their policies, history, and performance.

Business Development Manager/Translator | Day Spa | Dec. 2015 to Aug. 2017 | Ann Arbor, MI

- Designed and maintained Spa website utilizing WordPress, allowing for better communication to current and potential customers, leading to a 200% increase in profits for the first four months of the website's operation.
- Distributed ads on online platforms including Groupon and Craigslist, created business plans to maintain revenue and attract new customers, and managed property paperwork with landlord.

Skills

Languages: English (Fluent) and Mandarin (Fluent)

Programming and Web: Git, Python, HTML, CSS, Bootstrap, JavaScript, jQuery, jQuery UI, PHP, and SQL

Design Tools: In Vision, Sketch, Adobe Illustrator, and Adobe Photoshop

Research: Qualtrics survey software, conducting interviews, surveys, and usability testing, creating user

personas

Auxiliary: Sony Vegas Pro, Acoustica Mixcraft and Microsoft Office Suite (Excel, PowerPoint, Word)