■ NetApp

NetApp configuration

FlexPod

NetApp June 04, 2021

This PDF was generated from https://docs.netapp.com/us-en/flexpod/healthcare/ehr-epic-deploy_netapp_configuration.html on October 13, 2021. Always check docs.netapp.com for the latest.

Table of Contents

| NetApp configuration |
 | 1 |
|----------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|---|
| ONTAP configuration |
 | 1 |

NetApp configuration

NetApp storage deployed for Epic software environments uses storage controllers in a high-availability (HA) pair configuration. Storage is required to be presented from both controllers to Epic database servers over the FC Protocol (FCP). The configuration presents storage from both controllers to evenly balance the application load during normal operation.

Epic requirements for separating production workloads into fault domains call pools is detailed in the Epic All-Flash Reference Architecture Strategy Handbook. Read this document in detail before continuing. Note that an ONTAP node can be considered a separate pool of storage.

ONTAP configuration

This section describes a sample deployment and provisioning procedures using the relevant ONTAP commands. The emphasis is to show how storage is provisioned to implement the storage layout recommended by NetApp, which uses an HA controller pair. One of the major advantages with ONTAP is the ability to scale out without disturbing the existing HA pairs.

Epic provides detailed storage performance requirements and layout guidance, including the storage presentation and host-side storage layout, to each customer. Epic will provide these custom documents:

- The Epic Hardware Configuration Guide used for sizing during presales.
- The Epic Database Storage Layout Recommendations used for LUN and volume layout during deployment.

A customer-specific storage system layout and configuration that meet these requirements must be developed by referring to the Epic Database Storage Layout Recommendations.

The following example describes the deployment of an AFF A700 storage system supporting a 10TB database. The provisioning parameters of the storage used to support the production database in the example deployment are shown in the table below.

Parameter	Controller 1	Controller 2
Controller host name	Prod1-01	Prod1-02
Aggregates ONTAP	aggr0_prod1-01 (ADP 11-partitions)	aggr0_prod1-02 (ADP 11-partitions)
Aggregates data	Prod1-01_aggr1 (22-partitions)	Prod1-02_aggr1 (22-partitions)
Volumes (size)	epic_prod_db1 (2TB) epic_prod_db2 (2TB) epic_prod_db3 (2TB) epic_prod_db4 (2TB) epic_prod_db5 (2TB) epic_prod_db6 (2TB) epic_prod_db7 (2TB) epic_prod_db8 (2TB) epic_prod_inst (1TB) epic_prod_jrn1 (1200GB) epic_prod_jrn2 (1200GB)	epic_report_db1 (2TB) epic_report_db2 (2TB) epic_report_db3 (2TB) epic_report_db4 (2TB) epic_report_db5 (2TB) epic_report_db5 (2TB) epic_report_db6 (2TB) epic_report_db7 (2TB) epic_report_db8 (2TB) epic_report_inst (1TB) epic_report_jrn1 (1200GB) epic_report_jrn2 (1200GB)

Parameter	Controller 1	Controller 2
LUN paths (size)	/epic_prod_db1/epic_prod_db1 (1.4TB) /epic_prod_db2/epic_prod_db2	/epic_prod_db1/epic_report_db1 (1.4TB) /epic prod db2/epic report db2
	(1.4TB)	(1.4TB)
	/epic_prod_db3/epic_prod_db3 (1.4TB)	/epic_prod_db3/epic_report_db3 (1.4TB)
	/epic_prod_db4/epic_prod_db4 (1.4TB)	/epic_prod_db4/epic_report_db4 (1.4TB)
	/epic_prod_db5/epic_prod_db5 (1.4TB)	/epic_prod_db5/epic_report_db5 (1.4TB)
	/epic_prod_db6/epic_prod_db6 (1.4TB)	/epic_prod_db6/epic_report_db6 (1.4TB)
	/epic_prod_db7/epic_prod_db7 (1.4TB)	/epic_prod_db7/epic_report_db7 (1.4TB)
	/epic_prod_db8/epic_prod_db8 (1.4TB)	/epic_prod_db8/epic_report_db8 (1.4TB)
	/epic_prod_inst/epic_prod_inst (700GB)	/epic_report_inst/epic_report_inst (700GB)
	/epic_prod_jrn1/epic_prod_jrn1 (800GB)	/epic_report_jrn1/epic_report_jrn1 (800GB)
	/epic_prod_jrn2/epic_prod_jrn2 (800GB)	/epic_report_jrn2/epic_report_jrn2 (800GB)
VMs	RHEL	RHEL
LUN type	Linux (mounted as RDMs directly by the RHEL VMs using FC)	Linux (mounted as RDMs directly by the RHEL VMs using FC)
FCP initiator group (igroup) name	ig_epic_prod (Linux)	ig_epic_report (Linux)
Host operating system	VMware	VMware
Epic database server host name	epic_prod	epic_report
SVM	svm_prod	svm_ps (production services) svm_cifs

ONTAP licenses

After the storage controllers are set up, apply licenses to enable ONTAP features recommended by NetApp. The licenses necessary for Epic workloads are FC, CIFS, Snapshot, SnapRestore, FlexClone, and SnapMirror.

To apply the licenses, open NetApp System Manager and go to Configuration-Licenses and add appropriate licenses. Alternatively, run the following command to add licenses using the CLI:

license add -license-code <code>

AutoSupport configuration

The AutoSupport tool sends summary support information to NetApp through HTTPS. To configure AutoSupport, run the following ONTAP commands:

```
autosupport modify -node * -state enable
autosupport modify -node * -mail-hosts <mailhost.customer.com>
autosupport modify -node prod1-01 -from prod1-01@customer.com
autosupport modify -node prod1-02 -from prod1-02@customer.com
autosupport modify -node * -to storageadmins@customer.com
autosupport modify -node * -support enable
autosupport modify -node * -transport https
autosupport modify -node * -hostnamesubj true
```

Hardware-assisted takeover configuration

On each node, enable hardware-assisted takeover to minimize the time required to initiate a takeover following the unlikely failure of a controller. To configure hardware-assisted takeover, complete the following steps:

1. Run the following ONTAP command. Set the partner address option to the IP address of the management port for prod1-01.

```
EPIC::> storage failover modify -node prod1-01 -hwassist-partner-ip
cprod1-02-mgmt-ip>
```

2. Run the following ONTAP command. Set the partner address option to the IP address of the management port for cluster1-02.

```
EPIC::> storage failover modify -node prod1-02 -hwassist-partner-ip
cprod1-01-mgmt-ip>
```

3. Run the following ONTAP command to enable hardware-assisted takeover on both prod1-01 and prod1-02 HA controller pair:

```
EPIC::> storage failover modify -node prod1-01 -hwassist true EPIC::> storage failover modify -node prod1-02 -hwassist true
```

ONTAP storage provisioning

The storage provisioning workflow is as follows:

- 1. Create the aggregates.
- Create a storage virtual machine (SVM).

After aggregate creation, the next step is to create an SVM. In ONTAP the storage is virtualized in the form of an SVM. Hosts and clients no longer access the physical storage hardware. Create an SVM using the System Manager GUI or the CLI.

Create FC LIFs.

Ports and storage are provisioned on the SVM and presented to hosts and clients through virtual ports called logical interfaces (LIFs).

You can run all the workloads in one SVM with all the protocols. For Epic, NetApp recommends having an SVM for production FC and one SVM for CIFS.

- a. Enable and start FC from SVM settings in the System Manager GUI.
- b. Add FC LIFs to the SVM. Configure multiple FC LIFs on each storage node, depending on the number of paths architected per LUN.
- 4. Create initiator groups (igroups).

Igroups are tables of FC- protocol host WWPNs or iSCSI host node names that define which LUNs are available to the hosts. For example, if you have a host cluster, you can use igroups to ensure that specific LUNs are visible to only one host in the cluster or to all the hosts in the cluster. You can define multiple igroups and map them to LUNs to control which initiators have access to LUNs.

Create FC igroups of type VMware using the System Manager GUI or the CLI.

5. Create zones on the FC switch.

An FC or FCoE zone is a logical grouping of one or more ports in a fabric. For devices to be able to see each other, connect, create sessions with one another, and communicate, both ports need to have a common zone membership. Single initiator zoning is recommended.

a. Create zones on the switch and add the NetApp target and the Cisco UCS blade initiators in the zone.

NetApp best practice is single initiator zoning. Each zone contains only one initiator and the target WWPN on the controller. The zones use the port name and not the node name.

- 6. Create volumes and LUNs.
 - a. Create volumes to host the LUNs using the System Manager GUI (or the CLI). All the storage efficiency settings and data protection are set by default on the volume. You can optionally turn on volume encryption and QoS policies on the volume using the vol modify command. Note that the volumes need to be large enough to contain the LUNs and Snapshot copies. To protect the volume from capacity issues, enable the autosize and autodelete options. After the volumes are created, create the LUNs that will house the Epic workload.
 - b. Create FC LUNs of type VMware that will host the Epic workload using the System Manager GUI (or the CLI). NetApp has simplified LUN creation in a very easy to follow wizard in System Manager.

You can also use VSC to provision volumes and LUNs. See the FC Configuration for ESX Express Guide.

See the SAN Administration and the SAN Configuration Guide if you are not using VSC.

7. Map the LUNs to the igroups.

After the LUNs and igroups are created, map the LUNs to the relevant igroups that give the desired hosts access to the LUNs.

The LUNs are now ready to be discovered and mapped to the ESXi servers. Refresh the storage on the ESXi hosts and add the newly discovered LUNs.

Next: GenIO Tool.

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.