

### **CONTACT ME**



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## **EDUCATION**

**MCom Economics University of Pretoria** 2014 - 2016

**CCBE-Project Management** for Non-Project Managers **Programme GIBS** 

2018

**BCom (Hons) Economics University of Pretoria** 

2013

2020

**BCom Econometrics University of Pretoria** 2008-2012

**Digital Identity Certificate Anti-Money Laundering Compliance Certificate Digital Frontiers Institute** 

**National Senior Certificate** with Distinction

**Cornerstone College** 2007

# Nolwazi Hlophe

Financial Regulation | Fintech | Digital Economy | Payments | 60 African Women Experts in Fintech 2022

### **WORK EXPERIENCE**

Deputy Director Financial Regulation and Supervision **Digital Frontiers** 

Dec 2020 to current

- Program Management:
  - Manage the Digital Financial Inclusion Supervision (DFIS) capacity-building Program, which is exclusively for financial authorities in collaboration with Toronto Centre and CGAP
  - Programme Manager of the Certified Digital Economy Practitioner (CDEP) Program in collaboration with Digital Planet at the Fletcher School of TUFTS University.
  - Responsibilities included:
    - Project planning, intra-stakeholder coordination with business units with Digital Frontiers, ensuring high quality courses that provide students with an excellent student experience in the lifecycle of engagement with DFI.
    - Defining the student persona to tailor programs specifically for them.
- Regulatory Program Lead: Manage all regulatory courses across the Instant and Inclusive Payment Systems (IIPS) Program and the Certified Digital Finance Practitioner (CDFP) Program. Courses include:
  - o Regulating and Governing IIP Systems, Anti-Money Laundering Compliance, Regulation in Digital Financial Services, Digital Identity, Certificate in Digital Money.
- Fundraising: Developing a new program and seeking funding from new donors, fundraising through service offering to new clients.
- Workshop Convener: CBDC Workshop | Emerging Market and Developing Economies 2021 - Summary, Big Data Analytics Workshop 2022 - Summary, Green Finance: Climate change implications on financial regulation and supervision Summit 2022 -Summary.
- Webinar planning and convening: The nexus between cybersecurity and effective data privacy program management in the digital era.
- Convener and lead on bespoke workshops:
  - o The Nigerian Communications Commissions (NCC): How can the NCC directly contribute to financial inclusion in Nigeria?
  - MTN Eswatini FinCo: How can financial regulations impact MTN's Ambition 2025 and how can MTN Eswatini's FinCo develop a compliance and privacy culture?
- · New programs designer: Digital Financial Regulation and Supervision Specialist, Policymaking and Regulation towards Inclusive Digital Economies Practitioner.
- · Designing and facilitating internal Cybersecurity and Privacy Awareness internal staff training.

## Non-Executive Director of the Board **Mukuru Financial Services Eswatini**

Jan 2023 to current

- Compliance risk management and strategic direction.
- Attendance of quarterly Board Meetings.
- Stakeholder relationship management.

#### Class Teacher

June 2022 to current

**2U** 

- Prepare and lead live class calls for the first and second-year courses: Introduction to Economics (EC1002), Microeconomics (EC2066) and Macroeconomics (EC2065) under the undergraduate online; BSc Economics degree offered by the University of London under the academic direction of the London School of Economics and Politics.
- Record student attendance to live class calls for credits and respond to student queries via email.



# **ACHIEVEMENTS**

Certificate of Appreciation as a member of ID4Africa's League of Champions (2022):

A certificate of recognition of contribution to knowledge sharing and capacity-building through my participation as a speaker in the ID4Africa Season 4 LiveCasts.

https://www.youtube.com/watch?
v=ITAWAhHsq3E

Listed in 60 African Women Experts in Fintech by Africa Shapers 2022

https://africanshapers.com/en/60-african-women-experts-in-fintech/

#### CERTIFICATIONS

Implementing the NIST Privacy Framework, *LinkedIn* 

Cybersecurity Certification Course, *Programming Hub* 

Machine Learning Certification Course, *Programming Hub* 

#### **MEMBERSHIPS**

Information Systems Audit and Control Association (ISACA)

https://www.isaca.org/

International Association of Privacy Professionals (iapp)
<a href="https://iapp.org/">https://iapp.org/</a>

Data Management Association

International (DAMA)
<a href="https://www.dama.org/cpages/home">https://www.dama.org/cpages/home</a>

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# **WORK EXPERIENCE**

Regulatory Program Lead

# Apr 2020 to Dec 2020

#### **Digital Frontiers**

- Regulatory Program Lead: Manage all regulatory courses across the Instant and Inclusive Payment Systems (IIPS) Program and the Certified Digital Finance Practitioner (CDFP) Program. Courses include:
  - Regulating and Governing IIP Systems.
  - Anti-Money Laundering Compliance.
  - Regulation in Digital Financial Services.
  - o Digital Identity.
  - Course content development.
- Co-convener of Digital Identity Week 2020.

#### Senior Research Analyst

Jan 2019 to Mar 2020

#### Cenfri

- Project Management: Zambia Payments Diagnostic and Regulating for Innovation in Payments: Reserve Bank of Malawi.
- Conducting research, report writing, stakeholder engagement, client contracting and drafting proposals.
- Drafted winning proposal for the Central Bank of Eswatini towards their Phase 1 CBDC Project, with the publication of: Eswatini CBDC Diagnostic Study.
- Research outputs and contributions: Inclusive Integrity Toolkit, Diagnostic study of the Zambian payments system, An analysis of ID proxy initiatives across the globe, and Eswatini Central Bank Digital Currency diagnostic study.

Project Manager, CBE Intelligence Hub| Fintech Unit

May 2018 to Dec 2018

#### **Central Bank of Eswatini**

- Managing the Fintech Unit:
  - Fintech Challenge Eswatini
  - Draft and launch Financial Technology Regulatory Sandbox Guidelines
  - o Launch internal Innovation Hub: Idea Factory
  - Strategy Development: 3-year strategy and plan of activities for Fintech Unit

Macroprudential Analyst | FSU

Nov 2017 to Dec 2018

#### **Central Bank of Eswatini**

**Central Bank of Eswatini** 

Nov 2015 to Oct 2017

Graduate Trainee FSU

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- Financial sector data collection and analysis in the Financial Stability Unit (FSU)
- Conduct Macroprudential Analysis: Investment Managers/Advisors, Savings And Credit Cooperatives (SACCOs), Household Debt.
- Drafting: Compiling The Guidance Note On Effective Stakeholder Co-Ordination Mechanisms For National Financial Inclusion Strategy Implementation, Drafting The Macroprudential Framework - Systemic Risk Analysis For The SADC Region.
- National Risk Assessment Of Swaziland: Financial Inclusion Module Compiling The Financial Inclusion Index For Swaziland (World Bank Tool).
- Planning: Global Money Week Activities, annual Financial Stability Conference.



# **VOLUNTEERING**

#### **ID4Africa**

Mobile for Identity Management & Inclusive ID4D, Season 4: The Last Word, Episode 30 on the ID4Africa LiveCast. Part 4/4: Mobile ID in Advanced Economies - Panel Speaker February 2022 - April 2022

https://youtu.be/ITAWAhHsq3E

#### RegTech Africa

Advisory Council Member for the annual Regtech Africa Conference
December 2021 - current

#### **University of Cape Town**

Guest Lecturer: Blockchain and Digital Money: The Future of Money Online course July 2020

Topics included: financial inclusion, crypto assets and central bank digital currencies (CBDCs) in low-to-middle income economies/emerging markets

Juliana Imam Intellectual Property and Creative Consult (JIIPCC) Legal

Mentor: JIIPCC Mentorship and Internship Programme November 2022

Topics include: Intellectual property, patent drafting, artificial intelligence and technology, the energy industry, fintech, healthtech and law, blockchain, NFT and the metaverse.

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# **INDUSTRY CONTRIBUTIONS**

Cultivated and developed ongoing relationship with SADC Banking Association where they encourage their members to enroll for the ongoing Instant and Inclusive Payment Systems (IIPS) Program, which launched in 2020. This program has far exceed the KPIs given by the Bill & Melinda Gates Foundation.

Cultivated and developed ongoing relationship with SADC Secretariat where they encourage SADC Member States' qualifying institutions to encourage their staff to enroll for the Digital Financial Inclusion Supervision (DFIS) Program courses. This has resulted in far exceeding the KPI requirements for DFIS 1.0 course and almost meeting the DFIS 2.0 course set by the Bill & Melinda Gates Foundation.

Cultivated a relationship with ID4Africa through being a speaker in Season 4 of their LiveCasts thereby expanding Digital Frontiers Institute's brand as Digital Frontiers Institute was invited to join the coalition of partners for ID Day. (https://www.id-day.org/partners).

#### **PUBLICATIONS, PRESENTATAIONS & WEBINARS**



Refer to my website: <a href="https://nolwazihlophe.github.io/">https://nolwazihlophe.github.io/</a>

# **LEGISLATIVE KNOWLEDGE**

I have extensive legislative knowledge in the following countries: The Republic of South Africa, The Kingdom of Eswatini, Malawi and Egypt

However, this is not an exhaustive list. For the list of Legislations, Regulations, Circulars & Directives, Guidelines & Frameworks that I am up to date with please visit my website: https://nolwazihlophe.github.io/

## **REFERENCES**

Philile Nxumalo, General Manager Finance | Head of Fintech Central Bank of Eswatini Email: phililen@centralbank.org.sz

Barry Cooper, Technical Director | Payments & Integrity Cenfri Email: barryc@cenfri.org