Goodbye Chaos!

A human-centric recovery back to normal, for everyone

Michelle

Issue #1 - Smooth boarding?

Michelle struggles to find place for seat & luggage, every time during holidays, could a spot finder become her relief?

Waiting at the right spot at the platform for her seat & luggage placing is a **stressful** experience, also a common problem for **staggering boarding** process eventually resulting **train delay**.

Desmond

Issue #2 - Door2Door arrival time?

Desmond constantly gets overwhelmed from 10+ mobility apps, he aint sure whether he can arrive at the client office in science park as scheduled?

70% of global population will live in cities by 2050, **train is central part of mobility as a service (MAAS).** Can we think of one App for MAAS including **real-time train & mass transit**, weather API & reliable prediction that understand high-dimensional delay pattern?

Elisabeth

Issue #3 - Accessibility for fellow passengers

Elisabeth needs boarding assistance. People are walking by, busy with their phones.

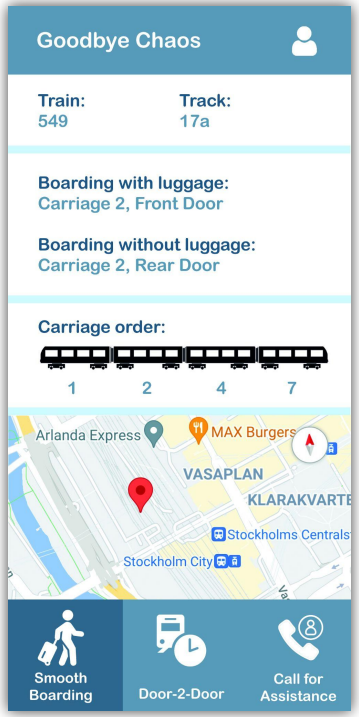
By 2050, **train passengers will double** in EU, how can we fill the gap between **aging society & under personnel**, is Robotics the only solution? Can we “outsource” to fellow passengers & for generation of **feel-good rider community**?

The new story for zero chaos

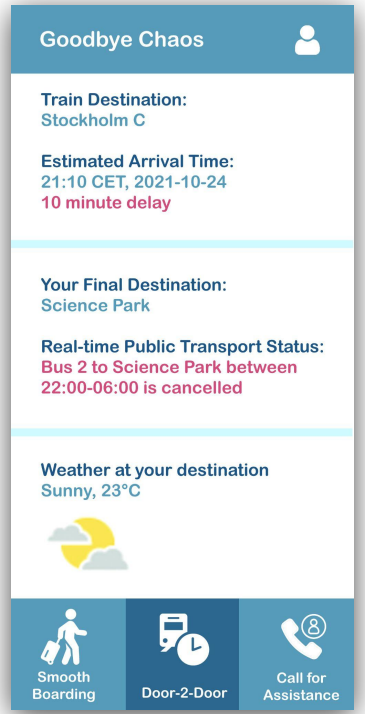
- **Peace of mind for boarding**
- **Not just one App but all relevant info & prediction center**
- **Feel-good culture: sustainable & inclusive**

App Prototype

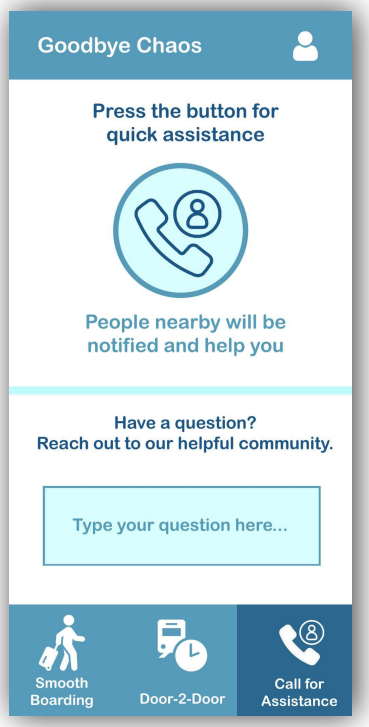
Smooth Boarding



Door-2-Door



Call for Assistance

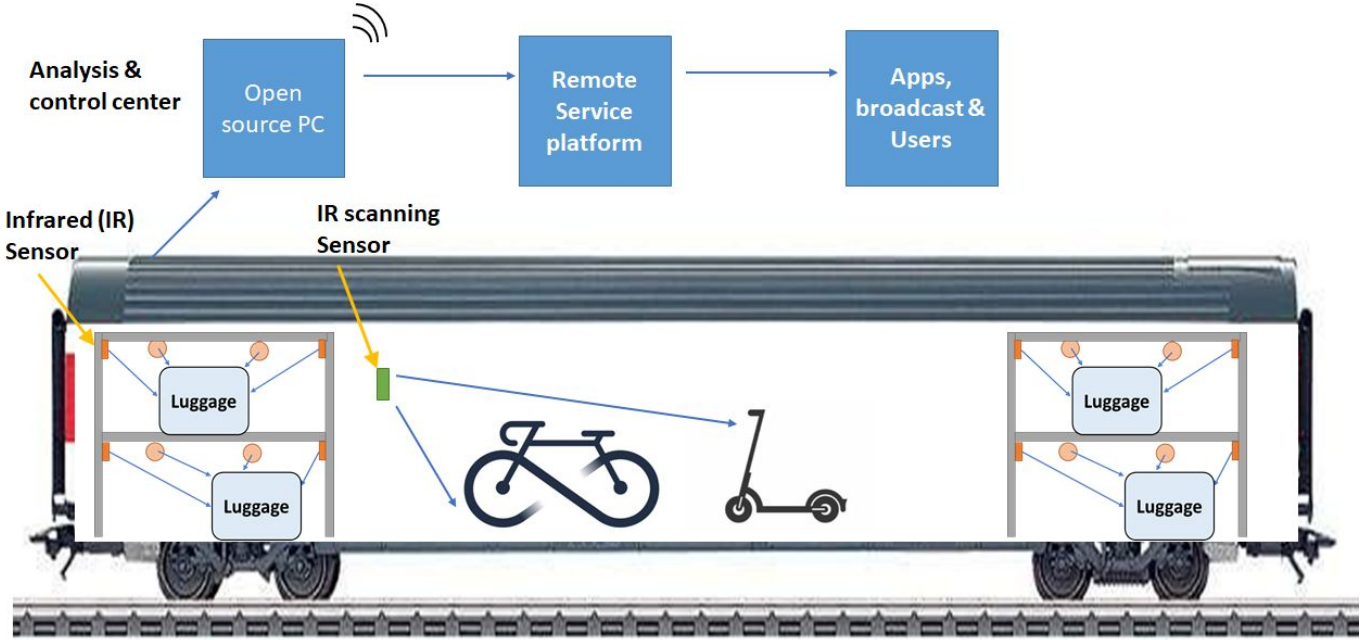


Open Source
ECO SYSTEM

Smooth boarding

System design:

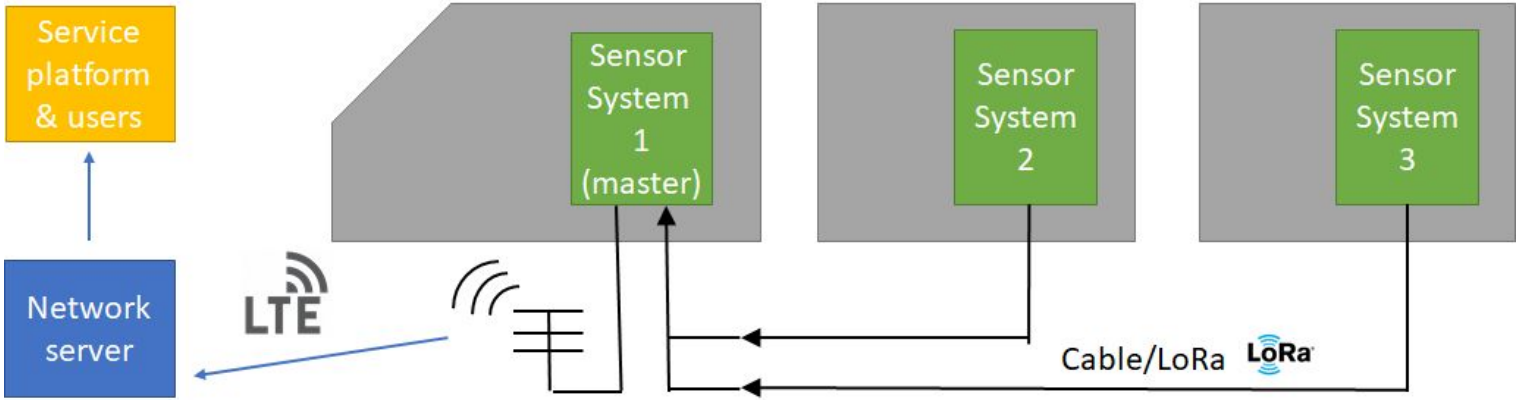
Fast and easy luggage space detection and information delivery to passengers, the information of space for scooter, bicycle and people can be also included in the future.



Smooth boarding

Sensor communication architect

Easy communication between sensors, simply adding to the train, rather than integrate with the train

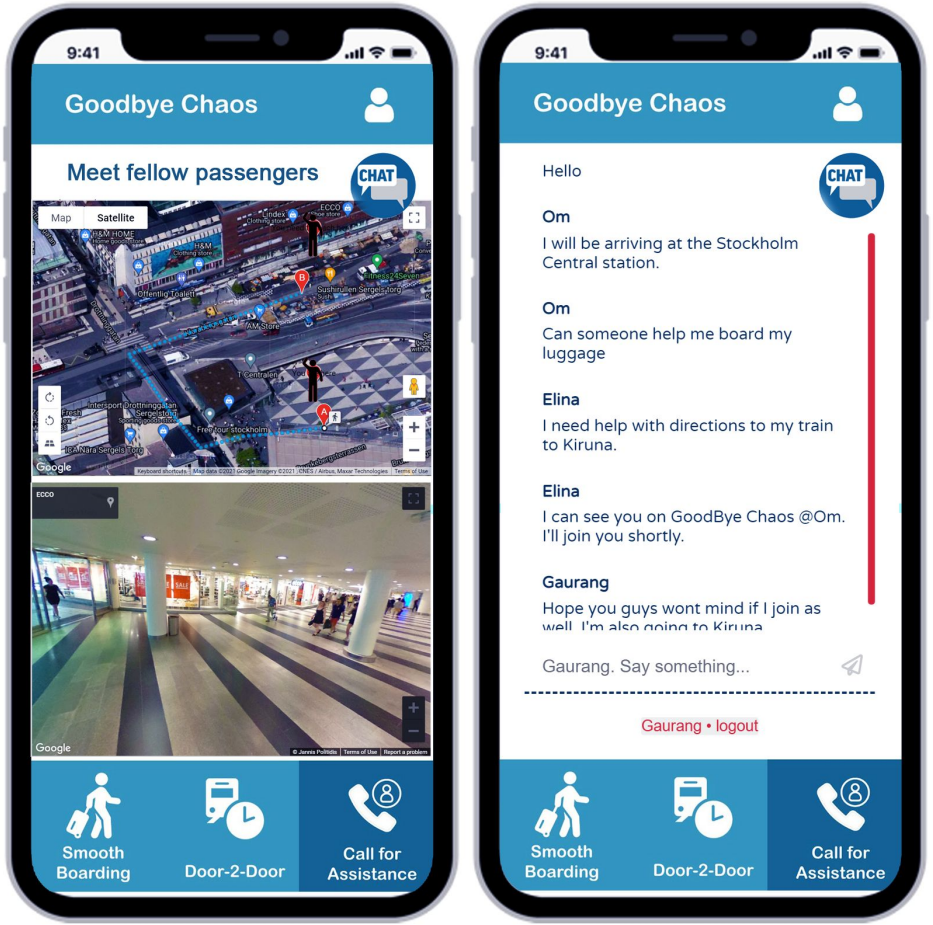


Re-think Door2Door for Passengers

Be a superhero, help fellow passengers!

Directions and global chat

Easy communication functionality is provided to users helping each other over our directions and chat console.



KPI of Goodbye Chaos!

Smooth boarding

- ✓ 1-min boarding reduction for every train.
- ✓ Assume 20% European travels by train, will be doubled by 2050.
- ✓ ROI >3 over life cycle & priceless for stress minimization.

Door2Door info in 1 App

- ✓ One App for all mobility service including train, mass transit, micro-mobilities.
- ✓ Less switches between apps, more time for value created activities

Accessibility for everyone

- ✓ Peer2peer supportive community, anytime & anywhere.
- ✓ Real-time feedback to train staff onboard & operator for better service.

SMHI

SHARP

SL

TRAFIKLAB

TRAFIKVERKET

Open-source platform (APIs, HW & SW) Stockholm, 2021

Community-based B2C Sweden, 2022

Innovation X Network effects #1 Mobility App Nordics 2023

SJ MTR Snälltåget

SCAN ME

Mathias Gällstedt

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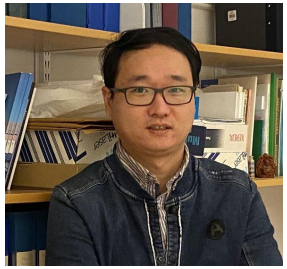
Sida Jiang

Chaos Newbee

Jakub Reha

Chaos Hacker



Han Yu

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