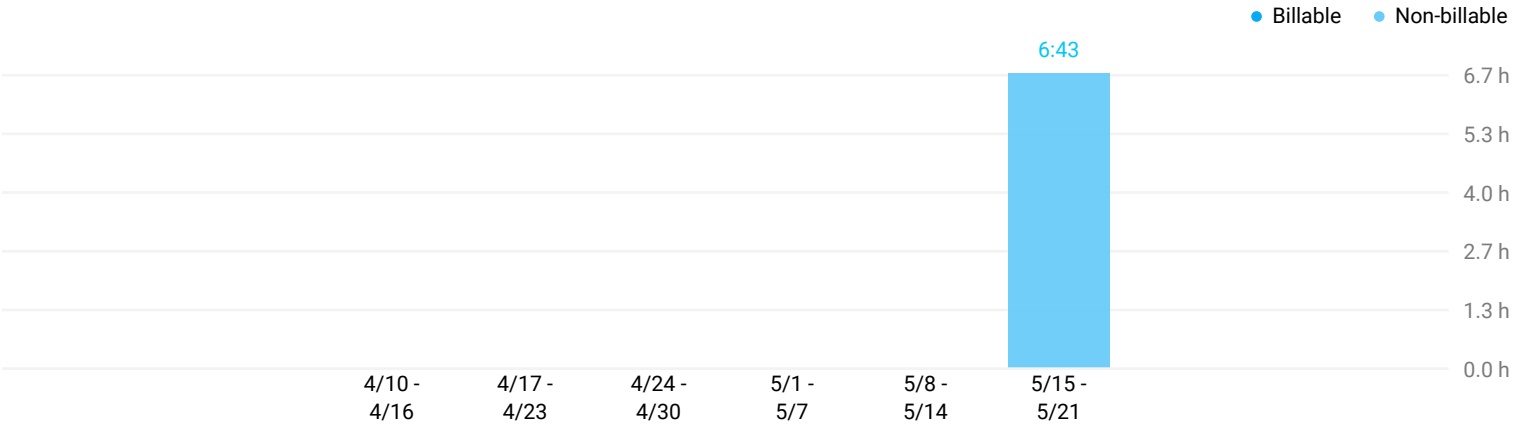
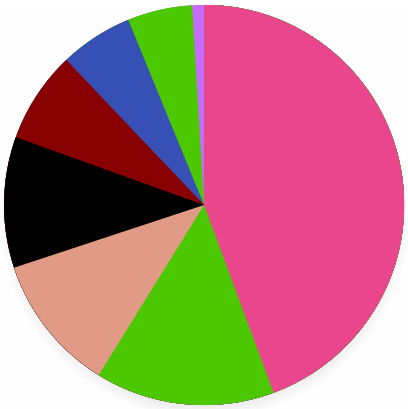
Summary Report

April 10, 2019 – May 19, 2019

TOTAL HOURS	BILLABLE HOURS	AMOUNT
6:43:19	0:00:00	—



PROJECT	DURATION
G5-50 • G5-PO	6:43:19



TIME ENTRY	DURATION
#38 A4.3.3 - A justification and rationale of the value provided for the guarantee in the SLA	3:00:00
#36 A4.3.2 - The definition of the SLA document.	0:59:00
#34 A4.3.1 - A screenshot of the SLA generated in iTop, and its association to the maintenance service as created in the iTop tool.	0:45:00
A4.2.3	0:43:00
A4.2.1	0:30:00
A4.3.3	0:24:00
#41 E4.1 - As a group, extend the technical report created as a result of A4.3, and analyze the issues of the previous sprints (L2 and L3). Such analysis should contain a table where for each issue you specify whether the SLO described in your SLA is meet or not, and some final conclusions analyzing the global results.	0:21:00
#35 A4.2.3 - Structure of the CMDB, including some examples of the identified Configurable Items	0:01:19

PROJECT - TIME ENTRY	DURATION	AMOUNT
G5-50 • G5-PO	6:43:19	–
#34 A4.3.1 - A screenshot of the SLA generated in iTop, and its association to the maintenance service as created in the iTop tool.	0:45:00	–
#35 A4.2.3 - Structure of the CMDB, including some examples of the identified Configurable Items	0:01:19	–
#36 A4.3.2 - The definition of the SLA document.	0:59:00	–
#38 A4.3.3 - A justification and rationale of the value provided for the guarantee in the SLA	3:00:00	–
#41 E4.1 - As a group, extend the technical report created as a result of A4.3, and analyze the issues of the previous sprints (L2 and L3). Such analysis should contain a table where for each issue you specify whether the SLO described in your SLA is meet or not, and some final conclusions analyzing the global results.	0:21:00	–
A4.2.1	0:30:00	–
A4.2.3	0:43:00	–
A4.3.3	0:24:00	–