

View extracted data

Dataset

Analysis

» Emotion Analysis

» Sentiment Analysis

94

Hotels

3633

Reviews

Dataset			Filter Dataset		
Title	Review	Time			
Hacienda Plaza	A wonderful day spent, with the delicious menu and highly amicable staff! Thank you for your hospitality!	January 21, 2020			
Hacienda Plaza	Been there two times. Enjoyed it but on second time disappointed with the dessert no 'tulle d'amande' was given as offered on the menu.	December 15, 2019			
Hacienda Plaza	Great Service. We arrived and a young boy showed us around to the pool and our room - lovely service. Pool was great, food was nicely and beautifully served. Also very easy to find using google maps! Would deffo recommend!!	December 10, 2019			
Hacienda Plaza	Firstly, on our arrival, it was like the staff didn't want to welcome us. Secondly, our room had a really nasty odour which made our day even worse. The lunch was average with the fries being damn greasy. Only good thing was the pool view. Not recommended if you wanna have a great time with your partner!	November 09, 2019			
Hacienda Plaza	Absolutely loved it. Highly recommended. Very beautiful and peaceful place. The food was just fantastic..from starter to dessert Overall excellent..	November 07, 2019			
Hacienda Plaza	Went there with friends spent a nice time .. the staff are so kind and had a great welcome from them. the food was very nice and the swimming pool was so warm, felt very relaxing.. would definitely go again	October 28, 2019			
Hacienda Plaza	A bit hard to find. Careful using google maps doesnt give the easiest route. Service was average- kept	October			

Download the data

told me that the r
otherwise we also

Mystik Lifestyle

Arriving at Mystic
please. Name& sig
lady, called us to v
after some minute

Mystik Lifestyle

Wonderful small h
The food is terrific
treat for a short b
beach is a plus if y

Mystik Lifestyle

Very nice small ho
enjoyed our stay

Mystik Lifestyle

Great location and
covers around the

Mystik Lifestyle

Simply value for m
ordered chicken b
reception. BUT Th
repellent where y

Mystik Lifestyle

nice holidays with
during sunset and

Save As

This PC > Desktop

Organize

New folder

Desktop

Documents

Downloads

Music

Pictures

Videos

Windows (C:)

LENOVO (D:)

Network

Name

Date modified

Type

File name: Mystik Lifestyle

Save as type: Microsoft Excel Comma Separated Values File

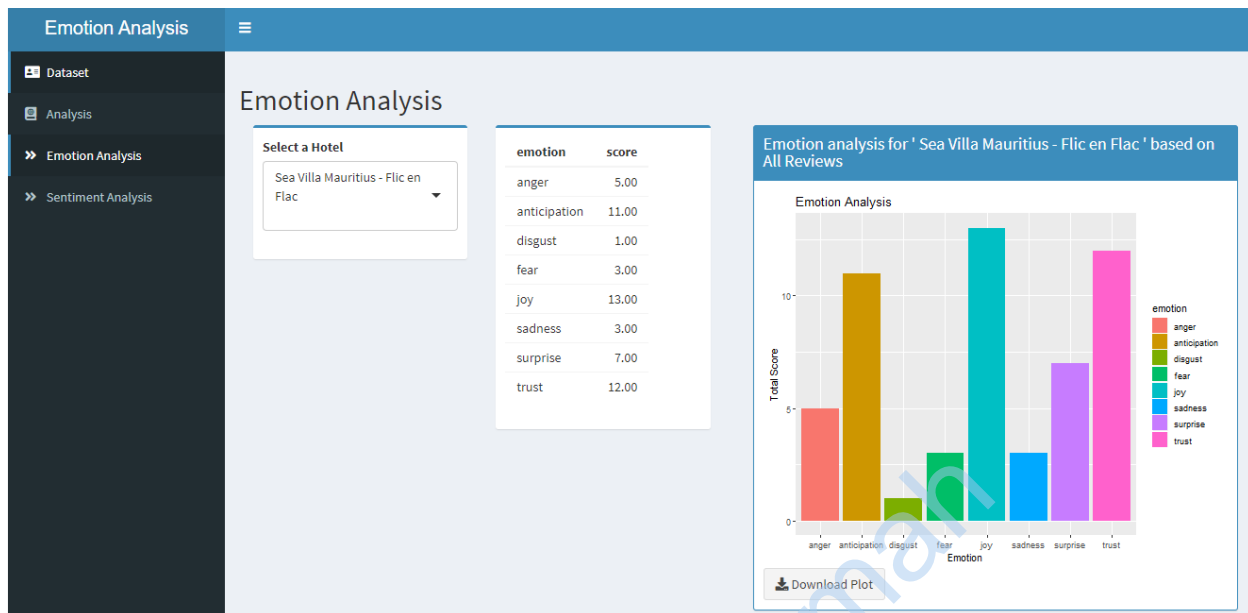
Save

Cancel

Download Data

Button

Emotion Analysis of the selected hotel



Review Frequency Analysis

Review Details

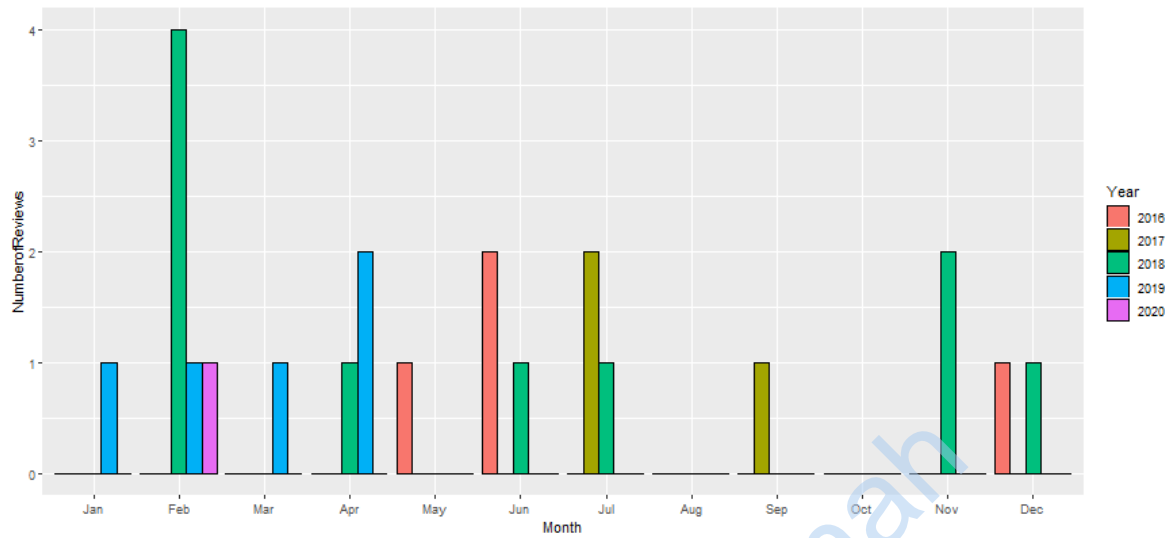
23 Reviews

Number of Review per Month/Year

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2016	0	0	0	0	1	2	0	0	0	0	0	1
2017	0	0	0	0	0	0	2	0	1	0	0	0
2018	0	4	0	1	0	1	1	0	0	0	2	1
2019	1	1	1	2	0	0	0	0	0	0	0	0
2020	0	1	0	0	0	0	0	0	0	0	0	0

View Graphical Display

Number of Reviews per Month/Year



Close

Sort Reviews by Emotion

Sort By Emotion

anger

Reviews that contain selected Emotion

The pool was not so cleaned. Although the temperature was hot and that we wanted to swim, we preferred to stay in our room. Very flexible on time, thing that is . But can't spend more than one night there, otherwise you will get bored. I would say that it's more suitable for two young adults who want to spend very intimate times together. Sorry for this negative feedback. But there are also things like, the beach behind and very beautiful sunrise !!!

Check-in time was 2pm, but when we reached the hotel we had to wait for a further 30 mins as the room was still being cleaned. The channels on the tv were not viewable. We asked to check on the arrival day itself, we reminded them 2 times the second day but nobody ever came. My 6 year old son was taking his bath and suddenly the supply of hot water was interrupted without prior notification. We went to inquire and they inform us repairs were being undertaken in another room and thus they had to cut the supply of hot water. They could have at least informed all residents of the building before doing this. Cleaning of room was performed only after 3.30pm and also after several reminders. I wonder if the pool is being cleaned on a daily basis. A dead chameleon remained in the pool for more than 24 hrs and was still there when we checked out.

Sort By Emotion

disgust

Reviews that contain selected Emotion

Je n'ai jamais été dans un endroit aussi insalubre de toute ma vie. Chambre vieillotte et qui tombe en morceaux. Une des chambres était inutilisable en raison d'une infiltration d'eau du plafond. Moisissures dans les salles de bain, TV minuscule et ne fonctionnait pas. Bref, rien de bien à en dire. Nous ne sommes pas restés.

Sort By Emotion

joy

Reviews that contain selected Emotion

The Staff are very Very friendly! Gorgeous Location. Room Spacious.

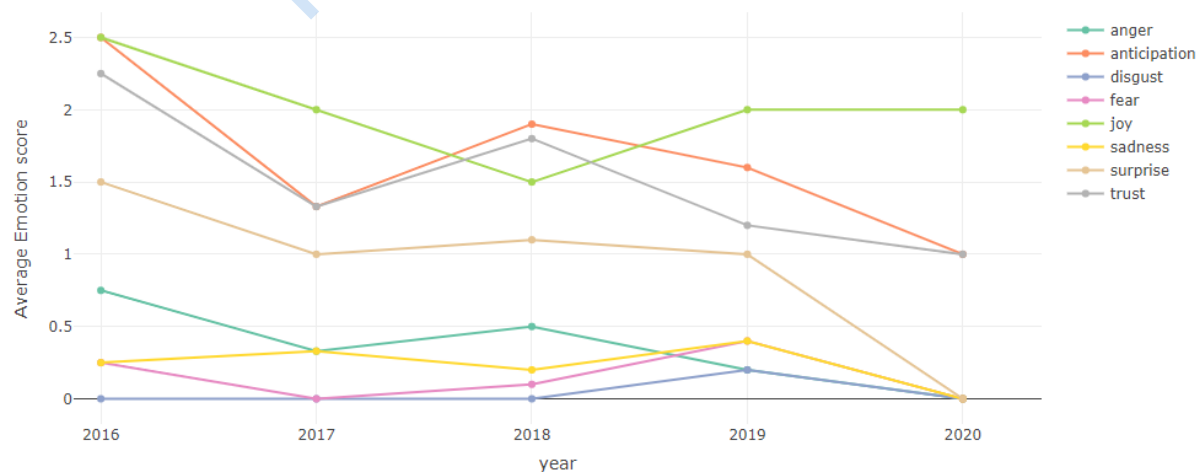
Nice place to be. The room was clean and comfortable. Will surely go back again..

The pool was not so cleaned. Although the temperature was hot and that we wanted to swim, we preferred to stay in our room. Very flexible on time, thing that is good. But can't spend more than one night there, otherwise you will get bored. I would say that it's more suitable for two young adults who want to spend very intimate times together. Sorry for this negative feedback. But there are also good things like, the beach behind and very beautiful sunrise !!!

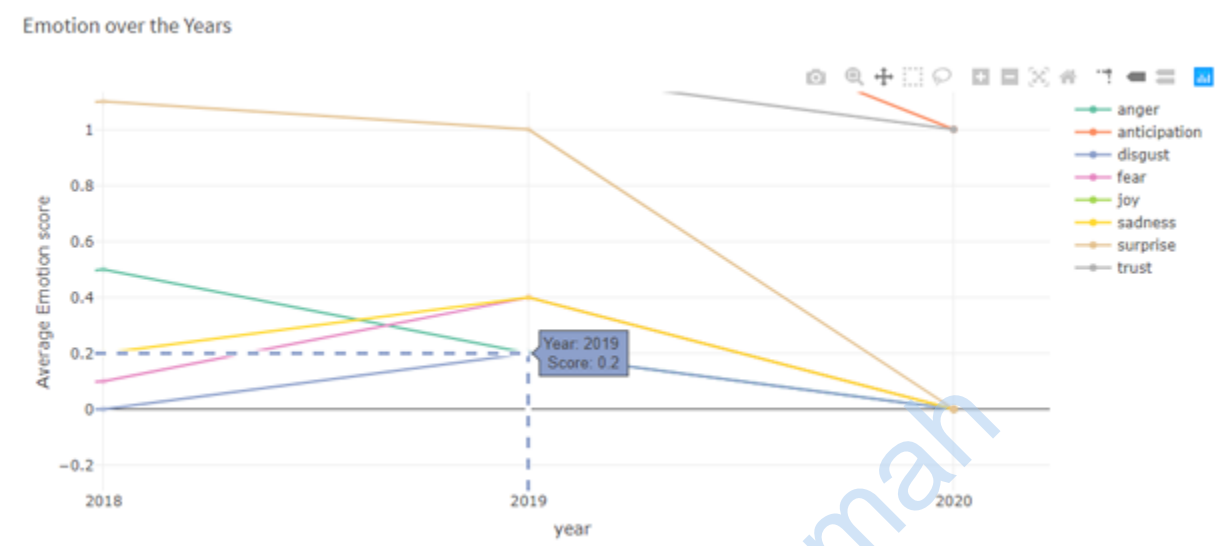
had a good time.

View Trends of Emotion over Time axis

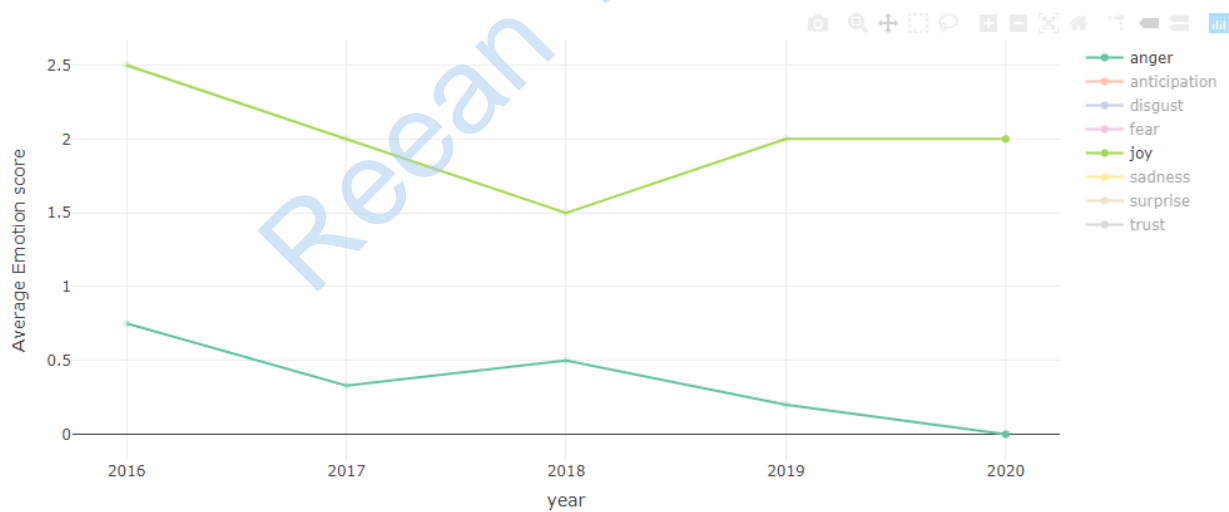
Emotion over the Years



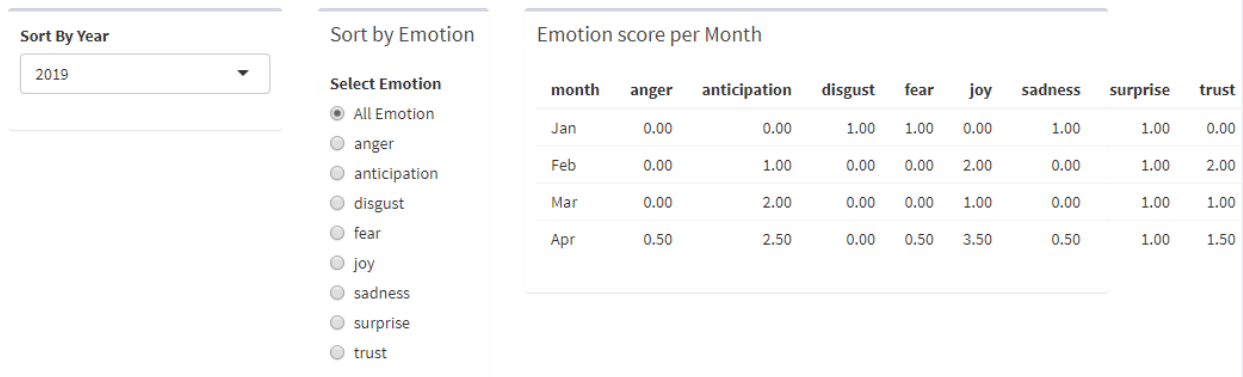
Adjust the graph



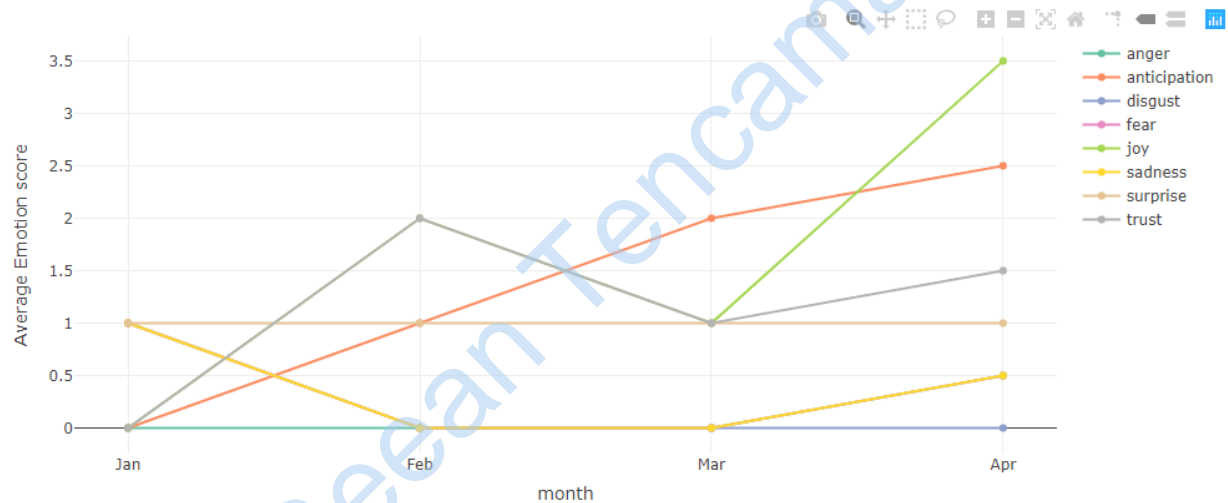
Compare Emotion performance



Emotion over the month for a specific year



Emotion for the Year: 2019



Sentiment Analysis

