James Strong
strong.james.e@gmail.com
https://jamesstrong.dev

Staff Solution Architect

James is an experienced technical professional who works well with minimum supervision and as a group member. Customer-oriented problem solver who can adapt to new situations and effectively learn new technologies. A quick learner with a desire for continuous personal and technical growth. Effective communicator who can create technical materials that convey value for clients and end users.

Core competencies include:

Amazon Web Services
Network Administration • Virtualization • Cloud Native • Linux • VMware • Web Services

Professional Experience

Chainguard, Inc. • Staff Solutions Architect
Kirkland, WA • Dec '21 - Present

Responsible for providing Chainguard customer product support, answering technical questions while architecting solutions, and solving customer problems with the suite of Chainguard products. Also, partner with customers to upgrade their CI/CD and SDLC to enable new Software Supply Chain Security practices and tools such as SBOM and CVE attestations and container signing utilizing Sigstore.

Contino • Cloud Native Director
New York City, NY • Sept '19 - Dec '21

Responsible for Evangelizing Contino's work in DevOps and Cloud transformations. Partnering with clients, conference organizers, and others to bring their message to their communities, accelerate the adoption of new platforms, or present on topics such as Kubernetes, Cloud Native Architecture, or Application Modernization. Aides in all facets of the project life cycle, beginning with a project proposal and closing SOWs with the sales team by helping technical teams deliver value to the client.

Volunteer • Meetup Organizer
New York City, NY • April '19 - Present

Responsible for organizing and scheduling several Meetups in the Louisville and NYC tech community. In Louisville, Kubernetes, Cloud Native, GoLou, and the AWS User group. James works as a Co-Organizer for DevOps NYC.

Contino • Technical Principal
New York City, NY • Jan '19 - Sept '19

Led technical teams implementing technologies like Terraform, Docker, and other cloud-native technologies. To upskill teams on those technologies utlized paired programming or workshops. Responsible for day-to-day Scrum master duties, completion of Project deliverables, and report-outs to Key stakeholders.

Contino • Senior DevOps Consultant
New York City, NY • Jan '18 - Dec '18

Provide guidance for Enterprise organizations on how to adopt DevOps practices by

- Creating automated pipelines for infrastructure and applications, on-premise and in the cloud, utilizing the Hashicorp suite of tools.
- Upskilling current workforce with hands-on mentoring during Architecture, coding reviews, and deployments of pipelines.
- Accelerating the adoption of DevOps tools, Docker, Terraform, and Configuration management tools such as Chef, Puppet, or Ansible, and coordinated with CI/CD software like Jenkins.

Bluesentry IT • DevOps Engineer Lead
Louisville, KY • Jan '17 - Jan 18

Aided client's efforts to transition to Cloud-based architecture exclusively utilizing AWS.
- Architecture review, including VPC design, IAM policy and Least Privilege model review, Services utilization, and migration to AWS services.
- Creation of Infrastructure as Code for client's AWS resources utilizing Terraform
- Scrum Master for the team, leading all discussions and backlog reviews.
- Product Owner discussions with clients and backlog prioritization.

Cafepress • DevOps Engineer
Louisville, KY • Sept '16 - Dec '16

Responsible for aiding the Organization's transition to a Cloud-based Architecture and mindset.
- Develop strategy for the organization's move to a Cloud-based architecture and API-driven infrastructure.
- Create an automated pipeline for building out infrastructure utilizing Jenkins Pipeline, Hashicorp's Terraform, and Packer.
- AWS - Troubleshoot AWS environment; EC2 Clean up, Cost optimization, and setup security/usage/architecture guidelines.
- Release manager for website code base; Project plan for simplifying and automating the release process.

GE Appliances • Cloud Architect - Marketing IT
Louisville, KY • May '15 - Sept '16

Responsible for aiding the team's transition to a Cloud-based Architecture and mindset, utilizing tools, technologies, and methodologies like Docker, Continuous Integration, Agile, and Microservices.

- Increased developer effectiveness.
  - Establishing coding standards.
  - Completed migration to git for all of the team's source code repositories.
  - Automated Code Deployment and CI/CD pipeline.
- Increased AWS adoption and awareness, including Architecture, Operations, standards, and migration of customer-facing web applications.
- Migration of static websites to AWS utilizing S3 and Cloudflare.

GE Appliances • IT Lead Technologist – Cloud
Louisville, KY • February '13 – May '15

Responsible for developing and supporting GE Appliances' in-house developed Private Cloud solution utilizing a combination of technologies, including Ruby, Micro web services, Puppet, RabbitMQ, Jenkins CI, Github, Docker, and VMware infrastructure. Also, responsible for public cloud migration utilizing Amazon Web Services.
- Implemented API key management Services.
- Designed and implemented Snapshot management API, a Cloud dashboard for Capacity management.
- DevOps and cloud evangelist.
- Network management between GE and AWS.

GE Home & Business Solutions • IT Technologist – Cloud
Louisville, KY • August '12 – February '13

Responsible for continued implementation, design, and support of GE Home and Business Solutions' private cloud utilizing VMware's vCloud automation center 5.1, C#, Puppet, and Ruby. Also, contributed to the support of the current VMware virtualization infrastructure.
- Implemented Service-Now to DynamicOps SOAP interface.
- Collaborated on the creation of REST web service design for cloud integrations.
- Implemented integration into the current IPAM solution.

GE Home & Business Solutions • Information Technology Leadership Program (ITLP) Member – Enterprise Client Services
Louisville, KY • February '12 – August `12

Facilitated designing and implementing an infrastructure as a service environment utilizing DynamicOps Cloud Automation Center. Completed manual Virtual server builds to understand the build process to automate it.

- Collaborated with the team on choosing orchestration and IAAS engine to run our private cloud, resulting in the implementation of DynamicOps Cloud Automation Center.
- Lead role in designing and deploying a Cisco UCS lab environment for testing UCS firmware, VMware ESXi, and vSphere upgrades.

GE Appliances & Lighting • ITLP – Project Management Office
Louisville, KY • August '11 – February '12

Lead developer and Scrum Master of the agile project for development and migration of the Project Management office's project tracking and tollgate approvals to Service-now.com Cloud services.

GE Appliances & Lighting • ITLP – Midrange Team (Linux/UNIX Administration)
Louisville, KY • January '11 – August '11

Collaborated with the team and EMC to complete the installation, configuration, and migration to a new EMC Avamar grid.

- Completed five weeks of on-call rotations.
- Designed and implemented a user audit process for removing expired user accounts from approximately ten different development servers.
- Worked with cross-functional teams to substantially reduce the number of outdated Solaris 2.6 servers in a legacy environment.

GE Appliances & Lighting • ITLP **–** Global Network Team
Louisville, KY • June '10 – January '11

Worked with the Team on daily operations, upgrades, and on-call rotations.

- VPN Cleanup - Created Perl scripts to remove all the unused/down/partial tunnels across our Cisco VPN concentrators. Once these tunnels were identified, they were removed from their perspective device configurations.
- Network Upgrade - Coordinated with the business to upgrade end-of-life hardware. I oversaw both the communication and technical pieces of the upgrade.
- Wireless Upgrade - Helped upgrade our wireless network in one of Appliances' largest warehouses.

GE Consumer and Industrial • IT Intern
Louisville, KY • May '09 – August '09

Created a virtualization strategy for my team's applications. The team was new to virtualization and wanted to know the Business and IT impact of virtualizing their applications, which I supplied to them.

- Migrated and updated the website to company standards for Product Labs testing.

University of Dayton • Network Administrator
Dayton, OH August '06 – September '09

Worked with network management applications such as CiscoWorks, HP OpenView, and AMP Airwave to monitor, diagnose, and troubleshoot wireless around campus. Deploying and Troubleshooting Network equipment across Campus.

Accreditations
Current
CNCF CKA • CNCF CKS
Past
AWS DEVOPS - Professional • AWS CSA - Professional
AWS CSA – Associate • AWS DEV - Associate • AWS SYSOPS - Associate
CCNA • CCNA Security • RedHat Certified System Administrator • VMware
Certified Professional 5

Education & Memberships
Bachelor of Science in Computer Information Systems: U. of Dayton, Ohio 2010
Masters of Science in Computer Science: U. of Louisville, Kentucky May 2015
IEEE Member: 92045724