



DIEGO PIACENTINI ITALIAN GOVERNMENT
COMMISSIONER FOR THE DIGITAL AGENDA

Digital Transformation of the Italian Government

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•D | The Digital Transformation Team



A black and white photograph of a young boy standing on a stool, drawing a large rocket ship on a chalkboard wall. The boy is wearing a plaid shirt and jeans, and is looking up at the wall. A small dog sits on the ground watching him. The chalkboard wall has several other chalk drawings on it, including a circle and some lines.



| Vision

The “**operating system**” of the country: a series of fundamental blocks upon which services for citizens, the Public Administration, and enterprises are built with modern digital products.

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Mission

Make public services
for citizens and businesses
accessible in an **easy manner**,
via a mobile first approach,
with reliable, scalable and
fault tolerant architectures,
based on clearly defined **APIs**.



Tasks

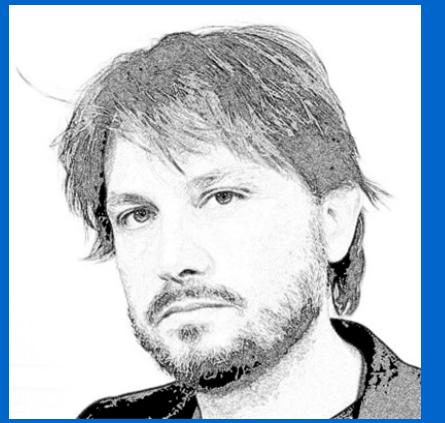
Coordinate the different government and PA stakeholders to manage existing and future digital programs in an integrated manner with an **agile methodology** and an **open data approach**.



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Developer Relations



Mirko Calvaresi
Technical Project Manager



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*Innovation Advisor to the
Prime Minister*



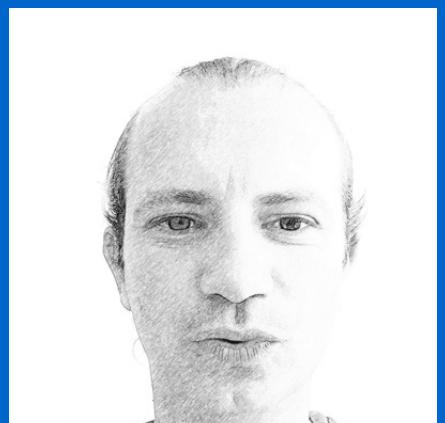
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Tasks



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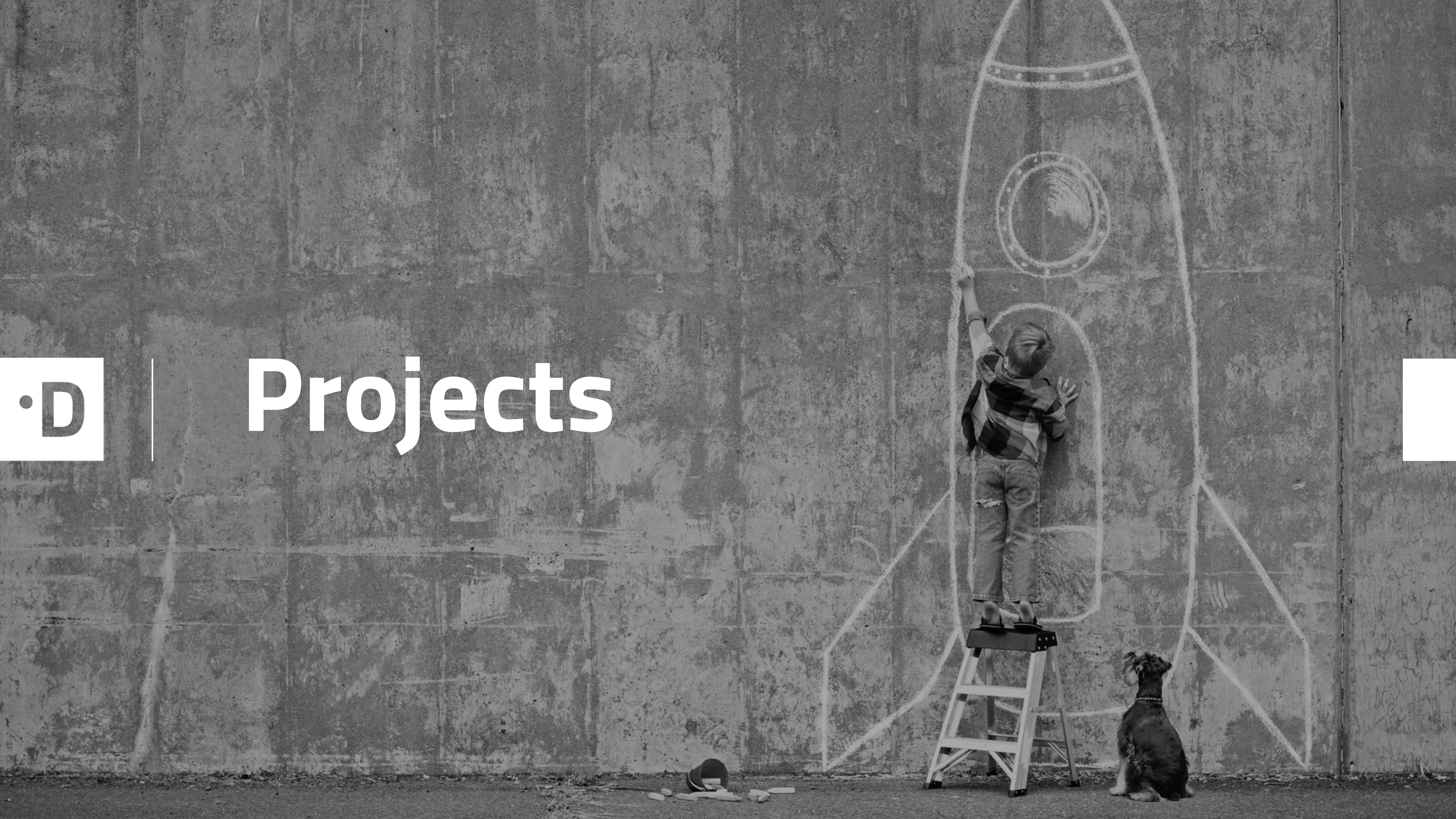


Giuseppe Virgone
Digital Payments

Tasks

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Projects



Security - Responsible Disclosure

We want to create a policy that can explain how to report a security problem to those who uncover them, thereby helping to protect users by enabling a prompt resolution. We will incentivize so-called “ethical hackers” to help us in our task.

Tasks

Anpr

These days our identities are spread across eight thousand city registers. Personal information must be combined into one single register. This will enable the country to become more efficient and will save us money and energy by simplifying a variety of procedures and unifying them at a national level. Citizens will no longer have to worry about sharing personal information or a change of residence with every office of the Public Administration. This is the first step of many possible innovations that today would be too expensive or even impossible to execute.

Tasks

Spid

A secure digital identity (SPID) that is easy to use and obtain. Citizens and enterprises can use it identify themselves with the Public Administration and access public services. Once you have obtained SPID, you can use it to authenticate yourself on all Public Administration websites without having to follow varied and complicated procedures. One account and one password for all services.

Tasks

PagoPA

Payments will be immediate, fast, and more cost-effective for the country. Citizens should be able to choose, with minimal friction, a modern payment method that is integrated with the general market and to which may be added new payment technologies as they evolve. We want to make the system as flexible and open as possible.

Tasks

Open Data - Data Analytics Framework

This calls for an end to private information silos belonging to this or that administration. Public information is a public good and a precious resource for the country. Like an oil deposit, it can be explored and mined to extract value. We want a new interface through which individual administrations might openly communicate with each other and freely share information and API. This will enable the birth of new, previously unimaginable services and data applications centered on fulfilling the needs of citizens. With the highest respect for privacy norms and in total technological safety.

Tasks

An API Ecosystem

The Public Administration's information systems must connect with each other and speak the same language so that information can be available whenever and wherever is necessary. All applications will be required to use an application programming interface (API) and work in an integrative, collaborative and secure way, facilitating the use of already existing applications upon which to build more powerful and innovative solutions.

Tasks

Community

We have to change the way the Public Administration operates by using standard and open source software, and implementing publically documented APIs. The language we use must be technical rather than juridical, so as to more effectively engage an innovative community of software developers.

Tasks

Guidelines

We intend to offer guidelines, examples and rapid software development kits that can help administrations provide a modern, coherent, and simple user experience for all citizens. Because digital products and their interfaces are a living body that evolve alongside user needs and digital innovations, we would like to introduce a logic of development and continual improvement.

Tasks

Digital Citizenship

A different way for the Public Administration to communicate with us, notify us of proceedings, and remind us of approaching expiration dates. A digital home, accessible via smartphone, from which to receive notifications even while in transit, enabling us to express our preferences and update contact information.

Tasks

Simplification of Public Administration Procedures

A digitalized public administration requires that the procedures, modules and forms that citizens and enterprises adhere to are standardized, without distinction between municipalities and regions. We must avoid the risk of forgetting these rules by giving immediate digital form to the new procedural standards. A single platform, simple, modern, open, and transparent.

Tasks

Digital Administration Bill and Technical Guidelines

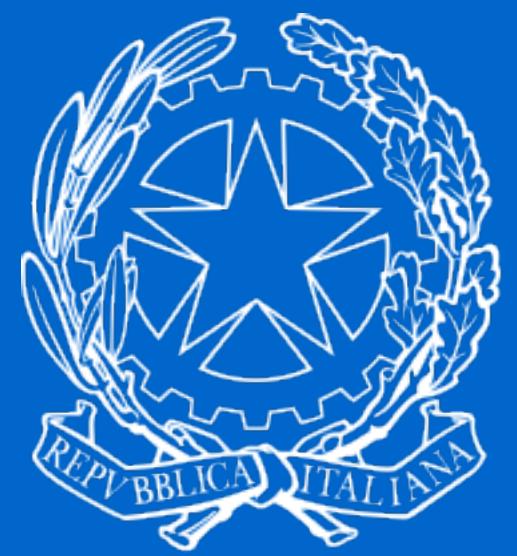
We have to start writing fewer laws and more software [fewer codes and more code]. We also need to make sure that the laws themselves – which are, by definition, both general and abstract – depict only those principles capable of resisting the passage of time and incapable of burdening us with innovations and technologies of the past. Detailed regulations will need to be translated into bits. The conventions of information exchange between administrations in APIs, and administrative procedures in which the discretionary activity of the administration is either absent or modest, will be transformed into more efficient and democratic machine to machine protocols.

Tasks

Internet Governance

Digital evolution and innovations have been, are and always will be natural transformative factors of social, economic and political dynamics. They are radically changing the face of the world we once knew. It no longer makes sense to continue discussing national laws, decrees and regulations in relation to transnational issues that rise and fall (at bitrate, no less). We would like to return our country to the role it deserves in a community of European and International multi stakeholders busily engaged in discussing and establishing the rules of the web.

Tasks



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