

Master's Thesis

for the Attainment of the Academic Degree
Master of Engineering (M. Eng.)

Security Evaluation of Multi-Factor Authentication in Comparison with the Web Authentication API

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Purpose of this Thesis

The purpose of this master's thesis is an introduction to multi-factor authentication, as well as to the conventional methods of authentication (knowledge, possession, biometrics) including their technical functionality, web usability, and potential security threats and vulnerabilities.

The thesis will investigate whether the Web Authentication API is suitable as an alternative or possible supplement to existing multi-factor authentication methods. The question has to be answered to what extent the Web Authentication API can increase security and user comfort. The evaluation of the security of the Web Authentication API in comparison with other multi-factor authentication solutions plays a crucial role.

Abstract

Kurzfassung

Keywords— authentication, multi-factor authentication, mfa, two-factor authentication, 2fa, fido, fido2, web authentication api, webauth, webauthn, web-authentication

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1 Introduction

1.1 Problem Statement and Motivation

»Usernames and passwords are an idea that came out of 1970s mainframe architectures. They were not built for 2016.«¹

Alex Stamos

Passwords in the way they are currently used, are not suited for the twenty-first-century, as Alex Stamos, the former Chief Security Officer (CSO) of Facebook and Yahoo!, stated. The secure handling of passwords is a problem for many users. Passwords are re-used between different websites and often shared across private and work environments. This renders the (private) user data, but also business secrets at high risk. If confidential business data is leaked or obtained by a competitor, it may have severe consequences for the respective company. These consequences have the potential to force the company into shutdown, such as the bitcoin marketplace Mt. Gox after a hack that resulted in bitcoin loss.²

To make things worse, very few people are using multi-factor authentication (MFA) and even fewer password managers in 2019. The majority of the users are either remembering their passwords or writing them down on a piece of paper – in cleartext.³

At the same time, the recorded amount of cybercrime cases is still increasing, and, for example, phishing remains a constant threat. While MFA can protect against threats such as brute force attacks or stolen credentials, some MFA solutions are still affected and vulnerable to phishing attacks. Besides that, short message service (SMS) traffic is not considered secure anymore, yet a lot of MFA solutions use

¹See Col16.

²See Ros18, p. 43.

³See Kes18; See Fri19.

it. Nevertheless, the majority of the users are not using MFA at all, even if weak solutions can protect against automated attacks.⁴

To counter these negative trends, new application programming interfaces (APIs) are emerging, for example, the Web Authentication API. It is a standardized API supported in major browsers such as Chrome, Firefox, or Edge. The Web Authentication API allows a secure registration, login, and two-factor authentication (2FA) – all without the generation, storage, and remembering of passwords by utilizing asymmetric cryptography. The private keys are stored, e.g., on external devices such as Universal Serial Bus (USB) sticks, but can be stored on built-in hardware, too. These are, for example, protected by a fingerprint sensor or dedicated chip designed for secure operations.

1.2 Goals of this Thesis

The goals of this thesis are an introduction to MFA and the different authentication factors such as »knowledge, possession, and biometrics«. This introduction includes the technical functionality, usability in web projects and web browsers, and their security threats alongside an introduction to the Web Authentication API. Those methods of authentication need to be mapped to actual implementations of authentication such as passwords, security keys, and fingerprint sensors, that need to be evaluated security-wise, too.

The Web Authentication API and its origin are being illustrated and technically in more depth explained. In this connection, the question has to be answered if the Web Authentication API can increase security, user comfort, and usability. In this regard, the potential security threats or vulnerabilities that Web Authentication API faces are discussed as well.

Finally, the thesis should answer the question if the Web Authentication API is ready to be used yet and whether it can replace passwords and existing MFA solutions or if it can be used in conjunction with passwords. Besides that, questions such as:

- what are the risks of not using MFA?
- why are weak passwords and password re-usage such a big issue?
- is there a protection against the weakest link, often being humans?

⁴See dim19; See Bun18, pp. 6–7; See Dot19, p. 58; See Doe+19, p. 2.

- if a user employs MFA, are there any threats, too?
- are the architecture and algorithms of the used MFA solutions secure enough for usage in web projects and insecure connections?
- is the Web Authentication API suitable, easy to use, and understandable for end-users?

are taken into account and answered.

1.3 Target Audience

The target audience of this thesis are technically experienced readers that have a good understanding and interest in data security and privacy. Additionally, the reader should have a basic knowledge about the functionality and mathematics behind algorithms such as Rivest–Shamir–Adleman (RSA), elliptic-curve cryptography (ECC), or symmetric and asymmetric key exchange (e.g., Diffie–Hellman key exchange). Moreover, the reader needs to be familiar with the underlying concept(s) and techniques of MFA.

Furthermore, the thesis is tailored towards interested (web) developers. On the one hand, it shall introduce a new standardized Web API to them in detail. On the other hand, the thesis helps to understand the pros and cons of alternative registration, login, and MFA solutions using asymmetric cryptography and whether the Web Authentication API suits their needs.

1.4 Delimitation of this Thesis

Existing formally verified and proven algorithms and concepts, as long as not required for the understanding of this thesis, are not explained in detail. It is not the goal of this thesis to perform complete cryptanalysis of existing MFA solutions, nor of the Web Authentication API. Instead, the thesis takes other factors, such as usability for the user, technical feasibility, and web browser support into account. Different, but adjacent, technologies such as OAuth (2.0), OpenID Connect or single sign-on (SSO) neither are a focus of this thesis. Additionally, the topic of authorization is not taken into account and not of concern for this thesis.

1.5 Approach and Methodology

Initially, in Chapter 2, the reader is introduced into the basics of authentication. After that, in the following chapters, the areas single-factor authentication and MFA are explained. For example, their technical functionality is described, followed by an analysis regarding their security and protection against attacks such as phishing or man in the middle (MITM) attacks.

Hereupon, the Web Authentication API is introduced in Chapter 6 and described in detail. Technical functionality is a crucial aspect of this chapter. Additionally, it is explained against which attacks the Web Authentication API can offer protection. However, it is also asserted which security threats exist, too. As various proof of concepts (PoCs), libraries and full implementations in different programming languages exist, where suitable only example source code listings are used to highlight these analyses.

In Chapter 7, the Web Authentication API is compared with existing MFA solutions. Therefore, it is reviewed if the Web Authentication API can be used in conjunction or as a replacement for MFA.

Concluding follows an evaluation based on the gained insights from the previous chapters with a summing-up and outlook for further research and studies.

2 Basics of Authentication

2.1 Methods of Authentication

There are multiple different methods or forms, respectively, that can be used to authenticate a user against someone or something. Traditionally only knowledge, possession, and trait are considered the different forms of authentication,⁵ but other sources also introduce or take new methods into account such as location- or time-based authentication.⁶ Therefore, this thesis accounts them, too, and describes the methods in the following sections briefly. A detailed analysis of the security, especially potential threats and vulnerabilities, follows in Chapter 3.

2.1.1 Knowledge

The most used method of authentication is knowledge, i.e., »something the user knows«. Commonly used in information technology (IT) are passwords. Other forms of knowledge are, for example, personal identification numbers (PINs), passphrases, secrets, recovery questions, or one-time passwords (OTPs). The PIN is an example of knowledge, used in, e.g., banking (ATM's, credit cards) or telephony (subscriber identity module (SIM)). The security relies on the fact that the knowledge is considered a secret that only the user knows. When compromised, it is relatively easy to replace the knowledge with a different secret the user knows. Unintentional side effects of replacing a password are that the users may have to replace the used knowledge everywhere in case of re-use.⁷

⁵See TW75, p. 299; See BB17, p. 140; See And08, p. 47.

⁶See ZKM12; See DRN17, p. 191.

⁷See Eck14, p. 467.



Figure 2.1: Exemplary, but simplified, authentication by knowledge flow⁸

Figure 2.1 shows a simplified authentication by knowledge flow. In this example, the user first visits a website and enters their password in the corresponding form fields. When the user submits the form, the transferred password is often transformed, e.g., hashed and salted. If the database contains an entry for the user, then the stored (hash of) the password is retrieved and compared to the entered one. Only if the hashes are identical, the login succeeds. Otherwise, it fails. The »access denied/cancel« and »check mark« symbols are chosen since it cannot be verified by whom the authentication is made. It could be a genuine user or an imposter that gained access to the knowledge of the attacked user, in this case, their password.

2.1.2 Possession

Another form of authentication is the possession, i.e., »something the user (physically) has«. The most basic example is a key for a lock. Other forms are, for example, a bank or ID card that can use techniques such as radio-frequency identification (RFID), an onboard chip or magnetic stripes to store the information. In IT, security tokens are often used, which can be hardware (such as a YubiKey, an RSA SecurID or a smartcard) or software (for instance, a smartphone application) token. They can either be disconnected, connected (e.g., via USB or as a smartcard) or contactless (for example via near-field communication (NFC), Bluetooth Low Energy (BLE) or RFID). Sometimes these tokens contain a display that can

⁸Source: diagram by author.

show further information.⁹



Figure 2.2: Exemplary, but simplified, authentication by possession flow¹⁰

Figure 2.2 shows an example of an authentication flow with a smartcard. First, the user inserts the given smartcard into their computer. The data is read subsequently. Contemporaneous the application or system reads the stored database entry and compares the data to the one stored on the smartcard. If the data is equal or matches, and the user is authorized, then the authentication succeeds. Again, any user can log on as long as they are in possession of the smartcard.

2.1.3 Biometrics

Besides the knowledge and possession factors, another one is biometrics. This factor is classified as »something the user is« and commonly includes the fingerprint, facial, or iris scan. In theory, many other characteristics, e.g., the gait, the ear, DNA, or even the human odor, can be a biometric factor.¹¹

These intrinsic factors are sometimes referred to as traits or inherence, too.¹²

While it seems natural to authenticate a person with a biometric factor, it also comes with a couple of challenges. Both, the false rejection rate (FRR), i.e., the system rejects a user even though it is a legitimate user, and the false acceptance rate (FAR), i.e., an imposter is granted access, needs to be accounted for the usage.

⁹See Tod07, p. 24; See DLE19; See MM17, pp. 8–11.

¹⁰Source: diagram by author

¹¹See JRN11, pp. 30–34.

¹²See DRN17, p. 186.

Compared to knowledge and possession factors, the enrollment of the biometrics and the continuous update of the sample is more complicated and expensive.¹³

On the other hand, it is more complicated to steal, share, or copy this factor than the others – but it is also nearly impossible to replace compromised biometrics. The usability varies because of the quality of the used biometrics module, the chosen biometrics itself, and the availability of the biometrics.



Figure 2.3: Exemplary, but simplified, authentication by biometrics flow¹⁴

Figure 2.3 shows an exemplary authentication flow using biometrics, in this case with a fingerprint. First, the user interacts with the sensor which reads the fingerprint and extracts the biometric template. Generally, the system or reader transforms the template into a more comparable format. For instance, fingerprints are scanned for minutiae and their direction. Simultaneously, the system retrieves the stored fingerprint or searches for it. The system now compares the stored probe to the fresh one. A threshold value determines how much difference is tolerable. This comparison result finally decides if the authentication attempt can proceed or if it has to be aborted, and access for the user is denied. If the authentication succeeds, the stored template can be updated in the database, as denoted by the dotted grey arrow.

¹³See JRN11, pp. 18–24; See Tod07, pp. 34–37.

¹⁴Source: diagram by author, based on JRN11, p. 11.

2.1.4 Further Methods of Authentication

While the mentioned authentication forms above are considered a standard in the literature, other forms exist, too. Those include, for example, the current position of the user. The location-based approach grants or denies access based on the current location. The location can either be physical (e.g., via Global Positioning System (GPS)) or digital with, e.g., an IP address.¹⁵

Another method of authentication is time-based authentication. A typical example is time-limited access to a banking safe, which can only be opened at specific times of the day. A time lock secures it. In IT this form of authentication helps to protect against, for instance, phishing attacks from abroad. The access is granted or denied based on the time and usual time routines where, for instance, a user logs typically on.¹⁶

Further methods of authentication are, for instance, social authentication, also referred to as »someone the user knows«. For example, Facebook uses this method to ensure that the authentication attempt is genuine by asking the user to identify a set of their friends. Of course, social authentication works in other scenarios, especially offline use cases, too.¹⁷ Besides these methods, »something the user does« is another form of authentication. Examples range from keystrokes to online shopping behavior.¹⁸

2.2 Processes of Authentication

The process of authentication can be done in three different manners that are explained in the following subsections. These are namely:

1. **active authentication**, where a user has to initiate the process
2. **passive authentication**, where the user does not need to interact with the system
3. **continuous authentication**, where a system continually monitors and authenticates the user

¹⁵See ZKM12; See Bis18, Chapter 13.9.

¹⁶See DRN17, p. 191.

¹⁷See Bra+06; See Sho14, pp. 278–279.

¹⁸See Shi+11; See Oud16.

A combination of active and passive authentication is also possible. For example, the biometric passport (»ePassport«) contains both active authentication and passive authentication with the help of an integrated RFID chip.¹⁹

2.2.1 Active Authentication

The most common process of authentication is active authentication. In this process of authentication, the user has to initiate the authentication. Instances for this process can be opening a website and entering the password in the form fields, pressing a button or placing the fingerprint on the corresponding sensor. The biometric passport authenticates against a reading device with an asymmetric challenge-response protocol. This security measure helps to identify cloned passports.²⁰

2.2.2 Passive Authentication

In contrast to the active authentication process, in the passive authentication process, the user is authenticated without the need to take action on their part. Use cases of passive authentication are, for example, RFID chips that continuously send a signal in a short-range and can open a door when the user approaches it. Further examples can be the analysis of keystrokes or touch screen usage patterns. In comparison with active authentication, this process is more low-friction. The biometric passport provides a way to calculate the integrity and authenticity from a reading device to improve the protection against forgery.²¹

2.2.3 Continuous Authentication

Further, the process of continuous authentication exists, too. In this case, the user is continuously authenticated or monitored to ensure that it is still the initially authenticated user who is using the system. Authentication must happen in a non-intrusive way. Commonly used for continuous authentication are biometrics, such as fingerprints, facial recognition, or keystroke patterns.²²

Unfortunately, the term active authentication is often used to describe continuous authentication, too. To avoid confusion, solely term continuous authentication is

¹⁹See Eck14, p. 545.

²⁰See DZZ14, pp. 185–186; See Eck14, p. 545.

²¹See DZZ14, p. 186; See XZL14; See Eck14, p. 545.

²²See DRN17, pp. 236–238; See Fri+17.

used to refer to this process of authentication, while any mentions of active authentication are a reference to the process described in subsection 2.2.1.

2.3 Attestation

A typical problem in authentication is the trustworthiness between two parties, usually a server and a client. Assuring and proving that an entity is trustworthy is called attestation. Trusted Platform Module (TPM) computing uses attestation, also called »Remote Attestation«, but it is also important in the context of the Universal Authentication Framework (UAF), Universal Second Factor (U2F) protocol, and the Web Authentication API. An essential aspect is to prove (»vouch for«) an entity while keeping the user and the users' data private. This form of attestation is called Direct Anonymous Attestation (DAA), which can use ECC to achieve this goal, too.²³

2.4 Challenge-Response Authentication

Challenge-response authentication is a further method of authentication by knowledge. Instead of transmitting the knowledge, the client answers challenges sent by the server. This proves that the client knows the shared secret. Both symmetric and asymmetric cryptosystems can be used. A basic symmetric approach is the following:

0. **requirement:** The server and client both know the same secret key K
1. the server generates a unique challenge c (e.g., a random number) and sends it to the client
2. the client computes the keyed hash $resp_c = \text{hash}(c, K)$
3. the server compares its computation of $resp_s = \text{hash}(c, K)$ to the received $resp_c$

To achieve mutual authentication, the client can also send a unique challenge to the server which in turn generates the keyed hash and sends it back to the client for verification. A typical challenge-response protocol is Fiat-Shamir.²⁴

²³See Fen+17; See MM17, p. 501; See Cok+11, p. 4; See Cel+17, p. 100; See CPS10, p. 226.

²⁴See Was17, Chapter 13.6; See Eck14, pp. 489–491.

2.5 Zero-Knowledge Protocol

Zero-knowledge protocols or proofs are special variants of the challenge-response authentication where two participants want to prove the knowledge of a secret without disclosing the secret or parts of it to the other or third-parties. The verifying party asks the participant to solve a challenge that can only be answered correctly by knowing the secret. To decrease the chance that an attacker guessed correctly, the challenges are repeated multiple times. An example implementation is the Feige–Fiat–Shamir identification scheme. A more sophisticated variant is the zero-knowledge password proof (ZKPP) which is an interactive zero-knowledge proof. It is standardized in the Institute of Electrical and Electronics Engineers (IEEE) standard IEEE 1363.2. Using ZKPP protects against, e.g., guessing and dictionary attacks.²⁵

2.6 Wording Differences between Multi-Factor, Multi-Step, Authentication, and Verification

Three different terms are used in the authentication environment. Single-factor authentication describes the authentication of a user with one of the described authentication methods. Two-factor authentication (2FA) described the process with two distinct methods of authentication involved in the authentication process, while multi-factor authentication (MFA) is an abstraction of this term that enables the usage of 2-n different methods of authentication.²⁶

The naming of the chosen authentication or verification methods by companies is often confusing and difficult to understand. The terms used by companies vary from two-factor authentication (2FA), often just calling it 2FA, to two-step-verification, sometimes written as 2-Step Verification, too.²⁷

One could argue that the different authentication factors can be reduced to a single one, e.g., that an OTP is »something the user knows« since it relies on a secret that *could, in theory*, be memorized, too, but practically is not memorizable.

In this case, the term MFA or 2FA is technically incorrect, since it is instead a multi-step authentication because the same factor is used multiple times. However,

²⁵See Eck14, p. 492; See BKW14, Chapter 28.3.7; See FB17, pp. 769–770; See FFS88.

²⁶See DRN17, pp. 186–188.

²⁷See Sup19a; See Sup19b; See Pla; See Goo; See Mic19.

it has to be noted that using the same authentication factor multiple times is weaker than using different authentication factors.²⁸

The (user) verification, especially the verification of access permissions, is a part of the authentication process. Because of this, for the remainder of this thesis, the subtle differences between verification and authentication are not relevant, and the term MFA is used throughout.

2.7 FIDO's Universal Authentication Framework

2.7.1 FIDO Alliance

The Fast IDentity Online (FIDO) alliance is an open industry association founded in July 2012 that launched publicly in February 2013. Companies such as PayPal, Lenovo, and Infineon founded the FIDO alliance. Currently the alliance has more than 260 members, including, e.g., Google, Amazon, Yubico, Samsung, Microsoft, VISA, or MasterCard. The goal of the FIDO alliance is to develop new authentication protocols and standards in order to enhance and simplify the user experience of MFA and to reduce the supersaturated usage of passwords. The FIDO alliance developed the specifications UAF and U2F.²⁹

Another goal of the FIDO alliance is the user privacy. As all specifications are based on public-key cryptography, this goal is easily achieved as each key-pair is unique for every registration the user performs and not shared with third parties. Because of the public-key cryptography, no link between the same user on different websites exist. Further, a relying party (RP) is only allowed to access the public-key credentials that are associated with the origin of the RP. In addition, one of the core principles is that biometric data never leaves the local authenticator and that no action is performed without the users consent. Besides that, no authenticator device is uniquely identifiable, but only on a manufacturer or production-batch level.³⁰

2.7.2 Universal Authentication Framework

The Universal Authentication Framework (UAF) is FIDO's solution for a password-less experience. It uses local and native device authentication, such as biometrics,

²⁸See Gri17, p. 117.

²⁹See FI; See Eck14, p. 583; See Sch19a, p. 17.

³⁰See FI14, pp. 6–7.

to authorize the user. UAF does not feature 2FA but is instead designed as a direct replacement for the login with passwords. It is based on public-key cryptography with the use of challenge-response authentication to prevent replay attacks. The goal of the UAF is to provide a generic API that enables interoperability and a unified user experience between different operating systems and clients.³¹

It features three key components, the *UAF client*, the *UAF server*, and the *UAF authenticators*. Besides that, the alliance offers a centralized metadata service. The communication between the client and the authenticator is performed via the UAF Authenticator-Specific Module (ASM), which offers a standardized API for the client to access and detect the different authenticators. Each authenticator is identified by the Authenticator Attestation ID (AAID), a unique model ID that comprises the vendor and model ID. The FIDO alliance centrally assigns and manages the vendor ID. Further, at manufacturing a private attestation key is inserted into the authenticator which can and will not change.³²

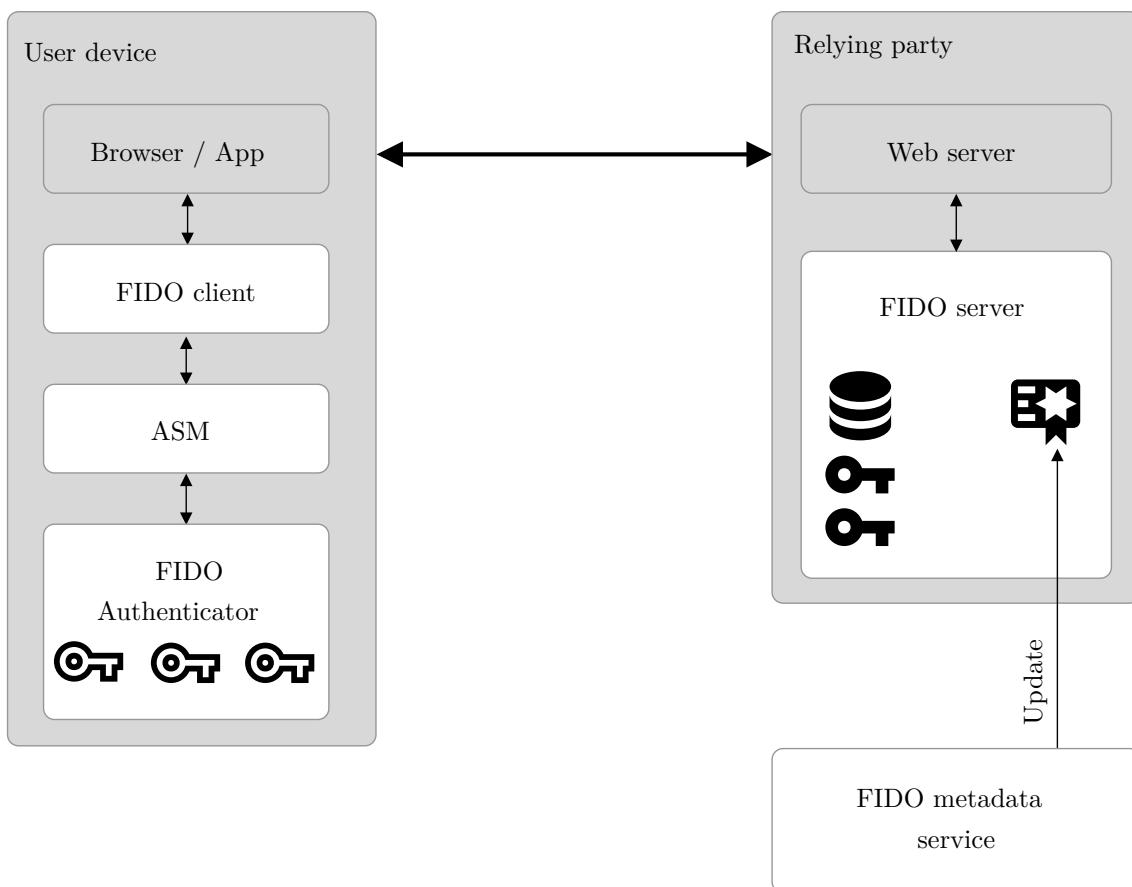


Figure 2.4: UAF architecture overview³³

³¹See SM18, p. 249; See DRN17, pp. 197–198.

³²See LJ15, p. 145; See LT17, p. 8.

Figure 2.4 shows the UAF architecture, where the user device is responsible for the communication between the authenticator, ASM, FIDO client, and the corresponding web browser or (mobile) app. The web browser is also called the user agent. The RP, commonly being a web server, and FIDO server are responsible for secure communication over the UAF protocol between the user device and RP. Further duties of the RP are authenticator validation and user authentication. The metadata service updates the database of approved, genuine, and certificated authenticators that the FIDO uses for authenticator validation. The protocol defines four different use cases, which are explained in more detail below:³⁴

1. registration of the authenticator
2. user authentication
3. transaction confirmation
4. de-registration of the authenticator

Registration

The registration process contains different steps. A FIDO server generates a policy object which contains allowed and disallowed authenticators. This data is sent together with the *server challenge*, *username*, *AppID*, and *FacetID* to the client. An AppID describes the RP origin, for example, »https://auth.timbrust.de«. Since the created credentials is subject to the same-origin policy, other (sub-)domains are not allowed to access the credentials. With the FacetIDs a relying party can specify further subdomains that are allowed to access the credential. An example for a valid FacetID is »https://admin.timbrust.de«, where »https://auth.wings.de« is an invalid FacetID, because the origin is different.³⁵

The client checks that the given AppID matches the requested server and processes the registration. In the first place, the *final challenge parameter (FCP)* is generated by hashing the server challenge, AppID, FacetID, and Transport Layer Security (TLS) data. Subsequently, the ASM computes the *KHAccessToken*, an access control mechanism to prevent unauthorized access to the authenticator. It comprises the AppID, *ASMToken* (a randomly generated and maintained secret by the ASM),

³³Source: diagram by author, based on Mac+17, p. 4.

³⁴See LT17, p. 4.

³⁵See Pan+17, pp. 131–132; See LT17, pp. 17–19; See Lin17, pp. 3–4.

PersonalID (a unique ID for each operating system (OS) user account), and the *CallerID* (the assigned ID of the OS for the FIDO client).³⁶

Once the FCP and KHAAccessToken are generated, the client sends the hashed FCP, KHAAccessToken, and username to the authenticator. After receiving the data, the authenticator presents the data to the user (e.g., the AppID in a display) and performs a user verification. When the user has been verified and they approved the request, the authenticator generates a new key-pair and stores the data as the *key handle* in its secure storage. The key handle consists of the *public key*, KHAAccessToken hash, and username. In addition, it might be wrapped, i.e., encrypted in a way that only the client, ASM, and authenticator can decrypt it again. It has to be noted though, that the exact generation of the key handle is explicitly not specified, i.e., it varies among the vendors of UAF authenticators.³⁷

After that, a *Key Registration Data (KRD)* object is sent back to the client. It contains the AAID, a signature counter, a registration counter, the hashed FCP, the public key, the key handle, and the attestation certificate of the authenticator. Further, a signature over the values AAID, hashed FCP, counters, and the public key is signed by the private attestation key of the authenticator.³⁸

Finally, when the FIDO server receives the registration request (KRD and signature) from the user agent back, it can cryptographically verify the data by checking the sent signature. In addition, the RP can evaluate the attestation certificate, the AAID of the authenticator, and the hash of the FCP. Ultimately, the server stores the public key in the database.³⁹

Authentication

The authentication process is similar to the registration flow. When a user initiates the authentication, the RP sends the same payload as in the registration process. The FIDO client again determines the correct authenticator based on the received server policy and the sent AppID. The FCP and its hash are generated in the same way as in the registration process. Further, the key handle and KHAAccessToken are retrieved from the RP database and sent to the authenticator.⁴⁰

³⁶See Pan+17, pp. 131–132; See LT17, pp. 17–19.

³⁷See LK17a, pp. 9, 16–17.

³⁸See Ang18, pp. 12–13; See LT17, p. 22; See LK17b, p. 17.

³⁹See HZ16, pp. 192–193; See LT17, p. 23.

⁴⁰See Pan+17, pp. 132–133.

When the authenticator receives the key handle, KHAAccessToken and the hash of the FCP, this data can be verified by the authenticator. If it matches, the user has been verified, and they approved the authentication request, the corresponding private key is retrieved from the key handle and the signature counter increased. The authenticator sends the hashed FCP, the counter and a number used once (nonce) back to the client. Additionally, a signature signed by the private key consisting of the hashed FCP, nonce, and counter is sent back. In return, the client forwards the data to the RP. Finally, the RP can cryptographically verify the sent data by the signature and proceed with the authentication.⁴¹

Transaction Confirmation

Confirming a transaction is a special use case of the authentication process. The only difference between the regular authentication and the transaction confirmation is the additional *transaction text* the FIDO server sends to the client. This feature enables the UAF protocol to not only authenticate a user but also to let the user confirm certain transactions. A transaction text can be displayed on the authenticator display to show the user details about the transaction. The specifications list the authenticator display as optional, though. In case of the absence of a display, the ASM can offer the display functions as a software solution.⁴²

De-registration

In contrast to the authentication and registration process, the de-registration process of authenticators is done without user verification. The server or client can initiate the process. The necessary information required for the authenticator is the AppID and optionally the specific credential, identified by the KeyID. It is sent by the FIDO client and ASM. To ensure the genuineness of the request, the client checks that the AppID matches the origin of the request.⁴³

⁴¹See LK17b, pp. 20–21; See Ang18, p. 15.

⁴²See Mac+17, p. 4; See SM18, p. 251.

⁴³See LT17, p. 31; See Mac+17, p. 7.

3 Security of Single-Factor Authentication

3.1 Threats Independent of the Authentication Method

Besides threats that affect specific methods of authentication, there are authentication independent threats, such as the enrollment or the transmission of the authentication data. The following sections take these threats into account, too.

3.1.1 Initialization

A more general threat is the initialization of the authentication, which is also referred to as registration or enrollment. The user has to make sure that no attacker can intercept or copy the required enrollment data. For instance, if malware compromises a user's computer and installs a keylogger, then an entered password is no longer a secret and therefore compromised. A computer virus could also intercept a USB connection from a security key, both when registering the device and while using it.⁴⁴

Furthermore, the user needs to make sure that his enrollment process is not observed from, e.g., a surveillance camera, a hacked webcam, or a colleague from behind. With the recent rise of the Internet of Things (IoT) devices, for instance internet connected security cameras, the risk of observation is increased. Mobile phones are subject to trojans, and viruses, too. Because of this, the risk that, for instance, the camera is intercepted and a scanned Quick Response (QR) code that contains enrollment data for a time-based one-time password (TOTP) is sent to an attacker, is increased, too.⁴⁵

3.1.2 Transmission

Further, the chosen transmission channel is an important fact to consider. Entering a password on an unencrypted website which uses only Hypertext Transfer

⁴⁴See ULC19, p. 61.

⁴⁵See Mul+13, pp. 152–153; See Dmi+14, pp. 371–375.

Protocol (HTTP) enables network sniffing because the password is transmitted in cleartext and therefore accessible for everyone on the same network. For example, public Wi-Fi hotspots are a lucrative target, especially when the user is accepting custom Secure Sockets Layer (SSL) certificates. This enables an attacker to perform an MITM attack and even steal the passwords that are sent via an encrypted channel.⁴⁶

The threat also applies to other authentication methods, too. A manipulated USB or smartcard port could copy the data on a security key or smartcard. Alternatively, a tampered sensor can capture the fingerprint of a user. SMS traffic is at high risk of being intercepted or eavesdropped, for example, the transmission of PINs or transaction authentication numbers (TANs)). Further, unencrypted e-mail traffic containing, e.g., temporary passwords or TOTPs is at risk.⁴⁷

3.2 Knowledge

»Passwords are both the bane and the foundation of [...] security«,⁴⁸ yet the most used authentication method remains knowledge. In particular, passwords are used in IT. While it seems the simplest method to use, it also comes with many downsides, too. The service providers expect the user to remember the knowledge. Nevertheless, the human brain has difficulties remembering a unique and secure password, PIN, or secret questions for every different account the user has registered. The average amount of different internet accounts a user has is ten or more, not including, e.g., credit card PINs.⁴⁹

Because of this fact, the user often does a couple of insecure things:

- (a) using the same secret knowledge for multiple accounts or variations of the same knowledge⁵⁰
- (b) using something easy to guess or knowledge that is tied to a personal object, such as birthdays or names⁵¹

⁴⁶See She+19, p. 518.

⁴⁷See GB17, p. 103; See Dot19, p. 58; See MM17, p. 6.

⁴⁸Har05, p. 206.

⁴⁹See Las18, pp. 7, 9; See Bid06, p. 424.

⁵⁰See You18, p. 8; See Löw16, p. 14; See Las18, p. 7.

⁵¹See Fri19; See And08, p. 34.

- (c) writing down the username and passwords, for instance, on a piece of paper that is easily accessible for others, storing PINs, e.g., in the briefcase or saving an unencrypted file on their computer or smartphone⁵²

This enables an attacker to steal the login credentials of a user without much effort. Written down post-it notes enable any physical attacker to take the credentials. It might be captured by a camera or a colleague looking over the shoulder, too. Leaving an unencrypted file on the computer or mobile devices enables computer viruses and trojans to send the file to an attacker.⁵³

When using a weak password, an attacker might be able to guess the chosen password. Writing down the banking PIN and storing it in the same briefcase as the credit card even annuls the 2FA example of possession and knowledge.⁵⁴

Figure 3.1 shows a representative study of password re-use in the United States in 2018 conducted by YouGov. In the survey, over 70% of all participants answered that they at least re-use some of their passwords for different accounts. Only 20% of the participants use a unique password for every service. The survey is further classified into age and gender.

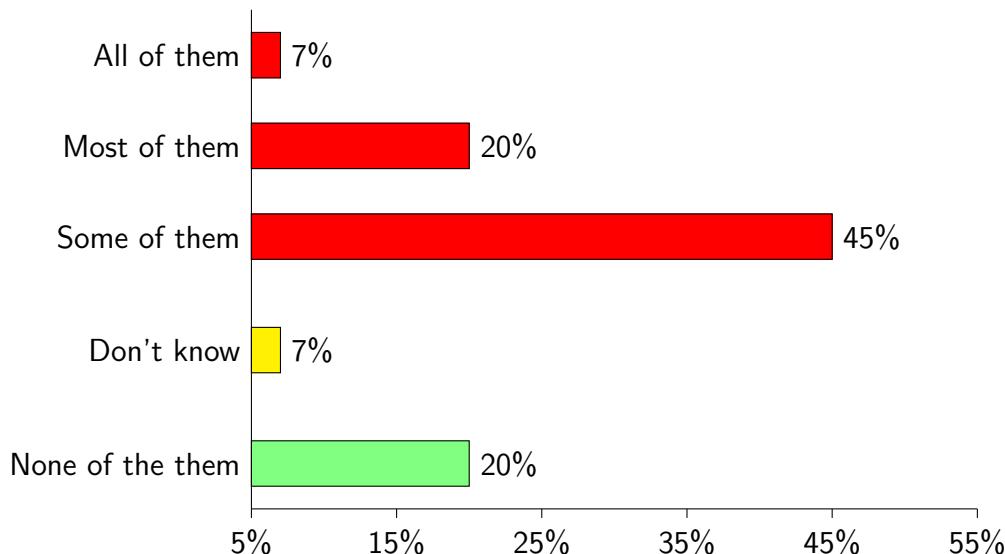


Figure 3.1: Percentage of online accounts sharing the same password in the United States in 2018⁵⁵

⁵²See Fri19; See You19, p. 6.

⁵³See Kis19, Chapter 4.1.

⁵⁴See Swe08, p. xxi.

⁵⁵Source: You18, p. 8.

While there is only a marginal difference between the genders, the survey is showing that the password re-usage rate in the age group 18 to 34 is 79% in total, which is weakening the potential argument that younger people tend to be more aware of the risks of stolen credentials and therefore use more complex and unique passwords. Other surveys strengthen the observation that millennials are re-using passwords more often compared to other age groups⁵⁶

Regarding the security of recovery and secret questions, it must be noted that these might even decrease security. Relatives and friends can answer common examples of questions such as »the first pet name, first car model, middle name of a parent, or the city where your parents met«. This enables a malicious insider attack. Some questions might be answerable by employing a social engineering attack, too.

Besides that, data can even be gathered by using, e.g., data mining of publicly available data sources and reports. Ironically, it is more secure to answer the security questions wrong than honest and correct. When possible and allowed by the service, custom security questions should be used. Additionally, it is not uncommon to be able to guess the partner's password.⁵⁷

Unfortunately, in the history it was thought that a forced change of passwords increases the security. Because of this, a lot of enterprises, policies, and standards still contain sections regarding the enforced password rotation. However, studies show that the security is not increased by forcing the user to change their password on a regular basis. Of course this does not mean that the user should not change their password in case of a potential data breach.⁵⁸

Further, especially true for passwords, it is not known to the user what the service provider does in order to protect the security of the passwords. As security breaches happen nearly daily, it is crucial to protect the password of the user. For instance, if the passwords are stored in a database, they can be:

- (a) unencrypted (worst case)
- (b) hashed but not salted
- (c) hashed and salted
- (d) hashed but not peppered
- (e) hashed and peppered

⁵⁶See Kes18, p. 10; See You18, p. 8; See Las18, p. 11; See Tho+17, p. 1429.

⁵⁷See Las18, p. 11; See Bra+06, p. 169; See Bon+15; See Rab08, pp. 5–6; See SBE09, p. 386.

⁵⁸See Sic16, p. 1520; See Gra+17, p. 14; See Sch16; See And08, p. 34.

- (f) hashed, salted, and peppered
- (g) encrypted

It is pretty evident that unencrypted passwords in a database render the most significant threat, especially when re-used. Along with the e-mail or username an attacker can probably use the stolen credentials for other accounts, too. In case of an e-mail provider breach, they can re-issue a new password for other websites with the »forgotten password« mechanism.⁵⁹

Even if the password is hashed, but not salted, it renders the credentials at risk. Hashing algorithms such as Message Digest (MD) version 5 or Secure Hash Algorithm (SHA)-1 might be vulnerable to a vulnerability in the future, given that their collision resistance is already been attacked successfully. However, if a weak password is used, the hash might have been reversed already. Possessing the hashed password list enables the attacker to execute a brute force attack in order to reverse as many hashes as possible. A rainbow table attack, a dictionary attack, or just searching it in databases that contain a billion of reversed hash values is another attack.⁶⁰

Obtaining a password hash is often enough for an attacker to gain access to further user accounts. They can reverse easy hashes and then automatically try to gain access with these credentials on other websites, too. This form of attack is called »credential stuffing« and a subform of the brute-force attack.⁶¹

A higher protection of the password can be achieved by using a unique »salt« for each password. The salt is a fixed-length cryptographically strong random value that is concatenated with the actual password before hashing it. Salting a password serves two purposes. Firstly, it decreases the risk of a successful rainbow or brute force attack dramatically because the hashes changed for known passwords. Secondly, it does not reveal users who have chosen the same password. The salt itself does not need to be encrypted or obfuscated, since its purpose is to harden the brute-force, dictionary, and rainbow attacks and decrease their chance of success.⁶²

Another technique to harden the password hashes is the use of a »pepper«. In contrast to the salt, the pepper is treated as a secret and not stored in the database. The pepper is not uniquely generated for each user account, but instead a fixed

⁵⁹See Sho14, p. 277.

⁶⁰See Tho+17, p. 1425; See Bid06, pp. 427–430; See And08, pp. 56–57.

⁶¹See Hun17; See Tho+19, p. 1565; See Zab19, Chapter 5.5.

⁶²See LM16, pp. 32–34; See BB17, pp. 130–131; See Gra+17, p. 15.

string or a string from a fixed set. When the latter is chosen, the server needs to generate the hash with each possible pepper value and then compare it with the stored hash when authenticating a user. An example of the effects the salt and pepper have to the hash is shown in Table 3.1. The beginning of identical hashes are marked bold. The table shows that just relying on a pepper is not sufficient to hide users that share the same password.⁶³

Both techniques can be combined, but each of them independently strengthen the generated hash of a potential weak password by increasing its length and complexity. Therefore, these techniques reduce the risk of a collision.

user	salt	pepper	password	resulting SHA-1 hash
tim			Wings	daaf17ba041ff1a2184a2b02 ↴ 4a9f83442a7ca3ee
caro			Wings	daaf17ba041ff1a2184a2b02 ↴ 4a9f83442a7ca3ee
tim	c261012e		Wings	2e35d46e345fd77317e54735 ↴ 86f15d681e89b9a3
caro	5f40720d		Wings	ee229d4f4c8f3a9137f98e7f ↴ 8b5d46f26d9c9b8d
tim		18e6c63a	Wings	2e6536c7a16feaaca34b6b83 ↴ a311a0880ad0f80e
caro		18e6c63a	Wings	2e6536c7a16feaaca34b6b83 ↴ a311a0880ad0f80e
tim	c261012e	18e6c63a	Wings	7d707f1b6dd8f811fabd17e3 ↴ 11e01d35015ce9cd
caro	5f40720d	18e6c63a	Wings	33c1b9d955d6d0b7f4208719 ↴ 07e822ccbe708249

Table 3.1: Example password SHA-1 hashes with and without salt and pepper

3.3 Possession

The primary threats of authentication by possession are that it is not tied to the user itself and can be lost or even worse stolen by an attacker. Besides that, possession factors can be shared between multiple users, allowing attacks such as a malicious insider attack. Often the possession factors are not protected itself, e.g., a keycard to open a door can be used by an attacker, too.

Another usage implication is, that the possession must be carried with the user and can be forgotten. This makes the authentication impossible if no access to

⁶³See LM16, pp. 33–35; See Gra+17, p. 15; See Man96, p. 173.

the possession is possible and no backup or different authentication methods are available. A different threat is that possession can be damaged or destroyed. For example, carrying security keys on a keyring exposes them to damage by a fall or liquids.⁶⁴

Especially possessions that use wireless transmissions, such as BLE, NFC, or RFID, can be copied even over some distances. For instance, an attacker can copy credit cards in crowded places, such as trains or buses.⁶⁵

Compared with knowledge, a replacement is more costly, complicated, and time-consuming (e.g., when a passport is lost or stolen). If, for example, a whole algorithm is broken, such as the first generation of RSA SecurID or some YubiKey models happened to be vulnerable, it can cause severe problems depending on the number of keys that need to be replaced.⁶⁶

3.4 Biometrics

In contrast to possession and knowledge, the biometric trait cannot be stolen easily, but it can be copied, e.g., the fingerprint from high-resolution photograph. Alternatively, copies of face models can be used to circumvent face recognition systems. In the recent past, researchers could copy both German Chancellor's Angela Merkel's iris and the fingerprint of Ursula von der Leyen, the now elected President of the European Commission, from high-resolution photographs. It must be taken into account though that especially the so-called latent fingerprints are nearly left everywhere, i.e., the security of biometrics heavily relies on the chosen biometric trait.⁶⁷

Further implications are that the biometric characteristics can change over time or be temporarily unavailable because of injuries. While some injuries can heal over time, others, especially scars, can permanently change the biometric trait and therefore render it unusable. Also, each time the user authenticates with biometrics, a new sample of the trait is gathered and compared to the stored one. Because the recent probe is never 100% identical compared to the stored one (»intra-user variants«), a threshold needs to be defined, which allows or denies the authentication attempt. Setting the threshold to a too low value increases the risk of the FAR, while a too high value decreases the usability and increases the FRR.⁶⁸

⁶⁴See Sho14, pp. 263–264.

⁶⁵See KSM14, pp. 2–3.

⁶⁶See DRN17, p. 18; See BLP05, pp. 364–265; See Wes19b.

⁶⁷See FKH14, pp. 7–8; See FSS18, pp. 7–8; See Mar13, p. e199; See Kre14.

⁶⁸See JRN11, pp. 13–17, 52.

Traits such as facial recognition must also be usable with, e.g., different amounts of facial hair, hairstyles, or with and without glasses.⁶⁹

Another big threat is data privacy and security. Over 50% of the users fear of data usage, both legitimate and abusive, and collection of their biometrics. Nevertheless, the majority of the user states that biometrics are the most secure authentication compared to, e.g., passwords and PINs. It is crucial that the stored biometric probe is not accessible by third parties nor shared with them. For example, a theft of a smartphone should not mean theft of the biometrics, e.g., fingerprint or facial scan, too.⁷⁰

However, the primary threat remains the difficulty to replace a compromised biometric template. A password or a security key can be changed or replaced. But for instance, a fingerprint cannot be altered, changed, or replaced since it remains the same for the whole lifespan of a person. To counter this threat, it is advised to use, for example, only a hash of the fingerprint and not to store the *image* of the fingerprint itself.⁷¹

Moreover, it is necessary to respect the quality and availability of the sensor. If a sensor is damaged, too cheap, or the surface is, for example, dirty, then the authentication and especially the usability suffers.⁷²

3.5 Further Methods

A high threat of location-based authentication is the spoofing of the actual location by an attacker. An attacker can choose different attacks, such as spoofing the source IP address that tries to access a system. Another form of spoofing is GPS spoofing, where an attacker modifies the actual GPS by broadcasting false information. Further, the Caller ID spoofing technique can be used with Voice over Internet Protocol (VoIP) to disguise the location. Besides these techniques, the most common variant remains the usage of a virtual private network (VPN) or Domain Name System (DNS) proxy to hide the genuine location.⁷³

⁶⁹See JRN11, p. 98.

⁷⁰See Kes18, p. 8.

⁷¹See Sho14, p. 266.

⁷²See Tod07, p. 37.

⁷³See Har05, pp. 138–145; See Yua05, Chapter 4.5.3; See Eck14, pp. 115–116, 133.

For time-based authentication, an attacker could use attacks against the Network Time Protocol (NTP) in order to either gain access to the verification system or to modify the synchronized time in order to allow the login attempt to succeed.⁷⁴

⁷⁴See Mal+15.

4 Multi-Factor Authentication

In this chapter, a variety of different MFA solutions are described in detail. MFA describes the process of using two (2FA) or more (MFA) distinct authentication methods for the user authentication, e.g., the password (knowledge) and a security token (possession).

Since this thesis focuses on the internet and web technologies, the first factor is always assumed as knowledge, i.e., in the majority of the use cases, passwords. Therefore, further knowledge-based authentication methods are not taken into account in this chapter.

Authorities such as the Federal Office for Information Security (BSI), the European Union (EU), or the National Information Assurance Glossary also use the term »strong authentication« as a synonym for MFA, although strong authentication is not officially and often different defined.⁷⁵

4.1 Motivation for the Usage of Multi-Factor Authentication

The motivation for the usage of MFA is derived from the previous chapter. The chapter showed that various security threats exist, which are independent from the specific authentication method. These make user accounts, for instance, vulnerable to theft, impersonation, or phishing.

In order to decrease or even eliminate these threats, the user needs to deploy additional security measures that are explained in this chapter.

Further, new formalities even require the usage of MFA, such as the new version of the Payment Services Directive (PSD), EU Directive 2015/2366, coming into full effect in September 2019.⁷⁶

⁷⁵See Nat18, p. 47; See Sic19, p. 11.

⁷⁶See Noc18, p. 10.

4.2 Transmission of Information

A key aspect to take into account is the chosen transmission channel for the second or different (multi) factor. Out-of-band (OOB) authentication describes the transportation of information on another channel or network than the current one. While, e.g., the *standard* transmission of information on websites happens via HTTP, an example of OOB authentication is a phone call or SMS to send the second factor.

This technique helps to reduce the risks of eavesdropping drastically, since an attacker needs to have control over two (or more) distinct communication channels. Of course the chosen OOB channel should protect against eavesdropping, i.e., be secure or encrypted. The increased security only works if the different factor is not transmitted over the first channel, which might be intercepted. Besides that, it does not work if the different factor is, for instance, entered on a phishing website, too.⁷⁷

4.3 One-Time Passwords

A widely used method to achieve MFA is OTPs. These belong to the category of possession because of a shared secret between the client and the server. Both parties possess it to verify the generated OTP.

To fully understand how the OTP works, first, the basics and origins, especially the underlying message authentication code (MAC), have to be introduced. In the following subsection, the required algorithms are shortly described. Hereupon in subsection 4.3.3 and subsection 4.3.4 two variants of OTPs, namely HMAC-based one-time password (HOTP) and TOTP, are introduced. Both extend the keyed-hash message authentication code (HMAC).

4.3.1 Message Authentication Code

The message authentication code (MAC) is a generated *code* (hash), i.e., some sort of information to protect and ensure the integrity of a message. Integrity, besides confidentiality and availability, is one of the main concepts of IT security. The MAC is built using two parameters, a secret key that both parties know and the message itself. The algorithm generates a checksum that the sender can send alongside with

⁷⁷See Gra+17, p. 17; See Bid06, p. 441; See BB17, p. 140; See GB17, p. 106.

the message. Upon retrieval of the message, the recipient calculates the checksum (MAC) themselves. If it differs, then the message has been manipulated, or there might have been a faulty transmission. Technically, the MAC can be generated with, e.g., cryptographic-hash functions, such as HMAC, or using block ciphers such as cipher block chaining message authentication code (CBC-MAC) or Data Encryption Standard (DES).⁷⁸

The MAC is standardized in different norms from various institutions, for example, the National Institute of Standards and Technology (NIST), Federal Information Processing Standard Publication (FIPS) 198-1, the BSI technical guideline TR-02102-1 (»Cryptographic Mechanisms: Recommendations and Key Length«), or the International Organization for Standardization (ISO) norm ISO/IEC 9797-1 and ISO/IEC 9797-2.⁷⁹

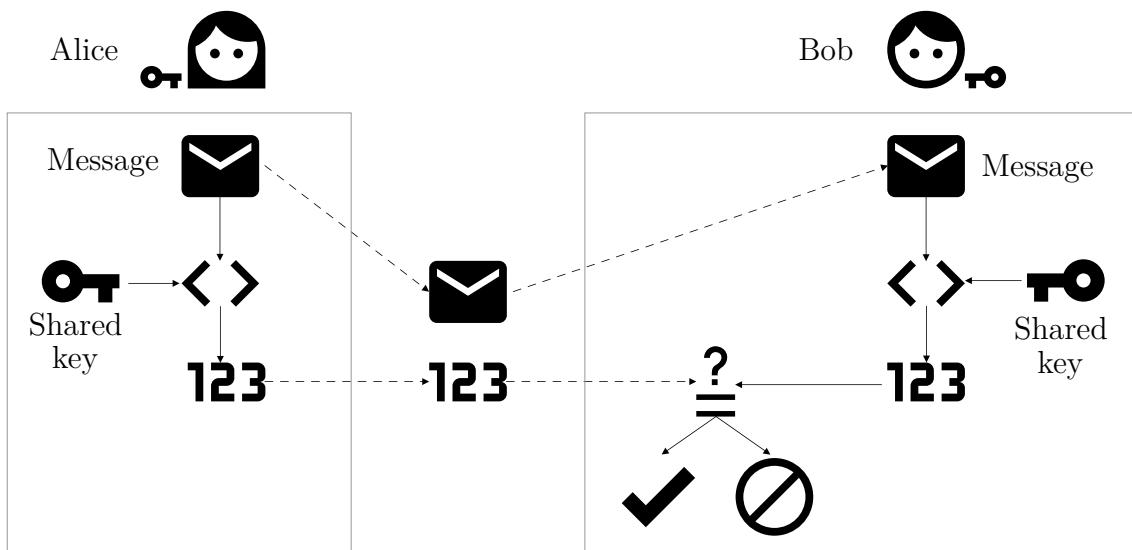


Figure 4.1: Message authentication code used to protect a sent message⁸⁰

Figure 4.1 shows the MAC in use between Alice and Bob. Both Alice and Bob exchange a secret key only they know via a secure channel. Alice now wants to send a message to Bob. In order to secure the message integrity, she uses an algorithm that takes both message and the secret key as inputs and computes the cryptographic hash of the message, the MAC. She transmits both the message and the MAC to Bob. If the message is not confidential, it is also possible to choose an insecure transmission channel. Bob is now able to calculate the MAC himself by using the same algorithm, key, and the received message from Alice.

⁷⁸See Bid06, p. 565; See And08, pp. 163–168; See Eck14, pp. 391–393.

⁷⁹See ST08; See Inf19; See ISO11a; See ISO11b.

⁸⁰Source: diagram by author

If his computation of the MAC matches the one sent by Alice, then the integrity and authenticity of the message are given. Otherwise, the message might have been intercepted and manipulated.⁸¹

Mathematically, the MAC is defined as:

$$mac = MAC(M, K)$$

Where M is the input message, MAC the used MAC function, K the shared secret key, and mac the resulting message authentication code.

Sometimes the MAC is also called Message Integrity Code (MIC) in order to avoid confusion with the media access control (MAC) address used in network protocols. Additionally, the MIC does not prove authenticity since an attacker can modify the message and re-generate the MIC of the modified message.⁸²

Further, while the MAC provides authenticity regarding the origin of the data and the data integrity, it does not provide any authenticity regarding the content of the data. For example, mobile code is not detected by the MAC, as long as the MAC belongs to the sent message. This implication has to be taken into account when using the MAC to authenticate and evaluate the trustworthiness of received messages, given that both the encrypted traffic, but also the encrypted malware is increasing.⁸³

4.3.2 HMAC

The keyed-hash message authentication code (HMAC) extends the MAC and is standardized in Request For Comments (RFC) 2104 and NIST's standard FIPS 198-1. It allows the usage of any cryptographic hash function, such as SHA family, MDs algorithms, bcrypt, or whirlpool. Because of the black-box design of the HMAC, the easy replacement of the used cryptographic hash function is possible.⁸⁴ Besides authentication the HMAC is, e.g., used in TLS and JSON Web Token (JWT) to ensure data authenticity and integrity.⁸⁵

Mathematically, the HMAC is defined as follows:

⁸¹See PP11, p. 320.

⁸²See Tod07, pp. 60–62.

⁸³See Wel15, p. 100.

⁸⁴See KBC97; See ST08.

⁸⁵See DR08, p. 14; See JBS15, p. 8; See TC11, pp. 3–4.

$$HMAC(K, m) = H((K' \oplus opad), H((K' \oplus ipad), m))$$

Where K is the shared secret key, K' is the result by appending zeroes to the key K until it reaches a full block size (B) defined by the hash function. The inner padding $ipad$ is constructed by repeating the byte $0x36$ B -times, and $opad$ is the outer padding constructed by repeating the byte $0x5C$ B -times.

Naively one could think that the HMAC is constructed by just hashing the secret key with the message. In order to increase the security and to protect against a probable collision of the hash functions, the algorithm design is slightly different and shown in the next figure.

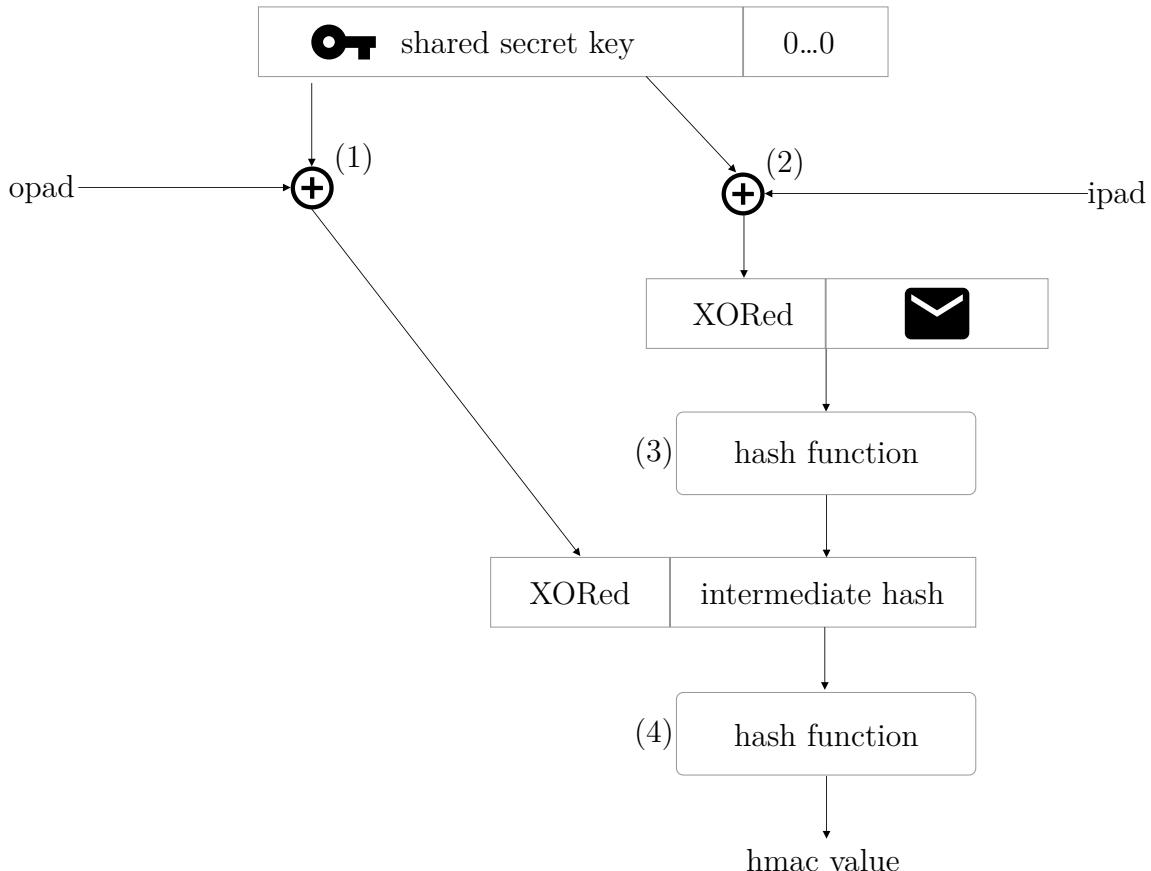


Figure 4.2: Visualization of the HMAC algorithm⁸⁶

⁸⁶Source: diagram by author, based on Eck14, p. 395.

The exclusive or (XOR) operation is performed on the key, *opad* (1) and *ipad* (2), respectively, instead. Besides that, the hash function is invoked twice, first on the result of the XOR operation on K' and the *ipad* (3) with the message and then again on the final result of the concatenation of (1), (2) and (3). Figure 4.2 shows the intermediate steps in order to generate the HMAC.

One of the key aspects of the HMAC is that the efficiency of the original hash function is maintained and not altered by wrapping it in the HMAC algorithm. The security of the MAC relies on the used cryptographic hash function and the strength, for example, length and chosen alphabet, of the secret key. The best-known attacks against HMAC remain the brute force and birthday attack. Further security analysis is performed in section 5.2.⁸⁷

4.3.3 Counter-based

The HMAC-based one-time password (HOTP) is an extension and truncation of the HMAC which is standardized in the RFC 4226 and joint efforts between the Internet Engineering Task Force (IETF) and the Initiative for Open Authentication (OATH). It is an algorithm for the generation of OTPs, in contrast to the HMAC not an algorithm for message authentication and integrity. The security relies on the fact that a »moving factor«, i.e., in this case, a counter is used to generate passwords that are only valid once. Alternatively, the HOTP is also referred to as event-based, and the secret key is called the seed. The length of the numeric OTP is configurable, and the defined minimum is six digits. The standard only defines HMAC-SHA-1 as the cryptographic hash function to use, but it is also possible to replace the cryptographic hash function, although the implementation will not comply with the RFC anymore.⁸⁸

The HOTP is mathematically defined as:

$$\text{HOTP}(K, C) = \text{truncate}(\text{HMAC}(K, C)) \bmod 10^d$$

Where K is the secret key, C is a counter value, and *truncate* the function to truncate the result of the HMAC dynamically. The result is then transformed via the modulo operation into decimal numbers ($\bmod 10^d$, where d is the number of

⁸⁷See Bis18, Chapter 10.4.1; See Sta17, p. 398; See BCK96, pp. 3, 10–13; See PO95.

⁸⁸See MRa+05; See Sta15, Chapter 3.

digits to generate). The *truncate* function is the core of the HOTP and explained below:

1. At first, the dynamic truncation extracts the least four significant bits as an offset from the 20 bytes long HMAC-SHA-1 result, i.e., from the byte 20.
2. Extracting the next 31 bits from the offset position in order to generate a 4-bytes long string. The most significant bit is skipped in order to avoid issues such as modulo operations on negative numbers caused by varying computation results based on implementation differences.

Due to its design, there are a couple of limitations to the HOTP. The counter used between the parties can become out of synchronization, requiring further efforts to re-synchronize. Since that the server only increases the counter on successful authentication, the out of sync scenario can occur. The server and client can become synchronized again by generating the next OTP by increasing the counter (look-ahead window) in order to verify if this OTP matches.

Another method for re-synchronization is the sending of multiple future values.⁸⁹ It is vital to limit the look-ahead window to decrease the attack surface. Further, the server should throttle the authentication attempts in order to counterfeit brute-force attacks. Further analysis is done in section 5.2.

Additionally, the HOTP allows bidirectional authentication, i.e., the user can authenticate the server if it sends the next OTP value that the client then can validate. HOTPs are commonly used in physical security keys, such as YubiKeys, but are also present in software solutions, e.g., in the Google Authenticator.⁹⁰

4.3.4 Time-based

The time-based one-time password (TOTP) is again an extension of the HOTP that is time-based instead of counter-based. It is a joint efforts of the IETF and the OATH, too, resulting in standardization in RFC 6238.⁹¹

Mathematically the TOTP is defined equally to the HOTP:

$$TOTP(K, T) = \text{truncate}(\text{HMAC}(K, T)) \bmod 10^d$$

⁸⁹See SM18, p. 236; See Bis18, Chapter 13.5.1.

⁹⁰See HS17, p. 716; See MRa+05, p. 14.

⁹¹See MRa+11.

The only difference is that the counter is substituted by T, where T is a computed time value derived from reference date (T_0). The default reference date is the Unix epoch time (1st January 1970). Instead of increasing the counter manually or on an event, a time-step value (X) in seconds is used to increase the counter value. The default defined in the RFC is 30 seconds.

More formally correct, T can be described as:

$$T = \frac{(Current\ Unix\ time - T_0)}{X}$$

In contrast to the HOTP definition, RFC 6238 explicitly defines the use of other cryptographic hash algorithms such as SHA-256 or SHA-512. Besides the introduced security considerations and usability implications introduced in subsection 4.3.3, such as throttling and synchronization, an essential aspect of the TOTP to take into account is the configured time-step. While an increased time-step size increases the usability of the user, it also expands the attack window. Also, the user has to wait a long time until a new OTP is generated in case a fresh one is required. If a user or attacker sends the same OTP in the same time-step window, the server must not accept the same value after a successful authentication but instead wait until the next time-step window.

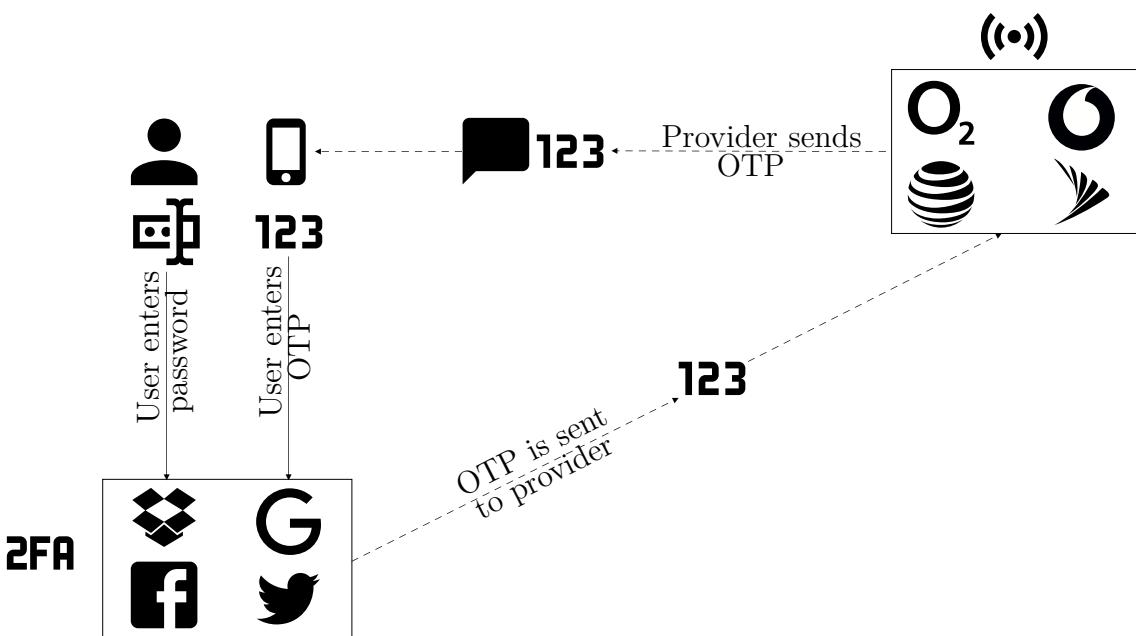


Figure 4.3: Exemplary MFA flow⁹²

⁹²Source: diagram by author

Figure 4.3 shows an example of an authentication flow using TOTPs. In this scenario, the user tries to log in to a service that uses 2FA. After entering their password (knowledge as the first factor), they either

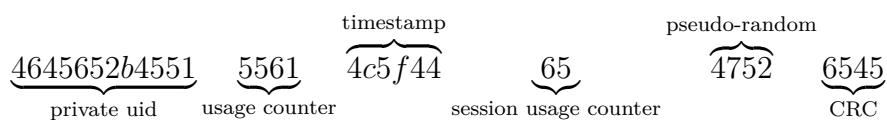
- (a) use, e.g., a smartphone app, or hardware token to generate the TOTP.
- (b) receive the TOTP from the service, e.g., via a text message, e-mail or phone call (the figure shows an SMS).

Once the user has obtained the OTP (possession as the second factor), they can enter it at the login screen and send it to the server, the RP. The service can now validate the OTP, while respecting the look-ahead window and allow the user authentication.

4.3.5 Yubico OTP

In contrast to the open standards TOTP and HOTP, the Swedish company Yubico developed a proprietary OTP protocol, too. It is available for all their produced and sold YubiKeys. The produced OTP is a 44-characters long string which is constructed by using Advanced Encryption Standard (AES) with 128-bit encoded into 32 hexadecimal characters using a modified hexadecimal (»modhex«) encoding, yielding a 22-byte value. Each YubiKey contains a unique public ID of 6-bytes that is optionally prepended to the OTP. The OTP is 16-bytes long, which is exactly the block size of the AES 128-bit algorithm.⁹³

The constructed OTP can be structured into the following groups:



Where the 48-bit *unique private/secret ID* is stored in the YubiKey configuration and can be changed (write-only). Further, the OTP consists of a non-volatile 16-bit *usage counter*, a 24-bit *timestamp* value, set to a random value after startup and increased by an 8-Hz clock, and the *session usage counter*. Besides that, the OTP contains an 8-bit volatile counter that is initialized with zero after power-up and then increased by one each OTP generation, the *pseudo-random number* of 16-bits

⁹³KS12; See Jac16, pp. 84–86.

and a cyclic redundancy check (CRC) *checksum* of 16-bits for the fields. Finally, the generated OTP is encrypted with the per-device unique AES-128 key.⁹⁴

The authentication server can either be used as a service from Yubico, as only they know the pre-configured AES key of each YubiKey. This renders their central key server a lucrative target for criminals though since it is a centralized place of all AES keys. Alternatively, the validation server software is available as a self-hosted solution in different programming languages. This requires changing the AES key of the YubiKeys in order to save the shared key on the server, too, since Yubico will not give access to the pre-configured AES key.⁹⁵

4.4 Smartcards

Smartcards, sometimes called chip cards or integrated circuit cards (ICCs), too, are physical plastic cards, often the size of a credit card and contain an internal chip for user authentication. The chip is either exposed or can be accessed contactless. Typical examples are SIM cards, credit cards, Common Access Cards (CACs) used by the United States (US) Department of Defense, or identity cards issued by authorities. In IT, smartcards can also store certificates and are used for computer log on. The smartcard differs from a regular storage card by having a microprocessor and an erasable programmable read-only memory (EPROM) or electrically erasable programmable read-only memory (EEPROM). It is defined in the ISO standard 7816, which also defines different sizes of smartcards. The NIST standard defines in FIPS 201-2 the usage of smartcards for Personal Identity Verification (PIV) of federal employees.⁹⁶

Figure 4.4 shows the typical architecture of a smartcard chip. The read-only memory (ROM) contains the OS of the smartcard while the random-access memory (RAM) is used for temporary storage. The application storage uses the EEPROM. Some smartcards also contain a second processor for cryptographic operations.

Security-wise an essential requirement is that an attacker cannot access the private data on the internal chip, i.e., that the smartcard is tamper-resistant. This is, e.g., achieved by physically covering the central processing unit (CPU), RAM, and

⁹⁴See Yub15, pp. 8–9, 33–34; See ORP13, pp. 209–210.

⁹⁵See Yub12, pp. 8–9.

⁹⁶See Eck14, pp. 525–527; See ISO11c; See MM17, pp. 6–9; See ST13.

⁹⁷Source: diagram by author, based on Fer15, p. 33; MM17, p. 228.

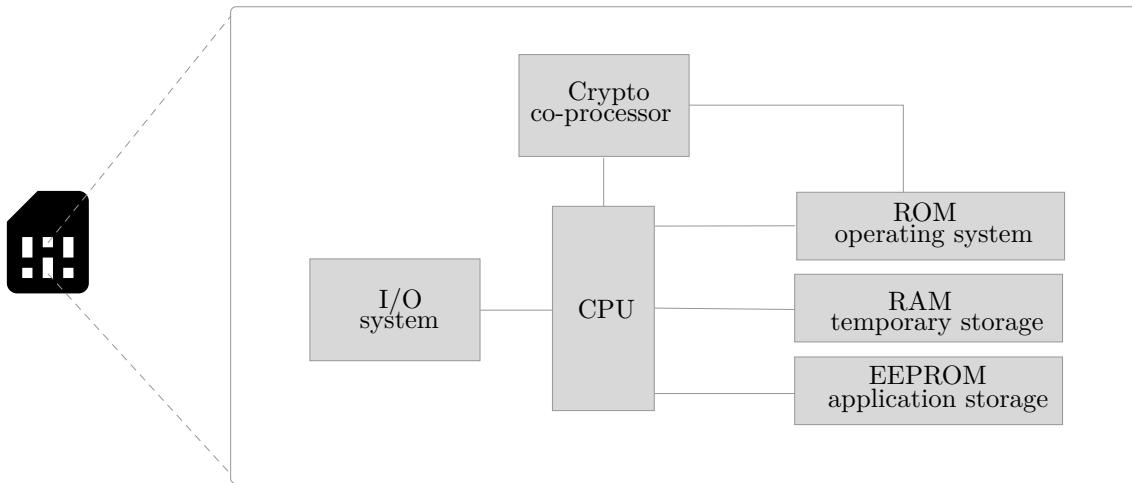


Figure 4.4: Typical smartcard architecture⁹⁷

EEPROM with a shield. The data stored on the smartcard can itself be protected by using a PIN or biometrics, such as a fingerprint, to access the data.⁹⁸

In the aspect of usability, the smartcard always requires dedicated hardware, either external or built-in, a smartcard reader in order to use the smartcard as an authentication method. While especially enterprise notebooks contain a smartcard slot, e.g., mobile phones do not. With the chip card interface device (CCID) protocol which defines a USB protocol it is at least possible to use a USB card reader. Additionally, smartcards with an embedded Java Card Virtual Machine (JCVM) allow the execution of Java application and servlets, opening the development possibilities for smartcard application further.⁹⁹

4.5 Security Tokens

Besides smartcards, further MFA solutions with possession as an additional factor are security tokens or keys. These security tokens exist as pure hardware solutions, as well as software based solutions. The minimum security requirements for the cryptographic modules are defined in, e.g., the NIST FIPS 140-3 standard.¹⁰⁰ This section introduces the well known security tokens »RSA SecurID« and »YubiKeys«. Typically security tokens either store a private key used in public-key cryptography or the shared secret in order to generate or validate OTPs.¹⁰¹

⁹⁸See Tod07, p. 34; See MM17, p. 228.

⁹⁹See MM17, p. 65; See Eck14, p. 539.

¹⁰⁰See ST19.

¹⁰¹See BKW14, Chapter 28.4.3.

As many security tokens support the U2F, these security tokens are not part of this section. Instead, the underlying concepts of the U2F API are explained and analyzed in Chapter 6, since the Web Authentication API originated from the U2F specification.

4.5.1 RSA SecurID

The RSA SecurID exists in several variants, both hardware and software token. First hardware revisions used a 64-bit proprietary protocol called »SecurID hash function«. Hardware keys newer than 2003 use the standardized 128-bit RSA algorithm in order to generate OTPs. Newer revisions also feature a USB port that allows the device to store custom certificates, i.e., making it a smartcard device, too. Additional form-factors, such as credit card sized variants, exist, too. Each token contains a burned in seed, a random key that was generated while manufacturing the device. Since this seed needs to be known to validate the OTP, the RSA SecurID server needs to be used. The default time for the OTP time-step value is 60 seconds, but this can be configured to, e.g., 30 seconds. The SecureID tokens are battery powered and small enough to be carried on the keyring. The SecurID can itself be protected by a PIN that is required to generate the OTP.¹⁰²

Mobile applications for iOS, BlackBerry OS, BlackBerry 10, Windows Phone and Android exist, too, offering support for a soft-token based solution. Desktop applications for macOS and Windows are available, too.¹⁰³

4.5.2 YubiKey

Besides a proprietary OTP algorithm, the company Yubico is best known for their physical security tokens, the YubiKey. A variety of tokens exist, ranging from different USB-A and USB-C variants or NFC-capable tokens to lightning connectors for the usage with iOS. Besides different connectivity, various form factors are available, too. For example Yubico offers very tiny tokens that can remain in the USB port permanently. All tokens, except the »Security Key« series, support Yubico's OTP algorithm, HOTP, TOTP and U2F, as well as static passwords and OpenPGP. The »FIPS series« are FIPS 140-2 certified, i.e., their cryptographic modules are approved by the US government, and are usable for PIV.¹⁰⁴

¹⁰²See Eck14, pp. 479–480; See Han+07, p. 296.

¹⁰³See WPR16, pp. 3–6; See LB10, p. 49.

¹⁰⁴See HS17, p. 716; See Jac16, p. 83; See Jac19, p. 109.

4.5.3 Software Tokens

While already touched briefly in the previous subsections, the software or soft tokens are security tokens completely available as software, either as, e.g., a smartphone, mobile phone or desktop application. In contrast to hardware tokens, the software tokens are more easily copyable. Software tokens, especially smartphone applications, can itself be protected by a password or biometric factor. Software tokens have the advantage of using device APIs such as push notifications. Some of them even allow the method of »authentication by push notifications«, where a user just needs to tap on an incoming push notification to confirm the authentication. Other software tokens do not generate an OTP but instead allow the user to approve or deny the authentication request. Software tokens were available before the smartphone era, too, by using, e.g., Java MIDlets for regular mobile phones that were capable of using the Wireless Application Protocol (WAP).¹⁰⁵

4.6 Universal Second Factor

The Universal Second Factor (U2F) is the second open standard developed by the FIDO alliance prior to the Web Authentication API. It explicitly defines a second factor for the password-based login flow. It is like the UAF backed by public-key cryptography, too. The main contributors are Google and Yubico, both being alliance members. The *strong second factor* can be either connected or disconnected, e.g, built in hardware or for instance, an USB token, NFC-capable device, or a standalone BLE dongle. Besides that, the U2F protocol only specifies USB-human interface device (HID) devices (internal or external), NFC, Bluetooth, and the low energy variant BLE, as possible transport protocols. The protocol defines two layers:¹⁰⁶

1. the first layer defines the cryptographic basics of the protocol
2. the second layer defines the communication between the user's authenticator and the first layer over the chosen transport protocol (such as USB, NFC, or BLE)

¹⁰⁵See HS17, p. 717; See MS14, p. 111; See ULC19, p. 60; See DRN17, pp. 222–223; See HJT07, p. 3.

¹⁰⁶See Sri+17, p. 4; See BBL17, p. 4.

The U2F protocol relies on a web browser that is U2F-capable, a web server that supports U2F protocol, and the authenticator, called the U2F token. Two different operations are defined by the specification, the *registration* and *authentication*. Authentication is performed by generating a signature. A notable difference to the UAF protocol is the absence of a de-registration request. The message frame defined by the standard is based on the ISO standard for smartcards (ISO-7816) application protocol data unit (APDU).¹⁰⁷

Because U2F relies on the web in contrast to the UAF protocol, browser support has to be taken into account. Due to the fact, that U2F is superseded by FIDO2, the browser support of U2F is not of interest for this thesis.

Moreover, U2F has been renamed to Client-to-Authenticator Protocol (CTAP)-1 since the release of FIDO2 to avoid confusion and questions whether U2F as the CTAP can be used for the Web Authentication API.¹⁰⁸

Registration

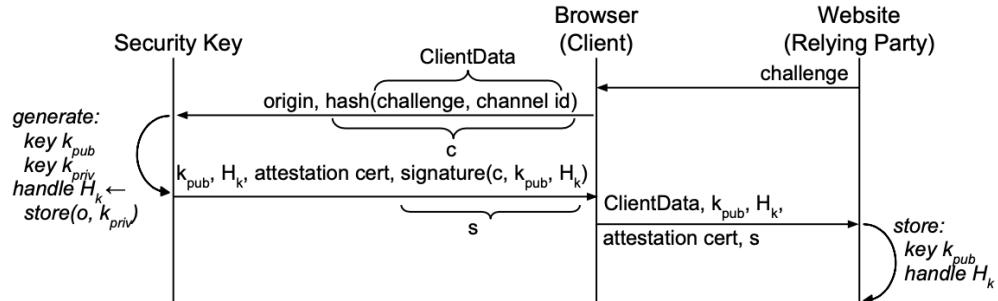


Figure 4.5: U2F registration process¹⁰⁹

A requirement of the registration process of a U2F token is that the user already is registered on the RP, the web server. The registration process is similar to the introduced process of the UAF protocol and also displayed in Figure 4.5. At first, the server generates a *challenge* for the client and sends it along with the *username* and its *AppID* to the client, in this case the web browser. The payload also contains

¹⁰⁷See RKM16, p. 3; See BEL17, p. 3.

¹⁰⁸See Bra+19, p. 4.

¹⁰⁹Source: diagram by author, based on PRW18, p. 69; Lan+17, p. 428.

the desired *version* of the U2F protocol and the already *registered keys*, if any. The client can verify that the AppID matches the origin it is communicating with.¹¹⁰

Further, the challenge parameters are constructed by hashing *client data*, i.e., the challenge, AppID, and *typ*. The typ always has the value *navigator.id.finishEnrollment* for a registration process. This data along with the hash of the AppID is sent to the U2F token. After that, the token optionally verifies the presence of the user and generates a new key-pair over the NIST elliptic-curve (EC) P-256 and stores it with the username in its database. The token sends the *registration data* consisting of the public key, i.e. an uncompressed point on an EC and the key handle, which can be wrapped, i.e., encrypted, back to the client. In addition, the attestation certificate of the token and an Elliptic Curve Direct Anonymous Attestation (ECDSA) signature over the hashed AppID, hashed challenge, key handle, and public key are sent back to the client.¹¹¹

Finally, the client forwards the registration and client data to the RP, which can cryptographically verify the data with the signature and attestation certificate.¹¹²

The following Listing 4.1 shows the high-level JavaScript (JS) API registration process.

Listing 4.1: Example U2F registration code

```
const registerRequest = {
    challenge: 'Wings2019', // usually a random string
    version: 'U2F_V2' // where V2 refers to protocol version 1.2
    appId: 'https://timbrust.de'
};

const registeredKeys = [];

u2f.register('https://timbrust.de', [registerRequest],
  → registeredKeys, (response) => {
    console.log(response)
});
```

¹¹⁰See BBL17, pp. 4–5; See Lan+17, p. 431.

¹¹¹See BEL17, pp. 4–5; See PRW18, p. 70.

¹¹²See RKM16, p. 3.

The challenge value in the *registerRequest* usually is a random challenge and base64 encoded, but for demonstration purposes a plain text string is used instead. In a real world scenario, the *registerRequest* object is generated by the RP and sent to the client and the *u2f* JS object is called by the client. Passing in a list of already registered keys with the RP avoids the duplicate registration of a user with the RP.¹¹³

The received response is displayed in Listing 4.2 and contains the already explained *registrationData* and *clientData*, both being the base64 encoded. For better readability the strings *clientData* and *registrationData* are trimmed. Also, the *clientData* is decoded to show which data it contains. The client always returns an *errorCode* OK (0) indicating a successful registration. Other error codes include a bad request (2), unsupported configuration (3), ineligible device (4), timeout (5), or an other error (1). Further the *clientData* consists of *typ*, as well as the challenge of the RP and the origin.¹¹⁴

Listing 4.2: Example U2F registration response

```
const response = {
    clientData: 'eyJjaGFsbGVuZ2UiOiJXaW5nczIwMTkiLCJvcmlnaW4i
    ↪ [...]', // further data is omitted for readability
    errorCode: 0,
    registrationData: '...', // omitted for readability
    version: 'U2F_V2'
};

// btoa() decoded clientData yields
const decodedClientData = {
    challenge: 'Wings2019',
    origin: 'https://timbrust.de',
    typ: 'navigator.id.finishEnrollment'
};
```

¹¹³See BBL17, p. 3; See Lan+17, p. 430.

¹¹⁴See BBL17, p. 7; See BEL17, p. 8.

Authentication

The authentication process involves signing a challenge from RP with the corresponding private key. This enables the RP to cryptographically verify the response with the saved public key. Figure 4.6 shows the procedure, too. The RP begins by sending a random *challenge*, the *key handle* associated with the user, and the *AppID* to the client. As in the registration phase, the client can verify the received AppID to the origin it communicates with.¹¹⁵

Afterwards, the challenge parameters are constructed by hashing the challenge, AppID, and *typ*. The *typ* is always set to *navigator.id.getAssertion* for an authentication. This data is sent along with the hashed AppID to the U2F token. There is no difference in this process compared to the registration.¹¹⁶

Upon reception, the U2F token verifies the presence of the user and retrieves the stored key-pair associated with the key handle. It sends the counter, that is increased by each usage, and the ECDSA signature over the values user presence, counter, challenge parameters and the hashed AppID back to the client.¹¹⁷

The client forwards registration data, client data, and key handle to the RP, which in return can verify the signature data with the stored public key.¹¹⁸

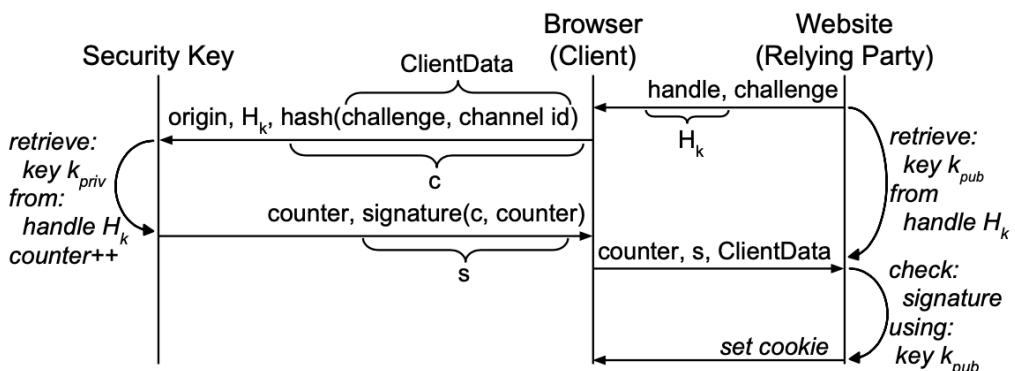


Figure 4.6: U2F authentication process¹¹⁹

¹¹⁵See RKM16, p. 3; See BBL17, p. 6.

¹¹⁶See BEL17, p. 6.

¹¹⁷Lan+17, p. 431; See BEL17, p. 7.

¹¹⁸See LM16, p. 118.

¹¹⁹Source: diagram by author, based on PRW18, p. 70; Lan+17, p. 428.

The Listing 4.3 shows an example, high-level JS API signing process. The RP sends the associated key handle, the protocol version, AppID and authentication challenge to the client. Listing 4.4 shows the generated response by the U2F token. The response object and decoded client data shows the Listing 4.4, where the clientData can also be generated beforehand by the client.¹²⁰

Listing 4.3: Example U2F authentication code

```
const registeredKey = {
    keyHandle: '_WFf5BJ1dwtSCFzfWHoqKUhc9M3Hi0Tv58LAtPz0qM6B3A
    ↵ [...]', // further data is omitted for readability
    version: 'U2F_V2'
};

u2f.sign('https://timbrust.de', 'Wings2019Auth',
    ↵ [registeredKey], (response) => {
        console.log(response)
    }
);
```

¹²⁰See BBL17, p. 3.

Listing 4.4: Example U2F authentication response

```

const response = {
  clientData: 'eyJjaGFsbGVuZ2UiOiJXaW5nczIwMT1BdXR0Iiwib3JpZ2H
    ↪ [...]', // further data is omitted for readability
  errorCode: 0,
  keyHandle: 'WFf5BJ1dwtSCFzfWHoqKUhc9M3Hi0Tv58LAtPz0qM6B3A-iT
    ↪ [...]', // further data is omitted for readability
  signatureData: 'AQAAhIwRQIhAK7xli8pV2cc8TKTOYMcdiz-ZuNVes
    ↪ [...]', // further data is omitted for readability
};

// btoa() decoded clientData yields
const decodedClientData = {
  challenge: 'Wings2019Auth',
  origin: 'https://timbrust.de',
  typ: 'navigator.id.getAssertion'
};

```

The client forwards the response to the RP. It consists of the client data, not its hash, the error status, as well as the key handle and the signature data, signed with the private key.

5 Security of Multi-Factor Authentication

5.1 Introduction

This chapter analyses the introduced MFA solutions in regards of their security aspects, ranging from algorithms and transportation threats, past vulnerabilities to implementation pitfalls.

Figure 5.1 on the next page shows the already in Figure 4.3 explained MFA flow using a TOTP. In this figure the scenario is expanded with a phishing attack. The user visits a phishing copy of the website they want to use and do not recognize this. Because they know that this site is using MFA they provide the TOTP to the phishing site, too.

This allows the interceptor to steal both the password (knowledge as the first factor) and TOTP (possession as the second factor). In turn, an attacker can now successfully login to the victim's account and effectively bypassing the MFA solution. This scenario does not explicitly exploit a vulnerability, but rather use the conceptual weakness of a MFA solution, since it is not phishing resistant.

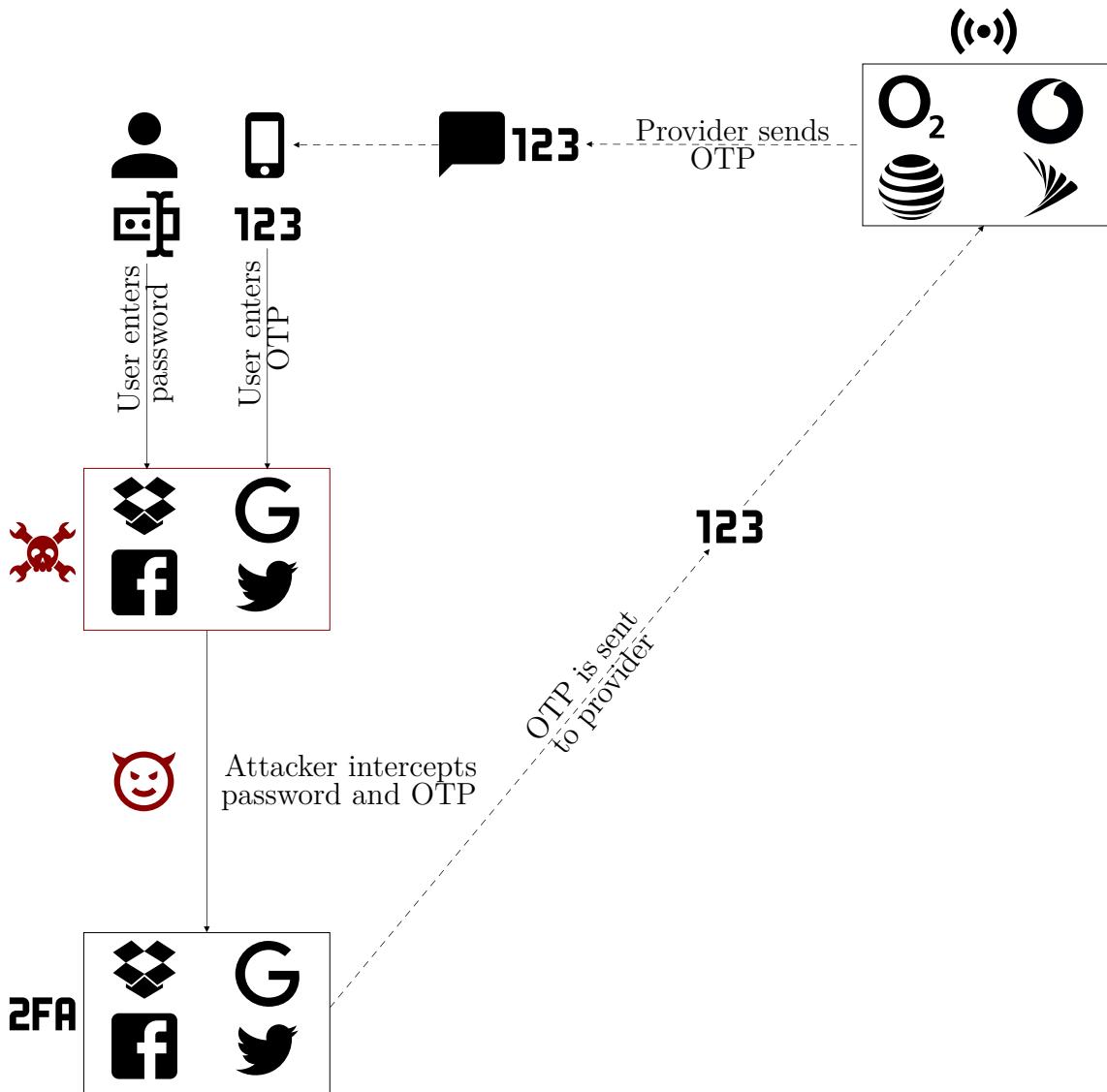


Figure 5.1: Exemplary 2FA phishing of an OTP¹²¹

5.2 One-Time Passwords

In this section the security of both HOTP and TOTP are being analyzed by taking their specifications into account, mainly the underlying hash functions and synchronization features. But also the generation and transmission of the OTP which is not part of the specification are considered.

¹²¹Source: diagram by author

5.2.1 Algorithm

As both the HOTP and the TOTP are based on the HMAC algorithm

The important factor is chosen cryptographic hash algorithm. Mostly SHA-1 is used, since it is the default defined in the RFC. Given that both SHA-1 and MD5 are considered insecure one has to ask if they are still considered secure in the OTP context.

¹²² Because the collision resistance of the chosen cryptographic hash algorithm is not important for the security of the OTP generation those algorithms do not expose a threat.

The BSI lists these algorithms as secure for HMAC¹²³

It is more important that the algorithm is implemented correctly than changing the used hash function. In the past, e.g., Google did not issue OTP values with a leading zero. Besides that, the defined minimum length of the OTP values are six digits, meanwhile the RFC supports up to ten. However, nearly no service provider uses more than six digits.

Further, for example, the online gaming platform Steam, uses a different alphabet and character length. These divergences shows that not all implementing parties follow the recommendations of the RFC. Moreover, the user can not verify that the algorithms are correctly implemented.

A theoretical vulnerability is to use the time sync offset feature because it enables an attacker to use a token that's much longer valid than it should be. ([as discussed in section xx - time sync/drift](#))

In addition, the OTPs are subject to a brute-force attack.

The main threat however, remains the vulnerability to phishing, because RFCs do not specify any requirements or recommendation how to verify the origin a user communicates with. The phishing threat is examined in more depth in the following subsection 5.2.2

5.2.2 Transportation and Generation

Given that the generation of the OTP is considered secure the more important region to analyze is the transportation of these OTP. In this section the transportation

¹²²See Ste+17.

¹²³Inf19.

mediums SMS, e-mail, and apps for the OTP generation are considered.

SMS

The biggest advantage of SMS as a transportation medium is every mobile, ranging from an old Nokia to a new iPhone XS, is capable of receiving SMS. All major mobile phone operation systems come with an SMS application pre-installed, so no external apps are required.

SMS are around **1999** and highly accepted and easy to use.

While there are some key advantages with SMS transportation it also comes with a lot of downsides. Besides the cost aspect of SMS traffic, both for the sender and potentially for the receiver due to roaming fees, too, the current state of SMS traffic is considered insecure.

The SMS traffic relies on the Signalling System No. 7 (SS7) network which was developed in the 1970s. It has multiple security flaws that allows an attacker to eavesdrop or modify the in- and out-coming traffic.¹²⁴

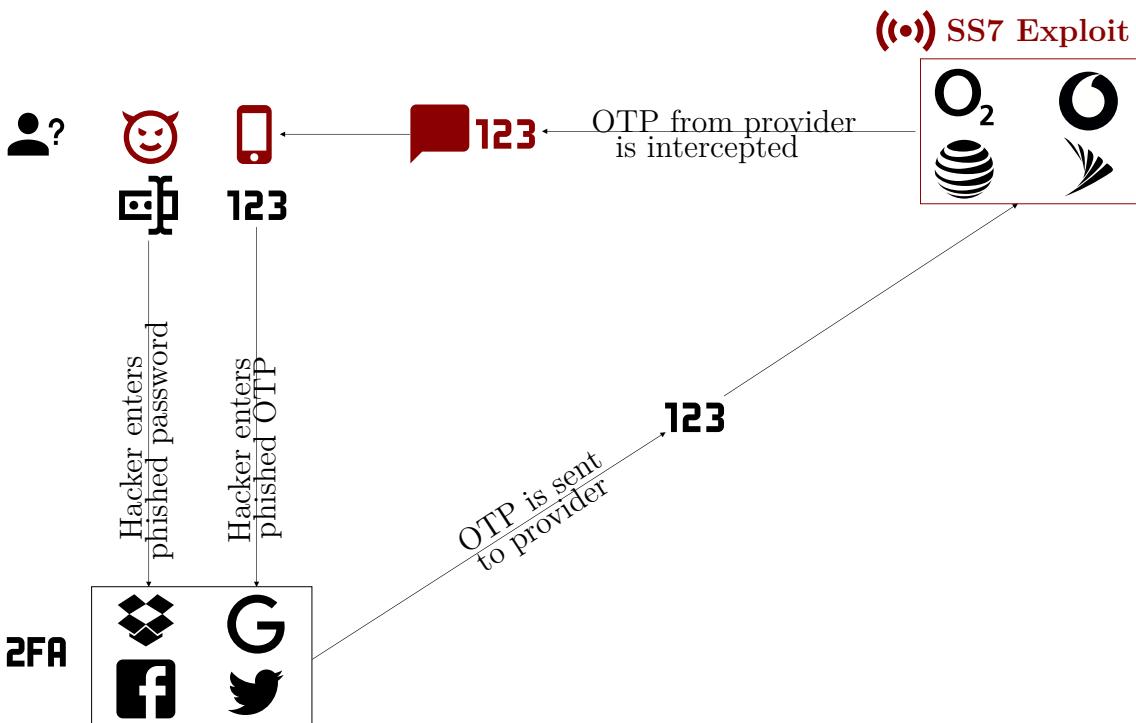


Figure 5.2: SS7 exploit to phish an OTP used in MFA¹²⁵

Figure 5.2 again shows the described MFA flow using TOTP. In this scenario the attacker is still able to phish the TOTP designated for the user. The figure shows that the attacker uses an exploit in the SS7 network. This allows them to intercept all incoming SMSs.

¹²⁴Wel17; HO17; Puz17.

¹²⁵Source: diagram by author

Another negative aspect of SMS transportation is the routing. Many companies rely on third-party providers in order to send the SMS to the user. Often these providers like **name some** are using countries where SMS are very cheap, but on the other hand the SS7 security measures like SMS home routing and not enforced. This results in a higher **security risk** of the SMS being compromised while reaching the user. Also, the third party providers are given access to the OTP which enables the risk of a malicious insider because the security measures might be weaker than the original company.

In contrast to the web and e-mail the user is not very aware of phishing attacks in the SMS context. Studies however show that a new technique called forward phishing is already in use. In this scenario the attacker sends the victim a (spoofed) SMS from the fakes service provider to reply with the OTP code for security measures.¹²⁶

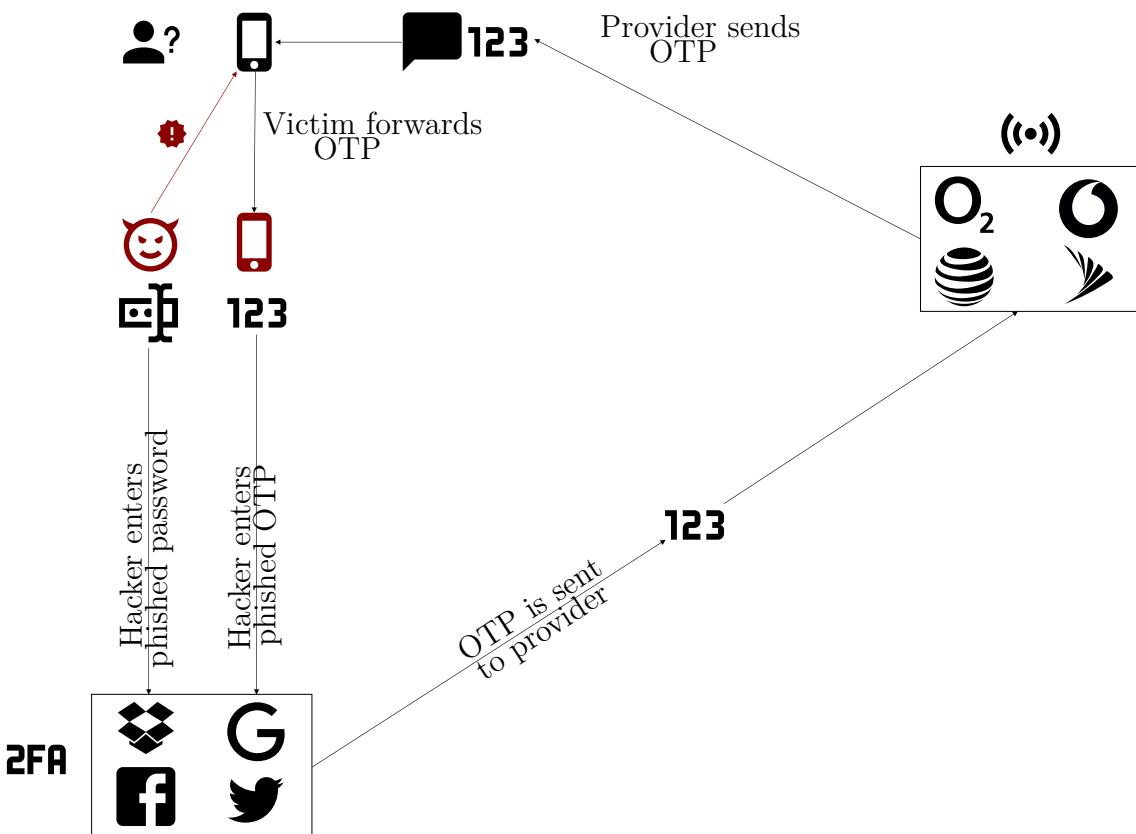


Figure 5.3: Verification Code Forwarding Attack (VCFA) to phish an OTP used in MFA¹²⁷

Figure 5.3 shows an example of a VCFA. An attack logs in to the user's account with, e.g., hacked or phished credentials. Because the account is protected by MFA,

¹²⁶Jak18; Sia+17.

¹²⁷Source: diagram by author

the user receives a verification code via SMS or smartphone. The attacker send now a fake SMS to the victim, stating that the service has detected unusual activity and that the user should reply with the just received verification code in order to stop this activity and proof they are the account owner. Of course the attack now has access to the OTP, too, since they tricked the user into forwarding their code.

Especially for Android there exists multiple SMS trojans which are capable of intercepting the SMS, too.

Further, it cannot be guaranteed that the user has a working mobile network, that the registered mobile phone number is still active or that the user receives the SMS on time. These non-influencable, external factors strengthen the fact that SMS are not a wise choice as the transportation medium.

Additional weaknesses of SIM are the attack risks of

- (a) SIM cloning
- (b) SIM swapping scam

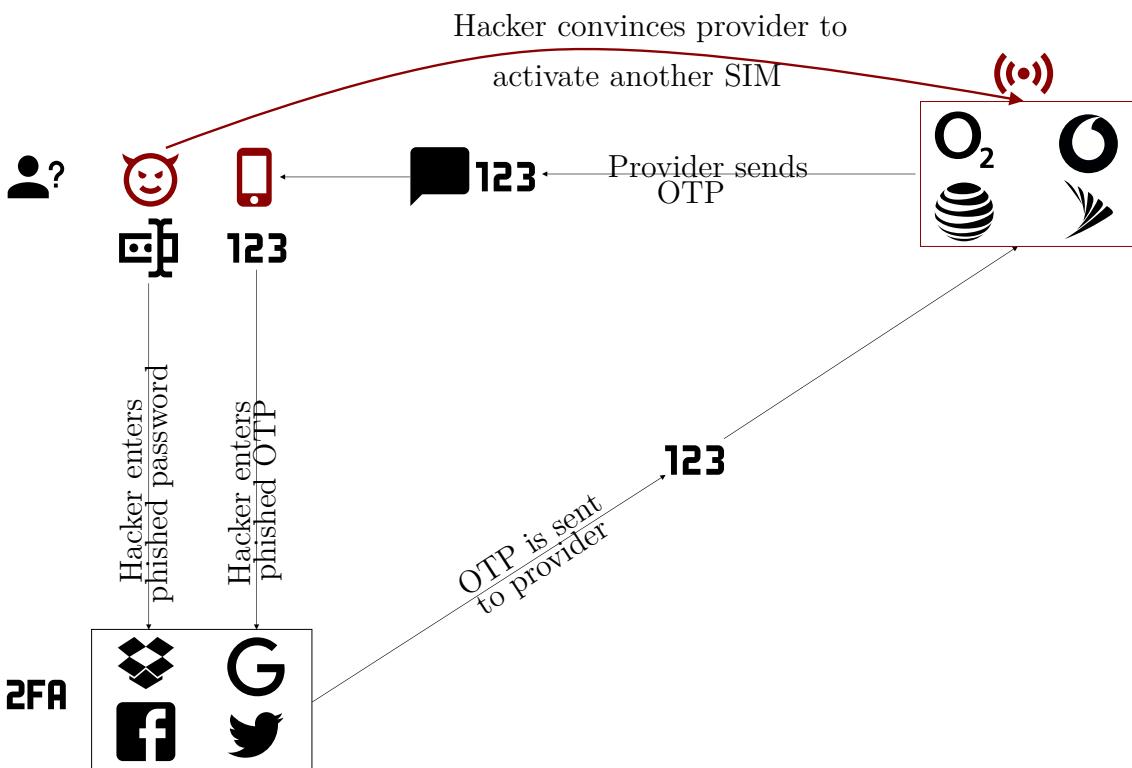


Figure 5.4: Social engineering used to phish an OTP in MFA¹²⁸

¹²⁸Source: diagram by author

Figure 5.4 shows presented MFA flow using TOTP again, but in this case another phishing scenario. An attacker has again access to the user's password, e.g., from a previous, successful phishing attack. In order to obtain or phish, respectively, they target the human weakness in the cell phone provider of the user. They successfully convince them to activate another SIM card for the victim's phone number and receive the SMS with the TOTP, too, which enables the attacker to successfully complete the MFA flow. Yet another variant which is technically more complex, but feasible, is the SIM card cloning. This allows the attacker to intercept the TOTP, too, by registering the phone number twice.

[ST08] [Gra+17] (Twitter CEO hack) [Con19]

Given all these facts SMS transportation should be avoided at all costs,¹²⁹ since there are multiple flaws in the SS7 network itself and the process how the SMS reaches the user. It's also not resistant against phishing or mobile phone trojans.

App

In contrast to the transportation of the OTP via SMS, using a standalone app such as Google Authenticator, Authy or even the mobile OTP app for Java based phones offers some advantages. While the user has to be connected to the cellular network when receiving the OTP via SMS, the app solution works in offline or bad network connectivity use cases, too.

Furthermore, the app solution is cheaper because no transaction fee is due for the sender or receiver. It also eliminates the roaming problem. On the other hand, the app needs to be maintained and updated to protect against, e.g., vulnerabilities in third party libraries and to ensure compatibility with future devices and OS versions.

The setup of the OTP is not phishing resistant either. A malware on, e.g., the desktop can intercept the shared secret or the mobile phone can contain malware. This malware can intercept for instance the camera, later access the generated OTP, or access the app's database where the secrets are stored.

Besides that, the app itself can contain vulnerabilities such as Authy suffered from a vulnerable backend that could be exploited to bypass the 2FA. Additionally, the

¹²⁹Jak18.

user has to ask if the app is legitimate and from a trustworthy source and have faith in the app that it keeps their data safe.¹³⁰

E-mail

Another widely used form to transmit the OTP from the server to the user is the distribution via e-mail. E-mails are by comparison with apps more acceptable and do not require a user to give away their cellphone number. While it eliminates the need to rely on external services and given the fact that the user already registered an account with the corresponding site, it is assumed the user owns an e-mail account.

However, e-mail traffic comes with threats, too. In the first place, unencrypted e-mail traffic can be intercepted by a MITM, therefore exposing the secret. In 2019 ?? % of all e-mail traffic is still unencrypted. A malware on the desktop or smartphone can intercept incoming e-mail and even delete the message without the users knowledge.

Besides that, e-mails re-introduce the problem of delayed reception of the OTP since especially techniques such as grey-listing delay incoming messages to avoid spam. Examples such as network connectivity problems, dedicated attack (distributed denial of service (DDoS)) or exceeded e-mail storage quota further increase the potential of unreliable OTP transportation

5.3 Security Tokens

[Wes19b] [Bra19a] [ORP13] [Kan19]

5.4 Overall Comparison of Threats

The following sections sums the introduce methods of authentication and analyzed MFA solutions up and shows their key threats.

Table 5.1 shows the introduced authentication methods grouped by the known authentication methods knowledge, possession, and biometrics. It shows that primary

¹³⁰See Ste19; See Hom15.

¹³¹Sources: table based on analysis from previous chapters and additionally from Gra+17, pp. 41–45.

	Authentication	MFA	Threats
Knowledge	Passwords	-	Phishing, sharing, guessing, brute-force, theft, replay attacks, interception, theft (e.g., written down passwords), social engineering
	PINs	-	
	Security/Recovery questions	-	
Possession	Hardware OTPs	✓	Theft of the device, phishing, interception, replay attacks, brute-force, damage, oblivion, loss
	App OTPs	✓	Theft of the device, phishing, interception, replay attacks, brute-force
	SMS OTPs	✓	Theft of the device, phishing, interception, replay attacks, brute-force, unavailability
	E-Mail OTPs	✓	Interception, phishing, brute-force, unavailability
	Smartcards	✓	Cloning, theft, damage, oblivion, loss, side-channel attacks
	Security Keys	✓	Cloning, theft, damage, oblivion, loss, side-channel attacks
Biometrics	Fingerprints	(✓)	Replica, forgery, replay attacks, damage, unavailability of the sensor
	Facial scan	(✓)	
	Iris scan	(✓)	

Table 5.1: All threats compared¹³¹

the possession methods of authentication are used as an additional authentication factor, given the fact that passwords are the de-facto standard in the internet as the first factor. Biometrics can be used, too, but in practice there exist very few applications that use biometrics as an additional factor.

Further, it shows that no authentication method is free of vulnerabilities, even when combined as 2FA or MFA. The most present vulnerability is the missing phishing resistance alongside the threat of interception followed by physical theft.

6 Introduction to the Web Authentication API

6.1 Goal of the Web Authentication API

The goal of the Web Authentication API is to enable »the creation and use of strong, attested, scoped, public key-based credentials by web applications, for the purpose of strongly authenticating users«.¹³² Each public key credential is scoped to the relying party (RP), i.e. can not be re-used for other websites (RPs). The authenticator has the duties and responsibilities to create, store, and access these credentials. These actions always require the user's consent. The user agent, i.e., browser performs the communication with the authenticators and RPs to preserve the user's privacy. Attestation ensures that each operation from an alleged authenticator is legitimate and cryptographically verifiable. The primary use cases for the Web Authentication API are passwordless registrations and logins, but also to provide a second-factor or to sign specific transactions.¹³³

6.2 History and Evolution

The Web Authentication API is an outcome of joint efforts between the FIDO alliance and the World Wide Web Consortium (W3C). It is an outcome from preceding industry standards, namely Universal Authentication Framework (UAF) and Universal Second Factor (U2F). This chapter introduces the Web Authentication API with focus on the technical implementations, protocols and used techniques.¹³⁴

The first specification version of the U2F was the starting point for the development of the Web Authentication API in joint efforts with the W3C. The CTAP is based on the U2F specification version 1.2 which complements the Web Authentication API. Both projects are part of the FIDO2 project.¹³⁵

¹³²See Bal+19, Abstract.

¹³³See Bal+19, Abstract, Chapter 1.2.

¹³⁴See Eik19, p. 24.

¹³⁵See Gri17, pp. 169–170.

6.3 Technical Implementation and Details

6.3.1 FIDO2

As already briefly introduced in subsection 2.7.1, the FIDO2 project is joint efforts of the W3C and the FIDO alliance. It consists of the JS standard, the Web Authentication API, and the Client-to-Authenticator Protocol (CTAP). The Web Authentication API is standardized and managed by the W3C, while the CTAP is authored by the FIDO alliance. However, the FIDO alliance also initially developed the Web Authentication API under the name FIDO 2.0 before officially handing it over to the W3C.¹³⁶

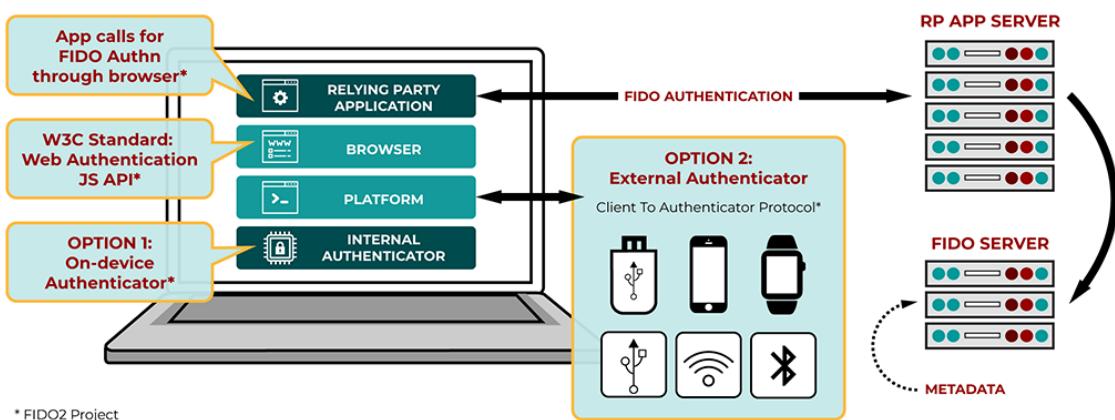


Figure 6.1: FIDO2 architecture overview¹³⁷

Figure 6.1 shows the overview of the FIDO2 project. A noteworthy change in contrast to the U2F specification is the possibility to use either a *roaming*, i.e., external authenticator or an authenticator that is built into the device or platform, respectively.

6.3.2 Client to Authenticator Protocol 2

The Client-to-Authenticator Protocol (CTAP) 2 is based on the U2F protocol version 1.2 and defines three parts:

1. the authenticator API
2. message encoding

¹³⁶See SM18, p. 254; See GH18, p. 3.

¹³⁷Source: <https://fidoalliance.org/specifications/>, last accessed on 09/14/2019

3. transport-specific bindings

The key methods of the authenticator API are explained in more detail below. Message encoding describes the process of encoding the corresponding message in a binary form called Concise Binary Object Representation (CBOR). This binary form is suitable for, e.g., the transport over BLE, because plain text strings and JavaScript Object Notation (JSON) objects can be too big for a transport over low data rate protocols. The transport-specific bindings define the required transformation and bindings in order to comply with the transport protocol specifications.¹³⁸

An important difference between CTAP2 and the preceding standard U2F is the fact that CTAP2 describes only the communication between the client, i.e., web browser and the authenticator, as opposed to U2F where the standard also defines the JS API in order to communicate with the authenticator. Figure 6.2 shows this architectural difference.¹³⁹

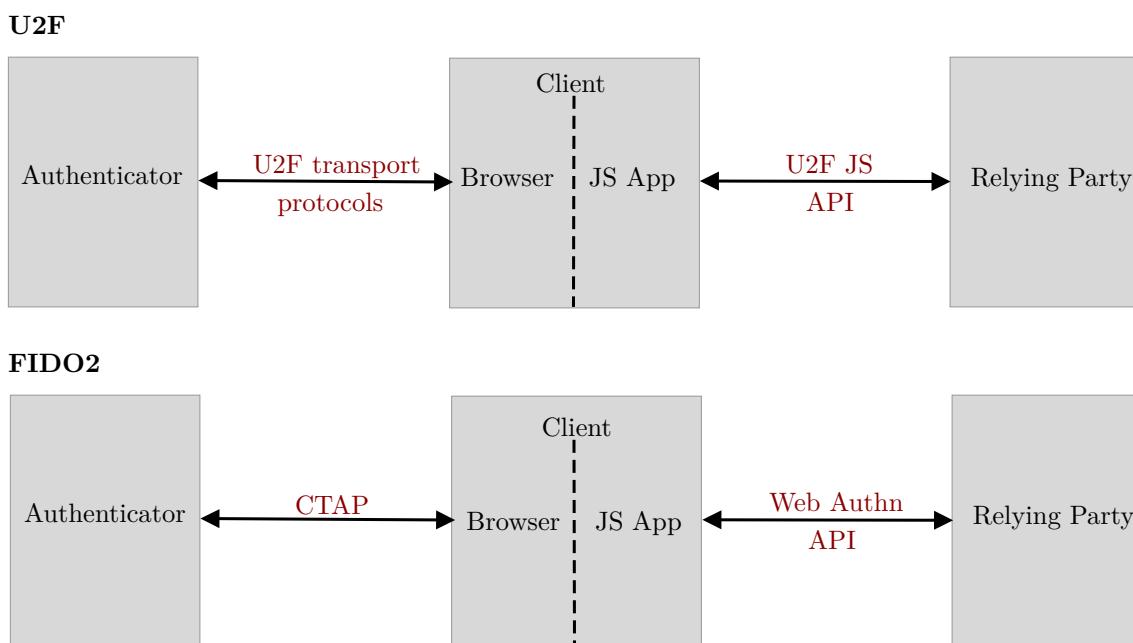


Figure 6.2: Architectural differences between U2F and CTAP2¹⁴⁰

¹³⁸See Bra+19, pp. 4–5.

¹³⁹See Ngu15, p. 51; See SM18, p. 254.

¹⁴⁰Source: diagram by author, based on Sri+17, p. 4; Bal+19, Chapter 6.

Registration

The registration procedure invokes the method *authenticatorMakeCredential*. The input parameters are identical to the ones defined in the higher level Web Authentication API and are further explained in subsection 6.3.3. Upon reception of the required data, the authenticator first checks if the *excludeList* contains a credential ID that is already registered with the authenticator. This prevents that a user registers multiple accounts for the same RP. If the user verification or presence option is passed, the authenticator has to ensure a legitimate user is present. Upon successful user verification the authenticator generates a new credential key-pair for the specified algorithm.¹⁴¹

After that, the authenticator generates the attestation object. It consists of the authentication data, which contains the hash of the RP ID, a counter, flags if the user has been verified, and the public key with its unique credential ID. Besides that, the authenticator also sends the attestation statement, if required. This statement can for example be issued by the TPM, Android Key attestation, or be generated with private attestation key of the authenticator token.¹⁴²

Authentication and Transaction Confirmation

Authentication is performed by using the method *authenticatorGetAssertion* of the CTAP, where the higher level Web Authentication API defines the input parameters. The identifier of the RP is sent to the authenticator and optionally a list of public keys the authenticator is allowed to retrieve. After optional user verification and presence detection, the authenticator displays the data to the user if it has a display to do so. When these checks succeeded, the authenticator accesses the corresponding credential.¹⁴³

The authenticator generates an assertion signature over the received hash of the client data and the authenticator data. The authenticator data consist of the hashed RP ID, the flags for user presence and verification, a counter, and the attested credential data. The attested credential data comprises the Authenticator Attestation Globally Unique ID (AAGUID), credential ID, and the credential public key.¹⁴⁴

¹⁴¹See Bra+19, p. 9.

¹⁴²See Bra+19, p. 9; See Bal+19, Chapter 8.

¹⁴³See Bra+19, pp. 11–13.

¹⁴⁴See Bal+19, Chapter 6.4.1.

Factory Reset

The CTAP defines a method to completely factory reset the authenticator in order to de-register every user account and key material stored on it. This is similar to the UAF de-registration process, but contrary to the U2F specification which lacks a possibility to do so. To avoid accidental deletion of all user accounts, the protocol specifies that the authenticator may ask for user confirmation. However, it is not possible to delete a specific user account and key-pair.¹⁴⁵

6.3.3 Web Authentication API

The API defined in the Web Authentication API is actually an extension of the Credential Management API. This is another API in development by the W3C, but currently in a draft state and not a recommendation yet.¹⁴⁶ The Credential Management API defines the *navigator.credentials* property with the *create* and *get* methods. Its goal is to offer an API for programmatically accessing the user agent's password storage capabilities. The Web Authentication API is adding further method overloads to support public-key based credentials, too.¹⁴⁷

Authentication and registration in the context of the Web Authentication API are a special form of network protocols, called a *ceremony*. A ceremony describes the concept of extending a network protocol to include human nodes, too. This allows the specification to take the human factor into account, too.¹⁴⁸

The Web Authentication API is backwards compatible to the U2F protocol, thus making every security token that is usable for U2F compatible with the Web Authentication API. However, a crucial restriction of the legacy U2F protocol in usage with FIDO2 is that it is only usable as a second factor and not for passwordless logins.¹⁴⁹

Registration

A new key-pair for the registration with a RP is generated when the client invokes the asynchronous method *navigator.credentials.create* with an object that contains the

¹⁴⁵See Bra+19, p. 26.

¹⁴⁶The W3C standardization process can be viewed in the section A.1

¹⁴⁷See Bal+19, Chapter 1; See Wes19a, Chapter 1.1.

¹⁴⁸See Ell07, p. 2.

¹⁴⁹See Bal+19, Chapter 2.2.1, 6.1.2.

required *publicKey* property. The publicKey object contains the ID, name of the RP, and the user information consisting of a username, display name, and a unique ID. Given the fact that, e.g., the authenticator stores the ID value, it should not consist of any information that can be linked to the user. Further, the publicKey object contains a random challenge generated by server to prevent replay attacks.¹⁵⁰

Besides that, with the public key credential parameters array (*pubKeyCredParams*) it is possible for the RP to define the desired algorithm that should be used for the key-pair generation. The algorithm (*alg*) IDs are obtained from the Internet Assigned Numbers Authority (IANA) registry of CBOR Object Signing and Encryption (COSE) algorithms. The ID -7 expands to ECDSA with SHA-256, while -257 links to the RSA algorithm in conjunction with SHA-256. The order in the array describes the preferred algorithm, but also accepted fallback algorithms.¹⁵¹

Additionally, the RP can define a list of credentials (*excludeCredentials*) that need to be checked if they exist, e.g., prevent the user from creating multiple key-pairs for the same RP. Furthermore a *timeout* value can be specified in which the operation should succeed or fail.¹⁵²

Moreover, the RP can set the *authenticatorSelection* property which defines the requirement if a user needs to be verified (possible values are *required*, *preferred*, *discouraged*), the option if the credentials need to be stored on the authenticator (*requireResidentKey*). Further, the RP can specify the authenticator attachment modality, i.e., if the authenticator should be platform specific or a cross-platform (roaming) authenticator.¹⁵³

Finally, the *attestation* property is of importance. The RP can specify either a *direct*, *indirect*, or *none* attestation. None means that the RP is not interested in the attestation of the authenticator at all. A direct attestation requires a signed attestation statement generated by the authenticator to verify its authenticity. In contrast, an indirect attestation leaves the authenticator in charge how to generate the attestation certificate. The authenticator may use a per-origin certificate authority (CA) to protect the users privacy or implement and use the ECDSA.¹⁵⁴

¹⁵⁰See Bal+19, Chapter 5.1.3.

¹⁵¹See Bal+19, Chapter 5.3, 11.3.

¹⁵²See Bal+19, Chapter 5.4.

¹⁵³See Bal+19, Chapter 6.2.1.

¹⁵⁴See Bal+19, Chapter 5.4.6.

Listing 6.1: Exemplary Web Authentication API registration

```

const publicKeyOptions = {
    challenge: 'Wings2019', // normally a random string from the
    ↳ server in binary form (Uint8Array)
    rp: {
        name: 'Web Authn Test',
        id: 'https://timbrust.de'
    },
    user: {
        id: 'COE3F2BFCFA8179F', // usually in binary form
        ↳ (Uint8Array)
        name: 'me@timbrust.de',
        displayName: 'tim'
    },
    publicKeyCredParams: [{ alg: -7, type: 'public-key' }],
    authenticatorSelection: {
        authenticatorAttachment: 'cross-platform'
    },
    timeout: 600,
    attestation: 'none'
};

const credential = await navigator.credentials.create({
    publicKey: publicKeyOptions
});

```

Listing 6.1 shows an example payload for the registration of a new credential with the Web Authentication API consisting of the previously introduced parameters. The *publicKeyOptions* payload generated and sent by the RP can be passed to the authenticator by calling the CTAP *authenticatorMakeCredential* method. The client passes the user and RP to the authenticator. Further, it is evaluated if the authenticator should verify the user or if a check of user presence is sufficient. For this evaluation the property *userVerification* is used. Besides that, the list of credentials to exclude, the public key credential parameters, and the hash of the client data is provided to the authenticator. The client data comprises the server provided

challenge, its origin and the string type `webauthn.create`.¹⁵⁵

Upon reception of the `attestationObject` from the authenticator, the client can generate the credential to be returned to the RP, as shown in Listing 6.2.

Listing 6.2: Web Authentication API registration response

```
const credential = {
  id: 'BSh0CQ2c32dv4aqyy3oWmcu_9s4tz0VIob81U5tg [...]',
  rawId: ArrayBuffer(59),
  response: {
    clientDataJSON: ArrayBuffer(121),
    attestationObject: ArrayBuffer(306)
  },
  type: 'public-key'
};
```

The created `credential` object consists of an *ID*, both as a string and binary representation, the `type` that is always set to »public-key« and the `response` object. The response object is constructed from the returned `attestationObject` and the client data, which is also shown in Listing 6.3.¹⁵⁶

Listing 6.3: Web Authentication API registration client data

```
const clientDataJSON = {
  challenge: 'Wings2019',
  origin: 'https://timbrust.de',
  type: 'webauthn.create'
};
```

Listing 6.3 shows the decoded client data from the Web Authentication API registration response from Listing 6.1. The data contains the `challenge` sent by the RP and the `origin` of the RP. Each registration is flagged with the `type` of »webauthn.create«.¹⁵⁷

¹⁵⁵See Bal+19, Chapter 5.4, 6.4.2.

¹⁵⁶See Bal+19, Chapter 5.1.

¹⁵⁷See Bal+19, Chapter 5.10.1.

In contrast, the *attestationObject* sent from the authenticator contains more properties and is shown in Listing 6.4 on the next page. On the first hierarchy it contains the attestation statement format identifier (*fmt*), such as »packed, tpm, or fido-u2f«, the attestation statement (*attmStmt*), and the authentication data (*authData*). The authentication data includes the evaluated user flags, for instance if the user was present or verified, a signature counter, if supported by the authenticator, and the hash of the RP ID. In detail, the attested credential data of the authentication data contains the public key ID, the public key itself, e.g., the point on an EC and the AAGUID if attestation is not set to none. Otherwise it is set to 16 zero bytes.¹⁵⁸

¹⁵⁸See Bal+19, Chapter 5.1.3, 6.1.

Listing 6.4: Web Authentication API registration attestation

```

const attestationObject = {
  fmt: 'fido-u2f',
  attStmt: {
    sig: '[...]',
    x5c: []
  },
  authData: {
    rpIdHash: '068a7ad7f858dadb691af6f2f7ca86d4dee5a080b
      → [...]',
    flags: {
      userPresent: true,
      reserved1: false,
      userVerified: false,
      reserved2: '0',
      attestedCredentialData: true,
      extensionDataIncluded: false
    },
    signCount: 0,
    attestedCredentialData: {
      aaguid: '0000000000000000',
      credentialIdLength: 96,
      credentialId: ArrayBuffer(59), // identical to
        → publicKeyCredential.id
      credentialPublicKey: {
        kty: 'EC',
        alg: 'ECDSA_w_SHA256',
        crv: 'P-256',
        x: 'xHxgcBFgJolQ51vukADki+cUzTPcmk50tfj0YGH3nYE=',
        y: 'W10KIxfc6pIE/ANeTD7MqnNVjBXd0L7We9xZ3Hx6nD8='
      }
    }
  };
};

```

Authentication

An authentication ceremony is started by calling the client's asynchronous method `navigator.credentials.get`. As in the registration procedure, the RP needs to generate a `publicKeyOptions` object. For the authentication a random challenge, a timeout value and the allowed credentials array are required. The RP can send a list of associated credentials which are suitable for the user assertion. The RP may provide an `rpid` and flag for *user verification*, too. If omitted the origin of the RP and a default of preferred user authentication is used instead. Each allowed credential is identified by its ID and an optional array of transports the client is allowed to perform to retrieve the credential. Listing 6.5 on the next page shows the example payload for the assertion.¹⁵⁹

Subsequently, the user agents generate the *client data* consisting of the origin, challenge, and the type that is always set to `webauthn.get`. It passes the hash of the client data, the ID of RP, user presence and verification flags, and list of allowed credentials to the authenticator by calling its `authenticatorGetAssertion` method.¹⁶⁰

¹⁵⁹See Bal+19, Chapter 5.1.4., 5.5, 5.10.3.

¹⁶⁰See Bal+19, Chapter 6.3.3.

Listing 6.5: Exemplary Web Authentication API authentication

```

const publicKeyOptions = {
  challenge: 'Wings2019Auth', // normally a random string from
    ↳ the server in binary form (Uint8Array)
  allowCredentials: [
    {
      id: 'BSh0CQ2c32dv4aqyy3oWmcu_9s4tz0VIob81U5tg [...]',
      type: 'public-key',
      transports: ['usb', 'ble', 'nfc']
    }
  ],
  timeout: 6000
};

const assertion = await navigator.credentials.get({
  publicKey: publicKeyOptions
});

```

Upon reception of a response from the authenticator, the client can generate the response, i.e., *assertion* object. Listing 6.6 on the next page shows the response that can be sent to the RP. The response is similar to a registration response and also contains the credential ID in binary and string representation. Further, the client data is returned to the RP, too. The authenticator data is equal to the registration procedure. The most important property is the returned *signature* value over the authenticator data and the client data hash. The RP can cryptographically verify the signature with the corresponding public key of the user.¹⁶¹

¹⁶¹See Bal+19, Chapter 5.1.4.1, 5.2.2, 6.3.3.

Listing 6.6: Web Authentication API authentication response

```
const assertion = {
  id: 'BSh0CQ2c32dv4aqyy3oWmcu_9s4tz0VIob81U5tg [...]',
  rawId: ArrayBuffer(59),
  response: {
    authenticatorData: ArrayBuffer(191),
    signature: ArrayBuffer(59),
    clientDataJSON: {
      challenge: 'Wings2019 Auth',
      origin: 'https://timbrust.de',
      type: 'webauthn.get'
    },
    type: 'public-key'
  };
};
```

6.3.4 Web Browser Support

Table 6.1 shows the web browser support status of the Web Authentication API, both for desktop and mobile web browser, and if they support the API. If so, the table shows the version which initially added support for the Web Authentication API alongside with the release date. The following subsections will explain the web browser support more detailed.

The global browser support as of August 2019 adds up around 70%, given the fact that browser usage statistics vary between services.¹⁶²

¹⁶²The obtained data is available in the Appendix section A.2, see Staa.

¹⁶³Sources: BK18; JT18; Dav18; Ger18; Jon19, a detailed analysis of Android browsers is available on the CD in the appendix.

	Web browser	Supported	Version	Release Date
Desktop	Chrome	✓	67	May 2018
	Firefox	✓	60	May 2018
	Opera	✓	54	June 2018
	Internet Explorer	✗	-	-
	Edge	✓	18	November 2018
	Safari	✓	13	September 2019
Mobile	Opera Mobile	✗	-	-
	IE Mobile	✗	-	-
	Safari (iOS)	✗	-	-
	Google Chrome (iOS)	✗	-	-
	Firefox (iOS)	✗	-	-
	Brave (iOS)	✓	1.11.3	August 2019
Android	LineageOS Stock Browser	✗	-	-
	Chrome for Android	✓	70	October 2018
	Firefox for Android (Fennec)	✓	68	July 2019
	Firefox Preview (Fenix)	✗	-	-
	Opera	✗	-	-
	Opera mini	✗	-	-
	Edge	✗	-	-
	Samsung Internet	✗	-	-
	UC Browser	✗	-	-
	Mint Browser	✗	-	-
	360 Secure Browser	✗	-	-
	QQ Browser	✗	-	-
	Yandex Browser	✗	-	-
	Brave Browser	✗	-	-

Table 6.1: Web browser support of the Web Authentication API¹⁶³

Desktop support

The Web Authentication API is supported from Chrome 67 onwards, which was released in May 2018. Firefox added support for the Web Authentication API in May 2018 with its version 60 as well.

Microsoft added support for the Web Authentication API in Edge 13 which was released in November 2015. However, the implementation is based on an earlier draft version of the Web Authentication API. Support for the FIDO 2.0 specification was added in Edge 14 (released in December 2016). The feature is hidden behind a configuration option though and was enabled for all users with the release of Edge 17 in November 2018.¹⁶⁴

¹⁶⁴See Jac19, p. 112.

Browsers such as Opera, Vivaldi, Brave, and upcoming Edge versions that are all based on Chromium, the browser and source code behind Google's Chrome browser, have support for the Web Authentication API, too.¹⁶⁵

As the development for the Internet Explorer halted, and it is only receiving security updates, no support is available for new web APIs including the Web Authentication API. Even though it is still used by over 4% of all desktop browser users and remains supported for the operating system Windows 7, 8.1 and 10. This is an important fact to take into account when evaluating the usability of the Web Authentication API since especially enterprise users often cannot upgrade or switch their browser.¹⁶⁶

Safari added support for the Web Authentication API feature in December 2018 but only for the preview variant of the browser, called the Safari Technology Preview. On September 20 Safari 13 was released for the OS versions macOS High Sierra and Mojave. The support is limited to USB-HID enabled authenticators though.¹⁶⁷

Besides that, Windows 10 also added support for MFA by incorporating the technology described in the FIDO2 standard. This allows biometric authentication with, e.g., fingerprints when a reader is available or to use the facial recognition technology or iris scans. The feature is called »Windows Hello«. Credentials are only stored locally and are protected by asymmetric encryption. Besides biometric authentication Windows Hello also supports PINs. The TPM stores this PIN. Windows Hello can be used in desktop browsers, i.e., delegating the Web Authentication API functionality to the OS.¹⁶⁸

Mobile support

The support for the Web Authentication API in mobile web browsers is inferior to the desktop support. While Chrome for Android supports the Web Authentication API since October 2018 and Firefox since July 2019, stock iOS completely lacks support for the Web Authentication API. Even though in the iOS 13 settings the feature can be enabled in the »Experimental Features« section, the API remains unsupported or at least there is no way to add an authenticator in the browser yet.¹⁶⁹

¹⁶⁵See Kis19, Chapter 7.1.

¹⁶⁶See Sup19c; See Stab.

¹⁶⁷See Dav18; See Sch19b.

¹⁶⁸See Bio16; See JK, p. 6.

¹⁶⁹See Ger18; Jon19, See.

The only ray of hope is that the Brave browser for iOS added support for the security key »YubiKey 5Ci« which enables the Web Authentication API for iOS by using an Apple certified Lightning accessory. Figure 6.3 shows a successful authentication with the YubiKey 5Ci and the Brave browser for iOS. iPad devices with an USB-C connector currently do not work yet. Further, the YubiKey 5Ci is not recognized in the Safari browser, too.¹⁷⁰

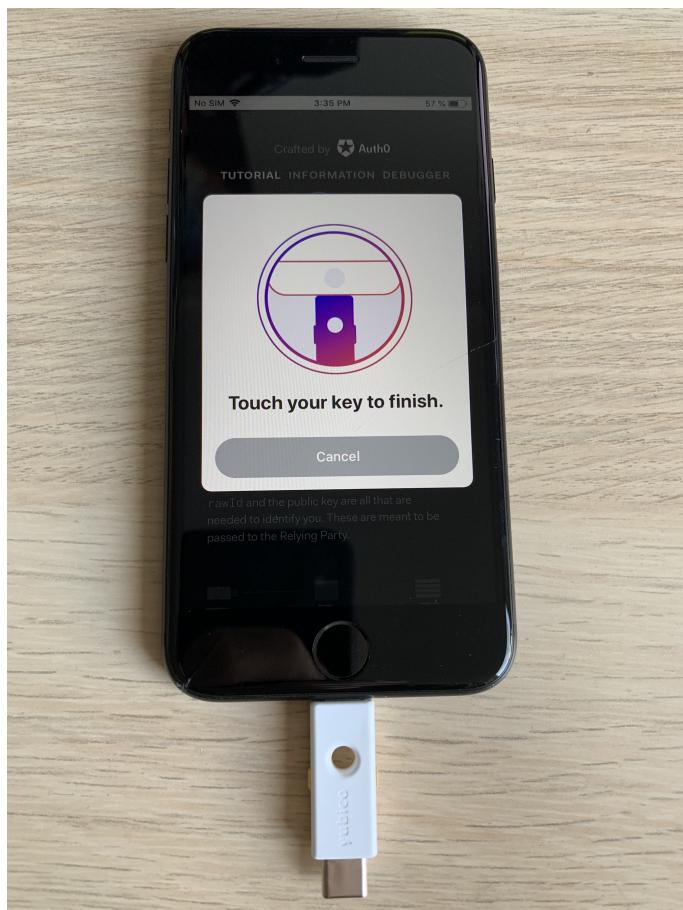


Figure 6.3: Successful use of the Web Authentication API with the Brave browser on an iPhone 7 with the YubiKey 5Ci¹⁷¹

However, Figure 6.4 shows the try to use an existing Security Key by Yubico with a lightning dongle in the Brave browser. While the token has power, Brave does not recognize it, neither is it usable. Safari does not show an overlay for the key usage either.

¹⁷⁰See Bra19b; See Bra19c; See Mah19.

¹⁷¹Source: author's own photograph

¹⁷²Source: author's own photograph

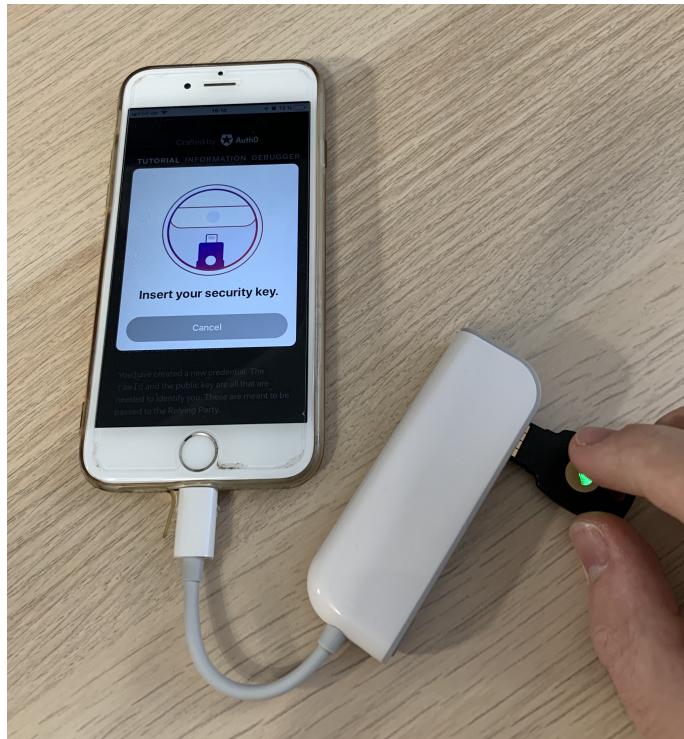


Figure 6.4: Failed try to use the Web Authentication API with the Brave browser on an iPhone 6¹⁷²

It has to be noted though, that other Android browser vendors need to implement the functionality themselves. Other geographic regions use a variety of different browsers, e.g., the UC Browser, 360 Security Browser, Mint Browser from Xiaomi, or the QQ Browser from Tencent. Neither they, nor browsers such as Samsung Internet, Opera (mini) for Android, Edge, or the Android Stock browser are currently supporting the Web Authentication API. The current Firefox for Android (codename »Fennec«) browser is based on Chromium, too, in contrast to the desktop browser which is powered by Mozilla's own browser engine Gecko. A new Firefox for Android browser, currently called Firefox Preview (codename »Fenix«), which uses a mobile compatible version of Gecko, lacks support for the Web Authentication API, too. However, Android offers support for FIDO2 as an API and the OS itself is FIDO certified.¹⁷³

Other mobile OSs, for example, Windows Phone 8, BlackBerry OS, BlackBerry 10 or KaiOS do not support the Web Authentication API.

¹⁷³See Eik19, p. 24.

6.3.5 Usability

One of the main goals of the Web Authentication API is the »it just works« feeling, by providing a secure but abstract solution for the end user. The chosen web browser and OS are responsible for the design of the login and registration windows, often being native overlays, while in contrast the website designs the traditional login masks and forms. In order to maintain a high usability the user should be able to use a variety of tokens, e.g., built in key stores protected by biometrics or an external token that uses BLE, NFC, or a USB-A or USB-C interface. Unfortunately, the »it just works« can not be fulfilled on macOS or iOS yet.

While the desktop variant of Safari at least contains support for the Web Authentication API, the CTAP is only implemented for USB-HID based tokens. Unfortunately no indication, for instance an overlay or popup, that indicate the user needs to interact with their authenticator is shown in Safari. Additionally, Firefox only supports USB-HID based authenticators on other operating systems than Windows 10.¹⁷⁴

Besides that, external token that contain a vulnerability in their firmware often need to be replaced, making this both a heavy usability loss, as well as increasing security risk when not replacing the affected token. Both Google's Titan Key and YubiKey's were affected in the past and needed to be replaced.¹⁷⁵

Further, external tokens are exposed to environment and suffer from the same problems such as the regular tokens do.¹⁷⁶

An additional usage implication is the recommendation to have at least two registered tokens for each website. In case one token is lost, stolen, damaged or in any other inaccessible the user still possesses a backup token to gain access to their accounts. Moreover the Web Authentication API does not specify a way to backup registered credentials.¹⁷⁷

¹⁷⁴See Moz.

¹⁷⁵See Wes19b; See Bra19a.

¹⁷⁶See section 5.3

¹⁷⁷See Bal+19, Chapter 13.6.

6.4 Security Aspects

6.4.1 Problems

The problems that are transferred to the Web Authentication API are the ones of authentication by possession already described in section 3.3 and further specified for security keys in section 5.3. If the Web Authentication API is used with a security key, then the same threats of damage, loss or theft exist. Besides that, if the security key itself is not protected (by e.g. fingerprints) an attacker can easily gain access to an account if he steals or copies the authenticator. Built-in key stores in devices such as smartphone or laptops, do not protect against theft, either. In the past physical security keys suffered from lack of randomness in their random number generator (RNG).

Security-wise the Web Authentication API had little attention yet. A first security analysis showed some weaknesses. These are the following ones, described more detailed below:

1. Support for RSA Public Key Cryptography Standards (PKCS)#1 v1.5 padding
2. The usage of Elliptic Curve Digital Signature Algorithm (ECDSA) without point compression
3. Randomness of ECDSA
4. Chosen ECDSA curves
5. Implementation is hard (e.g. no SpringBoot, but many OSS. Often not certified)

It has to be noted though, that these security considerations are only from one source.¹⁷⁸

The first problem of the Web Authentication API are the registered COSE algorithms in section 11.3. A support for RSASSA-PKCS#1 v1.5 is explicitly required, making it vulnerable for the over twenty years known »Bleichenbacher attack«.¹⁷⁹. Further the ECDSA does not specify point compression. This can lead to invalid curve attacks, where an attacker can send a chosen point that is assumed to be on the elliptic curve. However, if the point is not on the curve it can lead to the leakage of the private key. Additionally the usage of the RNG is not further specified. Weak

¹⁷⁸See Sta18.

¹⁷⁹See Ble98.

implementations might use the *standard* RNG and not a suitable cryptographically secure pseudo-random number generator (CSPRNG) for the ECDAAs. Random values for the secret key in ECDSA expose a threat, too. It is recommended to use determinist nonces.

6.4.2 Mitigations

As mitigations against **potential security threats** the following changes should be taken into account for future revisions of the Web Authentication API. For example, even when the standard does not specify which RNG has to be used, an implementer of such a cryptographic API should always keep the potential lack of randomness when not using a CSPRNG.

7 Comparison

Things to consider:

1. Do I need two or more (backup?) keys
2. physical theft - relevant? how is the key protected, since it's the master one
3. cross device sync - possible?!
4. TODO password safe?!

8 Conclusion and Outlook

OAuth 2.0, KERERBOS, radius based, LDAP, AD, OpenID Connect, SAML, IoT, Login with Apple

1. not yet ready for the world (iOS, IE, only USB)
2. two keys recommended - expensive
3. user needs to be educated!
4. mfa is safe most of the time - sms and email and http not!
5. new additions in the recent months, this shows the actuality and importance of the topic, but also that it might be suitable to finally kill the passwords

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Acronyms

Symbols

2FA Two-Factor Authentication

A

AAGUID Authenticator Attestation Globally Unique ID

AAID Authenticator Attestation ID

AES Advanced Encryption Standard

APDU Application Protocol Data Unit

API Application Programming Interface

ASM Authenticator-Specific Module

B

BLE Bluetooth Low Energy

BSI Federal Office For Information Security

C

CA Certificate Authority

CAC Common Access Card

CBC-MAC Cipher Block Chaining Message Authentication Code

CBOR Concise Binary Object Representation

CCID Chip Card Interface Device

COSE CBOR Object Signing And Encryption

CPU Central Processing Unit

CRC Cyclic Redundancy Check

CSO Chief Security Officer

CSPRNG Cryptographically Secure Pseudo-Random Number Generator

CTAP Client-To-Authenticator Protocol

D

DAA Direct Anonymous Attestation

DDoS Distributed Denial Of Service

DES Data Encryption Standard

DNS Domain Name System

E

EC Elliptic-Curve

ECC Elliptic-Curve Cryptography

ECDA Elliptic Curve Digital Signature Algorithm

ECDSA Elliptic Curve Direct Anonymous Attestation

EEPROM Electrically Erasable Programmable Read-Only Memory

EPROM Erasable Programmable Read-Only Memory

EU European Union

F

FAR False Acceptance Rate

FCP Final Challenge Parameter

FIDO Fast IDentity Online

FIPS Federal Information Processing Standard Publication

FRR False Rejection Rate

G

GPS Global Positioning System

H

HID Human Interface Device

HMAC Keyed-Hash Message Authentication Code

HOTP HMAC-Based One-Time Password

HTTP Hypertext Transfer Protocol

I

IANA Internet Assigned Numbers Authority

ICC Integrated Circuit Card

IEEE Institute Of Electrical And Electronics Engineers

IETF Internet Engineering Task Force

IoT Internet Of Things

ISO International Organization For Standardization

IT Information Technology

J

JCVM Java Card Virtual Machine

JS JavaScript

JSON JavaScript Object Notation

JWT JSON Web Token

K

KRD Key Registration Data

M

MAC Media Access Control

MAC Message Authentication Code

MD Message Digest

MFA Multi-Factor Authentication

MIC Message Integrity Code

MITM Man In The Middle

N

NFC Near-Field Communication

NIST National Institute Of Standards And Technology

nonce Number Used Once

NTP Network Time Protocol

O

OATH Initiative For Open Authentication

OOB Out-Of-Band

OS Operating System

OTP One-Time Password

P

PIN Personal Identification Number

PIV Personal Identity Verification

PKCS Public Key Cryptography Standards

PoC Proof Of Concept

PSD Payment Services Directive

Q

QR Quick Response

R

RAM Random-Access Memory

RFC Request For Comments

RFID Radio-Frequency Identification

RNG Random Number Generator

ROM Read-Only Memory

RP Relying Party

RSA Rivest–Shamir–Adleman

S

SHA Secure Hash Algorithm

SIM Subscriber Identity Module

SMS Short Message Service

SS7 Signalling System No. 7

SSL Secure Sockets Layer

SSO Single Sign-On

T

TAN Transaction Authentication Number

TLS Transport Layer Security

TOTP Time-Based One-Time Pass-

word

TPM Trusted Platform Module

U

U2F Universal Second Factor

UAF Universal Authentication Framework

US United States

USB Universal Serial Bus

V

VCFA Verification Code Forwarding Attack

VoIP Voice Over Internet Protocol

VPN Virtual Private Network

Z

W

W3C World Wide Web Consortium
WAP Wireless Application Protocol

ZKPP Zero-Knowledge Password Proof

A Appendix

A.1 W3C Standardization Process

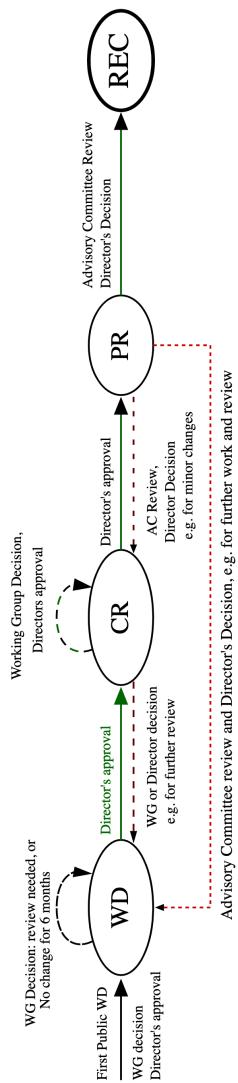


Figure A.1: W3C standardization process¹⁸⁰

¹⁸⁰Source: RR19, Chapter 6.7.

A.2 Browser Usage Statistic for August 2019

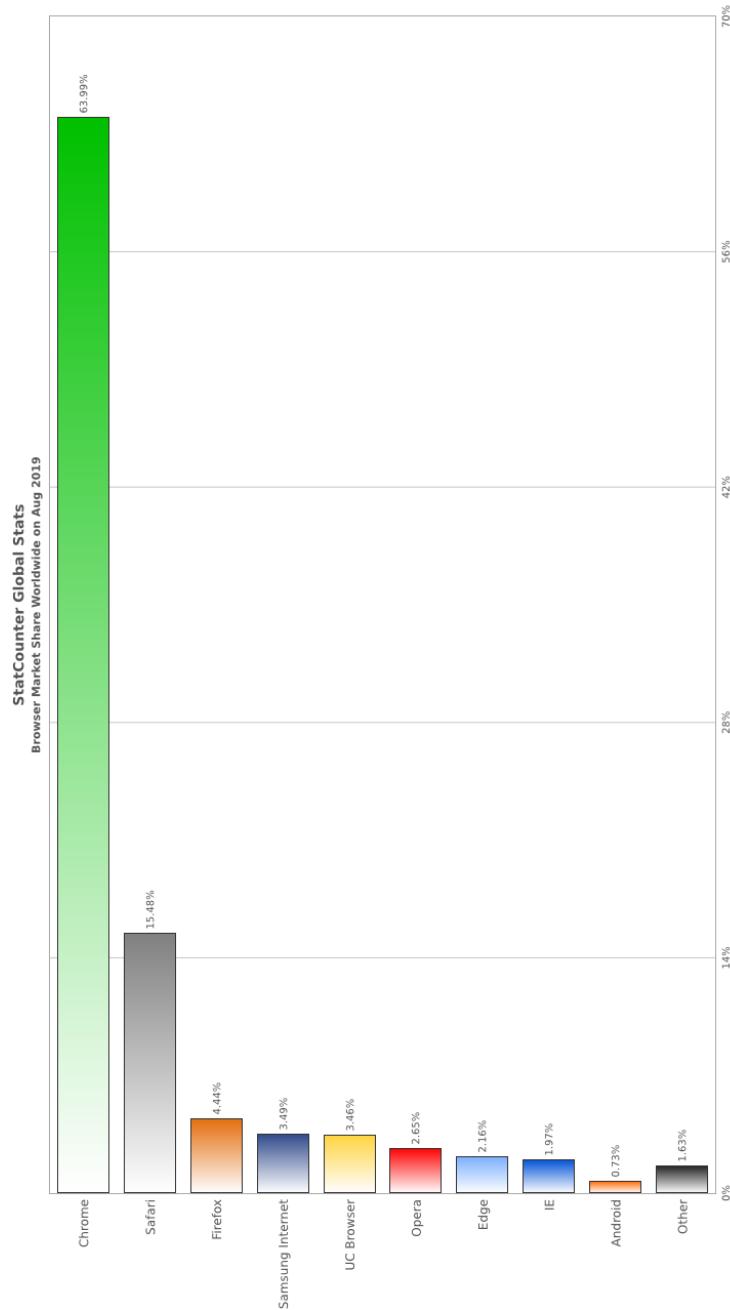


Figure A.2: Browser Usage Statistic for August 2019¹⁸¹

¹⁸¹Source Staa.

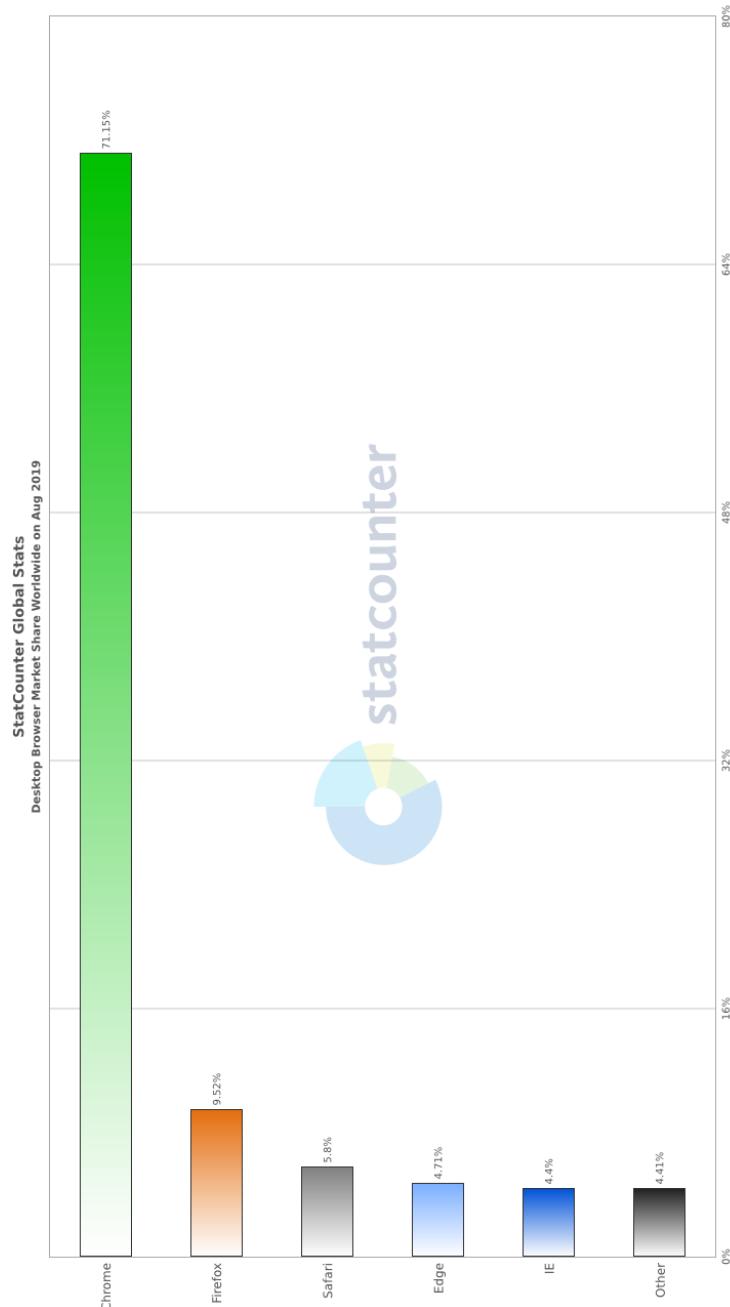


Figure A.3: Browser Desktop Usage Statistic for August 2019¹⁸²

¹⁸²Source Stab.

B Annex

B.1 Table of Contents of the USB Flash Drive

```
/Volumes/CWniwQ7mThQP_0/Masterthesis/LaTeX/cd_rom
└── Web Authentication API Support Test Android
    ├── 360
    │   ├── Screenshot_20190816-154301_360.png
    │   ├── Screenshot_20190816-154306_360.png
    │   └── Screenshot_20190816-154438_Settings.png
    ├── Brave
    │   ├── Screenshot_20190816-153730_Brave.png
    │   ├── Screenshot_20190816-153901_Brave.png
    │   ├── Screenshot_20190816-153910_Brave.png
    │   └── Screenshot_20190816-153936_Brave.png
    ├── Chrome
    │   ├── Screenshot_20190816-121238_Google_Play_services.png
    │   ├── Screenshot_20190816-121245_Google_Play_services.png
    │   └── Screenshot_20190816-121304_Chrome.png
    ├── Edge
    │   ├── Screenshot_20190816-135319_Edge.png
    │   ├── Screenshot_20190816-135334_Edge.png
    │   └── Screenshot_20190816-135347_Edge.png
    ├── Firefox
    │   ├── Screenshot_20190816-121429_Firefox.png
    │   └── Screenshot_20190816-122820_Firefox.png
    ├── Mint
    ├── Opera
    │   ├── Screenshot_20190816-155037_Opera.png
    │   ├── Screenshot_20190816-155044_Opera.png
    │   └── Screenshot_20190816-155108_Opera.png
    ├── Opera mini
    │   ├── Screenshot_20190816-155738_Opera_Mini.png
    │   ├── Screenshot_20190816-155750_Opera_Mini.png
    │   └── Screenshot_20190816-155815_Opera_Mini.png
    └── QQ
        ├── Screenshot_20190816-121712_QQ.png
        ├── Screenshot_20190816-121734_QQ.png
        └── Screenshot_20190816-122522_Settings.png
```

```
Samsung Internet
├── Screenshot_20190816-123031_Samsung_Internet.png
└── Screenshot_20190816-123054_Samsung_Internet.png
Stock Browser (Jelly)
├── Screenshot_20190816-152110_Settings.png
├── Screenshot_20190816-152309_Browser.png
├── Screenshot_20190816-152349_Browser.png
└── Screenshot_20190816-152417_Browser.png
UC
├── Screenshot_20190816-154548_UC_Browser.png
└── Screenshot_20190816-154620_UC_Browser.png
```

Declaration of Academic Integrity

Hereby, I declare that I have composed the presented paper independently on my own and without any other resources than the ones indicated. All thoughts taken directly or indirectly from external sources are adequately denoted as such.

Hamburg, September 22, 2019

Tim Brust

Theses

1. The status quo of password usage is terrible; often chosen passwords are re-used and weak.
2. Humans are the weakest link.
3. Multi-factor authentication is not phishing resistant, both the secret when setting it up and the second factor can be phished or stolen. Software solutions are more probable to be phished.
4. The biggest threat to multi-factor authentication is transportation, especially when using SMS or unencrypted e-mail traffic.
5. Multi-factor authentication can be made phishing resistant, but it requires more effort to do so.
6. The Web Authentication API is not yet usable enough nor widely adopted; this is especially true because iOS lacks support for it and the Internet Explorer is still widely used.
7. The user needs to be educated about passwords, the risk of password re-use, phishing, and how to protect themselves against typical internet threats.