S.B. No. 860 By: Zaffirini

## A BILL TO BE ENTITLED

1	AN ACT
2	relating to access to and benefits for mental health conditions and
3	substance use disorders.
4	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
5	SECTION 1. Subchapter B, Chapter 531, Government Code, is
6	amended by adding Sections 531.02251 and 531.02252 to read as
7	follows:
8	Sec. 531.02251. OMBUDSMAN FOR BEHAVIORAL HEALTH ACCESS TO
9	CARE. (a) In this section, "ombudsman" means the individual
10	designated as the ombudsman for behavioral health access to care.
11	(h) The executive commissioner shall designate an ombudemar

- 11 12 for behavioral health access to care.
- 13 (c) The ombudsman is administratively attached to the 14 office of the ombudsman for the commission.
- (d) The ombudsman serves as a neutral party to help 15 consumers, including consumers who are uninsured or have public or 16 private health benefit coverage, and behavioral health care 17 providers navigate and resolve issues related to consumer access to 18 behavioral health care, including care for mental health conditions 19 and substance use disorders.
- 21 (e) The ombudsman shall:
- 22 (1) interact with consumers and behavioral health care
- providers with concerns or complaints to help the consumers and 23
- providers resolve behavioral health care access issues; 24

20

- 1 (2) identify, track, and help report potential
- 2 violations of state or federal rules, regulations, or statutes
- 3 concerning the availability of, and terms and conditions of,
- 4 benefits for mental health conditions or substance use disorders,
- 5 including potential violations related to nonquantitative
- 6 treatment limitations;
- 7 (3) report concerns, complaints, and potential
- 8 violations described by Subdivision (2) to the appropriate
- 9 regulatory or oversight agency;
- 10 (3) provide appropriate referrals to help consumers
- 11 obtain behavioral health care;
- 12 (4) develop appropriate points of contact for
- 13 referrals to other state and federal agencies; and
- 14 (5) provide appropriate referrals and information to
- 15 help consumers or providers file appeals or complaints with the
- 16 appropriate entities, including insurers and other state and
- 17 federal agencies.
- 18 (f) The ombudsman shall participate on the mental health
- 19 condition and substance use disorder parity work group established
- 20 under Section 531.02252, and provide summary reports of concerns,
- 21 complaints, and potential violations described by Subsection
- 22 (e)(2) to the work group. This subsection expires September 1,
- 23 2021.
- 24 (g) The Texas Department of Insurance shall appoint a
- 25 <u>liaison</u> to the ombudsman to receive reports of concerns,
- 26 complaints, and potential violations described by Subsection
- 27 (e)(2) from the ombudsman, consumers, or behavioral health care

1	providers.
2	Sec. 531.02252. MENTAL HEALTH CONDITION AND SUBSTANCE USE
3	DISORDER PARITY WORK GROUP. (a) The commission shall establish and
4	facilitate a mental health condition and substance use disorder
5	parity work group at the office of mental health coordination to
6	increase understanding of and compliance with state and federal
7	rules, regulations, and statutes concerning the availability of,
8	and terms and conditions of, benefits for mental health conditions
9	and substance use disorders.
10	(b) The work group may be a part of or a subcommittee of the
11	behavioral health advisory committee.
12	(c) The work group is composed of:
13	(1) a representative of:
14	(A) Medicaid and the child health plan program;
15	(B) the office of mental health coordination;
16	(C) the Texas Department of Insurance;
17	(D) Medicaid managed care organizations;
18	(E) commercial health benefit plans;
19	(F) mental health provider organizations;
20	(G) substance use disorder providers;
21	(H) mental health consumer advocates;
22	(I) substance use disorder treatment consumers;
23	(J) family members of mental health or substance
24	use disorder treatment consumers;
25	(K) physicians;
26	(L) hospitals;
27	(M) children's mental health providers;

1	(N) utilization review agents; and
2	(O) independent review organizations; and
3	(2) the ombudsman for behavioral health access to
4	<pre>care.</pre>
5	(d) The work group shall meet at least quarterly.
6	(e) The work group shall study and make recommendations on:
7	(1) increasing compliance with the rules,
8	regulations, and statutes described by Subsection (a);
9	(2) strengthening enforcement and oversight of these
10	laws at state and federal agencies;
11	(3) improving the complaint processes relating to
12	potential violations of these laws for consumers and providers;
13	(4) ensuring the commission and the Texas Department
14	of Insurance can accept information concerns relating to these laws
15	and investigate potential violations based on de-identified
16	information and data submitted to providers in addition to
17	individual complaints; and
18	(5) increasing public and provider education on these
19	laws.
20	(f) The work group shall develop a strategic plan with
21	metrics to serve as a roadmap to increase compliance with the rules,
22	regulations, and statutes described by Subsection (a) in this state
23	and to increase education and outreach relating to these laws.
24	(g) Not later than September 1 of each even-numbered year,
25	the work group shall submit a report to the appropriate committees
26	of the legislature and the appropriate state agencies on the
27	findings, recommendations, and strategic plan required by

1 Subsections (e) and (f). 2 (h) The work group is abolished and this section expires 3 September 1, 2021. 4 SECTION 2. Chapter 1355, Insurance Code, is amended by 5 adding Subchapter F to read as follows: 6 SUBCHAPTER F. COVERAGE FOR MENTAL HEALTH CONDITIONS AND SUBSTANCE 7 USE DISORDERS Sec. 1355.251. DEFINITIONS. In this subchapter: 8 (1) "Financial requirement" includes a requirement 9 10 relating to a deductible, copayment, coinsurance, or other out-of-pocket expense or an annual or lifetime limit. 11 (2) "Mental health benefit" means a benefit relating 12 to an item or service for a mental health condition, as defined 13 14 under the terms of a health benefit plan and in accordance with 15 applicable federal and state law. 16 (3) "Nonquantitative treatment limitation" includes: 17 (A) a medical management standard limiting or excluding benefits based on medical necessity or medical 18 19 appropriateness or based on whether a treatment is experimental or 20 investigational; 21 (B) formulary design for prescription drugs; 2.2 (C) network tier design; (D) a standard for provider participation in a 23 24 network, including reimbursement rates; 25 (E) a method used by a health benefit plan to 26 determine usual, customary, and reasonable charges; 27 (F) a step therapy protocol;

1 (G) an exclusion based on failure to complete a 2 course of treatment; and 3 (H) a restriction based on geographic location, facility type, provider specialty, and other criteria that limit 4 5 the scope or duration of a benefit. 6 (4) "Substance use disorder benefit" means a benefit 7 relating to an item or service for a substance use disorder, as defined under the terms of a health benefit plan and in accordance 8 with applicable federal and state law. 9 "Treatment limitation" includes a limit on the 10 (5) frequency of treatment, number of visits, days of coverage, or 11 12 other similar limit on the scope or duration of treatment. The term includes a nonquantitative treatment limitation. 13 Sec. 1355.252. APPLICABILITY OF SUBCHAPTER. (a) 14 15 subchapter applies only to a health benefit plan that provides benefits for medical or surgical expenses incurred as a result of a 16 17 health condition, accident, or sickness, including an individual, group, blanket, or franchise insurance policy or insurance 18 19 agreement, a group hospital service contract, an individual or group evidence of coverage, or a similar coverage document, that is 20 offered by: 21 22 (1) an insurance company; (2) a group <u>hospital service corporation operating</u> 23 24 under Chapter 842; (3) a <u>fraternal benefit society operating under</u> 25 26 Chapter 885; 27 (4) a stipulated premium company operating under

1	Chapter 884;
2	(5) a health maintenance organization operating under
3	<pre>Chapter 843;</pre>
4	(6) a reciprocal exchange operating under Chapter 942;
5	(7) a Lloyd's plan operating under Chapter 941;
6	(8) an approved nonprofit health corporation that
7	holds a certificate of authority under Chapter 844; or
8	(9) a multiple employer welfare arrangement that holds
9	a certificate of authority under Chapter 846.
10	(b) Notwithstanding Section 1501.251 or any other law, this
11	subchapter applies to coverage under a small employer health
12	benefit plan subject to Chapter 1501.
13	(c) This subchapter applies to a standard health benefit
14	plan issued under Chapter 1507.
15	Sec. 1355.253. EXCEPTIONS. (a) This subchapter does not
16	<pre>apply to:</pre>
17	(1) a plan that provides coverage:
18	(A) for wages or payments in lieu of wages for a
19	period during which an employee is absent from work because of
20	sickness or injury;
21	(B) as a supplement to a liability insurance
22	<pre>policy;</pre>
23	(C) for credit insurance;
24	(D) only for dental or vision care;
25	(E) only for hospital expenses; or
26	(F) only for indemnity for hospital confinement;
27	(2) a Medicare supplemental policy as defined by

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- 1 Section 1882(g)(1), Social Security Act (42 U.S.C. Section
- 2 1395ss(g)(1));
- 3 (3) a workers' compensation insurance policy;
- 4 (4) medical payment insurance coverage provided under
- 5 a motor vehicle insurance policy; or
- 6 (5) a long-term care policy, including a nursing home
- 7 fixed indemnity policy, unless the commissioner determines that the
- 8 policy provides benefit coverage so comprehensive that the policy
- 9 is a health benefit plan as described by Section 1355.252.
- 10 (b) To the extent that this section would otherwise require
- 11 this state to make a payment under 42 U.S.C. Section
- 12 18031(d)(3)(B)(ii), a qualified health plan, as defined by 45
- 13 C.F.R. Section 155.20, is not required to provide a benefit under
- 14 this subchapter that exceeds the specified essential health
- 15 benefits required under 42 U.S.C. Section 18022(b).
- Sec. 1355.254. REQUIRED COVERAGE FOR MENTAL HEALTH
- 17 CONDITIONS AND SUBSTANCE USE DISORDERS. (a) A health benefit plan
- 18 must provide benefits for mental health conditions and substance
- 19 use disorders under the same terms and conditions applicable to
- 20 benefits for medical or surgical expenses.
- 21 (b) Coverage under Subsection (a) may not impose treatment
- 22 <u>limitations or financial requirements on benefits for a mental</u>
- 23 health condition or substance use disorder that are generally more
- 24 restrictive than treatment limitations or financial requirements
- 25 imposed on coverage of benefits for medical or surgical expenses.
- Sec. 1355.255. DEFINITIONS UNDER PLAN. (a) A health
- 27 benefit plan must define a condition to be a mental health condition

- 1 or not a mental health condition in a manner consistent with
- 2 generally recognized independent standards of medical practice.
- 3 (b) A health benefit plan must define a condition to be a
- 4 substance use disorder or not a substance use disorder in a manner
- 5 consistent with generally recognized independent standards of
- 6 medical practice.
- 7 Sec. 1355.256. COORDINATION WITH OTHER LAW; INTENT OF
- 8 <u>LEGISLATURE</u>. This subchapter supplements Subchapters A and B of
- 9 this chapter and Chapter 1368 and the department rules adopted
- 10 under those statutes. It is the intent of the legislature that
- 11 Subchapter A or B of this chapter or Chapter 1368 or the department
- 12 rules adopted under those statutes controls in any circumstance in
- 13 which that other law requires:
- 14 (1) a benefit that is not required by this subchapter;
- 15 <u>or</u>
- 16 (2) a more extensive benefit than is required by this
- 17 subchapter.
- 18 Sec. 1355.257. RULES. The commissioner shall adopt rules
- 19 necessary to implement this subchapter.
- 20 SECTION 3. (a) The Texas Department of Insurance shall
- 21 conduct a study and prepare a report on benefits for medical or
- 22 surgical expenses and for mental health conditions and substance
- 23 use disorders.
- 24 (b) In conducting the study, the department must collect and
- 25 compare data from health benefit plan issuers subject to Subchapter
- 26 F, Chapter 1355, Insurance Code, as added by this Act, on medical or
- 27 surgical benefits and mental health condition or substance use

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- 1 disorder benefits that are:
- 2 (1) subject to prior authorization or utilization
- 3 review;
- 4 (2) denied as not medically necessary or experimental
- 5 or investigational;
- 6 (3) internally appealed, including data that
- 7 indicates whether the appeal was denied; or
- 8 (4) subject to an independent external review,
- 9 including data that indicates whether the denial was upheld.
- 10 (c) Not later than September 1, 2018, the department shall
- 11 report the results of the study and the department's findings.
- 12 SECTION 4. (a) The Health and Human Services Commission
- 13 shall conduct a study and prepare a report on benefits for medical
- 14 or surgical expenses and for mental health conditions and substance
- 15 use disorders provided by Medicaid managed care organizations.
- 16 (b) In conducting the study, the commission must collect and
- 17 compare data from Medicaid managed care organizations on medical or
- 18 surgical benefits and mental health condition or substance use
- 19 disorder benefits that are:
- 20 (1) subject to prior authorization or utilization
- 21 review;
- 22 (2) denied as not medically necessary or experimental
- 23 or investigational;
- 24 (3) internally appealed, including data that
- 25 indicates whether the appeal was denied; or
- 26 (4) subject to an independent external review,
- 27 including data that indicates whether the denial was upheld.

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- 1 (c) Not later than September 1, 2018, the commission shall 2 report the results of the study and the commission's findings.
- 3 SECTION 5. Subchapter F, Chapter 1355, Insurance Code, as
- 4 added by this Act, applies only to a health benefit plan delivered,
- 5 issued for delivery, or renewed on or after January 1, 2018. A
- 6 health benefit plan delivered, issued for delivery, or renewed
- 7 before January 1, 2018, is governed by the law as it existed
- 8 immediately before the effective date of this Act, and that law is
- 9 continued in effect for that purpose.
- 10 SECTION 6. This Act takes effect September 1, 2017.