

William Byrd – Information Technology Consultant
3004 Sunrise Ct. Conyers, GA 30094 352-258-6797 william@eotoit.com

Support Experience

Each One Teach One

January 1998 – Present, IT Consultant and Trainer

- Remote Network Administrator for various clients (Cardiology, Dental, Veterinary, etc.) Responsible for installing, configuring and maintaining Windows servers (Active Directory, E-mail, RDP, VPN, Group Policy), Mac Servers (Profile manager, Web services, Open directory, remote configuration server), workstations, routers, switches, wireless networks and all connected peripheral devices.
- Tennis trainer for after school program responsible for designing and implementing the tennis curriculum

City College

March 1994 - August 2001, IT Consultant and Training, Gainesville, FL

- Installed, configured, supported and maintained all computer labs, and the LAN for the college.
- Developed and delivered training for MCSE, MOUS, CIW, A+, Network+, I-Net+ certification programs with above 90% first time certification pass rate for over 800 students in various IT areas.

State of Florida Challenge Grant

November 2000 - April 2001, Technical Training Consultant, Gainesville, FL

- Created and delivered accelerated training curriculum for seven tests required for achieving the MCSE 2000 certification
- Coordinated the training of 20 MCSE 2000 students, 20 A+ students and 100 MOUS 2000 students for Alachua/Bradford Workforce development board
- Achieved a 98% pass/fail rate for the certifications completed during the grant

Education

Ohio State University, Columbus, OH

October 2020, The Ohio State University Coding Boot Camp

Florida State University, Tallahassee, FL

August 1998, Continuing Education, Open and Distance Learning (ODL)

North Carolina A&T State University, Greensboro, NC

August 1992, Master of Science, Industrial Engineering

Clemson University, Clemson, SC

May 1989, Master of Science, Industrial Management

August 1987, Bachelor of Science, Ceramic Engineering

Certifications

- Apple Certified iOS Technician (ACiT)
- Apple Certified Mac Technician (ACMT)
- Apple Product Professional (APP)
- Microsoft Certified Trainer (MCT)
- Microsoft Certified Systems Engineer (MCSE)
- Microsoft Office User Specialist (MOUS) Expert
- Cisco Certified Network Associate (CCNA [2002-2006])
- Computing Technology Industry Association A+, Network+, I-Net+, Server+, Linux+
- Brainbench Certified (ID: 117992) Multiple IT Vendor Neutral Certifications