Reginaldo Marcelo dos Santos

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PROFESSIONAL AND PERSONAL PROFILE:

An experienced and driven mid-management professional with a broad range of skills in information technology, marketing and technical writing. A team player with effective problem solving abilities and strong analytical reasoning. Like to act as a (career and technical) mentor.

SKILLS & COMPETENCIES:

- Business Intelligence: Cognos Report Studio, Cognos Framework Manager, Datastage, Oracle BI Analytics, Oracle BI Building Repositories
- Big Data: Hadoop, HBase, MapReduce, R, Pig
- Database Platform: SQL Server, DB2, Netezza, MongoDB, MySQL
- Development methodology: Agile, Scrum and Waterfall
- Excellent verbal and linguistic skills as well as technical writing experience
- Strong mathematical and computing abilities
- Proficient at managing deadlines, solid organizational skills and ability to handle multiple projects at a given time
- Ability to work effectively within a team and a fast-paced environment that demands long hours

EDUCATION:

- Management Information Systems, 2007-2008 Universidade Paulista UNIP, São Paulo, Brazil
- Bachelor of Computer Science, 1990 Universidade Metodista de São Paulo, São Paulo, Brazil

CERTIFICATIONS:

- IT Specialist Level 1, 2013 Open Group ITSC (currently writing package L2)
- Certified Scrum Master, 2015 Scrum Alliance
- Oracle Business Intelligence Foundation, 2015 Oracle
- IBM Cognos 10 BI Metadata Model Developer 2014 IBM
- IBM Cognos 10 BI Author 2012 IBM
- ITIL v3 Foundation, 2011 Exin
- Lean Value Stream Manager, 2013 IBM

WORK EXPERIENCE:

I.T. Cognos BI Senior Developer, IBM Brazil, September 2010 to present

Current project:

- Create the Logical Data model using Cognos Framework Manager following the best practices, star schema relationship, applying security, creating pre-defined filters and macros to speed up future changes.
- Create Cubes using Cognos Transformer.
- Provide estimate sizing to the management team, helping the Development Team to understand the baseline requirements, distributing tasks among the developers, and evaluating the results.
- Develop reports using Cognos Report Studio, Cognos Workspace Advanced and Active Reports
- Migrate reports from DB2 to Netezza
- Led calls with the customer and management team to discuss outstanding points and negotiate alternative solutions for some specific issues.
- Ensured the deliverables quality, by testing and validating the solution before submitting to the customer, and helped the project manager to control the plan, by keeping the RTC (Rational Team Concert) tasks updated
- Work in iterations following the scrum methodology

System Administration:

- Server management, manage security/access levels, maintain profiles, maintain LDAP groups
- Manage services offered through multiple web hosting companies and the internet service provider
- Work on defects and improvements

Asset Management:

Assets reuse: JavaScript codes, report templates, CSS and HTML

Previous project:

- Migrate reports from Hyperion to Cognos (including write the specifications, create the data model and develop the reports)
- Create dashboards to give to the customer an overview of the data and applying drill through to the detail reports
- · Load and transform data from databases (or csv files) to a Data Warehouse
- Documented findings in a clear, detailed and objective manner
- Created test cases and test suites
- Training and Mentoring leader to spread the knowledge into the organization
- Continuously improved knowledge participating in workshops and trainings
- Communicated pertinent information to project leaders and to the architect

OTHER ACTIVITIES AND EXPERIENCE:

- Web Developer (PHP, JSP, HTML5, CSS3, JavaScript, Node.js)
- IT Developer (VB, Java, C#)
- Database: DB2, Netezza, SQL Server, MySQL, MongoDB
- Develop several systems when worked for Federal Express Corp FedEx (2002-2009)
- Mobile developer by hobby (Xamarin, Android, Phone Gap)