

ESGF-SWT

PART 2

ESGF-SWT Members

- Katharina Berger
- Nicolas Careton
- Prashanth Dqarakanath
- Matthew Harris
- Georgi Kostov
- Torsten Rathmann
- Karl Taylor
- Frank Toussiant
- Claire Trenham
- Dean Williams

LAST YEAR

Improved usability and support



Documentation the good, bad, and ugly

esaf-swt

- Documentation: developers don't write it, and users don't read it.
- Site is sad ☹️
- Wiki is sad ☹️
- Askbot is sad ☹️
- Mailing list is sad ☹️
- User support needs more focus

THIS YEAR

- **Documentation:**
 - Developers are writing it!
 - Users can get it.
- **Site is better 😊**
 - <http://esgf.llnl.gov>
- **Wiki is improving 😊**
 - <http://esgf.llnl.gov/wiki>
- **Askbot is dead 😊**
- **New support FAQ site**
 - <http://esgf.github.io/esgf-swt>
- **Mailing list is working! 😊 ***
- **User support has more focus 😊 ***
 - * Thank you Torsten and Team!



DOCUMENTATION

1. “I wish I knew where to find documentation about X.”

<http://esgf.github.io/esgf-swt/links/>

2. “I have a simple question about X.”

<http://esgf.github.io/esgf-swt/index.html>

3. “I can’t log in because of X.”

see step 1

see step 2 (a whole page on this topic <http://esgf.github.io/esgf-swt/login/>)

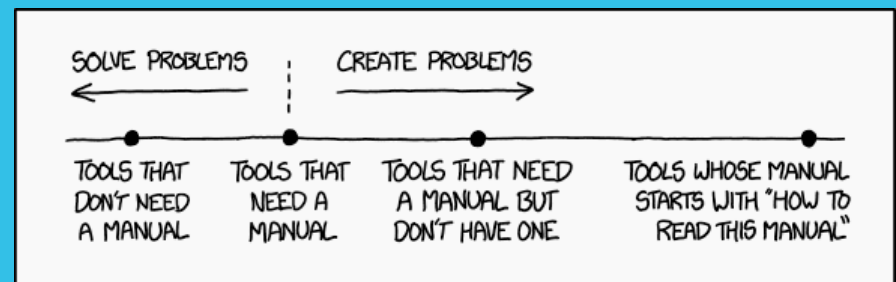
email the support list [esgf-user@lists.llnl.gov]

4. “What is this new CoG?”

<https://earthsystemcog.org>

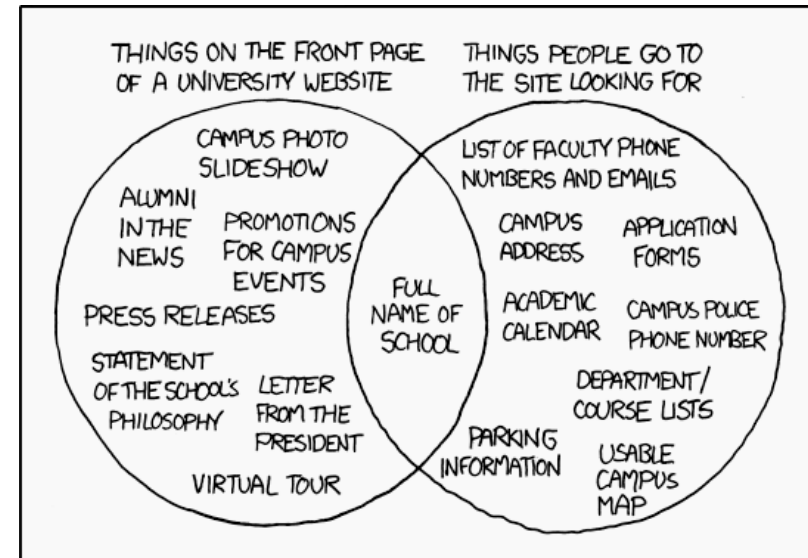
<https://github.com/EarthSystemCoG/COG>

Manuals



SITE, WIKI, EMAIL

- New site was released late 2014
 - Updated regularly
 - Still feel it's missing something? Please let us know
 - <https://github.com/ESGF/esgf.github.io/issues>
- Wikis still under construction
 - New project specific wikis
 - Slowly removing developer info from user
 - Transitioning to new FAQ
- Email is being archived
 - Since last years F2F
 - Not public



NEW FAQ

<http://esgf.github.io/esgf-swt/>

ESGF-SWT

About

Calendar

Links

Node Status

Topics:

general

login

search

download

wget

data

support

Questions

Search box only searches the questions and tags, not the answer text. To do a full body search please use your browser search

ctrl + F or **command + F**

How can I subscribe/unsubscribe esgf-user@lists.llnl.gov?

For subscription send an email to majordomo@lists.llnl.gov with the following command in the body of your email message:

subscribe esgf-user

If you want to remove yourself from the mailing list, send mail to majordomo@lists.llnl.gov with the following in the body:

unsubscribe esgf-user

No route to host

Error message:

No route to host

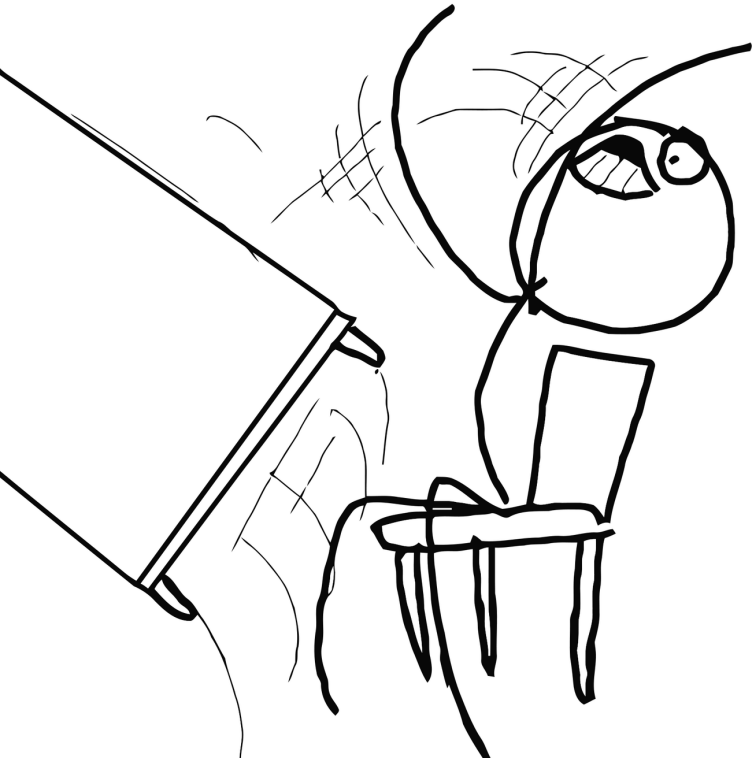
This is a network problem. Your request could not be routed to the server. This problem can be caused at the server's or the user's site or in between. Maybe a part of the network is down.

- **Features**

- Quick Topics
- Quick Search
- Full Text Search
- About Page 😊
- Links Page to docs
- Node Status

(Not working until ESGF back online)

CONCLUSION / FACE TO FACE THUS FAR



- Observations so far
- (will fill in at end of Day one)
- ...
- ...
- ...

THANK YOU

Links

- <http://esgf.llnl.gov>
- <http://esgf.llnl.gov/wiki>
- <https://github.com/ESGF>
- <http://esgf.github.io/esgf-swt/>

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