M Gmail   **Joel Robert Justiawan <joelwindows7@gmail.com>**

LBRY Bug Report
19 pesan

Hello <hello@lbry.com>   18 Oktober 2019 20.12
Kepada: Joel Robert Justiawan <joelwindows7@gmail.com>

Hey, sorry to hear about the trouble. Was this you who posted on reddit? See my comment there:
https://www.reddit.com/r/lbry/comments/djmz0m/bug_uh_password_i_didnt_set_any_not_on_the/

How would you rate my reply?
Great   Okay   Not Good

Best Regards,
Tom
--
Do you love talking to us via email? Then join us on Discord Chat to become a member of our community, interact directly with the LBRY team and help us build a revolutionary digital marketplace! Like us on Facebook, follow on Twitter, connect on Telegram, and subscribe on Reddit.

hello@lbry.com

Joel Robert Justiawan <joelwindows7@gmail.com>   18 Oktober 2019 22.03
Kepada: Hello <hello@lbry.com>

Yes. That was me. Thank you for your response.

So, I synced account yes.

As far I concern, I have not been asked for the password when I first started LBRY, setup account to it. It was before the October.

I did encrypted the wallet on Android later.

Up to this day, I haven't been encountered with password on Android.

Even if I have to restart daemon of the Android. No password asked.
There is no log out button in Android yet.
Anyway, I do login without password. Just verify email and done!

If I password, I made sure I remember it. Making sure I can recall. Note them if necessary. Secure them.

Then when wanted to go to setting in Desktop, I got password.
I tried this, that, those, whatever. Relevant passwords I have in mind!
What's more didn't I remember?
And still not working. What's going on?
I feel I didn't put weird on it. Is that the password supposedly?

Ugh.

Once again, Thank you for your swift response. I hope you have solution.

[Kutipan teks disembunyikan]

Hello <hello@lbry.com>   18 Oktober 2019 22.08
Kepada: Joel Robert Justiawan <joelwindows7@gmail.com>

So if you clear data (or reinstall Android), and log back in - the blank password works? You said "Anyway, I do login without password. Just verify email and done!" - not sure which device you were referring to.

Did you try a blank password when prompted on Desktop?

Up until now, there was no way to sync any of these accounts, so when you do enable it, it tries to use the password from the first synced device.

How would you rate my reply?
Great   Okay   Not Good

Best Regards,
Tom
--
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hello@lbry.com

On Fri, Oct 18, 2019 at 11:04 AM EDT, Joel Robert Justiawan <joelwindows7@gmail.com> wrote:
> Yes. That was me. Thank you for your response.
>
> So, I synced account yes.
>
> As far I concern, I have not been asked for the password when I first started LBRY, setup account to it. It was before the October.
>
> I did encrypted the wallet on Android later.
>
> Up to this day, I haven't been encountered with password on Android.
>
> Even if I have to restart daemon of the Android. No password asked.
> There is no log out button in Android yet.
> Anyway, I do login without password. Just verify email and done!
>
> If I password, I made sure I remember it. Making sure I can recall. Note them if necessary. Secure them.
>
> Then when wanted to go to setting in Desktop, I got password.
> I tried this, that, those, whatever. Relevant passwords I have in mind!
> What's more didn't I remember?
> And still not working. What's going on?
> I feel I didn't put weird on it. Is that the password supposedly?
>
> Ugh.
>
> Once again, Thank you for your swift response. I hope you have solution.
>
> Pada tanggal Jum, 18 Okt 2019 20:13, Hello <hello@lbry.com> menulis:
>
> On Fri, Oct 18, 2019 at 9:11 AM EDT, Hello <hello@lbry.com> wrote:
> > Hey, sorry to hear about the trouble. Was this you who posted on reddit? See my comment there:
> > https://www.reddit.com/r/lbry/comments/djmz0m/bug_uh_password_i_didnt_set_any_not_on_the/
>
> [Kutipan teks disembunyikan]

Joel Robert Justiawan <joelwindows7@gmail.com>   18 Oktober 2019 22.20
Kepada: Hello <hello@lbry.com>

Oh yeah. When I first time installed LBRY on Android, I log in just by verify email. No password.

Also I had already tried blank password on Desktop prompt and still not working.
[Kutipan teks disembunyikan]

Hello <hello@lbry.com>   18 Oktober 2019 22.45
Kepada: Joel Robert Justiawan <joelwindows7@gmail.com>

The blank password should work - what happens if you don't enter anything and click continue?

There's another bug you'll run into where things won't sync, so we'll have to do a patch for that.

How would you rate my reply?
Great   Okay   Not Good

Best Regards,
Tom
--
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hello@lbry.com

On Fri, Oct 18, 2019 at 11:20 AM EDT, Joel Robert Justiawan <joelwindows7@gmail.com> wrote:
Oh yeah. When I first time installed LBRY on Android, I log in just by verify email. No password.

Also I had already tried blank password on Desktop prompt and still not working.

Pada tanggal Jum, 18 Okt 2019 22:08, Hello <hello@lbry.com> menulis:

On Fri, Oct 18, 2019 at 11:08 AM EDT, Hello <hello@lbry.com> wrote:
So if you clear data (or reinstall Android), and log back in - the blank password works? You said "Anyway, I do login without password. Just verify email and done!" - not sure which device you were referring to.

Did you try a blank password when prompted on Desktop?

Up until now, there was no way to sync any of these accounts, so when you do enable it, it tries to use the password from the first synced device.

Best Regards,
Tom
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hello@lbry.com
[Kutipan teks disembunyikan]

Joel Robert Justiawan <joelwindows7@gmail.com>   18 Oktober 2019 23.13
Kepada: Hello <hello@lbry.com>

It just re-ask again.
[Kutipan teks disembunyikan]

Hello <hello@lbry.com>   19 Oktober 2019 00.07
Kepada: Joel Robert Justiawan <joelwindows7@gmail.com>

Gotcha, we should have a patch out soon. You'll need to run it on Android first, and then on desktop, and it should be fine afterwards.

How would you rate my reply?
Great   Okay   Not Good

Best Regards,
Tom
--
Do you love talking to us via email? Then join us on Discord Chat to become a member of our community, interact directly with the LBRY team and help us build a revolutionary digital marketplace! Like us on Facebook, follow on Twitter, connect on Telegram, and subscribe on Reddit.

hello@lbry.com

On Fri, Oct 18, 2019 at 12:13 PM EDT, Joel Robert Justiawan <joelwindows7@gmail.com> wrote:
> It just re-ask again.
>
> Pada tanggal Jum, 18 Okt 2019 22:45, Hello <hello@lbry.com> menulis:
>
>> On Fri, Oct 18, 2019 at 11:44 AM EDT, Hello <hello@lbry.com> wrote:
>>> The blank password should work - what happens if you don't enter anything and click continue?
>>>
>>> There's another bug you'll run into where things won't sync, so we'll have to do a patch for that.
>
> [Kutipan teks disembunyikan]

Joel Robert Justiawan <joelwindows7@gmail.com>   19 Oktober 2019 00.22
Kepada: Hello <hello@lbry.com>

Ok. Thanks for your help. Waiting for patch. Scronched all daemons across OSes.
Trying logging out the Web beta lbry tv..
[Kutipan teks disembunyikan]

Hello <hello@lbry.com>   19 Oktober 2019 00.24
Kepada: Joel Robert Justiawan <joelwindows7@gmail.com>

You got it. beta.lbry.tv is the only one not synced yet.

How would you rate my reply?
Great   Okay   Not Good

Best Regards,
Tom
--
Do you love talking to us via email? Then join us on Discord Chat to become a member of our community, interact directly with the LBRY team and help us build a revolutionary digital marketplace! Like us on Facebook, follow on Twitter, connect on Telegram, and subscribe on Reddit.

hello@lbry.com

On Fri, Oct 18, 2019 at 1:23 PM EDT, Joel Robert Justiawan <joelwindows7@gmail.com> wrote:
> Ok. Thanks for your help. Waiting for patch. Scronched all daemons across OSes.
> Trying logging out the Web beta lbry tv..
>
> Pada tanggal Sab, 19 Okt 2019 00:08, Hello <hello@lbry.com> menulis:
>
>> On Fri, Oct 18, 2019 at 1:06 PM EDT, Hello <hello@lbry.com> wrote:
>>> Gotcha, we should have a patch out soon. You'll need to run it on Android first, and then on desktop, and it should be fine afterwards.
>
> [Kutipan teks disembunyikan]

Joel Robert Justiawan <joelwindows7@gmail.com>   19 Oktober 2019 08.33
Kepada: Hello <hello@lbry.com>

Oh yeah? Really? Ok. Well..
[Kutipan teks disembunyikan]

Hello <hello@lbry.com>   19 Oktober 2019 08.43
Kepada: Joel Robert Justiawan <joelwindows7@gmail.com>

We don't have the Android patch yet, hopefully over the weekend.

We should be able to sync up beta.lbry.tv next week too!

How would you rate my reply?
Great   Okay   Not Good

Best Regards,
Tom
--
Do you love talking to us via email? Then join us on Discord Chat to become a member of our community, interact directly with the LBRY team and help us build a revolutionary digital marketplace! Like us on Facebook, follow on Twitter, connect on Telegram, and subscribe on Reddit.

hello@lbry.com

On Fri, Oct 18, 2019 at 9:33 PM EDT, Joel Robert Justiawan <joelwindows7@gmail.com> wrote:
Oh yeah? Really? Ok. Well..

Pada tanggal Sab, 19 Okt 2019 00:24, Hello <hello@lbry.com> menulis:

On Fri, Oct 18, 2019 at 1:23 PM EDT, Hello <hello@lbry.com> wrote:
You got it. beta.lbry.tv is the only one not synced yet.

[Kutipan teks disembunyikan]

Joel Robert Justiawan <joelwindows7@gmail.com>   20 Oktober 2019 20.35
Kepada: Hello <hello@lbry.com>

Alright, I can wait. However, is the desktop patch ready?
[Kutipan teks disembunyikan]

Hello <hello@lbry.com>   20 Oktober 2019 21.04
Kepada: Joel Robert Justiawan <joelwindows7@gmail.com>

It is, but it does require the Android side to be patched also. It should be ready on Monday. Sorry for the delay!

How would you rate my reply?
Great   Okay   Not Good

Best Regards,
Tom
--
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hello@lbry.com

On Sun, Oct 20, 2019 at 9:35 AM EDT, Joel Robert Justiawan <joelwindows7@gmail.com> wrote:
Alright, I can wait. However, is the desktop patch ready?

Pada tanggal Sab, 19 Okt 2019 08:44, Hello <hello@lbry.com> menulis:

On Fri, Oct 18, 2019 at 9:43 PM EDT, Hello <hello@lbry.com> wrote:
We don't have the Android patch yet, hopefully over the weekend.

We should be able to sync up beta.lbry.tv next week too!

[Kutipan teks disembunyikan]

Joel Robert Justiawan <joelwindows7@gmail.com>   20 Oktober 2019 23.12
Kepada: Hello <hello@lbry.com>

Ok great! I saw progress. Cool and good. Waiting now.

[Kutipan teks disembunyikan]

Hello <hello@lbry.com>   22 Oktober 2019 21.19
Kepada: Joel Robert Justiawan <joelwindows7@gmail.com>

Hey, I saw the bug report. Would you mind if we get on a remote session today? I think there was some edge case where it would push up a password you tried on desktop.

So you just upgraded the android side or you tried uninstall/reinstall? Where does it get stuck here?

How would you rate my reply?
Great   Okay   Not Good

Best Regards,
Tom
--
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hello@lbry.com

On Sun, Oct 20, 2019 at 12:13 PM EDT, Joel Robert Justiawan <joelwindows7@gmail.com> wrote:
> Ok great! I saw progress. Cool and good. Waiting now.
>
> Pada tanggal Min, 20 Okt 2019 21:05, Hello <hello@lbry.com> menulis:
>
> On Sun, Oct 20, 2019 at 10:04 AM EDT, Hello <hello@lbry.com> wrote:
>> It is, but it does require the Android side to be patched also. It should be ready on Monday. Sorry for the delay!
>>
>>
>> [Kutipan teks disembunyikan]

Hello <hello@lbry.com>   22 Oktober 2019 21.23
Kepada: Joel Robert Justiawan <joelwindows7@gmail.com>

Also, did you run the desktop RC?

How would you rate my reply?
Great   Okay   Not Good

Best Regards,
Tom
--
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hello@lbry.com

On Tue, Oct 22, 2019 at 10:18 AM EDT, Hello <hello@lbry.com> wrote:
> Hey, I saw the bug report. Would you mind if we get on a remote session today? I think there was some edge case where it would push up a password you tried on desktop.
>
> So you just upgraded the android side or you tried uninstall/reinstall? Where does it get stuck here?
>
>
> Best Regards,
> Tom
> --
> Do you love talking to us via email? Then join us on Discord Chat to become a member of our community, interact directly with the LBRY team and help us build a revolutionary digital marketplace! Like us on Facebook, follow on

Twitter, connect on Telegram, and subscribe on Reddit.

hello@lbry.com

On Sun, Oct 20, 2019 at 12:13 PM EDT, Joel Robert Justiawan <joelwindows7@gmail.com> wrote:

Ok great! I saw progress. Cool and good. Waiting now.

Pada tanggal Min, 20 Okt 2019 21:05, Hello <hello@lbry.com> menulis:

On Sun, Oct 20, 2019 at 10:04 AM EDT, Hello <hello@lbry.com> wrote:

It is, but it does require the Android side to be patched also. It should be ready on Monday. Sorry for the delay!

[Kutipan teks disembunyikan]

Joel Robert Justiawan <joelwindows7@gmail.com>　　　　　　　　　　　　22 Oktober 2019 21.45
Kepada: Hello <hello@lbry.com>

Alright. Thank you for your response.

So.

As I saw the android google play update has just released, I updated it.

Then run the Android version. Current setting was the Android wallet now is desynced.

Next, I updated Desktop version and run it.
I went to setting. Enter blank password. Invalid.

Back to Android. Wallet, turn on sync, blank password, invalid. Then tried all possible passwords from my mind. Invalid.

Renamed the Android Default wallet to olde_default_wallet so the LBRY android remakes the new default_wallet file. Oh I turned Daemon off. Start again. Turn on sync, still ask password and tried again, fail all.

Hopeless. I stuck in that password prompt, but click LBRY to go home is possible. Just that setting directs me to password.
I asked to myself:
- Have you seen the Android password prompt before the 1st time LBRY? Because you discovered LBRY about 2 months ago. I feel I haven't seen that prompt before.
- I believe I put password only which I can call back as possible.
- uh

And so, you offered me remote session.
I wonder in which way you'll achieve Remote session? Is it over VNC? Tviewer? Or else?
Right now, no RC system being run.
[Kutipan teks disembunyikan]

Joel Robert Justiawan <joelwindows7@gmail.com>　　　　　　　　　　　　22 Oktober 2019 21.52
Kepada: Hello <hello@lbry.com>

Wait. Pardon, what do you mean by RC by the way?
[Kutipan teks disembunyikan]

Hello <hello@lbry.com>　　　　　　　　　　　　　　　　　　　　　　22 Oktober 2019 22.05
Kepada: Joel Robert Justiawan <joelwindows7@gmail.com>

I think I can recover this for you another way (by restoring to an older backup), but I wanted to see if we could figure out what happened since it can help other users as well.

We can do Discord (chat.lbry.com - @jiggytom) or Teamviewer. Discord would be easier to coordinate and we can use teamviewer.

How would you rate my reply?
Great　　Okay　　Not Good

Best Regards,
Tom
--
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hello@lbry.com

On Tue, Oct 22, 2019 at 10:53 AM EDT, Joel Robert Justiawan <joelwindows7@gmail.com> wrote:
> Wait. Pardon, what do you mean by RC by the way?
>
> Pada tanggal Sel, 22 Okt 2019 21:45, Joel Robert Justiawan <joelwindows7@gmail.com> menulis:
>
> Alright. Thank you for your response.
>
> So.
>
> As I saw the android google play update has just released, I updated it.
>
> Then run the Android version. Current setting was the Android wallet now is desynced.
>
> Next, I updated Desktop version and run it.
> I went to setting. Enter blank password. Invalid.
>
> Back to Android. Wallet, turn on sync, blank password, invalid. Then tried all possible passwords from my mind. Invalid.
>
> Renamed the Android Default wallet to olde_default_wallet so the LBRY android remakes the new default_wallet file. Oh I turned Daemon off. Start again. Turn on sync, still ask password and tried again, fail all.
>
> Hopeless. I stuck in that password prompt, but click LBRY to go home is possible. Just that setting directs me to password.
> I asked to myself:
> - Have you seen the Android password prompt before the 1st time LBRY? Because you discovered LBRY about 2 months ago. I feel I haven't seen that prompt before.
> - I believe I put password only which I can call back as possible.
> - uh
>
> And so, you offered me remote session.
> I wonder in which way you'll achieve Remote session? Is it over VNC? Tviewer? Or else?
> Right now, no RC system being run.
>
> Pada tanggal Sel, 22 Okt 2019 21:24, Hello <hello@lbry.com> menulis:
>
> On Tue, Oct 22, 2019 at 10:45 AM EDT, Joel Robert Justiawan <joelwindows7@gmail.com> wrote:
>> Alright. Thank you for your response.
>>
>> So.
>>
>> As I saw the android google play update has just released, I updated it.
>>
>> Then run the Android version. Current setting was the Android wallet now is desynced.
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>> Next, I updated Desktop version and run it.
>> I went to setting. Enter blank password. Invalid.
>>
>> Back to Android. Wallet, turn on sync, blank password, invalid. Then tried all possible passwords from my mind. Invalid.
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>> Renamed the Android Default wallet to olde_default_wallet so the LBRY android remakes the new default_wallet file. Oh I turned Daemon off. Start again. Turn on sync, still ask password and tried again, fail all.
>>
>> Hopeless. I stuck in that password prompt, but click LBRY to go home is possible. Just that setting directs me to password.
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>> - Have you seen the Android password prompt before the 1st time LBRY? Because you discovered LBRY about 2 months ago. I feel I haven't seen that prompt before.
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- uh

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I wonder in which way you'll achieve Remote session? Is it over VNC? Tviewer? Or else?
Right now, no RC system being run.

Pada tanggal Sel, 22 Okt 2019 21:24, Hello <hello@lbry.com> menulis:

On Tue, Oct 22, 2019 at 10:23 AM EDT, Hello <hello@lbry.com> wrote:
Also, did you run the desktop RC?

[Kutipan teks disembunyikan]