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<!DOCTYPE html>
<html lang="en" dir="ltr">
  <head>
    <meta charset="utf-8">
    <meta name="viewport" content="width=device-width, initial-scale=1,
    shrink-to-fit=no">
    <title>Help & FAQ</title>

    <link rel="stylesheet"
    href="https://maxcdn.bootstrapcdn.com/bootstrap/4.0.0/css/bootstrap.min.css"
    integrity="sha384-Gn5384xqQ1aoWXA+058RXPxPg6fy4IWvTNh0E263XmFcJlSAwiGgFAW/dAiS6JXm"
    crossorigin="anonymous">
    <link
    href="https://stackpath.bootstrapcdn.com/font-awesome/4.7.0/css/font-awesome.min.css"
     rel="stylesheet"
    integrity="sha384-wvfXpqpZZVQGK6TAh5PVlGOfQNHSoD2xbE+QkPxCAFlNEevoEH3Sl0sibVcOQVnN"
    crossorigin="anonymous">
    <script defer src="/static/fontawesome-free-5.10.2-web/js/all.js"></script>
    <!--load all styles -->
    <link href="/static/fontawesome-free-5.10.2-web/css/all.css" rel="stylesheet">
    <!--load all styles -->

    <!-- need to fixup the CSS and JavaScripts -->
    <link rel="stylesheet" type="text/css" href='/static/stylesheets/snippet-styles.css'>
    <link rel="stylesheet" type="text/css" href='/static/stylesheets/navbar-styles.css'>
    <link rel="stylesheet" type="text/css" href='/static/stylesheets/sidebar-styles.css'>
    <link rel="stylesheet" type="text/css" href='/static/stylesheets/help-styles.css'>


    <script src="https://code.jquery.com/jquery-3.2.1.slim.min.js"
    integrity="sha384-KJ3o2DKtIkvYIK3UENzmM7KCkRr/rE9/Qpg6aAZGJwFDMVNA/GpGFF93hXpG5KkN"
    crossorigin="anonymous"></script>
    <script
    src="https://cdnjs.cloudflare.com/ajax/libs/popper.js/1.12.9/umd/popper.min.js"
    integrity="sha384-ApNbgh9B+Y1QKtv3Rn7W3mgPxhU9K/ScQsAP7hUibX39j7fakFPskvXusvfa0b4Q"
    crossorigin="anonymous"></script>
    <script src="https://maxcdn.bootstrapcdn.com/bootstrap/4.0.0/js/bootstrap.min.js"
    integrity="sha384-JZR6Spejh4U02d8jOt6vLEHfe/JQGiRRSQQxSfFWpi1MquVdAyjUar5+76PVCmYl"
    crossorigin="anonymous"></script>
    <script src="test.js"></script>

  </head>
  <body>

    <nav class="navbar navbar-expand-lg navbar-dark">
      <div class="container nav-container">
        <a class="button-a" href="/search-and-filter-postings">
          <div class="navbar-button navbar-button-home ">
            <i class="fas fa-home"></i>
            CraigVersity
          </div>
        </a>

        <button class="navbar-toggler mr-2" type="button" data-toggle="collapse"
        data-target="#navbarSupportedContent" aria-controls="navbarSupportedContent"
        aria-expanded="false" aria-label="Toggle navigation">
          <span class="navbar-toggler-icon"></span>
        </button>
      </div>
    </nav>

    <div class="container">
      <div class="col-xs-12">
        <div class="container">
          <div class="main-page">
            <h2>Help and Frequently Asked Questions!</h3>

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<hr class="styled-hrline"/>

<h4>Creating an Account</h4>
<ol>
  <li>Click <a href="/login" target="_blank">here</a> and click the blue
  text in the bottom lefthand corner of the login page.</li>
  <li>You need to fill out the following form in order to create an
  account. The required entries are:</li>
  <ul>
    <li>University Email: you must have an email from your university.</li>
    <li>Password: you must have a password between 8 and 32 characters
    long. Password must be entered 2 times to ensure no mistypings.</li>
    <li>Everything Else: Optional!</li>
  </ul>
  <li>
    After submission, you may get a red error message at the top of the
    screen. This probably means you incorrectly typed
    something, passwords did not match, or an account with specified email
    already exists!
  </li>
  <li>Otherwise, you should return to the login page and be able to sign-in
  and enjoy CraigVersity!</li>
</ol>

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<h4>Editing your Account (and deleting your account)</h4>
<ol>
  <li>Sign-in and click on the far-right option labeled "Account Options"
  and then click on "Edit Account."</li>
  <li>You can fill in any field you want, which will overwrite previously
  stored data.</li>
  <li>
    You <b>MUST</b> have inputted your current password in the first input
    box in order to validate the changes.
    This extra step is to help prevent people from editing someone's
    account if they get
    access to an open browser with you CraigVersity account already
    logged-in.
  </li>
  <li>If you wish to delete the account, click the checkbox in the Edit
  Account Form labeled "Delete Account" and click submit.</li>
</ol>

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<h4>Creating a Posting</h4>
<p>
  A <i>Posting</i> is the term we use to define the advertisement a user
  submits to facilitate a transaction between users.
  A posting should contain valuable information to potential buyers in
  order to attract people to buy.
</p>
<ol>
  <li>Click the "New Posting" button at the very top of the screen to open
  the form to complete.</li>
  <li>Now you need to fill out all required fields: </li>
  <ul>
    <li>Title: brief snippet explaining your good or service. A maximum of
    30 characters.</li>
    <li>Category: You do not have to select any, and "Any" will be selected.
      However, the "Any" category will result in fewer people being able to
      search for your product or service.</li>
    <li>Price: The price you wish to set. The range is from $0 to $2,000
    (inclusive). As it is a cash-only site,
      hard to justify more expensive transactions for college students.</li>
      <li>Description: A longer description of your good or service. The
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                      maximum length is 1000 characters.</li>
 98             <li>Tags: a helpful way to allow other users to easily find your
                posting through our filtering and search system.
 99                 To creat a new tag, just type a word or short phrase and hit enter.
                    It should pop up onto your screen above the input.
100                 <i>Note:</i> if you want to remove a tag, click the "x" in the top
                    right of any individual tag.</li>
101         </ul>
102         <li>Click on the "Create Post!" button in order to submit the posting. If
            you get a red error message at the top of the
103             submission form, your post didn't meet the correct criteria. Fix the
                issue in the error message and attempt submitting again.</li>
104     </ol>
105
106     <hr class="styled-hrline"/>
107
108     <h4>Edit a Posting (and deleting)</h4>
109     <ol>
110         <li>First, navigate to your posting you wish to modify.</li>
111         <li>Then, if you are the user who created the posting, there should be a
            button labeled "Edit Posting" underneath
112             the title and next to "Functions: " and click on the "Edit Posting"
                button.</li>
113         <li>Finally, redo the form to your own liking and click "Submit Changes."
            </li>
114         <li>If you wish to delete the post, navigate back to the posting and
            click on the "Remove Posting" button. A new
115             page will show you the posting to confirm that you are sure. If so,
                simply click on the "Remove Posting" button.</li>
116     </ol>
117
118     <hr class="styled-hrline"/>
119     <h4>Transactions</h4>
120     <p>
121         Transactions occur when both a buyer and seller "Claim" a posting. The
            user claiming to be be the seller, must
122         be the same user who created said posting. The buyer can be any other
            user. After either the buyer OR seller
123         submit their "claim," they must wait for the other (seller OR buyer
            respectively) to claim as well. These claims
124         are a way for the users to rate other users on the opposite end of a
            transaction. After both the seller and buyer have
125         submitted claims and they both validate that they were involved in the
            transaction, the ratings are updated
126         based on the given ratings. Both users shall be notified when the
            transaction completes with 2 corresponding claims.
127     </p>
128     <h5>Buyer Claim</h5>
129     <ol>
130         <li>Navigate to the posting you wish to "Claim."</li>
131         <li>Click on the "Claim Transaction" button to the right of "Functions:"
            and underneath the title.</li>
132         <li>If you are not the one who posted, then you should get a screen
            asking you to give the Seller's Username
133             (already filled out!) and the rating for the poster (or seller).
134         </li>
135         <li>Fill out the rating (you will automatically select 5 stars if you
            choose to ignore filling it out) and click submit!</li>
136     </ol>
137     <h5>Seller Claim</h5>
138     <ol>
139         <li>Navigate to the posting you wish to "Claim."</li>
140         <li>Click on the "Claim Transaction" button to the right of "Functions:"
            and underneath the title.</li>
141         <li>If you are the one who posted, then you should get a screen asking
            you to give the Buyer's University Email
142             which you must supply.
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                    </li>
                    <li>Fill out the email field and the rating to give (you will
                    automatically select 5 stars if you choose to ignore filling it out) and
                    click submit!</li>
                </ol>

                <hr class="styled-hrline"/>
                <h4>Searching and Filtering Postings</h4>
                <ol>
                    <li>Click the "Toggle Search" icon in the top left corner.</li>
                    <li>You need to fill out the search form in order to filter the postings.
                    The required entries are:</li>
                    <ul>
                        <li>Category (defaulted to All)</li>
                        <li>Minimum Price (defaulted to $0)</li>
                        <li>Maximum Price (defaulted to $2000)</li>
                    </ul>
                    <li>You can also search for specific posts by entering a keyword into
                    the search bar. </li>
                    <li>Once the search form is completed to your liking, all you have to do
                    is click on the "Filter Listings!" button.</li>
                </ol>

            </div>
          </div>
        </div>
      </div>
    </body>
</html>
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