

CALYPSO RYNKOWSKI

✉ calypso.rynkowski@gmail.com | [in linkedin.com/in/calypsorynkowski/](https://www.linkedin.com/in/calypsorynkowski/) | github.com/caly-pso | caly-pso.github.io/

EDUCATION

University of Texas at San Antonio | Bachelor of Arts in Anthropology August 2017

- Relevant Coursework: Intro-Program & Data Management in SAS, Applied Statistics

Continuing Education | Data Analytics

June 2020-Present

- Certifications: **Data Analysis with Python Certification** by freecodecamp & **Data Analysis** by Jovian.ML

SKILLS

Languages/Libraries: Python, SQL, Pandas, Numpy, Seaborn, Matplotlib, Plotly, HTML/CSS

Tools: PostgreSQL, MySQL, Jupyter, Tableau, Streamlit, Excel

PROJECTS

COVID-19 Application November 2020

- Created a responsive web application in Streamlit to show real-time COVID cases around the US using Python and Pandas, with Seaborn visualizations

Exploratory Data Analysis of Formula 1 Races

October 2020

- Utilized Pandas, Jupyter Notebooks, Seaborn and Plotly to load, transform, and explore the data
- Once merged, sorted, filtered, and cleaned insight of individual driver statistics, frequency of track use, and the progression of the sport was explored in tabular and visual formats

Exploratory Data Analysis of Human Trafficking Survivors

September 2020

- Analyzed open-source data about survivors using Jupyter Notebooks, Python, Pandas, and graphing software Plotly
- Through the analysis of the data, findings showed the US has a large population of young, female survivors who became victims under the age of 20 years old

Health and Society Research Study

May-Aug 2017

- Collected data on human perceptions of health in a cross-cultural study of San Antonio, South Padre, and Guadalajara, Mexico through observing and recording human-animal interactions at zoos and animal rescues
- Participant observation, textual analysis, and surveys were used in data collection and analysis

EXPERIENCE

Volunteer | Eagles Nest Sanctuary

Aug 2020-Present

- Created, implemented and maintained internal database for reporting of donations and donors using Excel and Agile CRM
- Generated and calculated the donation reports and reviewed a variety of data for accuracy, completeness and conformity to established standards and procedures

Customer Engagement Representative | Gusto | Denver, CO

Nov 2019-May 2020

- Maintained a high-volume workload in a fast-paced while ensuring expert customer support by addressing client concerns, resolving issues in real-time for the SaaS company
- Managed customer accounts using Salesforce.com, JIRA, and Confluence and maintained interdepartmental communication using Slack and Teleopti

911 Dispatcher | Adcom911 | Commerce City, CO

Dec 2018 – Nov 2019

- Performed real time data entry of calls and radio transmissions into the computer aided dispatch software TriTech, ensuring accuracy and significance of information
- Proficiently operated a wide variety of communication equipment including computer software, radio consoles, telephones, and GPS devices
- Routinely queried the NCIC/CCIC databases for warrants, stolen vehicles, vehicle registrations, and teletypes