

Questionnaire

- How is **passenger satisfaction** distributed across different **gender groups**?
- Does **age** affect overall **passenger satisfaction**?
- Are **returning customers** generally more **satisfied** than **first-time customers**?
- Is there a **difference in satisfaction** levels between **business** and **personal** travelers?
- Which **travel class** has the highest **satisfaction rating**?
- Do **longer flight distances** have a direct effect on **lower satisfaction levels**?
- How do different aspects of the **travel experience** (e.g., cleanliness, food, entertainment) contribute to **overall satisfaction**?
- Is there a relationship between **departure delay** and **passenger satisfaction**?
- Does **satisfaction** with **online services** (booking, check-in, boarding) impact **overall satisfaction**?