

From: U.S. Department of Veterans Affairs <staging-do-not-reply@notifications.va.gov>
Sent: ((email_delivery_timestamp))
To: ((recipient_email_address))
Subject: Action needed: We can't process a document for your Supplemental Claim
Original submission attempt timestamp: ((original_submission_attempt_timestamp))

VA



U.S. Department
of Veterans Affairs

Action needed: We can't process a document for your Supplemental Claim

Dear ((first_name)),

You submitted a Supplemental Claim (VA Form 20-0995) on ((date_submitted)), but we had a problem with our system. We couldn't upload your supporting document. We're sorry about this.

Here's the file name of the document we need

((filename))

For your privacy, we're showing only part of the file name here.

What to do next

You'll need to submit your supporting document again. Make a copy of the document, write your Social Security number on it, and submit it by mail or in person.

Option 1: By mail

Mail the copy of the supporting document to this address:

Department of Veterans Affairs
Evidence Intake Center

PO Box 4444
Janesville, WI 53547-4444

Option 2: In person

Bring the copy of the supporting document to a VA regional office.

[Find a VA regional office near you](#)

If we need more information after we receive your document, we'll contact you.

What to do if you have questions

Call us at 800-827-1000 (TTY: 711). We're here Monday through Friday, 8:00 a.m. to 9:00 p.m. ET.

Thank you

You're receiving this email because you submitted a form on VA.gov. Don't reply to this email.