

**From:** U.S. Department of Veterans Affairs <do-not-reply@notifications.va.gov>

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**To:**

**Subject:** Action needed: We can't process a document for your Supplemental Claim

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U.S. Department  
of Veterans Affairs

# Action needed: We can't process a document for your Supplemental Claim

Dear

You submitted a Supplemental Claim (VA Form 20-0995) on [REDACTED]  
but we had a problem with our system. We  
couldn't upload your supporting document. We're sorry about this.

**Here's the file name of the document we  
need**

[REDACTED]  
For your privacy, we're showing only part of the file name here.

## What to do next

You'll need to submit your supporting document again. Make a copy of the document, write your Social Security number on it, and submit it by mail or in person.

### Option 1: By mail

Mail the copy of the supporting document to this address:

Department of Veterans Affairs  
Evidence Intake Center

PO Box 4444  
Janesville, WI 53547-4444

## Option 2: In person

Bring the copy of the supporting document to a VA regional office.

[Find a VA regional office near you](#)

If we need more information after we receive your document, we'll contact you.

## What to do if you have questions

Call us at 800-827-1000 (TTY: 711). We're here Monday through Friday, 8:00 a.m. to 9:00 p.m. ET.

Thank you

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You're receiving this email because you submitted a form on VA.gov. Don't reply to this email.