

From: U.S. Department of Veterans Affairs <do-not-reply@notifications.va.gov>
Sent: ((email_delivery_timestamp))
To: ((recipient_email_address))
Subject: Action needed: We can't process your VA Form
Original submission attempt timestamp: ((original_submission_attempt_timestamp))

VA



U.S. Department
of Veterans Affairs

Action needed: We can't process your request for a Higher-Level Review

Dear ((first_name)),

You submitted a request for a Higher-Level Review (VA Form 20-0996), but we had a problem with our system. We can't process your form. We're sorry about this.

What to do next

You'll need to submit your form again. We recommend you submit your form again by mail or in person.

You'll need to download and fill out a Decision Review Request: Higher-Level Review (VA Form 20-0996).



[Get VA Form 20-0996 to download](#)

Option 1: By mail

Mail the completed form to this address:

Department of Veterans Affairs
Claims Intake Center
PO Box 4444
Janesville, WI 53547-4444

Option 2: In person

Bring the completed form to a VA regional office.

[Find a VA regional office near you](#)

Note: You can ask a VA regional office for copies of the forms to fill out. Or call us at 800-827-1000 (TTY: 711) to request forms. We're here Monday through Friday, 8:00 a.m. to 9:00 p.m. ET.

Submission Details

Form submitted

Decision Reviews Request: Higher-Level Review

VA Form 20-0996

Date submitted

((date_submitted))

What to do if you have questions

Call us at 800-827-1000 (TTY: 711). We're here Monday through Friday, 8:00 a.m. to 9:00 p.m. ET.

Thank you

You're receiving this email because you submitted a form on [VA.gov](#). Don't reply to this email.