

# **This PDF is a record of an email that VA.gov sent the Veteran regarding an action they need to take on their submission**

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**Original Document Submission Attempt Timestamp:**

**From:** U.S. Department of Veterans Affairs <do-not-reply@notifications.va.gov>

**Sent:**

**Email Delivery:**

**To:**

**Subject:** Action needed: We can't process a supporting form for your Supplemental Claim

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**VA**



U.S. Department  
of Veterans Affairs

## **We need a supporting form for your Supplemental Claim**

Dear

You submitted a Supplemental Claim (VA Form 20-0995) on VA.gov on \_\_\_\_\_ but there was a problem with our system. We couldn't process your supporting form. We're sorry about this.

In order for us to request your non-VA records, you'll need to resubmit an Authorization to Disclose Information to the Department of Veterans Affairs (VA Form 21-4142 and 21-4142a). Submit this form as soon as possible.

### **What to do next**

We recommend resubmitting your VA Form 21-4142 online or by mail as soon as possible.

#### **Option 1: Submit your form online**

The fastest way to submit this form is online on VA.gov.

[Submit VA Form 21-4142 and 21-4142a on VA.gov](#)

#### **Option 2: Submit your form by mail**

You can also print the form, fill it out, and mail it to us. [Get VA Form 21-4142 and 21-4142a on VA.gov](#)

Department of Veterans Affairs  
Evidence Intake Center  
PO Box 4444  
Janesville, WI 53547-4444

## Submission Details

### Form submitted

**Authorization to Disclose Information to the Department of Veterans Affairs**

VA Form 21-4142 and 21-4142a

### Date submitted

### Submitted with

**Decision Reviews Request: Supplemental Claim**

VA Form 20-0995

## What to do if you have questions

Call us at 800-827-1000 (TTY: 711). We're here Monday through Friday, 8:00 a.m. to 9:00 p.m. ET.

Thank you

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You're receiving this email because you submitted a form on VA.gov. Don't reply to this email.