

Destinex User Manual

What is Destinex?

Destinex is a dynamic online platform facilitating swift, affordable, and customizable fulfillment of various wishes and requests, connecting users across borders, and creating opportunities for shared experiences.

Problem Statement

In today's globalized world, individuals often encounter challenges when trying to fulfill their wishes or requests that span international boundaries. Existing online platforms may lack the speed, affordability, and customization required for seamless cross-border wish fulfillment. Additionally, the absence of a direct peer-to-peer connection can result in a disconnect between wishers and granters, limiting the sense of community and shared experiences. There is a need for an innovative solution that addresses these gaps, providing a platform that is not only efficient and cost-effective but also fosters meaningful connections and collaborative wish fulfillment on a global scale. This is the problem that Destinex aims to solve.

Destinex's Solution

Destinex presents a groundbreaking solution by introducing a peer-to-peer model that seamlessly connects wishers and granters, transcending international borders. Wishers, individuals expressing their desires, are paired with granters, individuals ready to fulfill those wishes. This unique approach allows for a direct and personal connection, addressing the challenge of disconnect often encountered in traditional online platforms.

Wishers on Destinex can articulate a wide range of wishes, from sending thoughtful gifts to requesting specific services, and even unique experiences. Granters, located in the wisher's desired destination, step in to fulfill these wishes. This ensures not only faster and more affordable wish fulfillment but also promotes a sense of community and shared experiences. However, in this project, we mainly focus on gifting as our main wish due to the time constraint.

The platform's flexibility and customization options empower wishers to choose an ideal date and time for their wishes to be fulfilled, adding a layer of personalization to the process. Additionally, the peer-to-peer model encourages meaningful connections between individuals across the globe, fostering a community spirit and creating opportunities for job seekers to become granters.

Destinex serves as a comprehensive solution to the limitations of existing platforms, providing a user-friendly, efficient, and community-driven approach to cross-border wish fulfillment.

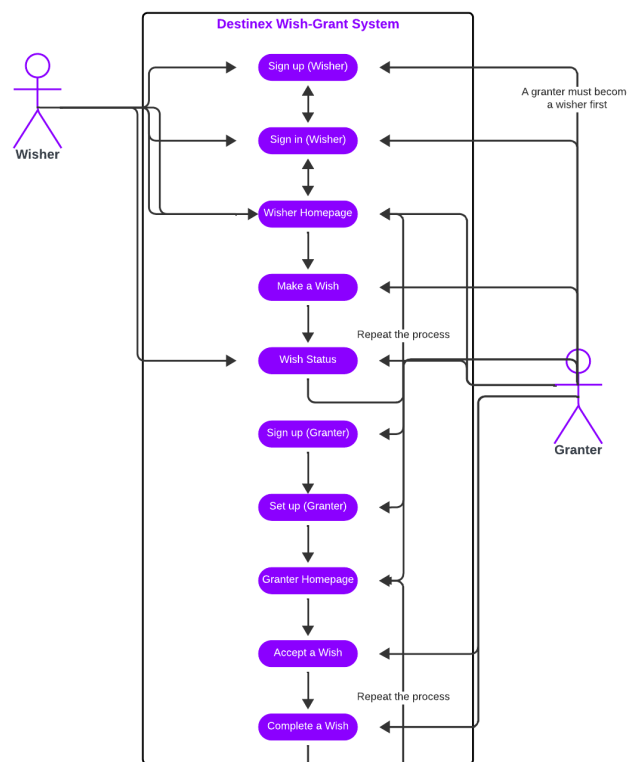
Background and Motivation

The idea for Destinex came about when Nolan, a team member of this project, studying in the United States, wanted to send a birthday cake and flowers to his mother in Myanmar (also known as Burma). However, he faced a practical challenge – he didn't know anyone in Myanmar who could sell and deliver a birthday cake to his mom.

When Nolan thought about asking his friend in Myanmar for help, he realized it wasn't that simple. The political situation made sending money a complicated process. Frustrated and feeling stuck, Nolan wished there was someone in Myanmar who could fulfill his request directly.

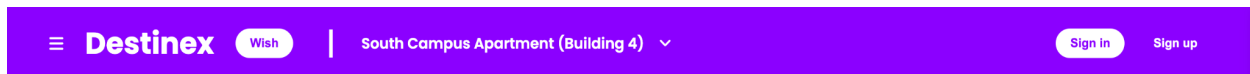
In this frustration, Nolan also recognized the broader applicability of his idea. He understood that his situation wasn't unique and that others with loved ones abroad might encounter similar challenges. Nolan's realization extended beyond his personal experience, showing the universal need for a platform like Destinex to facilitate seamless cross-border wish fulfillment for individuals.

A simple UML Use Case Diagram indicating how a wisher and granter interact throughout the product cycle is shown below:

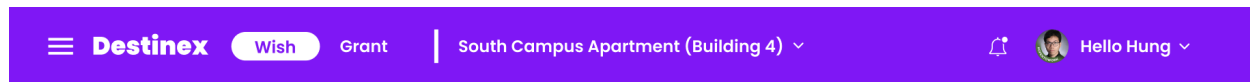


Instructions for Wisher

Visit the Destinex website to start your wish journey. New users can easily create an account by signing up while existing members can sign in for uninterrupted access to the next steps. If a wisher is not signed in, he can still see the buttons but they will not direct him anywhere but the sign-in page when clicked.



After signing in, a wisher has access to continue the process and the header also changes with log out and wish tracking buttons added as below:



A wisher can see what Destinex is, what his wish journey looks like, what he can do with Destinex, and other common questions on the homepage all together.

To start making a wish, a wisher has to click either the “wish” button from the header or the “make a wish” button from the homepage. After clicking, it will lead the wisher to four steps of the wish form. The first form is all about products. A wisher can choose the category, product, budget range, and ideal date. The second form is about the recipient. A wisher has to add detailed information about the recipient on this page. After that, it will go to the page where the wisher can provide additional information about his wish. In the last step of the wish form, he will see the review of his wish, the wish summary, and the payment.

The image is a screenshot of the 'Make a Wish' form, specifically 'Step 1 of 4'. The title 'Make a Wish' is at the top right. Below the step indicator, the question 'What is your wish?' is followed by a text input field labeled 'Wish *' with the placeholder 'Describe your wish'. Below this are two columns: 'Category *' with a dropdown menu showing 'Select Category', and 'Product *' with a text input field. Underneath is a 'Budget Range *' section featuring a horizontal slider with a purple line. The slider has markers for '\$12' and '\$500+'. A small note below the slider states: 'The budget range is for products/services only. Taxes and service fees are not included.' At the bottom, there is a 'Pick an ideal date and time *' section with two dropdown menus: one for the date (showing 'Wed, Nov 8') and one for the time (showing '5:00 PM - 7:00 PM'). A large blue 'Next' button is positioned at the bottom center of the form.

After successfully completing the four steps, the website tells the wisher to either track the wish journey or go back to the homepage to make more wishes.

On the wish status page, a wisher can see the status of the delivery, total cost, actual delivery date, granter name, and proof of delivery. If a wish has been successfully granted by a granter, a wisher can click on the confirmation button. If not, he should report to Destinex through the “missing items” link.

Instructions for Granter

The basic requirement to become a granter is to have a wisher account first. A granter has to sign up to create a granter account using his address and contact details. After that, he has to set up an account providing vehicle details and background information. The next step is to add his bank account to accept the payment from Destinex. After all these steps, he becomes a granter and can start his first grant.

Set Up to Become a Granter






Vehicle Details

Vehicle Type *

Select Vehicle Type

Vehicle Model *

View Wishes Near You

 Buy Red Rose Bouquet ● \$8.00 Guaranteed ▼ 2.7 mi Estimated 📅 Deliver by 5:00 PM on Dec 25	Accept
	Decline
 Buy Medicine ● \$5.00 Guaranteed ▼ 1.5 mi Estimated 📅 Deliver by 9:00 AM on Dec 19	Accept
	Decline
 Buy Birthday Cake ● \$10.00 Guaranteed ▼ 2.3 mi Estimated 📅 Deliver by 11:00 AM on Dec 22	Accept
	Decline

The image shown in the left is the homepage for the granter. A granter can see nearby wishes (jobs) posted by wishers. In addition, he can see the general information of the task that helps him to decide whether to accept or decline the wish. If accepted, he can see the more detailed information about the particular wish such as product information, recipient information, and delivery instructions.

After completing/granting the wish, a granter has to put the budget amount he spends to fulfill the wish with a receipt. Moreover, he also needs to attach a drop-off photo to prove that the wish is granted. The payment will be transferred to the granter after the wisher confirms the delivery. During the meantime, he can go back to the granter homepage and grant more wishes for other wishers.



Waiting for a Payment

Payment takes two business days to process.

Page will be automatically redirected to the main page or click below button.

[Go to Home Page](#)