

Logic Utility Ticketing Investigation Countermeasure

Step categories per playbook

2 categ.
(19.7%)

22%

29%

6%

38%

3 categ.
(37.4%)

19%

28%

13%

34%

3%

4 categ.
(27.1%)

19%

24%

19%

30%

5%

5 categ.
(7.2%)

18%

22%

15%

34%

9%

0

20

40

60

80

100

Step category frequency (in %)