

# Scott R Palmer

Plainfield, IL 60586– (630) 725-8112 (C) – palmer.sr@gmail.com

## Career Focus

To obtain a programming position with a company that prides itself in communication and delivering exceptional products with CI/CD and automation.

## Computer Experience

- Interface design and implementation
- Fluent in C and Java
- Familiar with MySQL, SQL and ASP
- Computer Network and Security
- Proficient in HTML, JavaScript, PHP, and CSS
- Familiar with Red Hat, Ubuntu, Windows, MacOS, Mandriva and Fedora OS
- Graphics programming with POV-Ray and JOGL

## Certificates (in consideration)

- World Wide Web Consortium: HTML, HTML5, CSS, JavaScript, PHP, XML and ASP
- Oracle: Java 7 Programmer I and II

## Military Accomplishments

- Contributed to an annual 50% increase in productivity through improvements in operations, quality, safety and administration.
- Supervised second shift operations and more than 9 air core maintenance staff.
- Awarded the Navy Achievement Medal in 2002, Letter of Commendation in 2002 and Two Letters of Appreciation in 2000 and 2001.
- Received Global War on Terrorism Service Medal.
- Confidential Security Clearance

## Experience

RSVP Tooling, Inc, Joliet, IL

October 2017 to December 2023

### Sales Engineer - Support

- Performed routine tasks like shipping tooling for purchases and sales and inspections.
- Part took in inspecting equipment for repair and defects in manufacturing.
- Participated in selling marketing campaigns prior and post trade shows.
- Supplied updates for catalogs and websites including technical aspects which help reduce troubleshooting time and onboarding for customers.
- Updated the company file system and sales system to modern standards which improved up time to 100% as well as company communication. RSVP was enabled to work completely remote by the individual solely.
- Created portable documents for advertising, training and general information for all aspects of RSVP Tooling's general commission.
- Responded to general sales and technical questions regularly for all tooling and more that is displayed at [rsvptooling.com](http://rsvptooling.com).

Liaison Technologies, Carbondale, IL

October 2014 to February 2016

### IT Professional - Mapping Analyst

- Supplied EDI transaction support for three platforms Athena, Advance Data Exchange and Softshare/DXP.

- Performed detailed analysis of project requirements and aided in the development of functional specifications.
- Developed and kept implementation and documentation
- Fluent with EDI formats ANSI, EDIFACT and TRADACOMs.

Morgan Stanley, Chicago, IL

June 2009 to July 2009

**IT Professional**

- Supplied advertising aid.
- Aided in Microsoft Software implementations.
- Installed CRM software ACT! and supplied initial demonstrations and training.

Brad Foote Gear Work, Cicero, IL

December 2007 to January 2008

**IT Professional**

- Developed production and beta websites using HTML with CSS2 and JavaScript.
- Troubleshoot and resolved internet connectivity and general software and hardware issues.
- Added user accounts, troubleshoot issues with users.

Mr. Admin, Carbondale, IL

April 2007 to August 2007

**IT Professional**

- Troubleshoot and resolved internet connectivity and general software and hardware issues.
- Found product problems and strengths and collected data on the customer experience.
- Developed accurate development estimates and drafted project resource plans.
- Led triage on product bugs and feature requests.

RadioShack, Marion, IL

September 2005 to July 2006

**Sales Retail**

- Received and processed cash and credit payments for in-store purchases.
- Described use and operation of merchandise to customers.
- Placed special merchandise orders for customers.
- Shared product knowledge with customers while making personal recommendations.
- Maintained friendly and professional customer interactions.
- Verified that all merchandising standards were kept daily.

US Navy

May 2000 to May 2005

**Supervisor and Quality Assurance Inspector**

- Effective decision-maker in high-pressure environments.
- Patrolled areas and allowed restricted area access for authorized personnel.
- Supervised operation and organizational maintenance of weapons systems and specialized equipment.
- Coordinated training schedules and filed crucial administrative paperwork.
- Set up sensitive electronic test tools and equipment.
- Ran cycle checks of electromechanical systems consisting of multiple integrated circuits.
- Aligned and tuned complicated inter-related circuits and electromechanical systems.
- Quickly replaced faulty parts and unit wiring and retested systems.
- Tacked maintenance actions and completed records.
- Verified that all required information was readily available and displayed correctly.
- Coordinated preventative maintenance on existing and new production equipment, including routine calibration.
- Maintained and enforced a safe and clean working environment.
- Diligently kept safety and quality standards.
- Supervised production schedules, production quality and on time delivery.

- Trained, developed and counseled subordinates to develop a high performing team.
- Organized, prioritized and managed work-center maintenance projects to keep shops safe, efficient and clean.

## Work History

One Stop, Murphysboro, IL

September 2006 to March 2007

### Salesclerk

- Stocked and inventoried merchandise.
- Handled currency and lottery sales.
- Cleaned and organized store.
- Closed store and delivered sales to bank.

Personal Contracts, Naperville, IL and Carbondale, IL

2010 to April 2013

### Contract Labor

- Removed debris from households, storage areas and yards.
- Remodel basements and garages.
- Painted interior rooms.
- Installed electrical wiring and network wiring.

Hucks, Murphysboro, IL

July 2013 to October 2014

### Sales Associate

- Trained in operating point of sale system.
- Stock and inventory merchandise.
- Trained for class C UST operator.

## Education

**Southern Illinois University, Carbondale, IL**

**Bachelor of Science: Computer Science, December 2010**

**Minor: Mathematics**

- Received Dean List Fall 2006.
- Attended AMC Fall 2009 and was in charge of sigSoft.
- Coursework in Operating System and Design, Graphic Design, User Interface and Implementation, Networking, Computer Security, Computer Architecture, Autonomous Mobile Robots, Web Development and Design and Programming Languages.
- Advanced Mathematics coursework in Calculus I & II, Statistics and Probability and Linear Programming concluding to Mathematics Minor.

**Graduate-Level Coursework:** Computer Architecture, Computer Security and Cloud Computing