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# Advertising on the Web

Mining of Massive Datasets
Jure Leskovec, Anand Rajaraman, Jeff Ullman
Stanford University

http://www.mmds.org



## Online Algorithms

### Classic model of algorithms

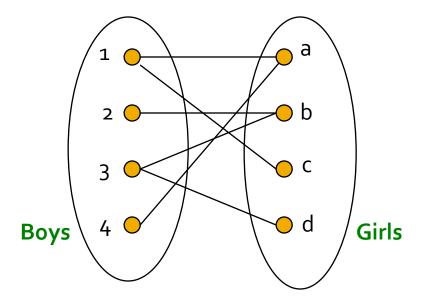
- You get to see the entire input, then compute some function of it
- In this context, "offline algorithm"

### Online Algorithms

- You get to see the input one piece at a time, and need to make irrevocable decisions along the way
- Similar to the data stream model

# **Online Bipartite Matching**

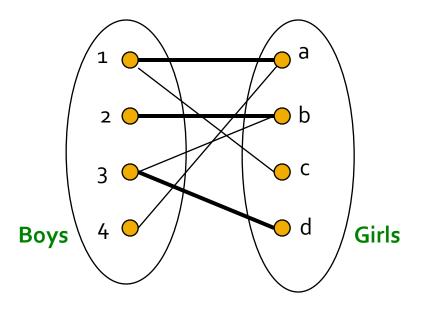
# Example: Bipartite Matching



**Nodes: Boys and Girls; Edges: Preferences** 

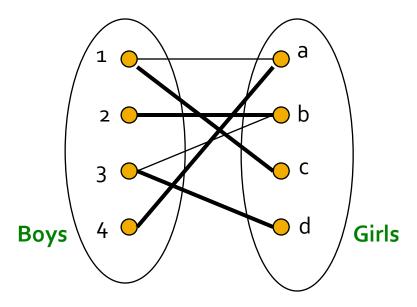
Goal: Match boys to girls so that maximum number of preferences is satisfied

# **Example: Bipartite Matching**



M = {(1,a),(2,b),(3,d)} is a matching Cardinality of matching = |M| = 3

## **Example: Bipartite Matching**



M = {(1,c),(2,b),(3,d),(4,a)} is a perfect matching

**Perfect matching** ... all vertices of the graph are matched **Maximum matching** ... a matching that contains the largest possible number of matches

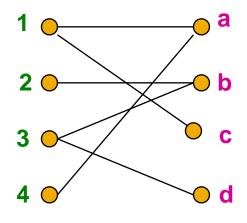
## **Matching Algorithm**

- Problem: Find a maximum matching for a given bipartite graph
  - A perfect one if it exists
- There is a polynomial-time offline algorithm based on augmenting paths (Hopcroft & Karp 1973, see <a href="http://en.wikipedia.org/wiki/Hopcroft-Karp algorithm">http://en.wikipedia.org/wiki/Hopcroft-Karp algorithm</a>)
- But what if we do not know the entire graph upfront?

## Online Graph Matching Problem

- Initially, we are given the set boys
- In each round, one girl's choices are revealed
  - That is, girl's edges are revealed
- At that time, we have to decide to either:
  - Pair the girl with a boy
  - Do not pair the girl with any boy
- Example of application:
   Assigning tasks to servers

## Online Graph Matching: Example



- (1,a) (2,b)
- (3,d)

## **Greedy Algorithm**

- Greedy algorithm for the online graph matching problem:
  - Pair the new girl with any eligible boy
    - If there is none, do not pair girl
- How good is the algorithm?

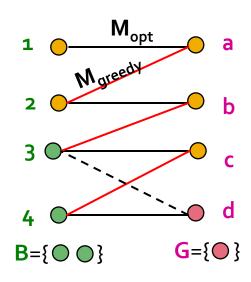
## **Competitive Ratio**

For input I, suppose greedy produces matching  $M_{greedy}$  while an optimal matching is  $M_{opt}$ 

(what is greedy's worst performance over all possible inputs I)

## **Analyzing the Greedy Algorithm**

- Consider a case: M<sub>greedy</sub>≠ M<sub>opt</sub>
- Consider the set G of girls
   matched in  $M_{opt}$  but not in  $M_{greedy}$
- Then every boy B <u>adjacent</u> to girls in G is already matched in M<sub>greedy</sub>:



- If there would exist such non-matched (by  $M_{greedy}$ ) boy adjacent to a non-matched girl then greedy would have matched them
- Since boys B are already matched in  $M_{greedy}$  then

  (1)  $|M_{greedy}| ≥ |B|$



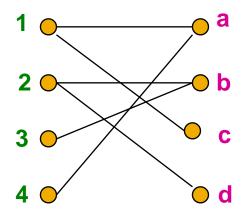
# **Analyzing the Greedy Algorithm**

### Summary so far:

- Girls G matched in  $M_{opt}$  but not in  $M_{greedy}$
- $\blacksquare (1) |M_{greedy}| \ge |B|$
- There are at least |G| such boys  $(|G| \le |B|)$  otherwise the optimal  $(|G| \le |B|)$  algorithm couldn't have matched all girls in G
  - So:  $|G| \le |B| \le |M_{greedy}|$
- By definition of G also:  $|\mathbf{M}_{opt}| \le |\mathbf{M}_{greedy}| + |\mathbf{G}|$ 
  - Worst case is when  $|G| = |B| = |M_{greedy}|$
- $|M_{opt}| \le 2|M_{greedy}|$  then  $|M_{greedy}|/|M_{opt}| \ge 1/2$

**G**={**O**}

## Worst-case Scenario



(1,a) (2,b)

# Web Advertising

## History of Web Advertising

- Banner ads (1995-2001)
  - Initial form of web advertising
  - Popular websites charged
     X\$ for every 1,000
     "impressions" of the ad
    - Called "CPM" rate (Cost per thousand impressions)
    - Modeled similar to TV, magazine ads
  - From untargeted to demographically targeted
  - Low click-through rates
    - Low ROI for advertisers



**CPM**...cost per mille Mille...thousand in Latin

## Performance-based Advertising

- Introduced by Overture around 2000
  - Advertisers bid on search keywords
  - When someone searches for that keyword, the highest bidder's ad is shown
  - Advertiser is charged only if the ad is clicked on
- Similar model adopted by Google with some changes around 2002
  - Called Adwords

### Ads vs. Search Results

#### Web

Results 1 - 10 of about 2,230,000 for geico. (0.04 seco

#### GEICO Car Insurance. Get an auto insurance quote and save today ...

**GEICO** auto insurance, online car insurance quote, motorcycle insurance quote, online insurance sales and service from a leading insurance company.

www.geico.com/ - 21k - Sep 22, 2005 - Cached - Similar pages

Auto Insurance - Buy Auto Insurance

Contact Us - Make a Payment

More results from www.geico.com »

#### Geico, Google Settle Trademark Dispute

The case was resolved out of court, so advertisers are still left without legal guidance on use of trademarks within ads or as keywords.

www.clickz.com/news/article.php/3547356 - 44k - Cached - Similar pages

#### Google and GEICO settle AdWords dispute | The Register

Google and car insurance firm GEICO have settled a trade mark dispute over ... Car insurance firm GEICO sued both Google and Yahoo! subsidiary Overture in ...

www.theregister.co.uk/2005/09/09/google\_geico\_settlement/ - 21k - Cached - Similar pages

#### GEICO v. Google

... involving a lawsuit filed by Government Employees Insurance Company (GEICO). GEICO has filed suit against two major Internet search engine operators, ... www.consumeraffairs.com/news04/geico\_google.html - 19k - Cached - Similar pages

Sponsored Links

#### Great Car Insurance Rates

Simplify Buying Insurance at Safeco See Your Rate with an Instant Quote www.Safeco.com

#### Free Insurance Quotes

Fill out one simple form to get multiple quotes from local agents. www.HometownQuotes.com

#### 5 Free Quotes, 1 Form.

Get 5 Free Quotes In Minutes! You Have Nothing To Lose. It's Free sayyessoftware.com/Insurance Missouri

### Web 2.0

- Performance-based advertising works!
  - Multi-billion-dollar industry
- Interesting problem:
  What ads to show for a given query?
  - (Today's lecture)
- If I am an advertiser, which search terms should I bid on and how much should I bid?
  - (Not focus of today's lecture)

## **Adwords Problem**

#### Given:

- 1. A set of bids by advertisers for search queries
- 2. A click-through rate for each advertiser-query pair
- 3. A budget for each advertiser (say for 1 month)
- 4. A limit on the number of ads to be displayed with each search query
- Respond to each search query with a set of advertisers such that:
  - 1. The size of the set is no larger than the limit on the number of ads per query
  - 2. Each advertiser has bid on the search query
  - 3. Each advertiser has enough budget left to pay for the ad if it is clicked upon

## Adwords Problem

- A stream of queries arrives at the search engine:  $q_1$ ,  $q_2$ , ...
- Several advertisers bid on each query
- When query q<sub>i</sub> arrives, search engine must pick a subset of advertisers whose ads are shown
- Goal: Maximize search engine's revenues
  - Simple solution: Instead of raw bids, use the "expected revenue per click" (i.e., Bid\*CTR)
- Clearly we need an online algorithm!

## The Adwords Innovation

Advertiser	Bid	CTR	Bid * CTR
Α	\$1.00	1%	1 cent
В	\$0.75	2%	1.5 cents
С	\$0.50	2.5%	1.125 cents
		Click through rate	Expected revenue

## The Adwords Innovation

Advertiser	Bid	CTR	Bid * CTR
В	\$0.75	2%	1.5 cents
С	\$0.50	2.5%	1.125 cents
Α	\$1.00	1%	1 cent

## Complications: Budget

- Two complications:
  - Budget
  - CTR of an ad is unknown
- Each advertiser has a limited budget
  - Search engine guarantees that the advertiser will not be charged more than their daily budget

## **Complications: CTR**

- CTR: Each ad has a different likelihood of being clicked
  - Advertiser 1 bids \$2, click probability = 0.1
  - Advertiser 2 bids \$1, click probability = 0.5
  - Clickthrough rate (CTR) is measured historically
    - Very hard problem: Exploration vs. exploitation
       Exploit: Should we keep showing an ad for which we have good estimates of click-through rate
       or

**Explore:** Shall we show a brand new ad to get a better sense of its click-through rate

## **Greedy Algorithm**

### Our setting: Simplified environment

- There is 1 ad shown for each query
- All advertisers have the same budget B
- All ads are equally likely to be clicked
- Value of each ad is the same (=1)

#### Simplest algorithm is greedy:

- For a query pick any advertiser who has bid 1 for that query
- Competitive ratio of greedy is 1/2



## **Bad Scenario for Greedy**

- Two advertisers A and B
  - A bids on query x, B bids on x and y
  - Both have budgets of \$4
- Query stream: x x x x y y y y
  - Worst case greedy choice: B B B B \_ \_ \_ \_ \_
  - Optimal: AAAABBBBB
  - Competitive ratio = ½
- This is the worst case!
  - Note: Greedy algorithm is deterministic it always resolves draws in the same way

## **BALANCE Algorithm [MSVV]**

- BALANCE Algorithm by Mehta, Saberi,
   Vazirani, and Vazirani
  - For each query, pick the advertiser with the largest unspent budget
    - Break ties arbitrarily (but in a deterministic way)

## **Example: BALANCE**

- Two advertisers A and B
  - A bids on query x, B bids on x and y
  - Both have budgets of \$4
- Query stream: x x x x y y y y
- BALANCE choice: A B A B B B \_ \_ \_
  - Optimal: A A A A B B B B
- In general: For BALANCE on 2 advertisers
   Competitive ratio = ¾

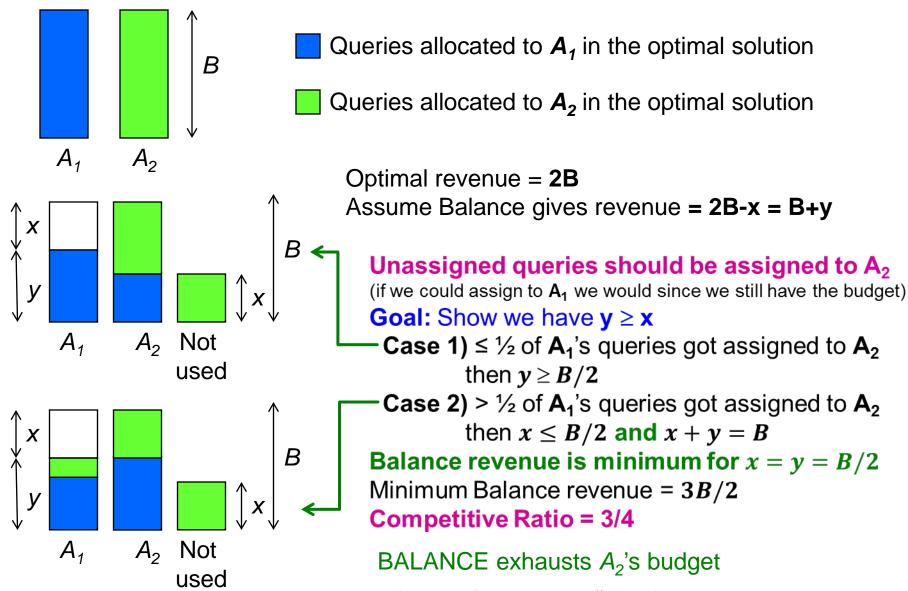


# **Analyzing BALANCE**

- Consider simple case (w.l.o.g.):
  - 2 advertisers,  $A_1$  and  $A_2$ , each with budget B ( $\geq 1$ )
  - Optimal solution exhausts both advertisers' budgets
- BALANCE must exhaust at least one advertiser's budget:
  - If not, we can allocate more queries
    - Whenever BALANCE makes a mistake (both advertisers bid on the query), advertiser's unspent budget only decreases
    - Since optimal exhausts both budgets, one will for sure get exhausted
  - Assume BALANCE exhausts A<sub>2</sub>'s budget, but allocates x queries fewer than the optimal
  - Revenue: BAL = 2B x



# **Analyzing Balance**



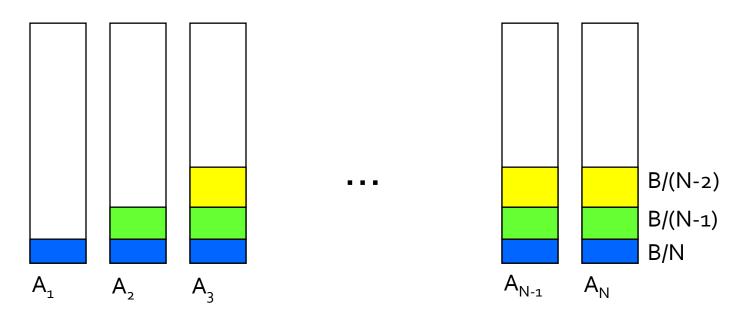
### **BALANCE: General Result**

- In the general case, worst competitive ratio
   of BALANCE is 1–1/e = approx. 0.63
  - Interestingly, no online algorithm has a better competitive ratio!
- Let's see the worst case example that gives this ratio

### Worst case for BALANCE

- N advertisers: A<sub>1</sub>, A<sub>2</sub>, ... A<sub>N</sub>
  - Each with budget B > N
- Queries:
  - N·B queries appear in N rounds of B queries each
- Bidding:
  - Round 1 queries: bidders A<sub>1</sub>, A<sub>2</sub>, ..., A<sub>N</sub>
  - Round 2 queries: bidders  $A_2, A_3, ..., A_N$
  - Round i queries: bidders  $A_i$ , ...,  $A_N$
- Optimum allocation:
   Allocate round *i* queries to *A<sub>i</sub>*
  - Optimum revenue N·B

### **BALANCE Allocation**



BALANCE assigns each of the queries in round 1 to  $\bf N$  advertisers. After  $\bf k$  rounds, sum of allocations to each of advertisers  $\bf A_k,...,\bf A_N$  is

$$S_k = S_{k+1} = \dots = S_N = \sum_{i=1}^{k-1} \frac{B}{N-(i-1)}$$

If we find the smallest k such that  $S_k \ge B$ , then after k rounds we cannot allocate any queries to any advertiser

## **BALANCE:** Analysis

B/1 B/2 B/3 ... B/(N-(k-1)) ... B/(N-1) B/N

$$S_{k} = B$$

1/1 1/2 1/3 ... 1/(N-(k-1)) ... 1/(N-1) 1/N

 $S_{k} = 1$ 

## **BALANCE:** Analysis

- Fact:  $H_n = \sum_{i=1}^n 1/i \approx \ln(n)$  for large n
  - Result due to Euler

1/1 1/2 1/3 ... 1/(N-(k-1)) ... 1/(N-1) 1/N

$$ln(N)$$
 $S_k = 1$ 

- $S_k = 1$  implies:  $H_{N-k} = ln(N) 1 = ln(\frac{N}{e})$
- We also know:  $H_{N-k} = ln(N-k)$
- So:  $N-k=\frac{N}{e}$
- Then:  $k = N(1 \frac{1}{e})$

N terms sum to ln(N). Last k terms sum to 1. First N-k terms sum to ln(N-k) but also to ln(N)-1

## **BALANCE:** Analysis

- So after the first k=N(1-1/e) rounds, we cannot allocate a query to any advertiser
- Revenue = B·N (1-1/e)
- Competitive ratio = 1-1/e

## General Version of the Problem

- Arbitrary bids and arbitrary budgets!
- Consider we have 1 query q, advertiser i
  - Bid =  $x_i$
  - Budget =  $b_i$
- In a general setting BALANCE can be terrible
  - Consider two advertisers A<sub>1</sub> and A<sub>2</sub>
  - $A_1$ :  $X_1 = 1$ ,  $b_1 = 110$
  - $A_2$ :  $X_2 = 10$ ,  $b_2 = 100$
  - Consider we see 10 instances of q
  - BALANCE always selects A<sub>1</sub> and earns 10
  - Optimal earns 100

## **Generalized BALANCE**

- Arbitrary bids: consider query q, bidder i
  - Bid =  $x_i$
  - Budget =  $b_i$
  - Amount spent so far =  $m_i$
  - Fraction of budget left over f<sub>i</sub> = 1-m<sub>i</sub>/b<sub>i</sub>
  - Define  $\psi_i(q) = x_i(1-e^{-f_i})$
- Allocate query  $\mathbf{q}$  to bidder  $\mathbf{i}$  with largest value of  $\psi_i(\mathbf{q})$
- Same competitive ratio (1-1/e)