CARE MESSAGES

MSGO. << Please make a selection so I can help give you care advice.>> You have not made a selection. Please start again and select options for each question so that I can help give you care advice.

MSG1: <<Sounds like you are feeling ok>>
Learn more about COVID-19 and what you can do to stay safe on the <u>CDC website</u>.

MSG3: <<This Coronavirus Self-Checker is for people who are at least 2 years old>> Visit the CDC website to get information on COVID-19 and children.

MSG4: << Urgent medical attention may be needed. Please call 911 or go to the Emergency Department>> Based on your symptoms, urgent medical attention may be needed. Please call 911 or go to the nearest emergency department.

emergency department.

Tell the 911 operator or emergency staff if you have had contact with someone with COVID-19 or if you have recently been to an area where COVID-19 is spreading.

MSG5: <<Call a medical provider within 24 hours>>
Sorry you're feeling ill. You have some symptoms that may be related to COVID-19. You also have medical conditions that may increase your risk of some infections or complications from COVID-19. Call your healthcare provider, clinician advice line, or telemodicine provider within 24 hours. Start home

your healthcare provider, clinician advice line, or telemedicine provider within 24 hours. Start home isolation. This means stay home except to get medical care, and do not go to work, school, or public areas. Do not use public transportation or ride sharing. Be sure to get care if you feel worse. Read important information about <u>caring for yourself</u> or <u>someone else who is sick</u> and follow these steps to help <u>protect others from getting sick</u>.

MSG6: <<Contact the occupational health provider at your workplace immediately>> Please contact the occupational health provider (or supervisor) in your healthcare facility as soon as possible and let them know you're feeling ill.

MSG7: <<Contact a healthcare provider in the long-term care facility where you live>>
Living in a long-term care facility or nursing home may put you at a higher risk for severe illness. Tell a

caregiver at the facility that you are sick and need to see a medical provider as soon as possible.

Help protect others from getting sick:

Stay in your room except to get medical care
Cover your coughs and sneezes
Clean your hands often

MSG8: << Stay home and take care of yourself. Call your provider if you get worse>> Sorry you're feeling ill. You have one or more symptom(s) that may be related to COVID-19. Stay home and take care of yourself. This means stay home except to get medical care, and do not go to work, school, or public areas. Do not use public transportation or ride sharing. Be sure to get care if you feel worse or you think it is an emergency.

Read important information about <u>caring for yourself</u> or <u>someone else who is sick</u> and follow these steps to help <u>protect others from getting sick</u>.

MSG9: << Stay home and take care of yourself. Call a medical provider within 24 hours>> Sorry you're feeling ill. You have one or more symptom(s) that may be related to COVID-19. Stay home and take care of yourself. Call your healthcare provider, clinician advice line, or telemedicine provider within 24 hours. Start home isolation. This means stay home except to get medical care, and do not go to work, school, or public areas. Do not use public transportation or ride sharing. Be sure to get care if you feel worse or you think it is an emergency.

Read important information about <u>caring for yourself</u> or <u>someone else who is sick</u> and follow these steps to help <u>protect others from getting sick</u>.

MSG10: <<Sorry you're feeling ill. Stay at home and monitor your symptoms. Call your provider if you get worse>>
Watch for COVID-19 symptoms. If you develop any of these symptoms or if you start to feel worse, call your healthcare provider, clinician advice line, or telemedicine provider.

Here are some steps that may help you feel better:
Stay at home and rest.
Drink plenty of water and other clear liquids to prevent fluid loss (dehydration).

Cover your coughs and sneezes.
 Clean your hands often.
 [No MSG11 – CDC wrapper scenario only]

[No MSG12 - CDC wrapper scenario only]

[No MSG13 – CDC wrapper scenario only]

MSG14: If you start to feel ill, contact a healthcare provider in the long-term care facility where you live.

MSG15: <<Contact the occupational health provider at your workplace.>>
Tell your occupational health provider (or supervisor) that you have been in contact with someone diagnosed with COVID-19. You may be asked to wear a mask to protect yourself and those around you Check your temperature twice a day for 14 days. Watch for COVID-19 symptoms.

Learn more about COVID-19 and steps you can take to protect yourself and others on the <u>CDC website</u>

MSG16: <<Monitor for symptoms.>>

MSG16: <<Monitor for symptoms.>>
Watch for COVID-19 symptoms. If you develop symptoms, call your healthcare provider, clinician advice

line, or telemedicine provider.

Learn more about COVID-19 and steps you can take to protect yourself and others on the <u>CDC website</u>.

MSG17: <<Monitor for symptoms, wear a mask.>>
Watch for COVID-19 symptoms. If you develop symptoms, call your occupational health provider as well

as your healthcare provider, clinician advice line, or telemedicine provider.

Since you work or volunteer in a healthcare facility, you may be asked to wear a mask to protect yourself and those around you.

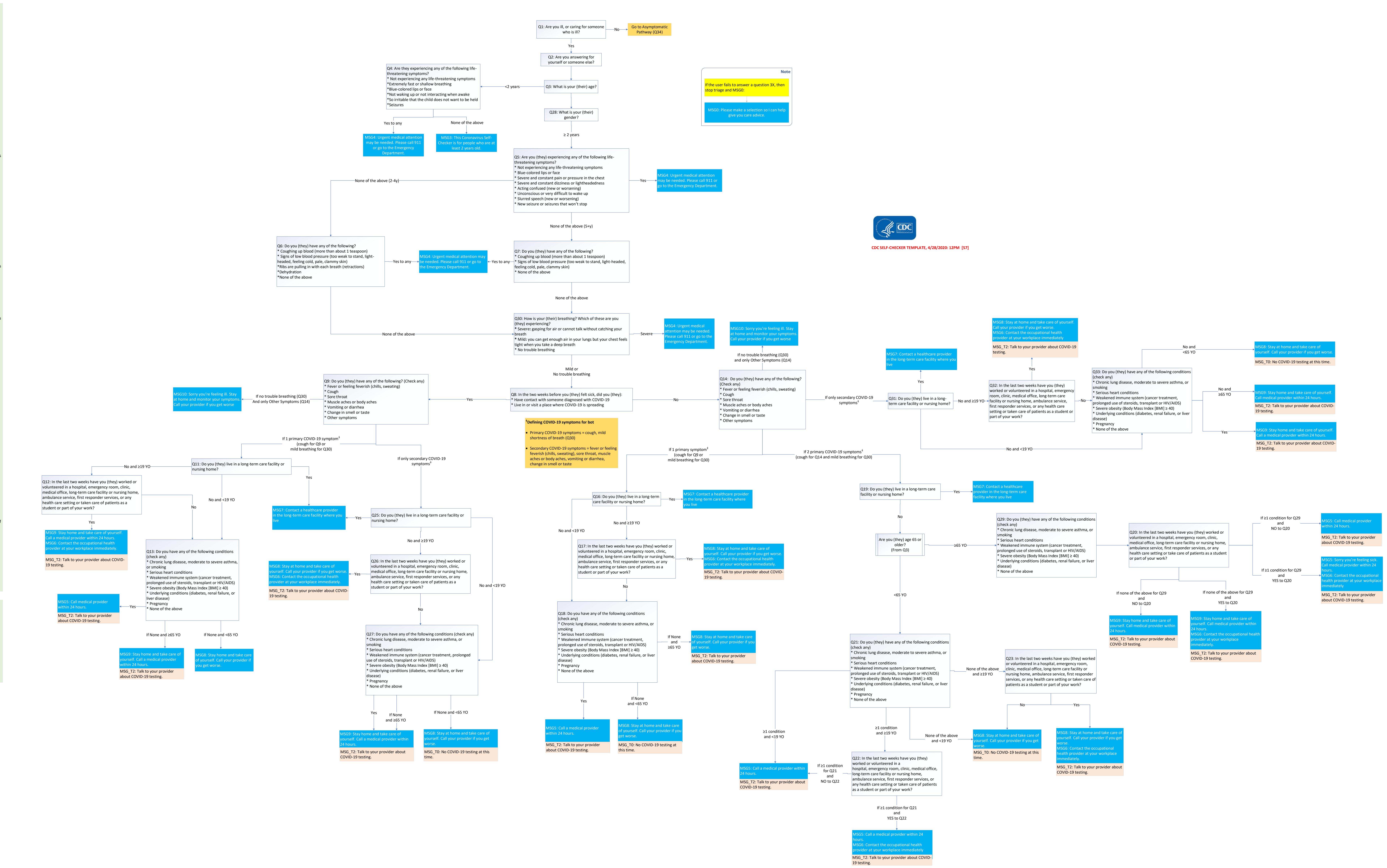
MSG18: <<Monitor for symptoms, stay at home>>
Stay home for 14 days and self monitor. This includes checking your temperature twice a day and watching for symptoms. Practice social distancing. Maintain 6 feet of distance from others, and stay out of crowded places. If possible, stay away from people who are at higher risk for getting very sick from COVID-19. Follow CDC guidance if symptoms develop.

TESTING MESSAGES

T0. << No COVID-19 testing needed at this time>> As of now, your answers suggest you do not need to get tested for COVID-19. If anything changes, take the self-checker again.

T1. << Information about COVID-19 testing>>
For more information about testing for COVID-19, call your medical provider or visit your health department's website.

T2. << Talk to your provider about COVID-19 testing>>
Your answers suggest you may need to get tested for COVID-19. Talk to your medical provider or visit your health department's website for more information. Testing access may vary by location and



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MSG3: <<This Coronavirus Self-Checker is for people who are at least 2 years old.>>

Visit the CDC website to get information on COVID-19 and children.

MSG14: If you start to feel ill, contact a healthcare provider in the long-term care facility where you live.

MSG15: <<Contact the occupational health provider at your workplace.>> Tell your occupational health provider (or supervisor) that you have been in contact with someone diagnosed with COVID-19. You may be asked to wear a mask to protect yourself and those around you. Check your temperature twice a day for 14 days. Watch for COVID-19 symptoms.

Learn more about COVID-19 and steps you can take to protect yourself and others on the <u>CDC website</u>.

MSG16: <<Monitor for symptoms.>>

Watch for <u>COVID-19 symptoms</u>. If you develop symptoms, call your healthcare provider, clinician advice line, or telemedicine provider. Learn more about COVID-19 and steps you can take to protect yourself and others on the <u>CDC website</u>.

MSG17: <<Monitor for symptoms, wear a mask.>>

Watch for <u>COVID-19 symptoms</u>. If you develop symptoms, call your occupational health provider as well as your healthcare provider, clinician advice line, or telemedicine provider.

Since you work or volunteer in a healthcare facility, you may be asked to wear a mask to protect yourself and those around you.

MSG18: <<Monitor for Symptoms, Stay at home>>

Stay home for 14 days and self monitor. This includes checking your temperature twice a day and watching for symptoms. Practice social distancing. Maintain 6 feet of distance from others, and stay out of crowded places. If possible, stay away from people who are at higher risk for getting very sick from COVID-19. Follow CDC guidance if symptoms develop.

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T1. <<Information about COVID-19 testing>>

For more information about testing for COVID-19, call your medical provider or visit your health department's website.

ASYMPTOMATIC PATHWAY

