AMVARA DASHBOARD

Amvara Consulting S.L.

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https://www.amvara.de

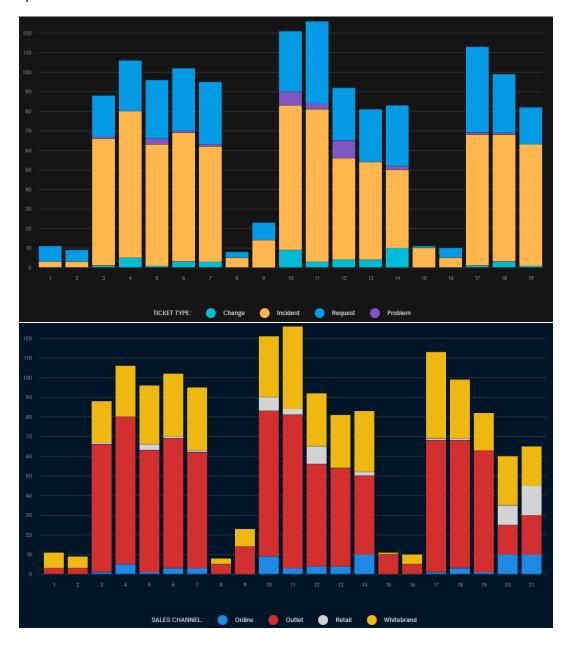# Contents

1 Data Formats

Data can be ordered by
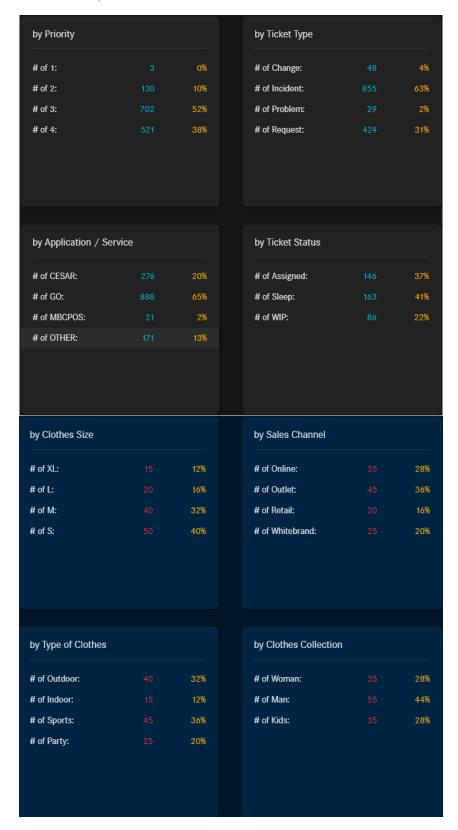
- By Priority [1,2,3,4] Being 1 the most critical and 4 the less critical

- By Ticket Type

- By Application/Service

- By Status

In the main page, it's shown a graphic with columns sorted by ticket type. Here are two examples:

Colors and Ticket type names can be changed, it will be explained lately.

In the right part of the main page (If you are in desktop version) or in the bottom part (If you are in mobile version). There are 4 summary tables with monthly information:

by Priority		
# of 1:	3	0%
# of 2:	130	10%
# of 3:	702	52%
# of 4:	521	38%

by Ticket Type		
# of Change:	48	4%
# of Incident:	855	63%
# of Problem:	29	2%
# of Request:	424	31%

by Application / Service		
# of CESAR:	276	20%
# of GO:	888	65%
# of MBCPOS:	21	2%
# of OTHER:	171	13%

by Ticket Status		
# of Assigned:	146	37%
# of Sleep:	163	41%
# of WIP:	86	22%

by Clothes Size		
# of XL:	15	12%
# of L:	20	16%
# of M:	40	32%
# of S:	50	40%

by Sales Channel		
# of Online:	35	28%
# of Outlet:	45	36%
# of Retail:	20	16%
# of Whitebrand:	25	20%

by Type of Clothes		
# of Outdoor:	40	32%
# of Indoor:	15	12%
# of Sports:	45	36%
# of Party:	25	20%

by Clothes Collection		
# of Woman:	35	28%
# of Man:	55	44%
# of Kids:	35	28%

We can see the total the total of each month and the percentage of each one.

2 Prepare Skinning

Below, there is an image with a screenshot of the dashboard.

3 Introducing Data

The data insertion or edition is done by editing the file Mobile_List_Chart.csv (Located in .src/assets/reports/), it's mandatory to use the same name in the ticket type column inside the csv and in the colorscheme inside config.json (Located in .src/assets/). If not, when clicking in the bar chart data will not be displayed correctly.

3.1 dashboardhelper.sh

Every time Mobile_List_Chart.csv is modified, It's important to execute dashboardhelper.sh (Located in .scripts/), this script will read the csv and will complete the other files (located in .src/assets/reports/) such as Mobile_Tickets_Priority.csv or Mobile_Tickets_Service.csv, among others. it's very simple to run the script, just open a terminal in ./scripts folder and run ./dashboardhelper.sh -m. For futher information run ./dashboardhelper -h or ./dashboardhelper –help