



Certificate of Appreciation Awarded to

Abhishek Rathore

The Office of Customer Accessibility wanted to understand the number of disabled customers that Fidelity or at least P1 serves. For this, their existing process was manual and extremely slow. The team spent time beyond their day to day work to develop a ML-based model that can identify if a document has any mention of a disability and if so, which disability is mentioned. The model has been tested on 2017 data with accuracy of about 83%. The team also hosted the tool on one of the ACT CEC machines. This offers ML-as-a-service to partners and allows anyone in Fidelity to use this model.

Please accept this 'You have earned it-Team award' for a job well done!

Vijai Kishan
Head - Business Analytics & Research
FMR India

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REWARDS & RECOGNITION PROGRAM