



“What if?” Question

What would be the impact on nurse utilisation and patient waiting times to see the nurse for test and clinic activities if the nurse also ran quit smoking consultations as part of the weight loss clinic?

What would be the gain in terms of waiting times and reduced nurse utilisation if a second nurse was brought in to run a dedicated separate quit smoking clinic?

Inter-Arrival Times :

- Arrivals waiting for weight loss consultation
- Arrivals waiting for quit smoking consultation
- Times between GP patient tests

Entities :

- Patients

Activity Times :

- Time spent in weight loss consultation
- Time spent in quit smoking consultation
- Time spent having test performed

