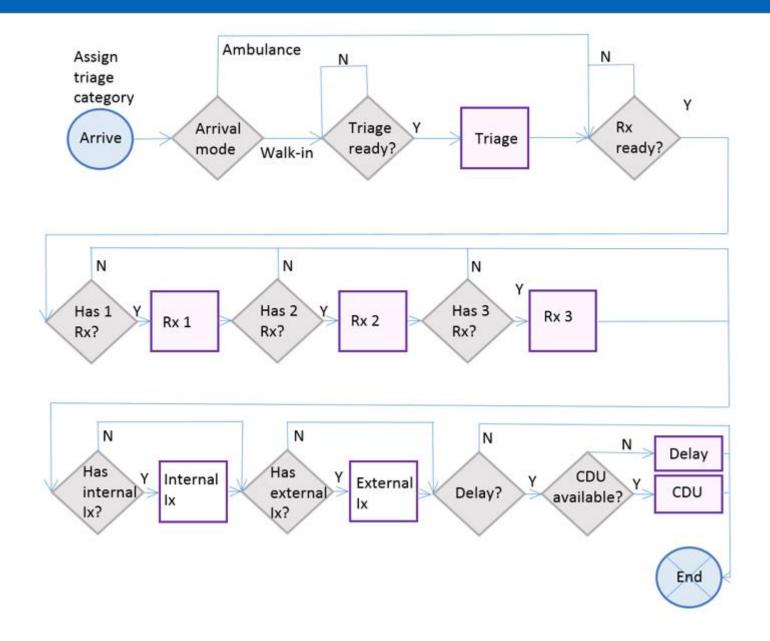
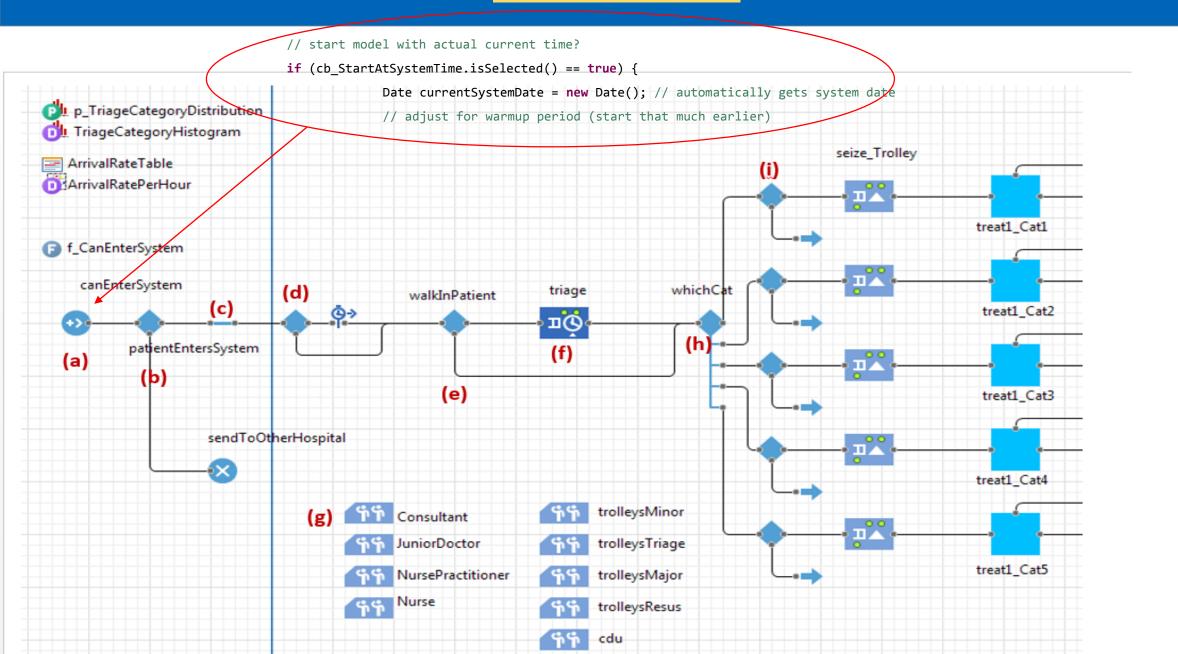
ED SIMULATION MODEL FOR SHORT-TERM DECISION-SUPPORT

Alison Harper

ED FLOW CHART



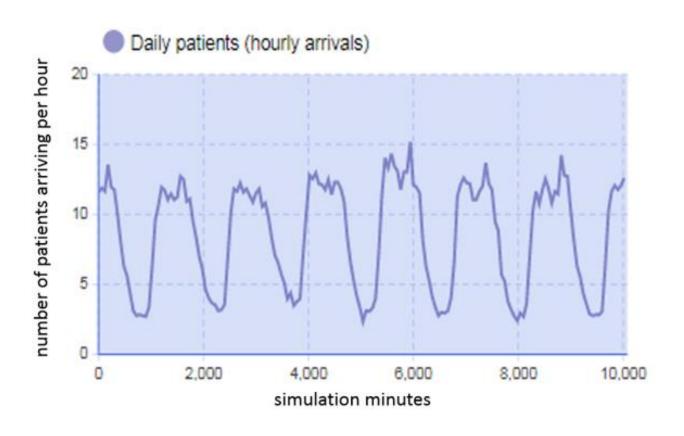
ED Simulation



ENTITY ARRIVALS INTO THE SIMULATION

Simulated arrivals per hour for one-week

Arrival schedule for one week based on historical data. AnyLogic puts a Poisson distribution around average arrivals



Category 1	Category 2	Category 3	Category 4	Category 5
0.007	0.037	0.484	0.406	0.066

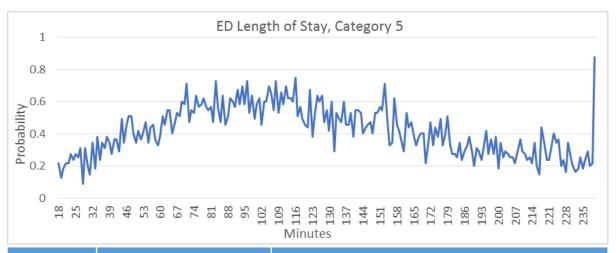
Triage category distribution

	min Sun	min Mon	min Tue	min Wed	min Thur	min Fri	min Sat
00	0.109	0.088	0.088	0.087	0.092	0.094	0.101
01	0.096	0.070	0.069	0.064	0.073	0.073	0.077
02	0.085	0.056	0.056	0.054	0.060	0.052	0.067
03	0.066	0.039	0.046	0.046	0.048	0.046	0.061
04	0.073	0.052	0.050	0.040	0.046	0.047	0.059
05	0.058	0.051	0.049	0.049	0.047	0.046	0.052
06	0.063	0.055	0.052	0.045	0.047	0.045	0.053
07	0.066	0.066	0.067	0.060	0.051	0.056	0.059
08	0.119	0.119	0.110	0.117	0.106	0.104	0.113
09	0.168	0.188	0.188	0.171	0.170	0.160	0.168
10	0.213	0.234	0.202	0.194	0.194	0.177	0.197
11	0.209	0.222	0.210	0.179	0.201	0.199	0.194
12	0.216	0.239	0.204	0.196	0.196	0.195	0.204
13	0.203	0.224	9.203	0.209	0.201	0.184	0.193
14	0.202	0.218	0.184	0.197	0.210	0.191	0.197
15	0.196	0.196	0.184	0.180	0.193	0.184	0.189
16	0.208	0.217	0.194	0.194	0.198	0.187	0.181
17	0.190	0.217	0.200	0.191	0.194	0.212	0.192
18							
19	16	Distr	ibution of arri	vals 12pm Mo	nday (2016-20	18)	
20	[10]						
21	14						
22	l //						
23	[<i>[</i>						
	til /10						
	10						
	6						
						/	
	2						
	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27				1 25 26 27		
		Number of patients					

TREATMENT PROBABILITY AND DURATION

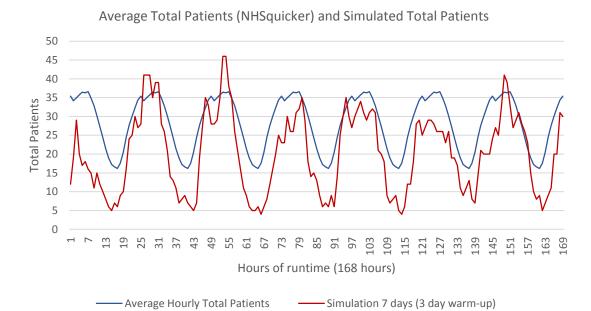
Probability per triage category of 0, 1, 2 or 3 treatments

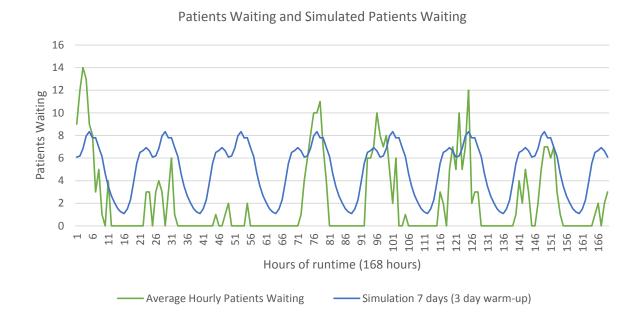
Category	Had 1,2,3 treatments	Had no treatment
1	0.50	0.50
2	0.58	0.42
3	0.52	0.48
4	0.52	0.48
5	0.51	0.49
Category	Had 2,3 treatments	No further treatment
1	0.65	0.35
2	0.65	0.35
3	0.52	0.48
4	0.59	0.41
5	0.66	0.34
Category	Had,3 treatments	No further treatment
1	0.69	0.31
2	0.68	0.32
3	0.56	0.44
4	0.56	0.44
5	0.55	0.45



Category	First treatment	Resources
1	Triangular (20, 50, 100)	1 consultant, 1 junior doctor, 1 nurse
2	Triangular (20, 40, 70)	1 nurse, 1 junior doc OR 1 consultant, 1 nurse
3	Triangular (20, 40, 60)	1 nurse, 1 junior doc OR 1 consultant, 1 nurse
4	Triangular (20, 40, 60)	1 junior doc OR 1 nurse OR 1 consultant
5	Triangular (20, 40, 60)	1 junior doc OR 1 nurse practitioner
Category	Subsequent treatments	Resources
Category 1	Subsequent treatments Triangular (15, 20, 60)	Resources 1 junior doc OR 1 consultant OR 1 nurse
1	Triangular (15, 20, 60)	1 junior doc OR 1 consultant OR 1 nurse
1 2	Triangular (15, 20, 60) Triangular (10, 15, 20)	1 junior doc OR 1 consultant OR 1 nurse 1 junior doc OR 1 consultant OR 1 nurse

VALIDATION





Replications = 7	Total Patients	Simulated Total	Patients Waiting	Simulated Patients
days	NHSquicker	Patients	NHSquicker	Waiting
Minimum	3	3	0	0
Maximum	63	49	27	27
Average	28	21	4	3
Std Dev.	10.53	9.98	3.07	4.93

Replications =	Wait time (ED)	Simulated Wait	LoS (ED)	Simulated LoS
150		Time		
Minimum	0	0	0	0
Maximum	214	192	800	679
Average	23	24.3	194	141

EXPERIMENTATION

Scenario 2 – Redirect a proportion of Category 3, 4 and 5 patients to MIU when the number of patients in the department is forecasted to reach the hourly trigger (in 2-4 hours' time, i.e. predictive trigger). Simulation is initialised using simulated real-time data.

KPIs for Scenario 2: Number of patients redirected = 8				
KPI	Baseline	Redirect 15% Cat3; 30% Cat4; 50% Cat5		
Total Patients	Max = 50 patients	Max = 30 patients		
Length of Stay	Max = 550 min Mean = 150 min	Max = 450 min Mean = 80 min		
Wait for initial treatment	Max = 150 min Mean = 20 min	Max = 100 min Mean = 5 min		

