



August 16, 2021

To Whom It May Concern:

This letter confirms BugSplat's initiative towards their completion of the SOC 2 Type 1 based on the Trust Services Criteria relevant to Security (applicable Trust Services Criteria) set forth in TSP section 100, *2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy* (AICPA, *Trust Services Criteria*).

During the pre-audit assessment of the BugSplat Application Crash Reporting Services System, BugSplat had drafted their Systems Description (or Section 3), conducted an annual risk assessment, identified applicable risk mitigation strategies, completed their information security policies and procedures, and prepared their internal controls matrix.

Our assessment confirmed that the design of the BugSplat Application Crash Reporting Services System's internal controls, information security policies and procedures, completed risk assessment, risk mitigation strategies, and Section 3 will meet the requirements of the SOC 2 audit.

Sincerely,

A handwritten signature in black ink, appearing to read 'Justin Beals', written over a light blue geometric background element.

Justin Beals  
CEO