

BeakPeek Useability Test Feedback

Average user's time to complete all tasks: 14,3 minutes.



Known and New Issues:

- No birds error not caught.
- Dark mode when phone is set to dark mode by default shows wrong icon.
- Settings button should open, should contain colour schemes (Justin will add these to heat map) And it needs to have a link to the legal pdfs
- Progress bar for big account level / 240/800 exp
- Cookie setting not allowing users to sign up?
- Bird data not being normalised.
- App cannot update needs fresh install.
- No auto redirect to home page when done signing in/up!!!
- Text next to filter on map.

- Back button on bird profile needs to use appropriate context.
- User Database.
- User Sightings.
- App logo must be updated to logo only no text.
- Back button on heat map.
- Heat map filter by month.
- Heat map colour schemes.
- Achievement Database.
- Achievement Icons (at least 12) (9 for the provinces plus whatever).
- Heat map infinite loop needs to be caught. (Applies to all loading)
- Default profile pic.
- All front end issues
- Life list update when bird added.
- Searching error. (Hammer kop for example). Fixed and then caught for what we don't fix.
- Searching is too fuzzy, should show closest matches first.
- Does not stay signed in on all devices
- Default achievements are still in there.
- Life list adding does not instantly add.
- Quiz Change to Kahoot Style.
- Images added next to birds like... everywhere (look into downloading to their phone)
- Should only ask for T's and C's when you sign up not when you sign in.
- Starring an achievement should work.
- More pre-loading. A lot get reloaded every time.
- Profile customisation needs to actually work, it does not get saved right now even locally.
- Life list import export.
- Make 'Offline Mode'
- Remove scientific name everywhere but bird profile page.
- Life list button in search bar wrong. (when clicked change to seen)

Heat Map....stayed blank. Search for birds....stayed blank. Could not personalised profile. Could not list birds seen.

UI issues:

- (like name asc desc not being centered)
- Profile information entered style checked in light and dark mode.
- Remove logo from home page
- Indicate which page user is currently on.
- Achievement stuff
- Scroll bar everywhere that's in box scrollable (So while scrolling user should see the scroll bar on the right of that text box).
- Re do map page. (Search bar on top of the map, no logo. More clear how to filter, average time for users to complete these tasks was 14 minutes which is way too long)
- Life list redone to look more like pentad searching.
- Centre Life List filter.
- Add Nav Bar To Life List.
- Bird audio style. (like spotify progress)
- Card view vs list view everywhere where applicable for birds.
- Remove text from nav bar only use icons.
- Make profile and profile editing two different pages.
- See insta profile editing page for inspiration.
- Put help icon small top right of each page.
- Settings need to be styled
- All birds used must be south African.
- Kill landing page
- Style offline mode.
- 'Birds you've seen' over flow error in drop down on map.

Feedback examples:

Seperate home page for after sign up

Streamling sign in process. Accessibility of heat map.

The words Beak Peak seem to be in the same font and coloring as the Pick n Pay writing, maybe choose something less reminiscent of PnP.

The quiz buttons could be made to look more like buttons. The "next bird" could be on the right or under/ on top of the "view bird".

Make it easier to pull up a range of good images of a bird to aid identification

Results:

H24											
	A	B	C	D	E	F	G	H	I		
1	Timestamp	By select	How satisfied area	yc	How easy was it to navig	Were you able to accom	How do you rat	How appealing did	How satisfied are you with the features offered by Bea	Did you encounter any issues or bugs using the app?	If you answered yes fo
2	05/09/2024 16:24:26	Yes		4		3		5		4 No	None found
3	05/09/2024 16:24:30	Yes		4		5		3		4 No	
4	05/09/2024 16:26:11	Yes		4		3		4		3 Yes (Please specify)	It was a little bit uncl
5	05/09/2024 16:26:37	Yes		5		5		5		5 No	
6	05/09/2024 16:27:18	Yes		5		5		4		5 No	
7	05/09/2024 16:27:40	Yes		5		4		5		4 No	
8	05/09/2024 16:30:05	Yes		3		5		4		3 Yes (Please specify)	I do not understand h
9	05/09/2024 16:30:24	Yes		4		4		3		4 No	
10	06/09/2024 19:51:29	Yes		4		3		4		4 No	
11	06/09/2024 19:57:29	Yes		4		3		4		4 Yes (Please specify)	Struggled to sign in a
12	07/09/2024 08:47:02	Yes		2		3		2		5 Yes (Please specify)	Can't load the map. N
13	07/09/2024 18:48:15	Yes		5		5		4		4 No	
14	08/09/2024 10:38:23	Yes		2		2		4		4 Yes (Please specify)	Maps did not work. Li
15	08/09/2024 14:33:47	Yes		3		3		2		3 Yes (Please specify)	Heat Map...stayed bl
16	AVERAGE:			4.25		4.25		4		4.375	4.25