

# Project: Investigate the 'No-show appointments' Database

## Table of Contents

- [Introduction](#)
- [Data Wrangling](#)
- [Exploratory Data Analysis](#)
- [Conclusions](#)

## Introduction

**Key notes:** "This dataset collects information from 100k medical appointments in Brazil and is focused on the question of whether or not patients show up for their appointment. A number of characteristics about the patient are included in each row. 'ScheduledDay' tells us on what day the patient set up their appointment. 'Neighborhood' indicates the location of the hospital. 'Scholarship' indicates whether or not the patient is enrolled in Brazilian welfare program Bolsa Família. Be careful about the encoding of the last column: it says 'No' if the patient showed up to their appointment, and 'Yes' if they did not show up."

### Questions to explore:

- [1. What is the information regarding the oldest patient?](#)
- [2. What is the patients number of male versus female?](#)
- [3. What is the distribution of male and female patients?](#)
- [4. On which years, months and days did most patients as well as least patients made appointments? How many patients are there in total in the list?](#)
- [5. How many patients's appointments were scheduled in the April and May of 2016? What is the relationship between scheduled day and appointment day?](#)
- [6. Among all the 4 kinds of diseases, which has highest morbidity?](#)
- [7. What is the most frequent neighbourhood, and it is mostly associated with what age group?](#)
- [8. What is the ratio of patients suffering from different kinds of diseases, respectively?](#)
- [9. What is the ratio of both male and female patients suffering from different kinds of diseases, respectively?](#)
- [10. Between 16: 00 and 17: 00pm, how many patients's appointments were scheduled on daily bases?](#)
- [11. What factors are important for us to know in order to predict if a patient will show up for their scheduled appointment?](#)

In [1]:

```
# Set up import statements for all of the packages that are planed to use
# Include a 'magic word' so that visualizations are plotted
# call on dataframe to display the first 5 rows

import pandas as pd
import numpy as np
import datetime
import calendar
from statistics import mode
! pip install prettytable
from prettytable import PrettyTable
% matplotlib inline
import matplotlib.pyplot as plt
%config InlineBackend.figure_format = 'retina'
import seaborn as sns
sns.set_style('whitegrid')
df = pd.read_csv('noshowappointments-kaggle2-may-2016.csv')
```

Requirement already satisfied: prettytable in /Users/shilinli/anaconda3/lib/python3.6/site-packages (0.7.2)

## Data Wrangling

**Key notes:** In this section of the report, the following work will be done: load the data; check for cleanliness; trim and clean dataset for analysis.

## General Properties

In [2]:

```
# Load data and print out a few lines
```

```
df.head()
```

Out[2]:

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neigh
0	2.987250e+13	5642903	F	2016-04-29T18:38:08Z	2016-04-29T00:00:00Z	62	JARD PENH
1	5.589978e+14	5642503	M	2016-04-29T16:08:27Z	2016-04-29T00:00:00Z	56	JARD PENH
2	4.262962e+12	5642549	F	2016-04-29T16:19:04Z	2016-04-29T00:00:00Z	62	MATA
3	8.679512e+11	5642828	F	2016-04-29T17:29:31Z	2016-04-29T00:00:00Z	8	PONT CAME
4	8.841186e+12	5642494	F	2016-04-29T16:07:23Z	2016-04-29T00:00:00Z	56	JARD PENH

In [3]:

```
# return a tuple of the dimensions of the dataframe
```

```
df.shape
```

Out[3]:

```
(110527, 14)
```

In [4]:

```
# print the column labels in the dataframe
```

```
for i, v in enumerate(df.columns):  
    print(i, v)
```

```
0 PatientId  
1 AppointmentID  
2 Gender  
3 ScheduledDay  
4 AppointmentDay  
5 Age  
6 Neighbourhood  
7 Scholarship  
8 Hipertension  
9 Diabetes  
10 Alcoholism  
11 Handcap  
12 SMS_received  
13 No-show
```

In [5]:

```
# return the datatypes of the columns
```

```
df.dtypes
```

Out[5]:

```
PatientId          float64  
AppointmentID      int64  
Gender             object  
ScheduledDay       object  
AppointmentDay     object  
Age               int64  
Neighbourhood      object  
Scholarship        int64  
Hipertension       int64  
Diabetes           int64  
Alcoholism         int64  
Handcap            int64  
SMS_received       int64  
No-show            object  
dtype: object
```

In [6]:

```
# check for duplicates in the data
```

```
sum(df.duplicated())
```

Out[6]:

0

In [7]:

```
# check if any value is NaN in DataFrame and in how many columns
```

```
df.isnull().any().any(), sum(df.isnull().any())
```

Out[7]:

(False, 0)

In [8]:

```
# displays a concise summary of the dataframe
```

```
# including the number of non-null values in each column
```

```
df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
PatientId          110527 non-null float64
AppointmentID      110527 non-null int64
Gender             110527 non-null object
ScheduledDay       110527 non-null object
AppointmentDay     110527 non-null object
Age                110527 non-null int64
Neighbourhood      110527 non-null object
Scholarship        110527 non-null int64
Hipertension       110527 non-null int64
Diabetes           110527 non-null int64
Alcoholism         110527 non-null int64
Handcap            110527 non-null int64
SMS_received       110527 non-null int64
No-show            110527 non-null object
dtypes: float64(1), int64(8), object(5)
memory usage: 11.8+ MB
```

In [9]:

```
# Generates descriptive statistics, excluding NaN values
```

```
df.describe()
```

Out[9]:

	PatientId	AppointmentID	Age	Scholarship	Hipertension	
count	1.105270e+05	1.105270e+05	110527.000000	110527.000000	110527.000000	1
mean	1.474963e+14	5.675305e+06	37.088874	0.098266	0.197246	C
std	2.560949e+14	7.129575e+04	23.110205	0.297675	0.397921	C
min	3.921784e+04	5.030230e+06	-1.000000	0.000000	0.000000	C
25%	4.172614e+12	5.640286e+06	18.000000	0.000000	0.000000	C
50%	3.173184e+13	5.680573e+06	37.000000	0.000000	0.000000	C
75%	9.439172e+13	5.725524e+06	55.000000	0.000000	0.000000	C
max	9.999816e+14	5.790484e+06	115.000000	1.000000	1.000000	1

## Data Cleaning

In [10]:

```
# Change column name into lower case for the convenience of analysis
# Confirm changes
```

```
df.rename(columns = lambda x: x.lower(), inplace = True)
df.head()
```

Out[10]:

	patientid	appointmentid	gender	scheduledday	appointmentday	age	neighborhood
0	2.987250e+13	5642903	F	2016-04-29T18:38:08Z	2016-04-29T00:00:00Z	62	JARDIM PENHA
1	5.589978e+14	5642503	M	2016-04-29T16:08:27Z	2016-04-29T00:00:00Z	56	JARDIM PENHA
2	4.262962e+12	5642549	F	2016-04-29T16:19:04Z	2016-04-29T00:00:00Z	62	MATA D. PRAIA
3	8.679512e+11	5642828	F	2016-04-29T17:29:31Z	2016-04-29T00:00:00Z	8	PONTAL CAMBU
4	8.841186e+12	5642494	F	2016-04-29T16:07:23Z	2016-04-29T00:00:00Z	56	JARDIM PENHA

In [11]:

```
# Change some column name to avoid ambiguity
# Confirm changes

df.rename(columns = {'patientid': 'patient_id', 'appointmentid': 'appointment_id',
                    'scheduledday': 'scheduled_day', \
                    'appointmentday': 'appointment_day', 'handcap': 'handicap',
                    'hipertension': 'hypertension', \
                    'no-show': 'no_show'},
          inplace = True)

df.head()
```

Out[11]:

	patient_id	appointment_id	gender	scheduled_day	appointment_day	age	neig
0	2.987250e+13	5642903	F	2016-04-29T18:38:08Z	2016-04-29T00:00:00Z	62	JARI PEN
1	5.589978e+14	5642503	M	2016-04-29T16:08:27Z	2016-04-29T00:00:00Z	56	JARI PEN
2	4.262962e+12	5642549	F	2016-04-29T16:19:04Z	2016-04-29T00:00:00Z	62	MAT, PRA
3	8.679512e+11	5642828	F	2016-04-29T17:29:31Z	2016-04-29T00:00:00Z	8	PON CAM
4	8.841186e+12	5642494	F	2016-04-29T16:07:23Z	2016-04-29T00:00:00Z	56	JARI PEN



In [12]:

```
# Fix datetime format
# Confirm changes

df.iloc[:, 3:5] = df.iloc[:, 3:5].apply(pd.to_datetime, errors='coerce')
df.head()
```

Out[12]:

	patient_id	appointment_id	gender	scheduled_day	appointment_day	age	neig
0	2.987250e+13	5642903	F	2016-04-29 18:38:08	2016-04-29	62	JARI PEN
1	5.589978e+14	5642503	M	2016-04-29 16:08:27	2016-04-29	56	JARI PEN
2	4.262962e+12	5642549	F	2016-04-29 16:19:04	2016-04-29	62	MAT, PRA
3	8.679512e+11	5642828	F	2016-04-29 17:29:31	2016-04-29	8	PON CAM
4	8.841186e+12	5642494	F	2016-04-29 16:07:23	2016-04-29	56	JARI PEN

## Exploratory Data Analysis

Research Question 1: What is the infomation regarding the oldest patient?

In [13]:

```
df.loc[df['age'].idxmax()]
```

Out[13]:

```
patient_id          3.19632e+13
appointment_id      5700278
gender              F
scheduled_day       2016-05-16 09:17:44
appointment_day     2016-05-19 00:00:00
age                 115
neighbourhood       ANDORINHAS
scholarship         0
hypertension        0
diabetes            0
alcoholism          0
handicap            1
sms_received        0
no_show             Yes
Name: 63912, dtype: object
```

The oldest patient is a woman who is 115 years old and remains relatively healthy. Except for handicap, she had not been diagnosed suffering any major disease in the list.

## Research Question 2: What is the patients number of male versus female?

In [14]:

```
# Use groupby to find out the value count for the gender column

# Print out the respective numbers for both male and female patients

all_gender = df.groupby(['gender'])['age'].value_counts()

print('The number of male and female patients are {} and {}, respectively.'.format(\
all_gender.loc['M'].sum(), all_gender.loc['F'].sum()))
```

The number of male and female patients are 38687 and 71840, respectively.

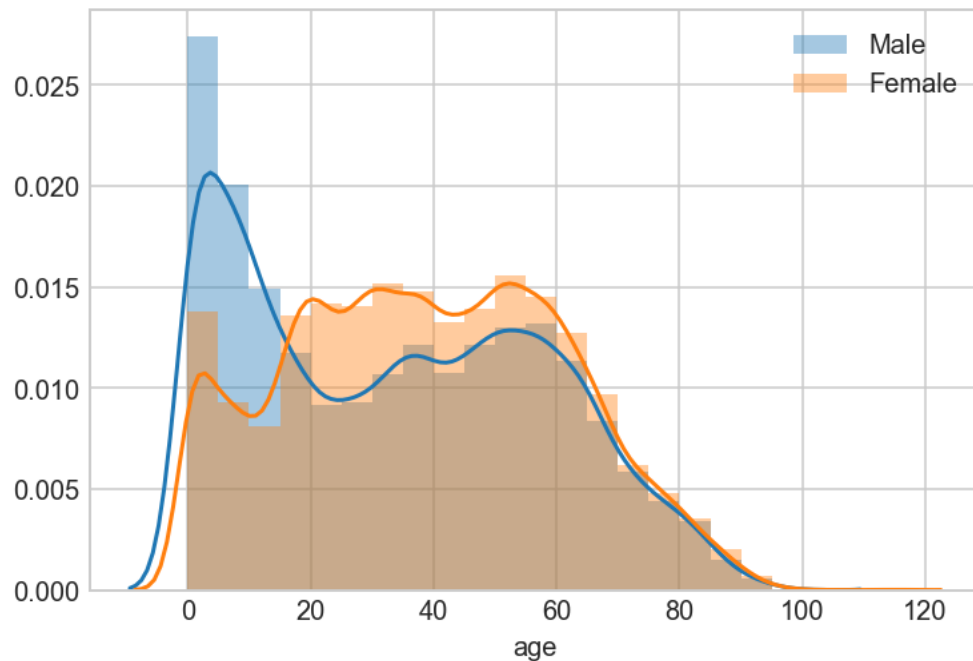
## Research Question 3: What is the distribution of male and female patients?

In [15]:

```
# Use query to seperate male and female group and plot

m_age = df.query('gender == "M"').age
f_age = df.query('gender == "F"').age

sns.distplot(m_age, bins=range(0, 100, 5),label='Male')
sns.distplot(f_age, bins=range(0, 100, 5),label='Female')
plt.legend()
plt.show()
```



**Research Question 4: On which years, months and days did most patients as well as least patients made appointments? How many patients are there in total in the list?**

In [16]:

```
# Groupby patients number with year
# Find out in which year did most patients make their appointments

max_year = df.groupby(df['appointment_day'].apply(lambda x: x.year))['diabetes'].count()
max_year.idxmax()
```

Out[16]:

2016

In [17]:

```
# Print out the number of patients in the year when most of patients made their appointment
```

```
max_year.loc[2016]
```

Out[17]:

110527

According to the result, most patients made their appointments in 2016, and the number is 110527.

In [18]:

```
# Groupby patients number with year
```

```
# Find out in which year did least patients make their appointments
```

```
min_year = df.groupby(df['appointment_day'].apply(lambda x: x.year))['diabetes']  
.count()  
min_year.idxmin()
```

Out[18]:

2016

According to the result, least patients made their appointments in 2016, which indicates this dataset only provided the data from 2016.

In [19]:

```
# Groupby patients number with month

max_mon = df.groupby(df['appointment_day'].apply(lambda x: x.month))['diabetes']
            .count()

# Convert month number to month name in the index

max_mon.index = max_mon.index.map(lambda x: calendar.month_name[x])

# Find out in which month did most patients make their appointments

max_mon.idxmax()
```

Out[19]:

'May'

In [20]:

```
# Print out the number of patients in the month when most patients made their ap
pointment

max_mon.loc['May']
```

Out[20]:

80841

According to the result, most patients made their appointments in May, and the number is 80841.

In [21]:

```
# Groupby patients numbers with month

min_mon = df.groupby(df['appointment_day'].apply(lambda x: x.month))['diabetes']
            .count()

# Convert month number to month name in the index

min_mon.index = min_mon.index.map(lambda x: calendar.month_name[x])

# Find out in which month least patients made their appointments

min_mon.idxmin()
```

Out[21]:

'April'

In [22]:

```
# Print out the number of patients in the month when least patients made their a
ppointment

min_mon.loc['April']
```

Out[22]:

3235

According to the result, least patients made their appointments in April, and the number is 3235.

In [23]:

```
# Groupby patients numbers with day

max_day = df.groupby(df['appointment_day'].apply(lambda x: x.weekday()))['diabetes'].count()

# Convert day number to day name in the index

max_day.index = max_day.index.map(lambda x: calendar.day_name[x])

# Find out on which day did most patients made their appointments

max_day.idxmax()
```

Out[23]:

'Wednesday'

In [24]:

```
# Print out the number of patients on the day when most patients made their appointment

max_day.loc['Wednesday']
```

Out[24]:

25867

According to the result, most patients made their appointments on Wednesday, and the number is 25867.

In [25]:

```
# Groupby patients numbers with day

min_day = df.groupby(df['appointment_day'].map(lambda x: x.weekday()))['diabetes'
].count()

# Convert day number to day name in the index

min_day.index = min_day.index.map(lambda x: calendar.day_name[x])

# Find out on which day least patients made their appointments

min_day.idxmin()
```

Out[25]:

'Saturday'

In [26]:

```
# Print out the number of patients on the day when most patients made their appo
intment

min_day.loc['Saturday']
```

Out[26]:

39

According to the result, least patients made their appointments on 'Saturday' , and the number is 39.

As all the data is from 2016, so the total patients number from the dastaset is 110527

In [27]:

```
# Add prettytable to print out the result for better view

x = PrettyTable()
y = PrettyTable()
x.field_names = ["max_year", "min_year", "max_month", "min_month", "max_day", "m
in_day"]
y.field_names = ["max_year_number", "min_year_number", "max_month_number", "min_
month_number", \
                "max_day_number", "min_day_number"]
```



In [28]:

```
x.add_row([max_year.idxmax(), min_year.idxmax(), max_mon.idxmax(), min_mon.idxmin(), \
          max_day.idxmax(), min_day.idxmin()])

y.add_row([max_year.loc[2016], min_year.loc[2016], max_mon.loc['May'], min_mon.loc['April'], \
          max_day.loc['Wednesday'], min_day.loc['Saturday']])

print(x, y)
```

```
+-----+-----+-----+-----+-----+-----+
-+
| max_year | min_year | max_month | min_month | max_day | min_day |
|
+-----+-----+-----+-----+-----+-----+
-+
|    2016   |    2016   |    May    |    April   | Wednesday | Saturday |
|
+-----+-----+-----+-----+-----+-----+
-+ +-----+-----+-----+-----+-----+-----+
-----+-----+-----+-----+
| max_year_number | min_year_number | max_month_number | min_month_number |
| max_day_number | min_day_number |
+-----+-----+-----+-----+-----+-----+
-----+-----+-----+-----+
|    110527    |    110527    |    80841    |    3235    |
|    25867    |    39    |
+-----+-----+-----+-----+-----+-----+
-----+-----+-----+-----+
```

**Research Question 5: How many patients's appointments were scheduled in the April and May of 2016? What is the relationship between scheduled\_day and appointment\_day?**

In [29]:

```
# Locate the desired time period
# Calculate the numbers
a_m_mon = df.query('scheduled_day > "2016-03-31"')
a_m_mon.groupby(['scheduled_day'])['diabetes'].count().sum()
```

Out[29]:

106813

**Research Question 6: Among all the 4 kinds of diseases, which has highest morbidity?**

In [30]:

```
# Use query function to separate each diseases, calculate the ratio of patients,
seperately
# and print using PrettyTable

dia = df.query('diabetes == 1').diabetes.value_counts().tolist()[0]
hyp = df.query('hypertension == 1').hypertension.value_counts().tolist()[0]
alc = df.query('alcoholism == 1').alcoholism.value_counts().tolist()[0]
han = df.query('handicap == 1').handicap.value_counts().tolist()[0]

dise_dict = {"diabetes":dia, "hypertension":hyp, "alcoholism":alc, "handicap":han}
z = PrettyTable()
z.field_names = ["diabetes", "hypertension", "alcoholism", "handicap"]
z.add_row([dia, hyp, alc, han])

print(z)
print('{} has the highest mobility among the five kinds of diseases, and the number is {}'.format(max(dise_dict, key=dise_dict.get), max(dise_dict.values())))
```

diabetes	hypertension	alcoholism	handicap
7943	21801	3360	2042

hypertension has the highest mobility among the five kinds of diseases, and the number is 21801.

## Research Question 7: What is the most frequent neighbourhood, and it is mostly associated with what age group?

In [31]:

```
# Use groupby to find out the name most frequent neighbourhood

fre_neigh = df.groupby(['neighbourhood'])['age'].count()
fre_neigh.idxmax()
```

Out[31]:

'JARDIM CAMBURI'

In [32]:

```
# Print out the corresponding frequency
```

```
fre_neigh.loc['JARDIM CAMBURI']
```

Out[32]:

7717

In [33]:

```
# Find out the max age in this group
```

```
nei_age = df.query('neighbourhood == "JARDIM CAMBURI"')  
nei_age.age.mode()
```

Out[33]:

0 49

dtype: int64

**Research Question 8: What is the ratio of patients suffering from different kinds of diseases, respectively?**

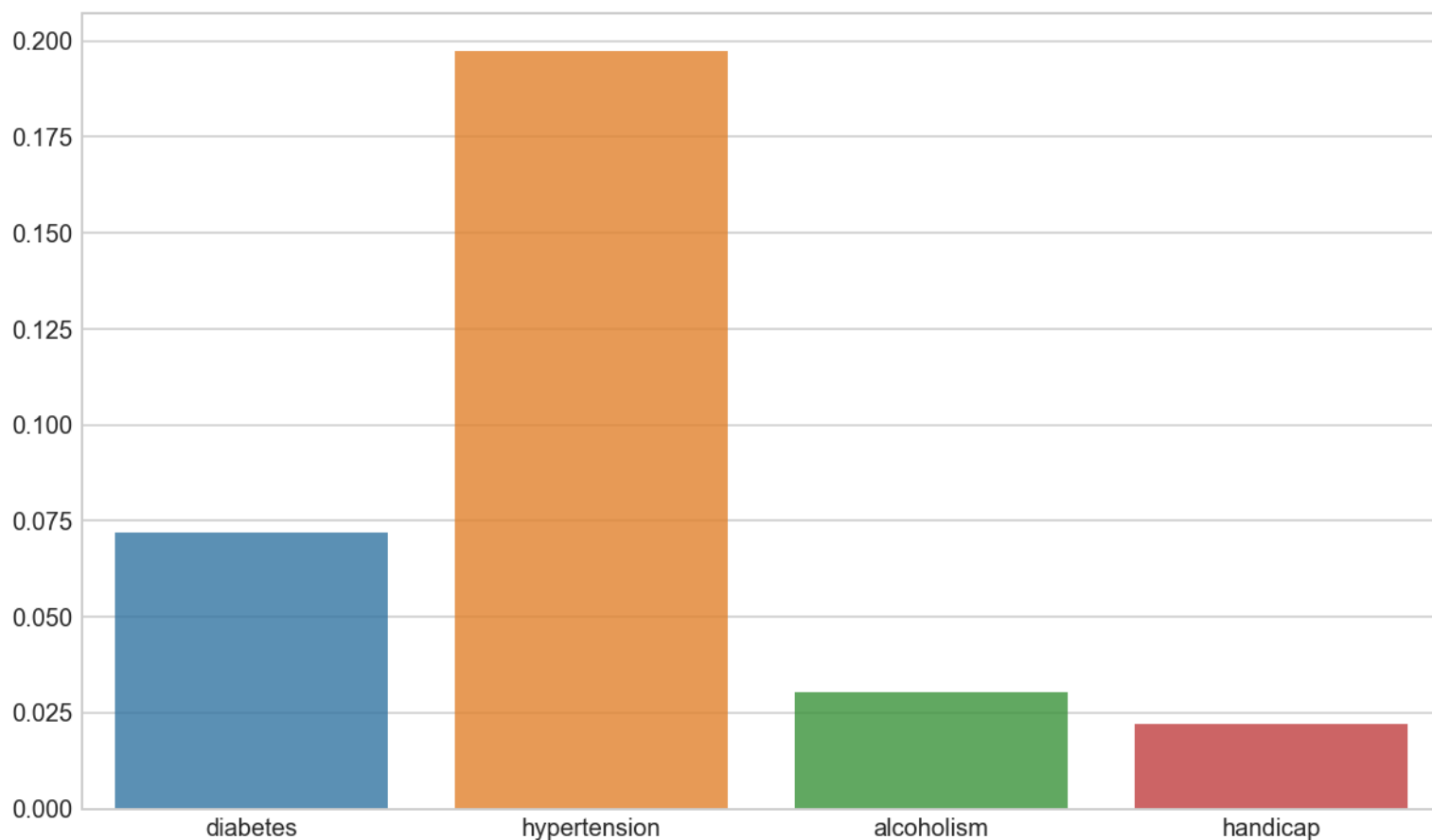
In [34]:

```
# Calculate the ratio of patients suffering from different kinds of diseases and plot
```

```
diab = df['diabetes'].sum()/df['diabetes'].count()  
hype = df['hypertension'].sum()/df['hypertension'].count()  
alco = df['alcoholism'].sum()/df['alcoholism'].count()  
hand = df['handicap'].sum()/df['handicap'].count()
```

```
x = ['diabetes', 'hypertension', 'alcoholism', 'handicap']  
y = [diab, hype, alco, hand]
```

```
plt.subplots(figsize=(10,6))  
sns.barplot(x,y, alpha = 0.8);
```



**Research Question 9: What is the ratio of both male and female patients suffering from different kinds of diseases, respectively?**

In [35]:

```
# Seperate male and female group by query function
# Calculate the ratio of each disease and plot

man = df.query('gender == "M"')
woman = df.query('gender == "F"')

dia_man = man['diabetes'].sum()/df['diabetes'].count()
dia_woman = woman['diabetes'].sum()/df['diabetes'].count()

hype_man = man['hypertension'].sum()/df['hypertension'].count()
hype_woman = woman['hypertension'].sum()/df['hypertension'].count()

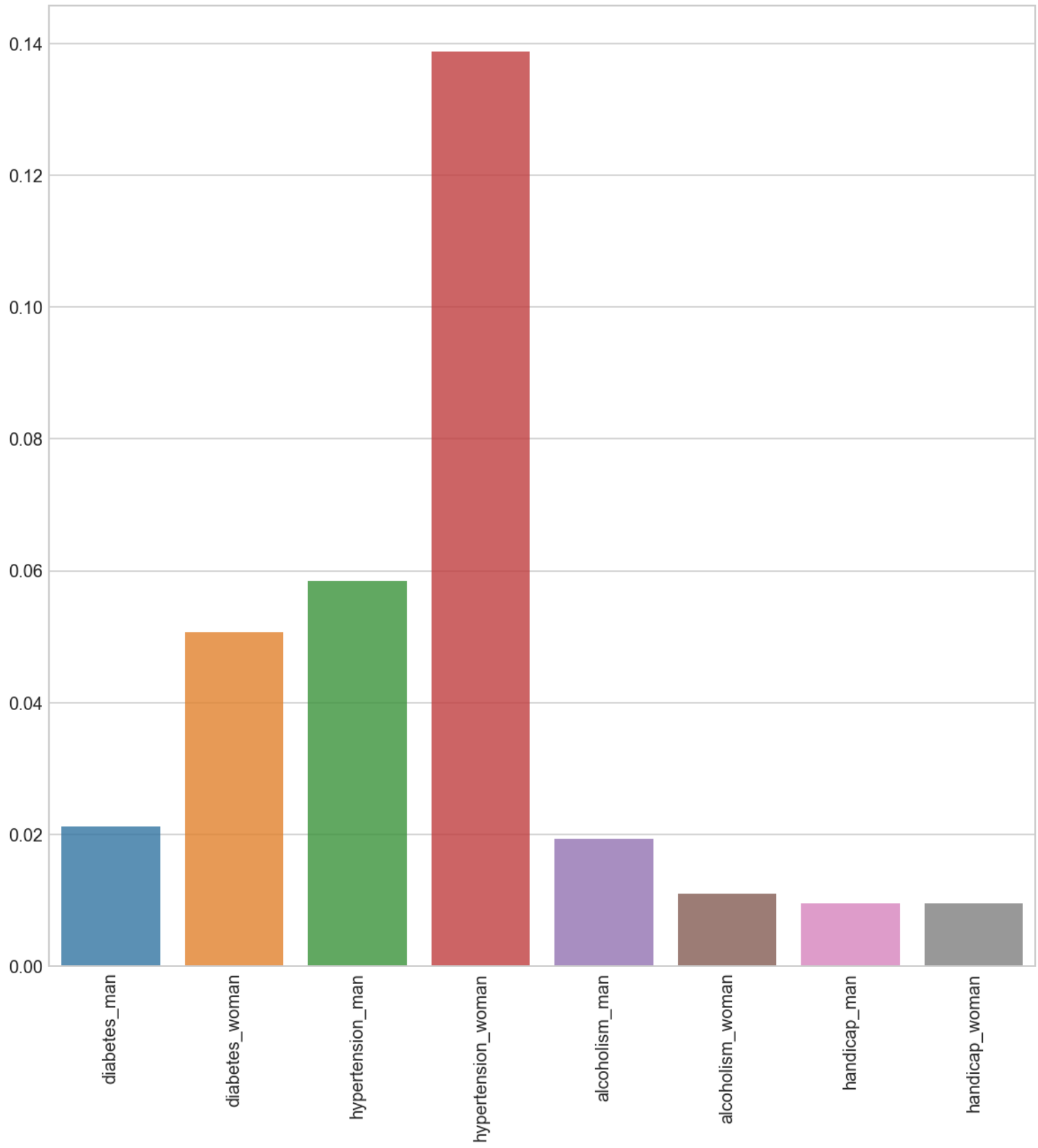
alco_man = man['alcoholism'].sum()/df['alcoholism'].count()
alco_woman = woman['alcoholism'].sum()/df['alcoholism'].count()

hand_man = man['handicap'].sum()/df['handicap'].count()
hand_woman = woman['handicap'].sum()/df['handicap'].count()

x1 = ['diabetes_man', 'diabetes_woman', 'hypertension_man', 'hypertension_woman',\
      'alcoholism_man', 'alcoholism_woman',\
      'handicap_man', 'handicap_woman']

y1 = [dia_man, dia_woman, hype_man, hype_woman,\
      alco_man, alco_woman, hand_man, hand_woman]

plt.subplots(figsize=(10,10))
plt.xticks(rotation=90);
sns.barplot(x1,y1, alpha = 0.8);
```



In [36]:

```
# plot bars

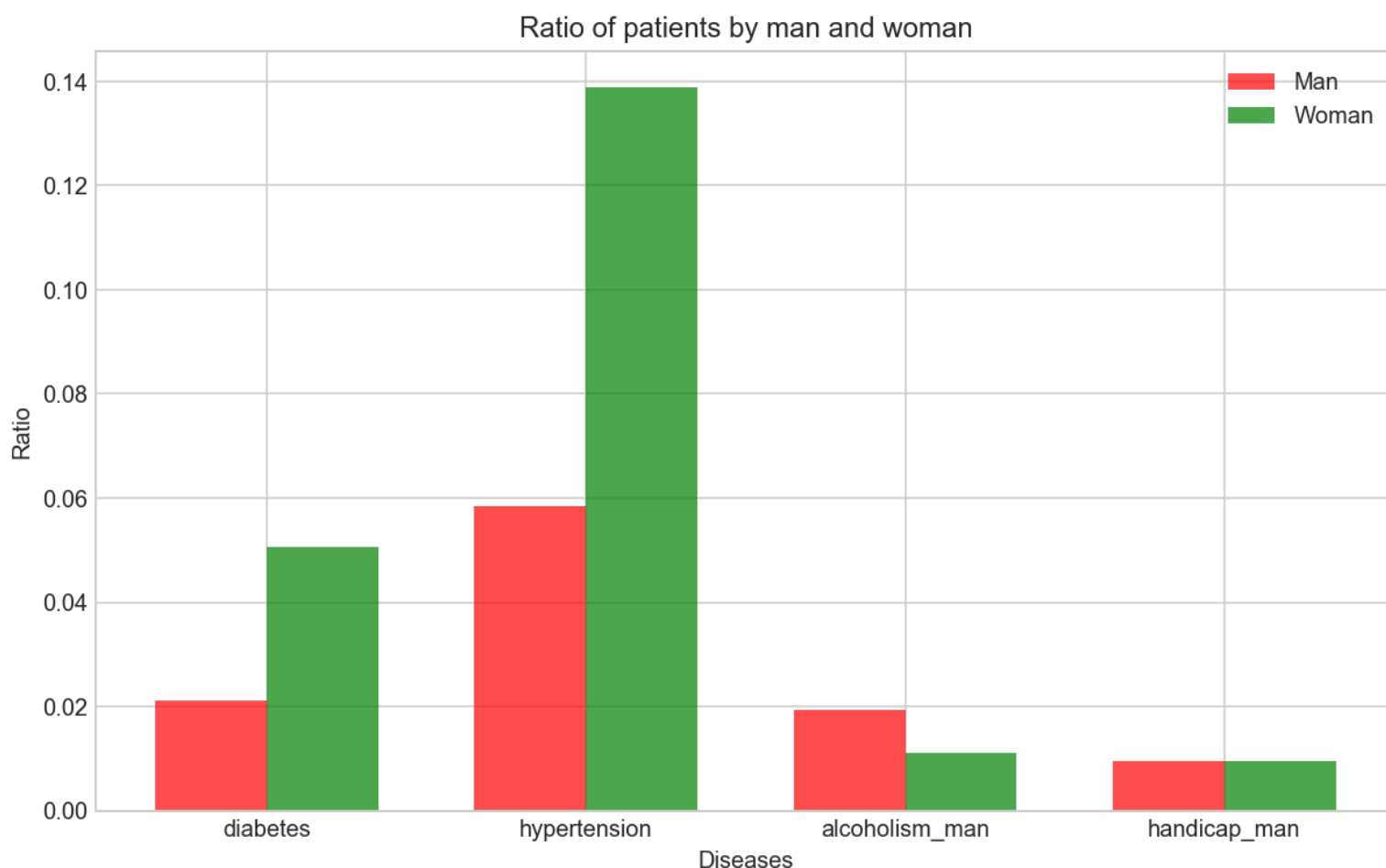
x2 = [dia_man, hype_man, alco_man, hand_man]
y2 = [dia_woman, hype_woman, alco_woman, hand_woman]

ind = np.arange(len(x2))
width = 0.35

plt.figure(figsize=(10,6))
man_chart = plt.bar(ind, x2, width, color='r', alpha=.7, label='Man')
woman_chart = plt.bar(ind + width, y2, width, color='g', alpha=.7, label='Woman'
)

# title and labels
plt.ylabel('Ratio')
plt.xlabel('Diseases')
plt.title('Ratio of patients by man and woman')
locations = ind + width / 2 # xtick locations
labels = ['diabetes', 'hypertension', 'alcoholism_man', 'handicap_man'] # xtick
labels
plt.xticks(locations, labels)
#plt.subplots(figsize=(20, 10))
#plt.xticks(rotation=90);

# legend
plt.legend();
plt.show()
```



## Research Question 10: Bwtween 16: 00 and 17: 00pm, how many patients's

In [37]:

```
# Use query to locate the group which was scheduled between 16: 00 and 17: 00 p  
m and find out how many patients  
# in total  
  
patients_1617 = df.query('scheduled_day.dt.hour.values >= 16 & scheduled_day.dt.  
hour.values < 17')  
tot_pat = patients_1617.count().tolist()  
tot_pat
```

Out[37]:

```
[5542,  
 5542,  
 5542,  
 5542,  
 5542,  
 5542,  
 5542,  
 5542,  
 5542,  
 5542,  
 5542,  
 5542,  
 5542,  
 5542,  
 5542]
```

In [38]:

```
# Find out how many days this group cross  
  
patients_1617['mnth_yr'] = patients_1617['scheduled_day'].apply(lambda x: x.strf  
time('%d-%B-%Y'))  
patients_1617['mnth_yr'].nunique()
```

```
/Users/shilinli/anaconda3/lib/python3.6/site-packages/ipykernel_laun  
cher.py:3: SettingWithCopyWarning:  
A value is trying to be set on a copy of a slice from a DataFrame.  
Try using .loc[row_indexer,col_indexer] = value instead
```

See the caveats in the documentation: <http://pandas.pydata.org/pandas-docs/stable/indexing.html#indexing-view-versus-copy>

This is separate from the ipykernel package so we can avoid doing imports until

Out[38]:



In [39]:

```
# Calculate the average number on daily basis

avg_num = tot_pat[0]/patients_1617['mnth_yr'].nunique()

print('The number of patients whose appointments were scheduled between 16:00 and \
17:00 was {:.2f} on daily basis.'.format(avg_num))
```

The number of patients whose appointments were scheduled between 16:00 and 17:00 was 71.05 on daily basis.

## **Research Question 11: What factors are important for us to know in order to predict if a patient will show up for their scheduled appointment?**

In [40]:

```
# Calculate the relationship of neighbourhood and show up

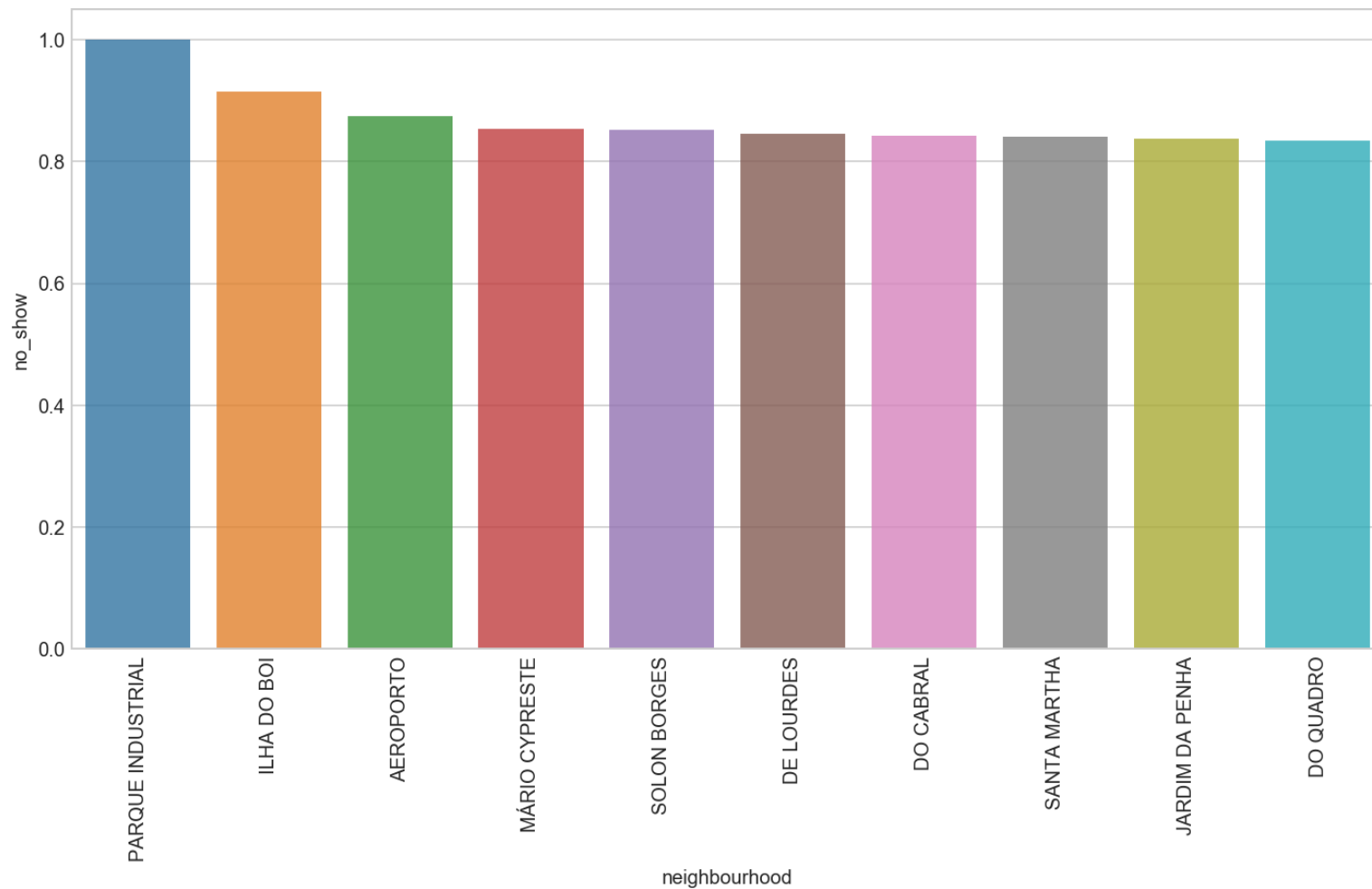
df1= df.copy()
df1['no_show'].replace(['Yes'], 0, inplace = True)
df1['no_show'].replace(['No'], 1, inplace = True)
nbr_show = df1.groupby(['neighbourhood'])['no_show'].sum()/df1.groupby(['neighbourhood'])['no_show'].count()
```

```
In [41]:
```

```
# Select the top 10 for plot

nbr_show = nbr_show.nlargest(n = 10)

plt.subplots(figsize=(12,6))
plt.xticks(rotation=90)
sns.barplot(nbr_show.index, nbr_show, alpha = 0.8);
```



The neighbourhood actually had impact on showup, histogram indicated that patients from 'PARQUE INDUSTRIAL' area made 100% show up, much higher even compared to second highest show up ratio (around 85%) which is from ILHADO BOI area. The show up ratio from 2nd high to 10th high are not quite different, ranging from 80% to 85%.

In [42]:

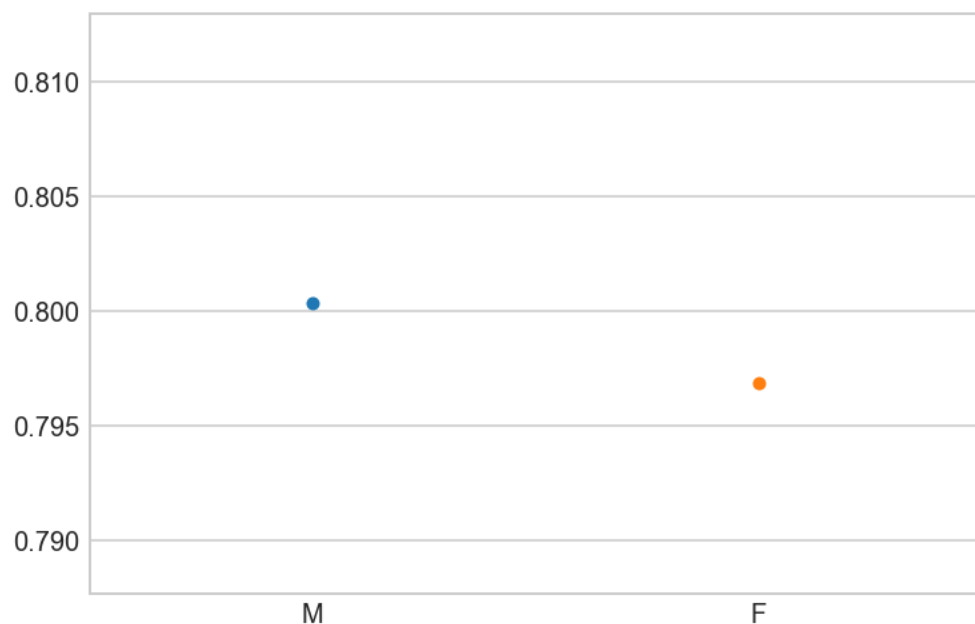
```
# Seperate man and woman
# Calculate the relationship of neighbourhood and show up

man_part = df1.query('gender == "M"')
woman_part = df1.query('gender == "F"')
man_show = man_part.groupby(['gender'])['no_show'].sum()/man_part.groupby(['gender'])['no_show'].count()
woman_show = woman_part.groupby(['gender'])['no_show'].sum()/woman_part.groupby(['gender'])['no_show'].count()
```

In [43]:

```
# Plot

x_gender = ['M', 'F']
y_gender = [man_show.tolist()[0], woman_show.tolist()[0]]
#plt.subplots(figsize=(12,6))
#sns.barplot(x_gender, y_gender, alpha = 0.8);
sns.swarmplot(x=x_gender, y=y_gender);
```



The gender has almost no impact on show up as indicated by histogram, both genders manifest aournd 80% attendance.

In [44]:

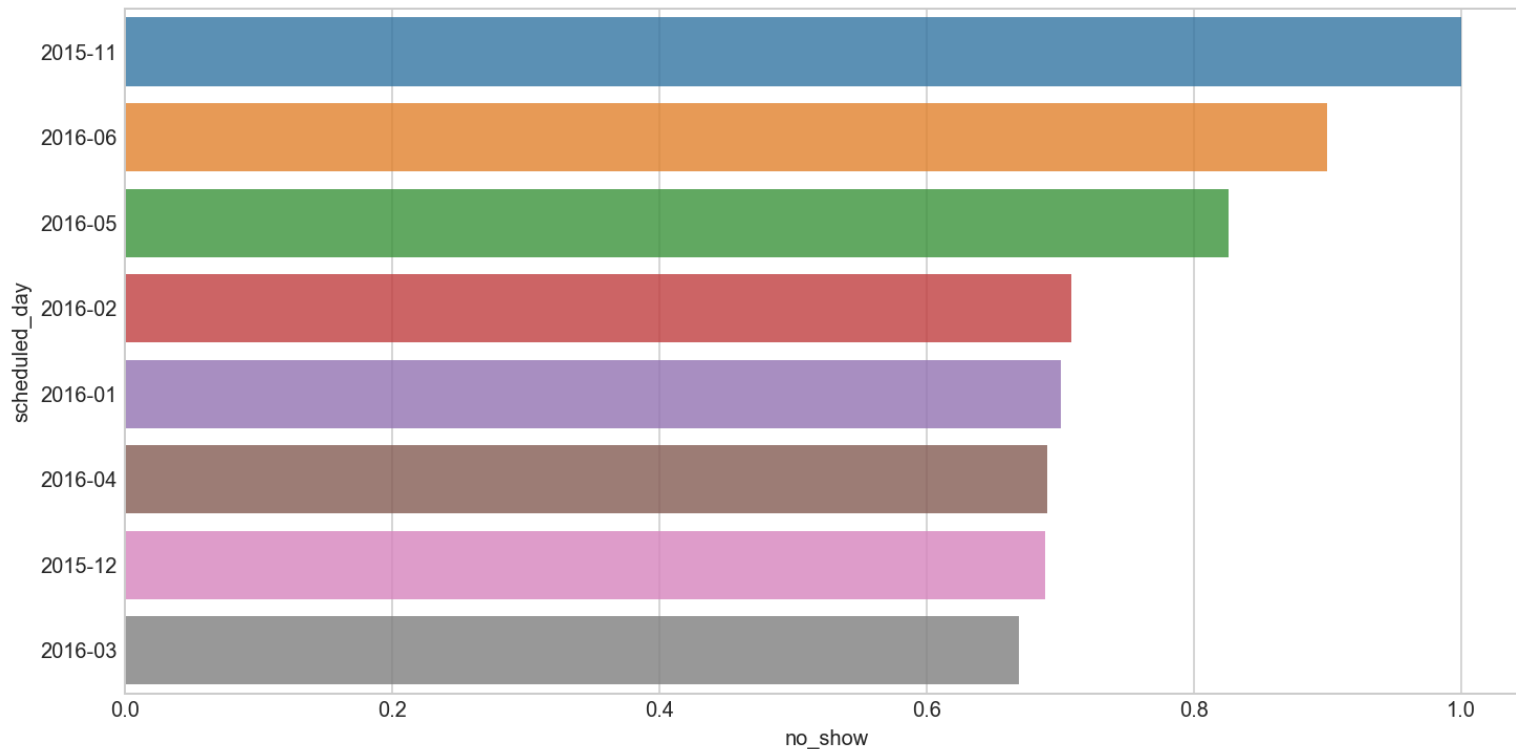
```
# Drop seconds, mintutes, hours and days as those ranges are too narrow

df1['scheduled_day'] = df1['scheduled_day'].map(lambda x: x.strftime('%Y-%m'))
```

In [45]:

```
# Calculate the relationship of scheduled_day and show up
# Plot the top 10

sday_show = df1.groupby(['scheduled_day'])['no_show'].sum()/df1.groupby(['scheduled_day'])['no_show'].count()
sday_show = sday_show.nlargest(n = 10)
plt.subplots(figsize=(12,6))
sns.barplot(sday_show, sday_show.index, alpha = 0.8);
```



The scheduled\_day has important impact on show up as indicated by histogram, with November in 2005 the highest ratio which is 100%.

In [46]:

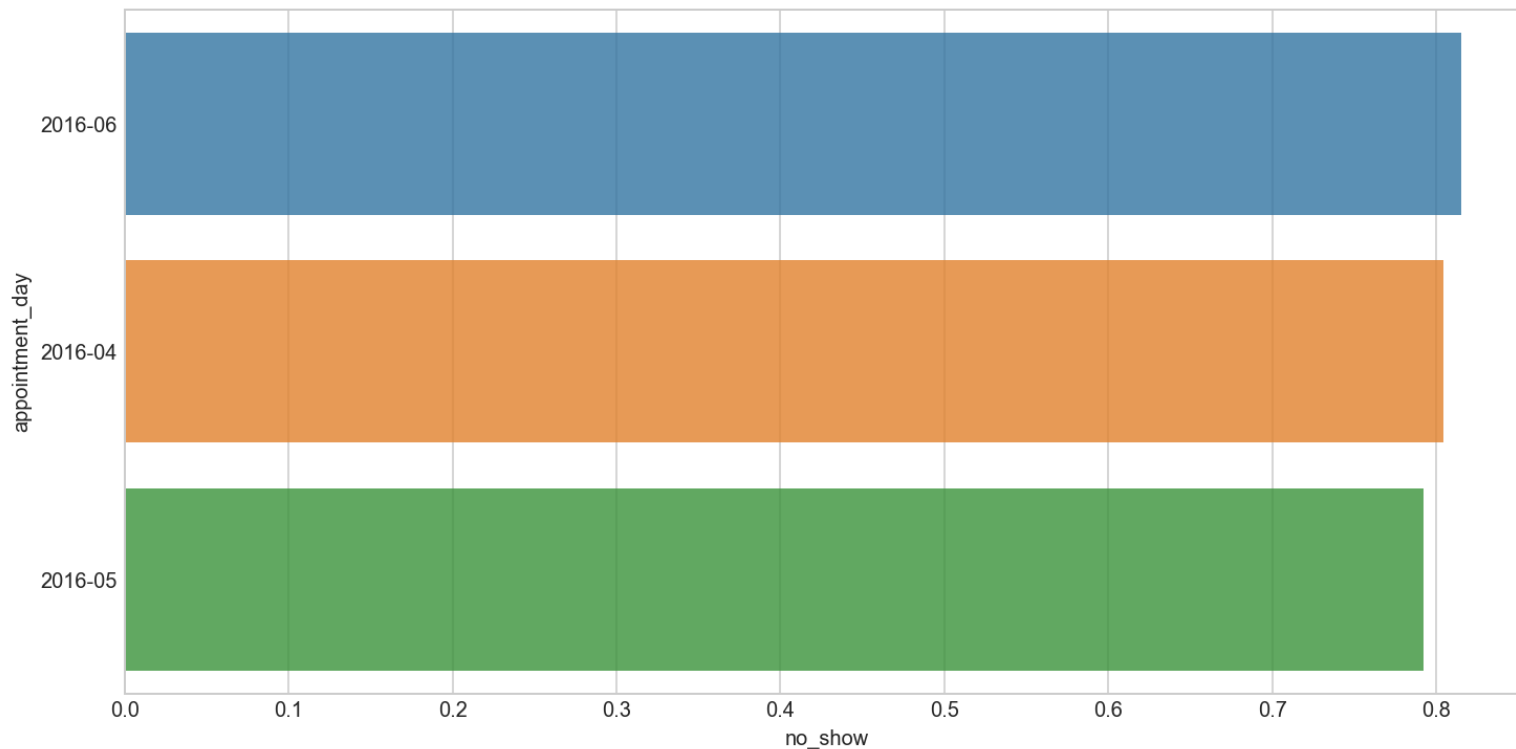
```
# Calculate the relationship of appointment_day and show up
# Drop seconds, minutes, hours and days as those ranges are too narrow

df1['appointment_day'] = df1['appointment_day'].map(lambda x: x.strftime('%Y-%m'))
```

In [47]:

```
# Plot the top 10
```

```
aday_show = df1.groupby(['appointment_day'])['no_show'].sum()/df1.groupby(['appointment_day'])['no_show'].count()
aday_show = aday_show.nlargest(n = 10)
plt.subplots(figsize=(12,6))
sns.barplot(aday_show, aday_show.index, alpha = 0.8);
```

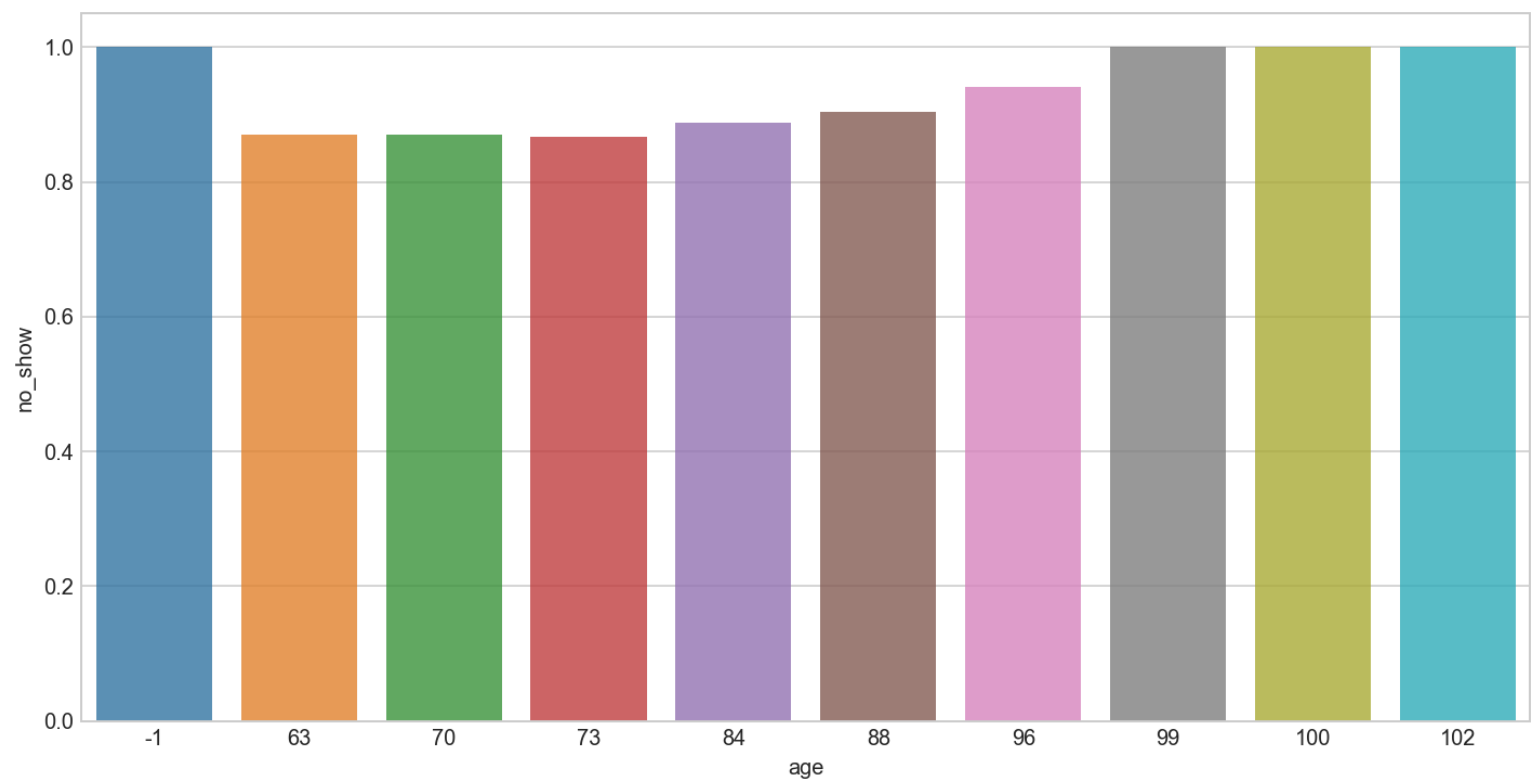


The appointment\_day has little important impact on show up as indicated by histogram.

In [48]:

```
# Plot the relationship for age and show up

age_show = df1.groupby(['age'])['no_show'].sum()/df1.groupby(['age'])['no_show'].count()
age_show = age_show.nlargest(n = 10)
plt.subplots(figsize=(12,6))
sns.barplot(age_show.index, age_show, alpha = 0.8);
```



Age also seems has little impact on on show up as indicated by histogram, however, there is one group which is -1 year, which might be wrong data.

In [49]:

```
# Find the rows whose age == 1

df1.query('age == -1')
```

Out[49]:

	patient_id	appointment_id	gender	scheduled_day	appointment_day	age
99832	4.659432e+14	5775010	F	2016-06	2016-06	-1

In [50]:

```
# As there is only one row of such error, we can simply delete it without affecting the previous and later on analysis
```

```
df1.drop(df.index[[99832]], inplace = True)
```

```
# Confirm changes
```

```
df1.iloc[99832]
```

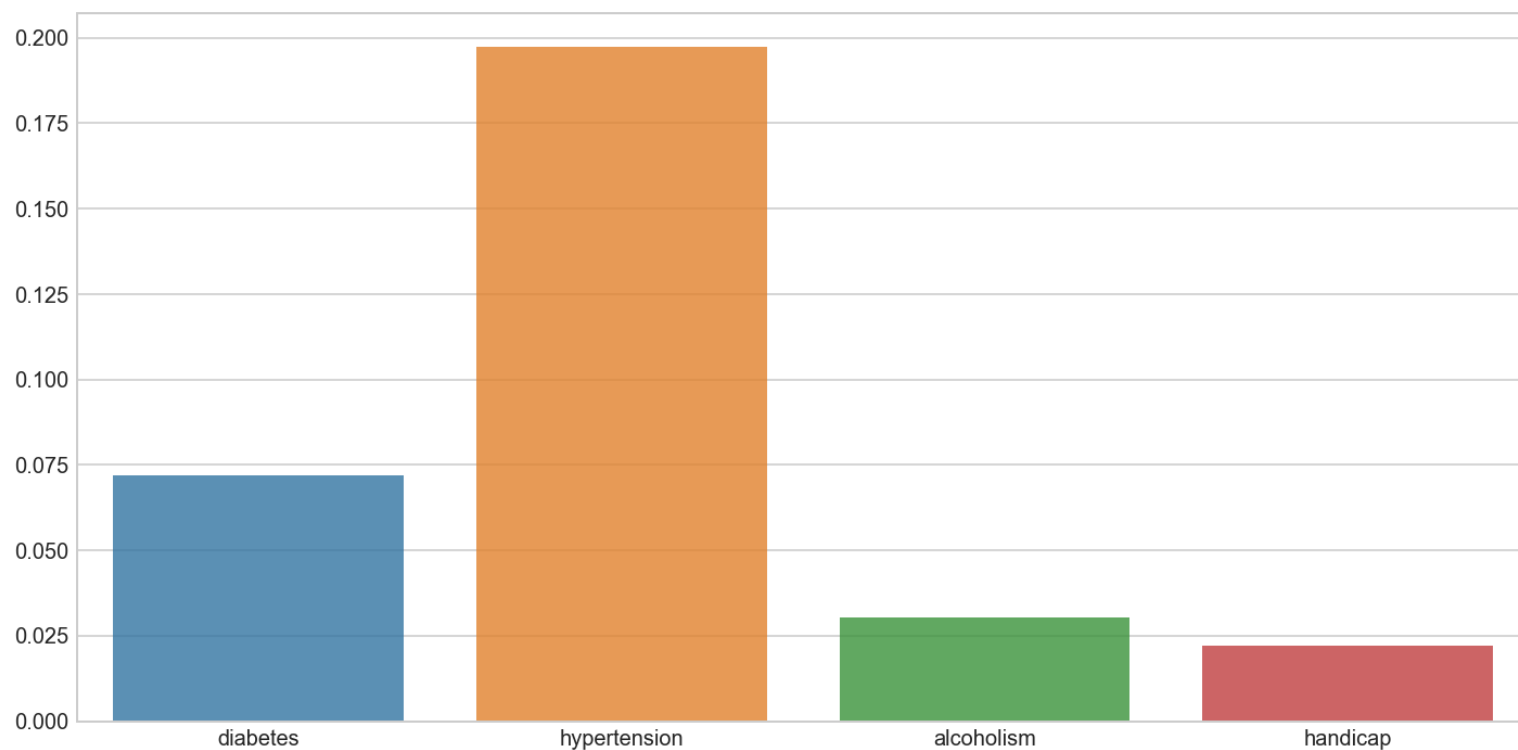
Out[50]:

```
patient_id          2.89827e+13
appointment_id       5774075
gender              M
scheduled_day        2016-06
appointment_day       2016-06
age                 1
neighbourhood        FORTE SÃO JOÃO
scholarship          0
hypertension         0
diabetes             0
alcoholism           0
handicap             0
sms_received         0
no_show             1
Name: 99833, dtype: object
```

In [51]:

```
# Find out the relationship of the 4 kinds of disease and show up
```

```
hyp_show = df1.groupby(['hypertension'])['no_show'].sum()/df1.groupby(['hyperten  
sion'])['no_show'].count()  
dia_show = df1.groupby(['diabetes'])['no_show'].sum()/df1.groupby(['diabetes'])[  
'no_show'].count()  
alc_show = df1.groupby(['alcoholism'])['no_show'].sum()/df1.groupby(['alcoholism  
han_show = df1.groupby(['handicap'])['no_show'].sum()/df1.groupby(['handicap'])[  
'no_show'].count()  
  
x_diseases = ['hypertension', 'diabetes', 'alcoholism', 'handicap']  
y_diseases = [hyp_show.tolist()[0], dia_show.tolist()[0], \  
               alc_show.tolist()[0], han_show.tolist()[0]]  
  
plt.subplots(figsize=(12,6))  
sns.barplot(x, y, alpha = 0.8);
```



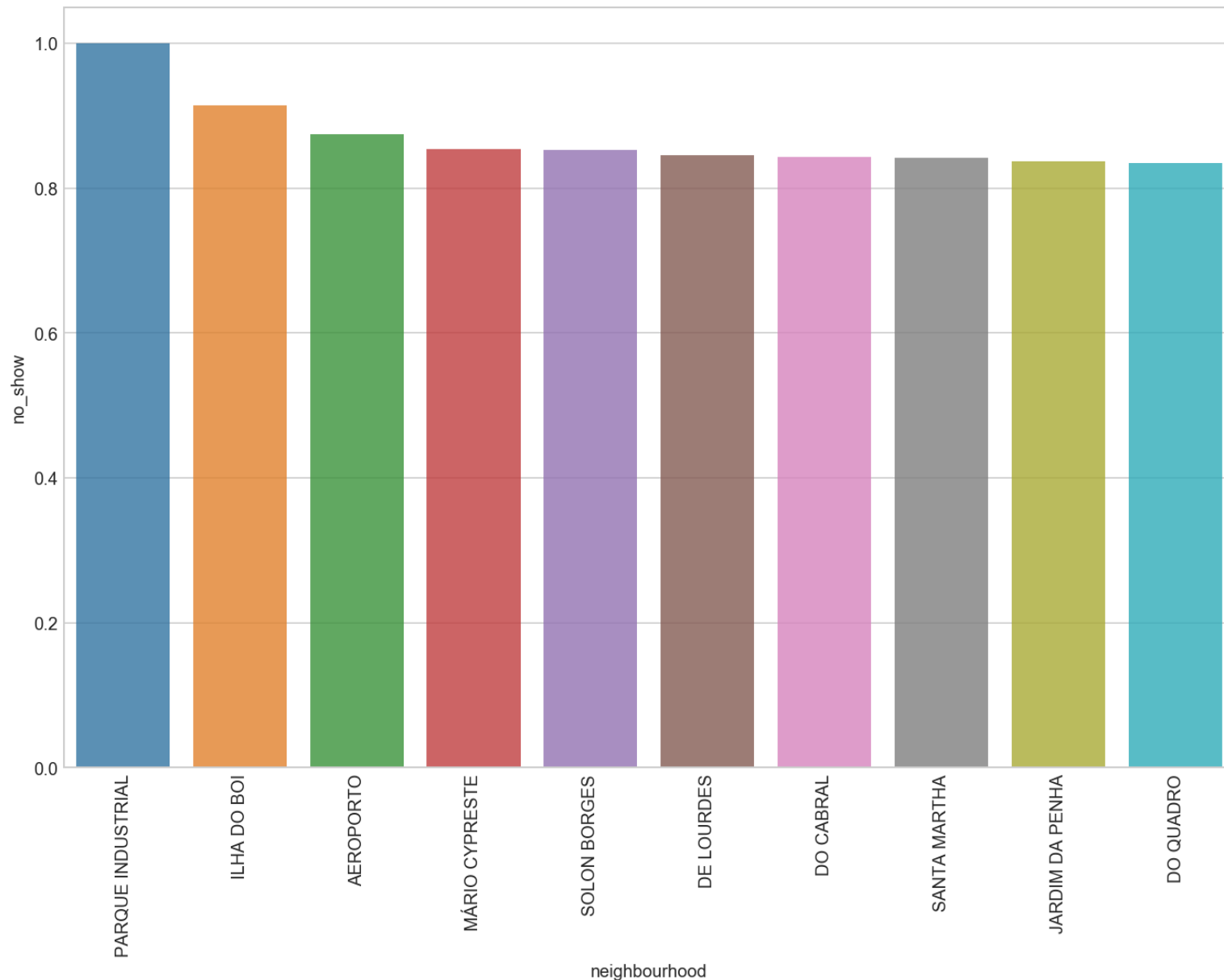
The kind of diseases has important impact on show up, with hypertension as the highest ratio at around 20%.



In [52]:

```
# Calculate the relationship of scholarship and show up
```

```
schlar_show = df1.groupby(['neighbourhood'])['no_show'].sum()/df1.groupby(['neighbourhood'])['no_show'].count()
schlar_show = schlar_show.nlargest(n = 10)
plt.subplots(figsize=(12,8))
sns.barplot(schlar_show.index, schlar_show, alpha = 0.8);
plt.xticks(rotation=90);
```



The scholarship has important impact on show up, with 'PARQUE INDUSTRIAL' as the highest ratio at 100%.

# Conclusions

In current study, a good amount of profound analysis has been carried out. Prior to each step, detailed instructions were given and interpretations were also provided afterwards. The dataset included 110527 pieces of patients' information from only 2016, which is substantial but limited to only one year. Therefore, even based on such large amount of data, the analysis would not be very representative.

The good aspect of current study was it didn't include NaN values nor duplicates, which could affect the process of analysis.

In [53]:

```
from subprocess import call  
call(['python', '-m', 'nbconvert', 'Investigate_No-show appointments_Dataset.ipynb'])
```

Out[53]:

0