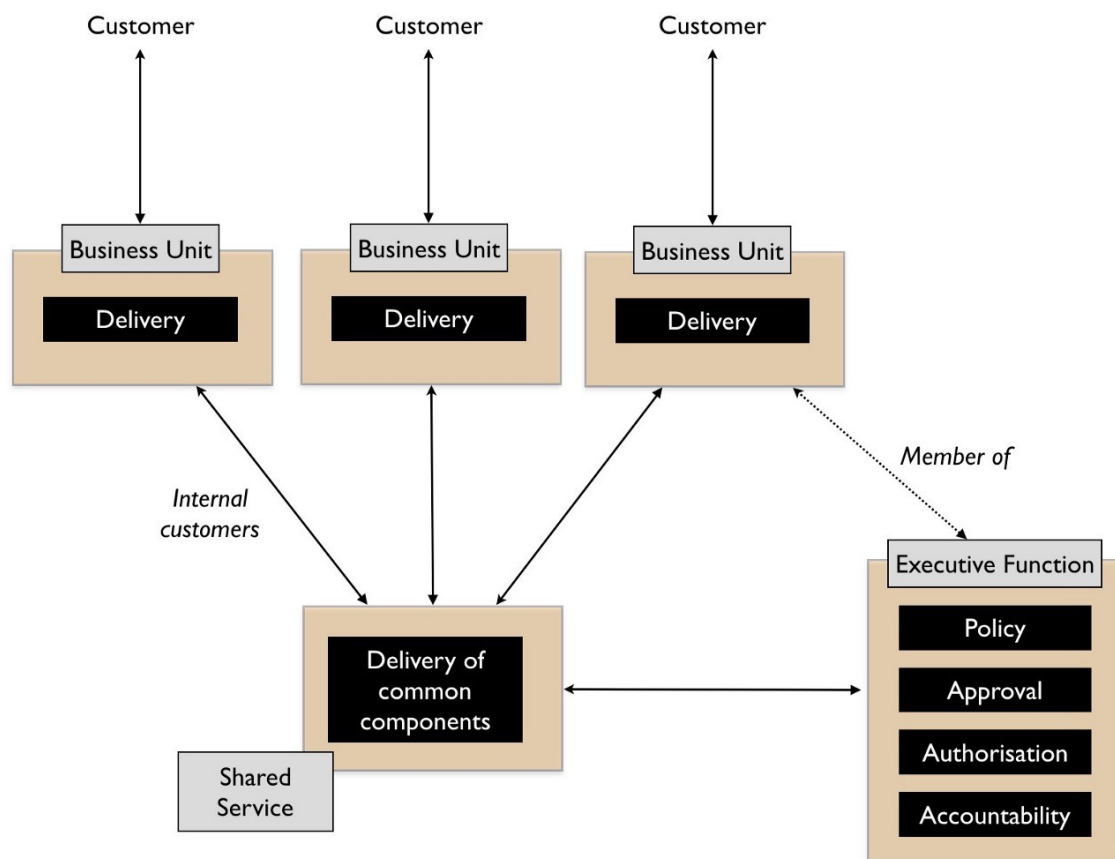


are responsible for delivery, some form of executive function that covers policy, approval and accountability and a common or shared services supply group that provides some element of commonality as per figure 62.

Figure 62 — Common structure



However, the common components provided are often a bit hit or miss. Without a form of mapping then it's difficult to find what is duplicated and how it should be provided between the different business units. It will often degenerate into plucking things from the air. There also tends to be an element of political conflict between the business units