

Use appropriate methods and tools

Try to avoid the tyranny of one. Understand that there is no magic solution and that you have to use multiple methods (e.g. agile or lean or six sigma) as appropriate. In any large system, multiple methods may be used at the same time. Be mindful of ego here, tribes can form with almost religious fervour about the righteousness of their method. Have fortitude, you'll often find you're arguing against all these tribes at the same time.

Focus on the outcome not a contract

Try to focus on the outcome and what you're trying to achieve. Realise that different types of contract will be needed e.g. outsourced or time and material based or worth based development. Along with a focus on outcomes, try and keep contracts constrained in terms of time and budget.

Use standards where appropriate

If something is industrialised and if standards exist then try to use them. There's always a temptation to build a better standard but avoid this or building abstraction layers on top of other "standards" unless you have an extremely compelling reason to do so. If you need a toaster, buy a toaster and don't try building one from scratch.

Optimise flow

Within a map there will be many flows of capital — whether information, risk, social or financial. Try to optimise this and remove bottlenecks.