



What enables you to do this feat of Elvish sensibility is the movement axis of evolution. Unfortunately, in most outsourcing arrangements that I've seen then diagrams such as box and wires or business process maps (see figure 39) tend to dominate. Alas, these lack that all important movement characteristic. Box and wires and business process maps are not actually maps; you are relying solely on contextual information from the words (i.e. knowing that process payment is a commodity). The diagrams themselves will not provide you with a guide as to what you should or should not outsource.

Figure 39— A business process diagram