

to add financial figures for flow and we can start to question why are treatment centres not highly industrialised? Surely, they're the same? However, let us add something else. We shall consider preventative care.

The Government has decided to introduce a preventative care program that voters are required or encouraged to attend. Obviously, there's a budget impact (i.e. the spending on preventative care) but the good news is that through the use of preventative care we can reduce the overall volume of treatment (i.e. some diseases are preventable), thereby reducing cost and meeting the needs of patients to survive longer. Everyone is happy! Except, there's a problem. Whilst the aim of reducing cost, providing a better service to more people and enabling people to live longer is a noble goal, the problem is that our people live longer! Unfortunately, what we subsequently discover is longer lived people incur increased treatment costs due to the types of disease they die from or the need for some form of support. There is feedback loop between preventative care and treatment, I've marked this up in figure 239.

*Figure 239 — Healthcare Feedback*