



## PERSONAL INFORMATION



## DR. STEFANO DI PIAZZA

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 Skype s.dipiazza@tiscali.it

Sex Male | Date of birth 17/06/1973 | Nationality Italian

## JOB APPLIED FOR

## SENIOR BUSINESS ANALYST

## PERSONAL STATEMENT

Strong disposition to create group synergies and accurately analyze different processes in complex projects and environments

## WORK EXPERIENCE

MAY 2018 - NOW

## Senior Business Analyst - Scrum Master

## Economic entities

Directly for:

**Hidea S.r.l.** (part of **Engage Group Holding**) Corso Garibaldi 22, 00034 Colferro (RM), Italy

Final Client:

▪ **Italian Trade & Investment Agency**, via Liszt 21, 00144 Roma (RM), Italy

**RetItalia Internazionale S.p.A.** (parte di **Corvallis Group S.p.A.**), via Liszt 21, 00144 Roma (RM), Italy

## Milestones / Tasks

▪ Manage requirements life cycle

(scope: Draw up Business Requirements Document (BRD), in general both High Level (HLD) and Low Level (LLD) Design Documents)

▪ Leading the Agile Team as a Scrum Master

(scope: develop Intranet Apps according to the requirements elicited from the BU)

## Business - Sector

IT Consulting for Client Support Management – **Web portal**

MARCH 2018 - MAY 2018

## Senior Business Analyst - Senior Developer

## Economic entities

Directly for:

**Next2u Consulting S.r.l.**, Viale dell'Astronomia 9, 00144 Rome (RM), Italy

Final Client:

▪ **Leonardo S.p.a.**, Piazza Monte Grappa 4, 00195 Roma (RM), Italy

▪ **RCI Banque Group | Finrenault (Succursale Italiana)**, Via Tiburtina 1159, 00156 Rome (RM), Italy

## Milestones / Tasks

▪ Manage evolutive life cycle

(scope: gathering requirements, coordinate development team, testing and deploy)

## Business - Sector

IT Consulting for Client Support Management – **Financial and Transportation Market**

NOVEMBER 2017 – JANUARY 2018

Senior Business Analyst - Senior Developer

Economic entities

Directly for:
**Next2u Consulting S.r.l.**, Viale dell'Astronomia 9, 00144 Rome, Italy

On behalf of:
**Citel Group S.p.a.**, Via Milanese 20, Sesto San Giovanni, 20099 Milano, Italy

Final Client:

- **Zambon S.p.a.**, Via Lillo del Duca 10, Bresso, 20091 Milano, Italy
- **Angelini S.p.a.**, Via Vecchia del Pinocchio 22, 60131 Ancona, Italy
- **Postel**, Via C. Spinola 11, 00154 Rome, Italy
- **Infocert**, Via Carlo Bo 11, 20143 Milano, Italy

Milestones / Tasks

- Organize the Level 2 Development Team  
(scope: coordinate the developing team in order to achieve the client requests)
- Gathering requirements and propose functionality enhancements  
(scope: be in touch with clients in order to handle the change management)

Business - **Sector**

IT Consulting for Client Support Management - **Financial and Pharma Market**

DECEMBER 2016 – OCTOBER 2017

Senior Business Analyst - Team Leader

Economic entities

Directly for:
**Next2u Consulting S.r.l.**, Viale dell'Astronomia 9, 00144 Rome, Italy

On behalf of:
**Indra Italia S.p.a.**, Via Milanese 20, Sesto San Giovanni, 20099 Milano, Italy

Final Client:
**Maire Tecnimont S.p.a.**, Via Gaetano De Castillia 6A, 20124 Milano, Italy

Milestones / Tasks

- AMS Management and Business Reporting  
(scope: HDA backlog dequeue - workflow/process management, business reporting)
- Business process definition and optimization  
(scope: HDA workflow drawing, working process rebuilding, develop specific tool in order to increase the performance, analytic performance, drafting of the Best Practice manual )

Business - **Sector**

IT Consulting for Client Support Management - **Engineer Market**

JANUARY 2016 – NOVEMBER 2016

Senior Business Analyst

Economic entities

Directly for:
**Bestaff S.r.l.**, Piazza Cola di Rienzo 68, 00192 Rome, Italy

On behalf of:
**Singular Point AG, Inc**, Brunnenmattstrasse 2, 6317 Oberwil b. Zug, Switzerland

Final Client:
**ENI S.p.a.**, Piazzale Enrico Mattei, 1, 00144 Roma, Italy

Milestones / Tasks

- gathering business requirements and transmuting them into functional specifications and tests  
(scope: **Freight Trading** – off hire scenarios and demurrage cost calculation)
- releasing functional tests and handling acceptances by business key users  
(scope: **Freight Trading** – off hire scenarios and demurrage cost calculation)
- participating in meetings and training activities  
(scope: **Freight Trading** – off hire scenarios, extra and intra-voyage)
- big data analysis  
(scope: **Oil & Energy** – replicating with SQL the business logic about exceeds and losses)

- use of analysis tools, reports and performance key indicators for monitoring operational data entries (scope: **Freight Trading** - voyage chain check for Time Charter contracts)
- programming and execution of test scenarios, test scripts  
(scope: **Back Office Oil & Energy, Data Cleaning** – reversal of wrong expenses towards SAP)

**Business - Sector**IT Consulting for commodity trading / risk management / shipping - **Energy and Shipping Market**

JULY 2010 – DECEMBER 2015

**Senior Business Analyst****Economic entities**Directly (as an external consultant) for:**Bestaff Innovation S.r.l.**, Via Muzio Clementi 18, 00193 Rome, ItalyOn behalf of:

- **Amphora, Inc**, Grienbachstrasse 17, CH-6300 Zug, Switzerland
- **Techedge Group**, Via Caldera 21, Building B2 20153 Milan, Italy
- **Aspen Technology, Inc.**, 20 Crosby Drive, Bedford, Massachusetts 01730, USA

Final Client:

- **ENI S.p.a.**, Piazzale Enrico Mattei, 1, 00144 Roma, Italy
- **ERG S.p.a.**, Via de Marini, 1, 16149 Genova, Italy

**Milestones/Tasks**

- automation of recursive activities and processes in order to maximize performances and productivity  
(scope: **Commodity Trading and Freight Trading** - Application Management / Advanced Help Desk)
- gathering business requirements  
(scope: **Oil & Energy / Freight Trading / Energy Commodities Prices** - various activities)
- drafting of functional documents  
(scope: **Oil & Energy / Freight Trading / Energy Commodities Prices** - various activities)
- release of functional tests, integration tests and acceptance tests by business users, black-box testing  
(scope: **Oil & Energy / Freight Trading / Energy Commodities Prices** - various activities)
- post production on site support  
(scope: **Oil & Energy / Freight Trading / Energy Commodities Prices** - various activities)
- big data analysis  
(scope: **SOA/SOX Procedures** – elaboration and implementation of an algorithm for detecting of account transfers towards SAP, not related to transactional logic, in order to perform an association with operational users)
- reporting  
(scope: **Freight Trading** – reports for shipping costs, payable and receivable, voyages route, insurance, in order to fulfill business intelligence needs)
- programming and developing applications/tools  
(scope: **Commodity Trading** – quotation normalizer for spot prices, futures prices, forward curves sent by Providers such as Platts, Argus, LOR and third parties for daily update)

**Business - Sector**IT Consulting for commodity trading / risk management / shipping - **Energy Market**

JANUARY 2008 – JUNE 2010

**Business Owner****Economic entities****DPLab di Stefano Di Piazza**, Piazzale Erfurt 10, 29100 Piacenza, Italy**Milestones/Tasks**

- remote server administration for web site hosting  
(scope: **System Administration** – server Linux and Windows, web server IIS, Apache, batch scripting, DNS settings, mail services and user permissions)
- medium and large web site developing  
(scope: **Web Developing** – coding in PHP, ASP, Javascript and Microsoft.NET C# WEB Forms, MVC)
- web site indexing and standardizing  
(scope: **Web Stats, Analysis, Ranking and SEO Report** – learning of W3C common language standards, statistical studies about keywords related to their frequency)
- Intranet setting and desktop Apps developing  
(scope: **Desktop Developing** – using Microsoft Visual Studio and C#)

#### Business - Sector

Meetings with key users/companies in order to gather graphical and functional requirements for web sites, desktop applications – **Web/Desktop developing / System Administration / SEO**

JANUARY 2003 – MAY 2008

#### Junior Business Analyst

##### Economic entities

Directly (as a Managing Partner) for:

**S.a.i.t.e.c.** Soc. Applicazioni Informatiche Telematiche ed Elaborazioni Contabili, Via Assarotti 19, 16122 Genoa, Italy

Final Client:

- **Almo Nature S.p.a.**, Piazza dei Giustiniani, 6, 16123 Genova, Italy
- **Eridania S.p.A.**, Via del Trionvirato, 13, 40132 Bologna, Italy

#### Milestones/Tasks

- Internet / Intranet data analysis  
(scope: **System Administration / SEO** – intranet routing performance, monitoring, website positioning)
- work flow organizing  
(scope: **Documentary** – automation, storage, backup, locally produced procedures interfacing with targeted servers such as custom and tax offices)
- privacy business consultant  
(scope: **Network Security** – drafting the Security Policy Document, consultancy and adaptation to legal requirements as foreseen by the Privacy Authority)
- accounting and invoicing automation  
(scope: **Automation** – analysis and implementation of algorithms for a suite of Accounting / Invoicing processes automation / workflow definition)

#### Business - Sector

Developing IT Solutions for Accounting / Financial, IT security risk management - **Web / Local Area Network / Security**

FEBRUARY 2001 – MAY 2003

#### Web Consultant

##### Economic entities

#### Independent consultant

#### Milestones/Tasks

- web developing  
(scope: **Web Analysis e Developing** - web solution analysis, programming and developing)
- web designing  
(scope: **Web Graphic** – layout design and graphic realization)
- SEO / marketing  
(scope: **Search Engine Optimization** – website ranking, search engine's subscription, access reporting by means of histograms displaying the relation between geographical origin and site access)

#### Business - Sector

Developing of web solutions - **Web / Web Statistics**

## EDUCATION AND TRAINING

NOVEMBER 1993 - JUNE 2000  
(1998 -1999: CIVIL SERVICE)

Master's degree in Economics and Business

Level 6

University of Genoa, Genoa

- Maths and Financial Maths
- Statistics
- Banking
- Accounting
- Financial Risk
- Public and Private and Commercial Law
- Political Economy
- English

SEPTEMBER 1987 - AUGUST 1992

Bachelor of Science

Level 6

Science High School of Genoa, Genoa

- Maths
- Physics
- Informatics
- English

## PERSONAL SKILLS

MOTHER TONGUE(S)

Italian

OTHER LANGUAGE(S)

	UNDERSTANDING		SPEAKING		WRITING
	LISTENING	READING	SPOKEN INTERACTION	SPOKEN PRODUCTION	
ENGLISH	B1/2	B1/2	B1/2	B1/2	C1/2

COMMUNICATION SKILLS

Good communication ability, furtherly improved in a 6-month-long work experience in London at the ENI trading front/middle office desk, in a highly multicultural environment

ORGANISATIONAL /  
MANAGERIAL SKILLS

- very good management and organizational ability, gained through a close co-operation with work groups belonging to the most known consulting companies (Ernst & Young, Accenture, Engineering, KPMG)
- high adaptability and problem solving
- ability to organize my own tasks, attributing priorities and responsibly achieving the aimed results. Such capabilities have been obtained during the participation in articulated projects at international level, both in Italy and abroad. I was always requested to manage autonomously several activities, in full respect of deadlines and targets
- ease in working under stressful circumstances
- used to organize work in tasks and milestones to be achieved in time

JOB-RELATED SKILLS

Experience in Business Intelligence & Analytics tools (such as: Crystal Reports, Jasper Reports, Matlab)

DIGITAL COMPETENCE

SELF-ASSESSMENT				
INFORMATION PROCESSING	COMMUNICATION	CONTENT CREATION	SAFETY	PROBLEM SOLVING
PROFICIENT USER	PROFICIENT USER	PROFICIENT USER	PROFICIENT USER	PROFICIENT USER

Levels: Basic user - Independent user - Proficient user

Digital competences - Self-assessment grid

## IWA Certification

- good command of office suite (word processor, spread sheet, presentation software, database software) gained as a Business Analyst
- good command of Visual Studio (both Web and Desktop oriented solutions) gained as a Web Developer
- good command of Eclipse (Web and EE Projects) gained as a Java Developer
- good knowledge of many Operating Systems (Windows, Mac OS, Linux, Unix)
- working every day with SQL, DQL
- experience in managing SQL Server, MySQL, Oracle, PostgreSQL
- good knowledge of responsive web design (RWD) and REST API
- SVN, GIT user

OTHER SKILLS good graphical attitudes

DRIVING LICENCE A – B

## ADDITIONAL INFORMATION

PUBLICATIONS Dissertation: the Zero-Beta coefficient in the Financial Portfolio Theory

MEMBERSHIP

- IIBA® (International Institute of Business Analysis) member



- IWA (International Web Association) member



COURSES / WEBINAR

- Preparing for CBAP® and CCBA® Certification
  - ➔ 28 CDU (CONTACT HOURS - IIBA)
  - ➔ 7 PDU (CONTACT HOURS - PMI)
- Workshop Agile (SCRUM) Business Analysis PM & BA 2017
  - ➔ 4 CDU (CONTACT HOURS - IIBA)
  - ➔ 4 PDU (CONTACT HOURS - PMI)
- Open Text Documentum - technical fundamentals

REFERENCES Personal references are available on request

CERTIFICATIONS Marketing Strategies Certificate

PERSONAL DATA I authorize the use of my personal data pursuant to Legislative Decree 30 June 2003 n. 196 "Code concerning the protection of personal data"