## ANITA 2024 B.ORG 2024 GRACE HOPPER CELEBRATION





## Open Source in Government:

Raising the Floor & Ceiling at the Centers for Medicare & Medicaid Services (CMS) as an Early-Career Software Engineer







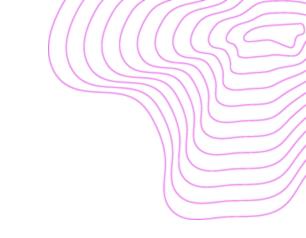
## Natalia Luzuriaga

- Software Engineer in the CMS Open Source Program Office
- U.S. Digital Corps
   Software Engineer Fellow

#### Agenda

- What is Open Source Software?
- Open Source in Government
- Open Source at the Centers for Medicare and Medicaid Services
- Journey of Standing Up the CMS
   Open Source Program Office (OSPO)





## What is Open Source Software?





#### What is Open Source Software?

Open source means source code that anyone can inspect, modify, enhance, and share.

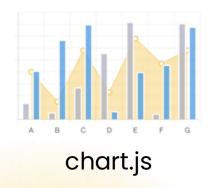




### What is Open Source Software?

97% of software depends on Open Source Software

From 2022 Open Source Security and Risk Analysis Report by Synposys







Wikipedia



Firefox & Chromium



NGINX & FFmpeg



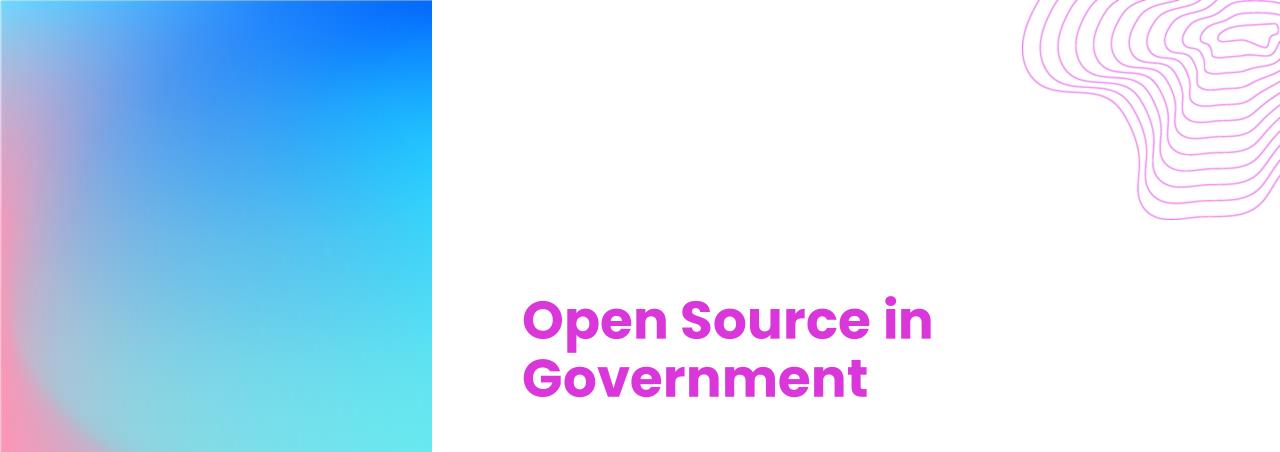
OpenSSL





"Much like roads or bridges, which anyone can walk or drive on, open source code can be used by anyone...This type of code makes up the digital infrastructure of our society today."

Nadia Asparouhova,
 Roads & Bridges: The Unseen Labor
 Behind Our Digital Infrastructure







# Every year, the Federal Government spends \$12 billion on software

Senators Ted Cruz (R-TX) & Gary Peters (D-MI) on the <u>SHARE IT ACT of 2024</u>



#### Where does the United States currently stand?

- U.S. Federal Open Source Policy M-16-21 2016:
  - Requires new custom-developed source code to be made available for sharing and re-use across all Federal agencies
  - Reduces cost & federal vendor lock-in, streamlines development, apply uniform standards and ensure consistency in creating and delivering information
  - Requires each agency's CIO develops an agency-wide policy that addresses requirements of the Federal Source Code Policy



## **High Profile Cyber Attacks**

- Log4J Vulnerability November 2021
  - · New guidance and initiatives that erupted as a result
- Emphasized focus on OSS due to cybersecurity concerns





#### **OSS Efforts in the Executive Branch**

In 2021, Biden-Harris Administration released directives on Cybersecurity

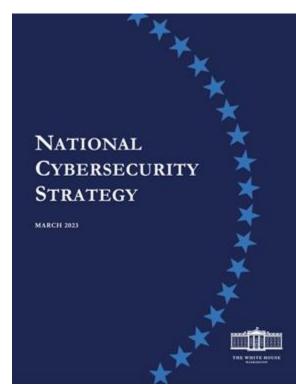
MAY 12, 2021

## Executive Order on Improving the Nation's Cybersecurity

BRIEFING ROOM + PRESIDENTIAL ACTIONS

By the authority vested in me as President by the Constitution and the laws of the United States of America, it is hereby ordered as follows:

Section 1. Policy. The United States faces persistent and increasingly sophisticated malicious cyber campaigns that threaten the public sector, the private sector, and ultimately the American people's security and privacy. The Federal Government must improve its efforts to identify, deter, protect against, detect, and respond to these actions and actors. The Federal Government must also carefully examine what occurred during any major cyber incident and apply lessons learned. But cybersecurity requires more than government action. Protecting our Nation from malicious cyber actors





## OSS Efforts in the Legislative Branch

Source Software Act 2023

[INTRODUCED]

Duties of the Cybersecurity & Infrastructure Security Agency (CISA) regarding Open Source Software Security, includes publishing a framework to assess risk of OSS components

S.3594: SHARE IT Act

[INTRODUCED]

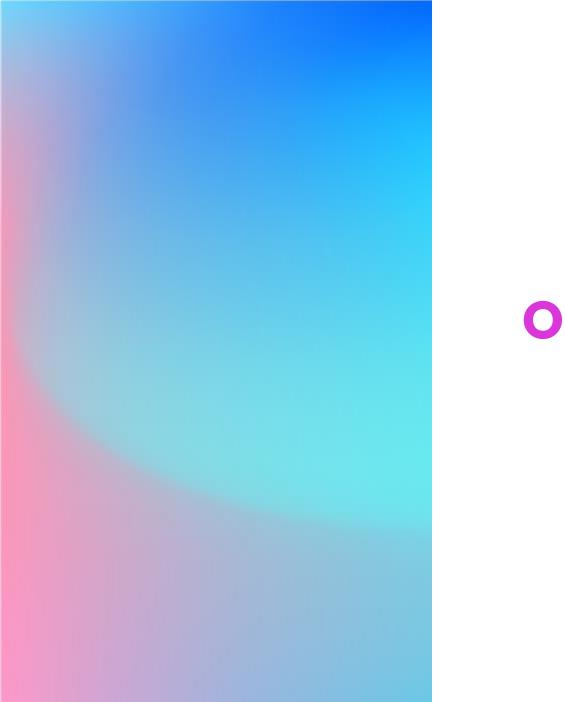
Requires agencies to publicly list custom-developed source code and share this code with the rest of the government

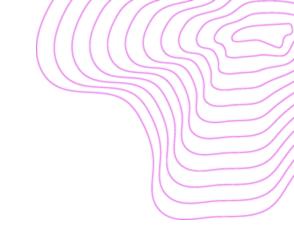
H.R.3208 - DHS

Cybersecurity On-theJob Training Program
Act

[PASSED HOUSE]

Establishes a cybersecurity training program for DHS employees holding non-cybersecurity positions





## Open Source at CMS





#### Centers for Medicare & Medicaid Services (CMS)

We provide health coverage to

**62M** 

Medicare Beneficiaries as of 11/2021

88M

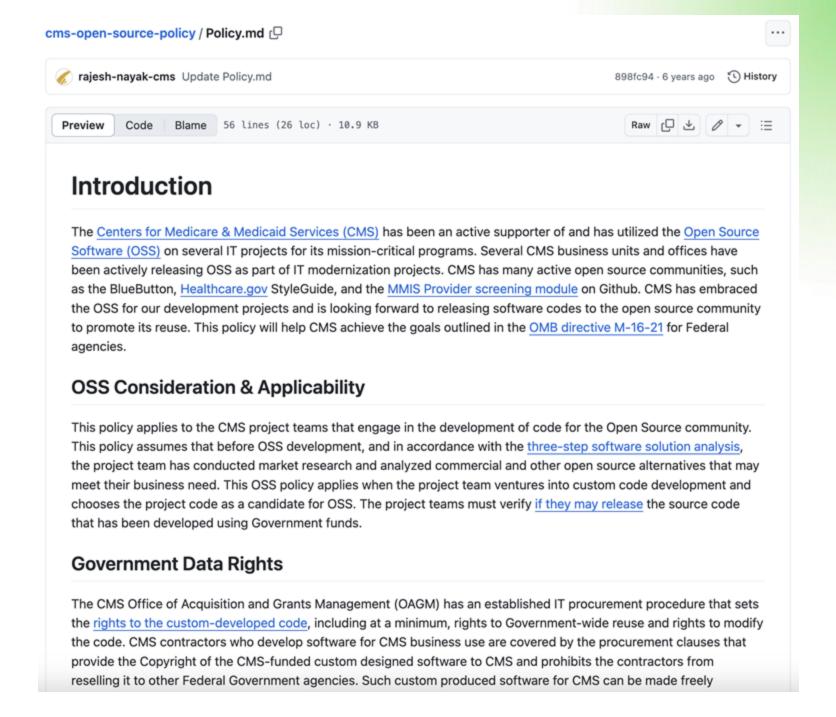
Medicaid Beneficiaries as of 04/2022

31M

Healthcare.gov Beneficiaries as of 06/2021



#### CMS Open Source Policy





#### Open Source at CMS







<u>data.cms.gov</u> <u>developer.cms.gov</u>



### **CMS Open Source Program Office**

An Open Source Program Office (OSPO) serves as the center of competency for the agency's open source operations and structures.



#### CMS Open Source Program Office (OSPO) Functional Statement

"Establish and maintain guidance, policies, practices, and talent pipelines that **advance equity**, **build trust**, and **amplify impact** across CMS, HHS, and the Federal Open Source Ecosystem by working and sharing openly."

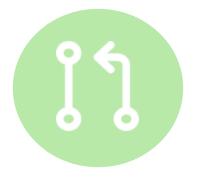


#### How do we 'do' Open Source at CMS?



**Policies** 

How we **inbound** and **outbound** open source contributions and content



**Projects** 

How we **solve real world problems** by working in the open



**Programs** 

How we **measure**, and **manage** contributors, projects, **risks**, and **opportunities** 



#### How does our OSPO provide value?



Save us Money



Save us Time



Accountability for Contract Performance



**Engine for Talent** 



Reduce Duplicate Work



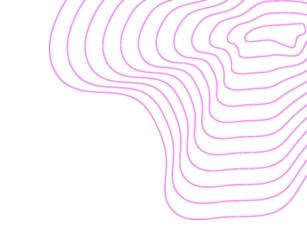
Reduce Duplicate Costs



Reduce Security Risk



Reduce Continuity Risk



## Standing up the Open Source Program Office





#### **CMS OSPO Team**



Remy DeCausemaker
Open Source Lead



Natalia Luzuriaga
US Digital Corps Fellow '23



**Isaac Milarsky**US Digital Corps Fellow '23



Dinne Kopelevich

US Digital Corps Fellow '24



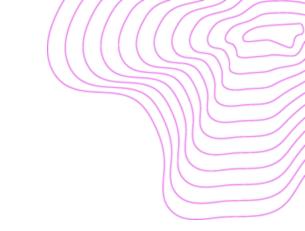
Sachin Panayil
US Digital Corps Fellow '24



**Interns**Coding It Forward Fellows



**Interns**CodeInTheSchools



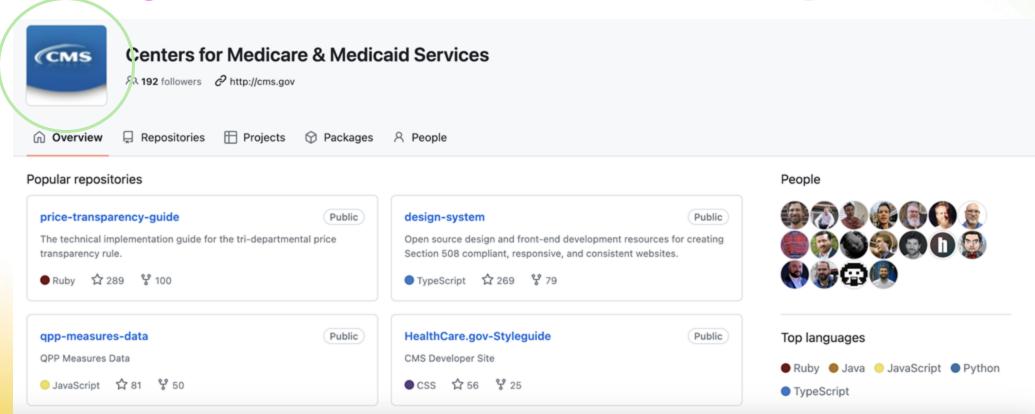
## Raising the Floor

Contributions that benefit all software projects across the open source ecosystem



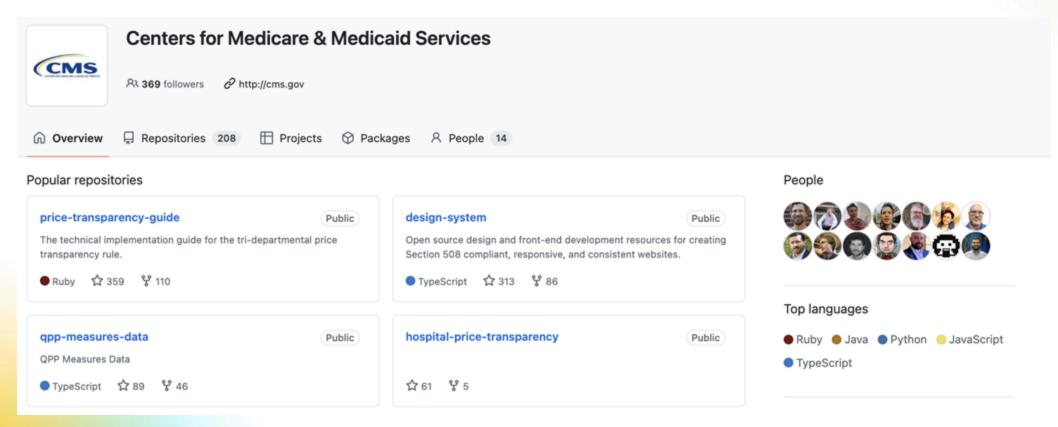


## **CMSgov GitHub Profile Picture Update**





## **CMSgov GitHub Profile Picture Update**





### Establishing a Baseline

 Created processes, best practices, and tools that benefit and support all projects across the ecosystem











## **Maturity Model Framework**

Level	Name	Purpose	Description
Tier 0	Private Repository	Experimental, Historical	Project is private, usually with a single developer. Typically working projects, example code, and early prototypes.
Tier 1	One-Time Release	Publication for Informational, Accountability, or Transparency Purposes	Project released publicly, but without planned future activity or maintenance from original author(s).
Tier 2	Close Collaboration	Collaboration with smaller, mostly internal teams	Project within a team or operational division, internal repo for innersource-style work.
Tier 3	Working in Public	Collaboration in the open with smaller, semi-open source teams	Project developed Open Source by CMS or CMS contractor. Limited external contributions, CMS-led (by choice or by statute).
Tier 4	Community Governance	Collaboration broadly in public	Project donated to or <b>stewarded by an external community</b> that welcomes public input and purposefully develops an open governance structure.



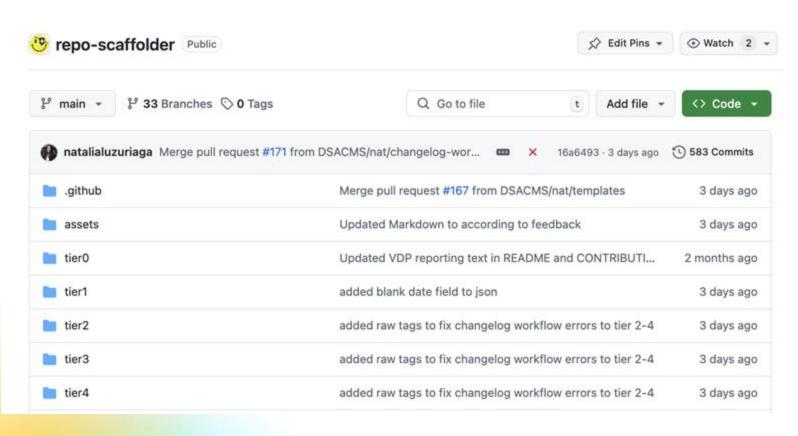
## **Maturity Model Framework**

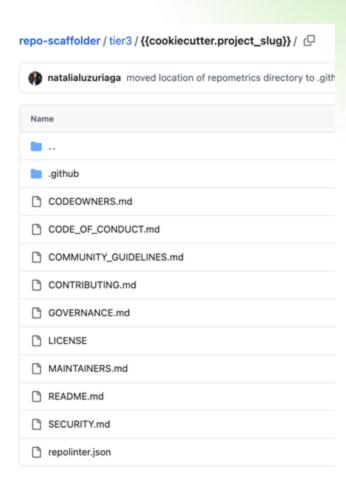
File	Tier 0	Tier 1	Tier 2	Tier 3	Tier 4
LICENSE	М	М	М	M	M
SECURITY.md	N	М	М	M	M
README.md	М	М	М	M	M
CONTRIBUTING.md	R	R	М	M	М
MAINTAINERS.md	N	N	R	M	M
GOVERNANCE.md	N	N	N	R	М
CODEOWNERS.md	N	N	R	M	М
COMMUNITY_GUIDELINES.md	N	N	М	М	М
CODE_OF_CONDUCT.md	N	N	М	M	M

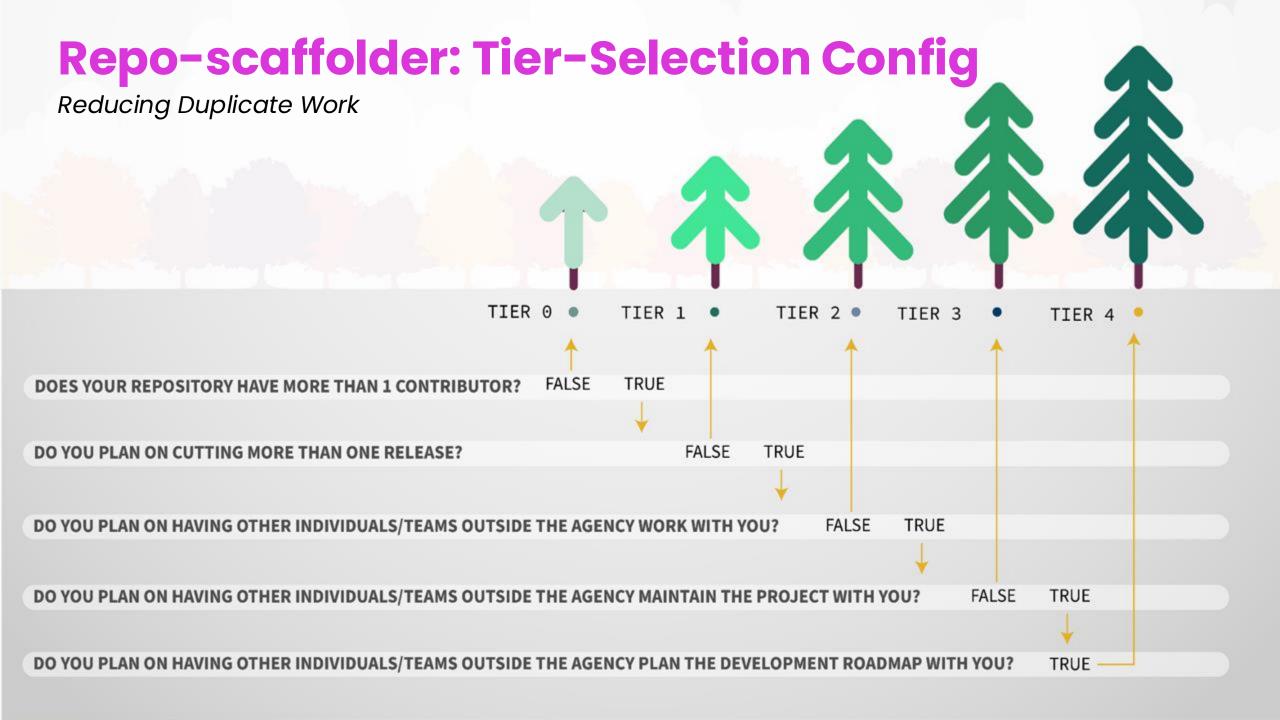
Level	Description	
M	Mandatory	
R	Recommended	
N	Not Recommended	



#### Repo-scaffolder

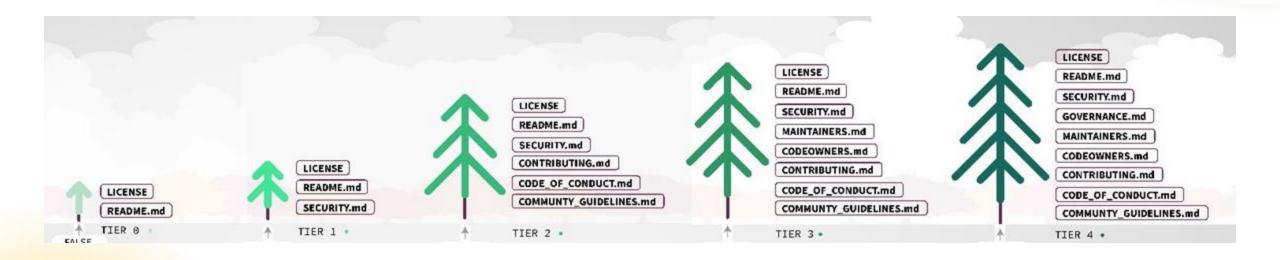








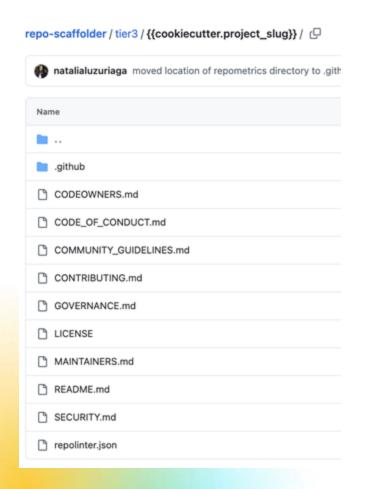
## Repo-scaffolder: Repo Creation

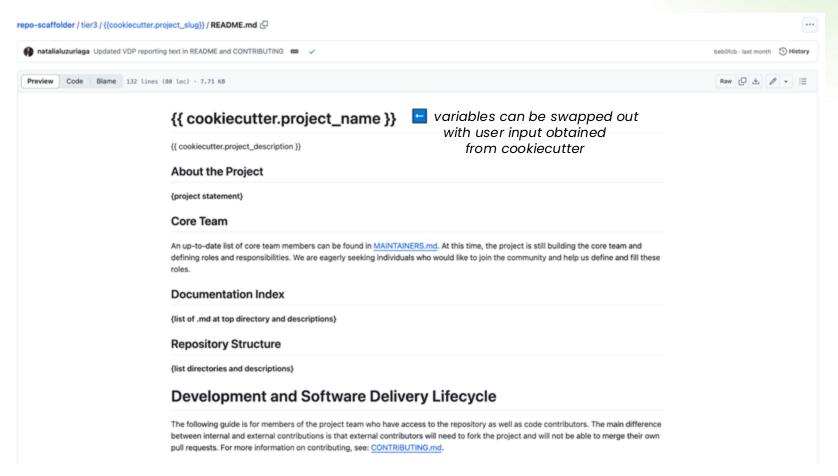




#### Repo-scaffolder

#### Reducing Duplicate Work





github.com/dsacms/repo-scaffolder



#### **Outbound Review Checklists**

Reducing Risk

Tier 1: One Time Release

Tier 2: Close Collaboration

Tier 3: Working in Public

Tier 4: Open Governance





#### **Outbound Review Checklists: Tier 3**

#### Making the Repository public

#### Flipping the Switch: Making the Repository Public

Once the repository has passed outbound review, we are ready to "flip the switch" and officially make it public. Once made public, there are a couple of actions that need to be taken:

#### Repository Actions

Please enable the following features to enhance repository security and maintain code quality:

#### □ Dependabot Alerts

A GitHub Feature. Get notified when one of your dependencies has a vulnerability

#### □ Secret Scanning Alerts

A GitHub Feature. Get notified when a secret is pushed to this repository. Ideally set this up to run after each new commit is pushed to the Repository.

#### □ Branch Protections

Ensures the integrity of important branches by preventing unauthorized actions like force pushes and requiring pull request reviews with specific checks before merging. Dev and main should be protected branches in the repository.

#### ☐ Git Branching

After making the repository public, make sure there is a coherent git branching plan in place. For example: agree to merge feature related pull requests into dev but merge bug fixes into main instead of dev first.

#### ☐ Add Repolinter GH Action to CI

For ongoing adherence to repository hygiene standards, integrate the <u>repolinter GitHub</u>
<u>Action</u> into your CI pipeline. This addition enhances your workflow by automatically
enforcing repository cleanliness standards.

#### Communications & Rollout

Share the good news with communities both inside and outside CMS!

#### □ Draft a launch announcement

Be sure to include the following information:

- Repo Description
- Repo URL
- Authoring Team Email Contact
- Authoring Team URL
- Authorting Team Slack Channel
- Call to action (file issues, contribute PRs)

#### Post launch announcement to CMS slack channels

- #cms-opensource
- #cms-api-community
- #cms-data-community
- #cms-engineering-community
- #ai-community

#### ☐ Send a launch announcement email

□ Add launch announcement to a Confluence Wiki Page





# **OSPO Repo Metrics Website**

#### Reducing Risk





	Search	Sort by				
Organization	Q	Project Name				
DSACMS	DSACMS <sup>®</sup>					
CMS-Enterprise  CMSgov  Enterprise-CMCS	.github Template repo for CMS Open Source Projects					
	\$3 \$2 ⊙3 \$34 ⊕2					
Maturity Model Tier						
	cms-gource					
FISMA Compliance Level	Gource.io Visualization of Developer.CMS.gov Open Source repositories ☆ 0 % 0 ⊙ 0 % 0 ® 0					
Project Type						
	dedupliFHIR					
	Prototype for basic deduplication and aggregation of eCQM data					
	\$8 ¥1 ⊙21 °13147 ®4					

Report for m	<u>etrics</u>					
бітнив.сом ♀ Смя	S/OA/DSAC					
WEBSITE TIER 3 LC	ow ^					
project type midsize						
Repo Stats						
্র Stars	% Forks		⊙Issues		® Watchers	។ិ Pull Requests
6		2		40	4	197
Summary Table						
Metric	Latest	Previous	Diff	% Diff		
Commits	1151	1145	6	0.52%		
Issues	40	40	0	096		
Open Issues	19	19	0	096		
Closed Issues	21	21	0	0%		

Open Pull Requests



# How are metrics helpful?

Reducing Risk by tracking our projects

### **Maturity Metrics**

Tiering of public repositories quantify security and continuity risk

#### **Cost Metrics**

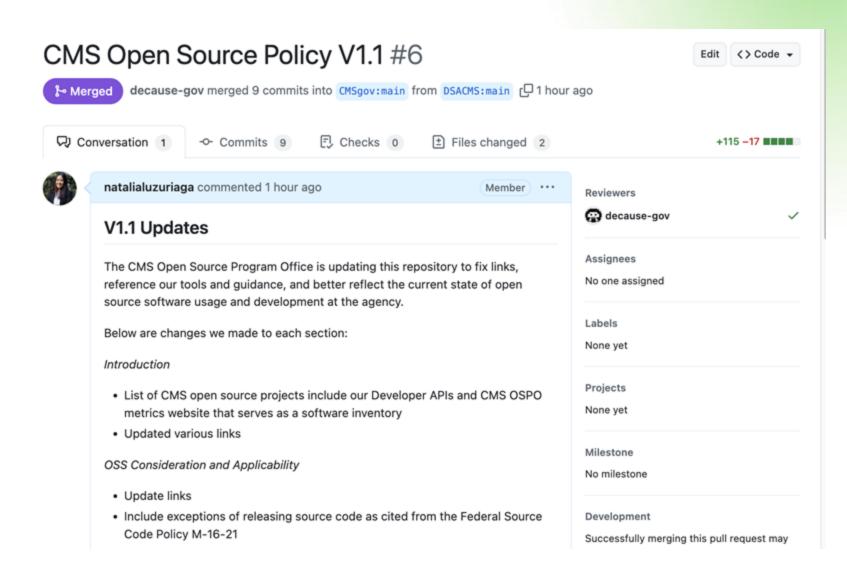
Quantify time and effort invested into repositories

#### **Burden Metrics**

Quantifies time and effort needed to contribute & improve repositories



## Open Source Policy V1.1



https://github.com/CMSgov/cms-open-source-policy



## Open Source Policy V1.1

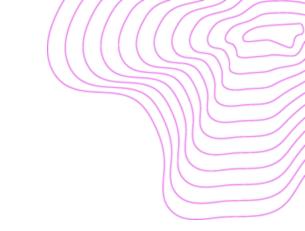
Incorporates the baseline tools and processes we created into guidance

#### **OSS Implementation & Infrastructure**

Any CMS project team that wishes to publish their code as OSS must set a clear expectation of their level of involvement in sustaining that project. The project team shall define an OSS release process that begins with a determination of if the intended software can indeed be released as OSS, considering any security and other CMS policy restrictions. Depending on the nature of the OSS and associated licensing model, the project team shall adequately allocate resources to be able to sustain and flourish the project in the open source community.

The project team shall utilize an existing public-facing website to convey information about the project and provide a link to the project's GitHub repository. The project team should implement tools to support the community around an open source project, such as mailing lists, message forums, a version control, wiki, and tracking mechanisms, such as Kanban boards to track issues and bugs on the GitHub repository.

For every iteration of the code release, the project team must ensure that the software code is adequately peer reviewed and is free offor security vulnerabilities that can be exploited by malicious actors and that any discovered vulnerabilities are removed prior to release. Until the software code is adequately reviewed, it should be either 1) maintained in an internal code repository that replicates the intended public repository or 2) checked by publicly available services providing the same functions on all code check-ins to the public source code repository. The software should also contain automated unit tests; and build scripts and should be checked for software vulnerabilities, code quality and code coverage using available standard CMS tools and guidance. The code should be built with CMS's standard continuous integration (CI) serverservers. The project team should include ample documentation with the software code for increased adoption and modification by the community. The documentation should provide the information on project's mission, philosophy, goal, design, decision-making process, product roadmap and instructions on how to submit issues, feature requests and how to contribute towards a fix or enhancements. The documentation should be accessible to the Open Source community via the repository.



# Raising the Ceiling

Releasing & developing open source projects that solve real-world problems





# Repositories we've outbounded

12 repositories released in the past 6 months



### Facing a Financial Shock

Income Verification Pilot



# Al Explorers Program

CMS Medicare Handbook Project



# Raising the Ceiling

Building prototypes where we identify gaps in the software ecosystem





Hospital Price Transparency Tools



# Raising the Ceiling

Building prototypes where we identify gaps in the software ecosystem





Hospital Price Transparency Tools



### **Problem**

- Accountable Care Organizations (ACOs) report electronic quality of care measures (eCQMs) to CMS annually as part of the Share Savings Program
- ACOs will need to transition from reporting eCQMs via the CMS WebUl, to a "real-time electronic system" by 2025
- During our listening sessions with users, ACOs reported when preparing this data, **identifying duplicates in patient records was a challenge**



## Solution

- ☑Conduct a Discovery Sprint
- ☑ Conduct Listening Sessions
- **☑** Build a Prototype
- ☐Conduct User Research ?
- Ship a modular, standards compliant, open source project
- Build a community around the project



# DedupliFHIR

Data Linkage & AI Deduplication tool that assists ACOs with identifying duplicates within their patient records







Powered by Splink, open source tool developed by UK Ministry of Justice

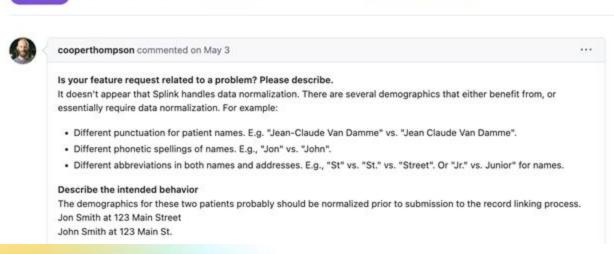




#### Received feedback on tool through feature requests and user research sessions

#### Incorporate data normalization for relevant demographics #55

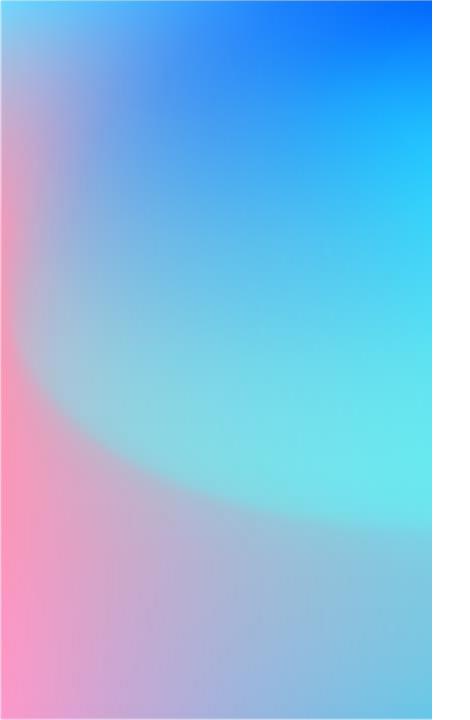
Oclosed cooperthompson opened this issue on May 3 - 2 comments - Fixed by #75, #99, #110 or #111

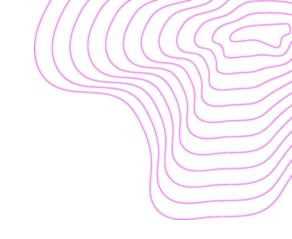


#### Allow User to Choose File Output and Format #47

Oclosed IsaacMilarky opened this issue on Apr 25 - 0 comments - Fixed by #53







# **What's Next**







## It's Official!

THE WHITE HOUSE



6. Establish the First U.S. Government OSPO: The Department of Health and Human Services (HHS) Center for Medicaid and Medicare Services (CMS) recently established the first Open-Source Program Office at a United States Federal Agency. The function of the OSPO is to establish and maintain guidance, policies, practices, and talent pipelines that advance equity, build trust, and amplify impact across CMS, HHS, and Federal Government's open-source ecosystem by working and sharing openly.

AUGUST 09, 2024

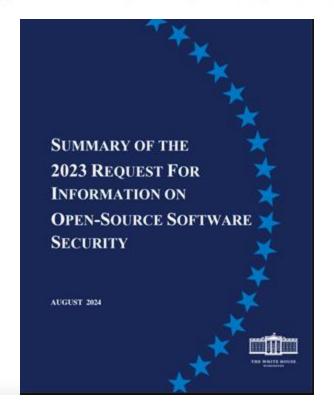
#### Fact Sheet: Biden-Harris Administration Releases Summary Report of 2023 RFI on Open Source-Software Security Initiative



August 9, 2024

Read the full report here

Today, the White House Office of the National Cyber Director, in partnership with members of the Open-Source Software Security Initiative (OS31), is publishing a summary report on the Request for Information (RFI) >: Open-Source Software Security: Areas of Long-Term Focus and Prioritization. This builds on the commitment the Administration made in the National Cybersecurity Strategy, "to invest in the development of secure software, including memory-safe languages and software development techniques, frameworks, and testing tools."







# **Looking Forward**

- Word of the Year 2024: Execute
- Word of the Year 2025: Integrate
- Align with OSPOs across the Federal Government
- Align with OSPOs around the world



## SUSTAINABLE GOALS

































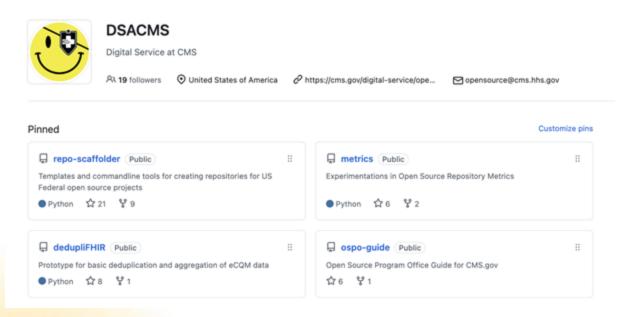








## **How to Contribute**



Follow what we are up to: github.com/DSACMS





Simpler.Grants.gov



Contribute to federal open source projects



## Join us!



digitalcorps.gsa.gov

A 2 year government fellowship program for early-career technologists to launch impactful careers in public service

# coding it forward >

codingitforward.com

A 10 week summer fellowship program for early-career technologists to work in government

# THANK YOU



opensource@cms.hhs.gov



github.com/DSACMS



go.cms.gov/ospo



linkedin.com/company/digital
-service-at-cms/

