

Single Client to Cloud Conversion

Project Scope

Introduction

A single client specialist accounting performance analyzer software package is currently available. There is a requirement to convert the single user software package into an Internet cloud application. This document describes the scope of work.

- 1) Existing single client software package
 - a) Windows based application, uses windows to provide operating environment, user interfaces etc.
 - b) No. of user commands/controls from GUI to core ?
 - c) No. of core calls to Windows for services
 - data presentation
 - printing
 - data export
 - data save
 - error mechanisms

Cloud Architecture – Server side

- 2) Hosting: Apple, Microsoft or Unix OS
 - a) Physical connectivity, locations (one or distributed).
 - b) Security; physical, data
 - c) Availability in %
 - d) Load balancing
 - e) Failure and recovery tolerance
 - f) Scalability; add more capacity as required w/o going offline
- 3) Logical Web server
 - a) Back end processing or
 - b) Processing in the client browser
- 4) Back end database
 - a) How many live copies; working copies
 - b) Backup policy, recovery mechanisms
 - c) Data export
 - d) Choice of database products
 - e) Security within the database

Client Environment

- 5) User Devices
 - a) Firefox, IE, Safari browser support (care with versions)
 - b) Portable device support: Smartphones, tablet computers
- 6) User signup
- 7) User termination of service
- 8) User data input/output
 - a) Typed or batch upload/download
- 9) User support
 - i) Online support, call centre?
 - ii) Email support, who will do it.
 - iii) Client feedback mechanisms

Cloud Administration and Operation

- 10) Management and Maintenance
 - a) Ongoing software updating, testing, browser compatibility issue resolution
 - b) Auditing capacity, loading
 - c) Provision of performance metrics
 - d) Access management
 - i) Billing
 - ii) Security
 - e) Design for ease of maintenance and support

Legal considerations

- 11) Data Protection Act: physical data location
- 12) Protection of user data against viruses, hacks etc.

Project Implementation - Guidelines

- 13) Method: Waterfall approach is not acceptable
- 14) Resource levels required
- 15) Timeline
- 16) Testing:
- 17) Version control