



Nabil Paribahan

15/1, Old Gabtoli, Mirpur, Dhaka Tel: 9007036,8012136,9013682,8012097

PNR :	5591674467537	Journey Date:	09 Jul 2015
From :	Dhaka	To :	Saidpur
Boarding :	Gabtoli Mazar Road	Departure :	11:00 PM
Booked On :	29 Jun 2015	Reporting :	10:40 PM

Payment Details

Ticket Price : BDT 1300.00
+ Fee Charged : BDT 42.00
+ Processing Fee : BDT 22.00

Passenger

Seat(s)

Tareq Al Muntasir

[D1] [D2]

ঘরে বসে বাসের টিকিট কিনুন সহজে, কল করুন 16374



Terms & Conditions:

- This ticket has been issued by Shohoz.com on behalf of the bus operator. Shohoz.com is ONLY a bus ticket agent, it does not operate bus services of its own.
Shohoz.com's responsibilities include:
 - Issuing a valid ticket for its network of bus operators
 - Providing refund and support in the event of cancellationShohoz.com's responsibilities do not include:
 - The bus not departing / reaching on time, operator cancelling the trip, changing the type of bus or seat.
 - The bus operator's employees being rude or bus seats etc. not being up to the passenger's expectation.
 - The baggage of the passenger getting lost / stolen / damaged.
 - The passenger waiting at the wrong boarding point or the bus operator changing the boarding point
- Fees charged by payment gateways, credit / debit cards, mobile payment gateways (e.g. bKash, Mycash) are non refundable due to the policies of the respective organizations, which is beyond Shohoz.com's control. Ticket delivery fee is non-refundable.**
- The passengers are requested to arrive at the boarding point 20 minutes prior to bus departure time. If not, then the ticket will be considered cancelled.
- Without a physical copy of the ticket or SMS, passengers may not be allowed to board the bus.
- The bus operator reserves the right to cancel / delay trips, change buses and change seats due to unavoidable reasons.
- For ticket cancellation, passenger must call or visit Shohoz.com at least 12 hours (excluding 11 PM to 6 AM) before trip departure time.**
- Each passenger can carry upto 10 Kg of luggage. The bus operator or Shohoz.com would not bear any consequences for the passenger carrying illegal goods.
- Tickets bought through Shohoz.com are not eligible for refund after the trip has departed, unless the trip was cancelled.
- All refund requests must be raised as per the cancellation policy of the respective bus operators. In case of strikes or trip cancellations by operators, refund requests must be made within 72 hours of trip departure time.
- No refunds will be processed without a written request in the correct format by SMS to **6969** or email to **refunds@shohoz.com**
- Upon receiving refund requests in the format outlined below, Shohoz.com will process refund within 3 business days (excluding holidays / weekends).
- Refunds will be given only through bKash or bank transfer. For refunds through mobile payment gateways (e.g. bKash), a fee is charged by the mobile payment company.
- Refund Request Format:** For claiming refund, passengers must send a written request over SMS or email in the format indicated below:
SHZ [Ticket PNR] [Personal bKash Number OR Bank details with Account Number, Bank Name, Branch Name and Routing Code]

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Original Ticket Price : BDT 1300.00
+ Fee Charged : BDT 42.00
- Discount : BDT 0
+ Processing Fee : BDT 22.00

PNR : 5591674467537 (Nabil Paribahan)

Issued On : 29 Jun 2015 (By: Tareq Al Muntasir)

Date of Journey : 09 Jul 2015

Coach : 62 / Dhaka to Saidpur

Boarding : Gabtoli Mazar Road

Departure Time : 11:00 PM (Reporting: 10:40 PM)

Passenger / Seat(s) : Tareq Al Muntasir [D1] [D2]

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Mobile #: 01673110720,